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Samsung EI-T5300KMEGWW

Samsung Galaxy SmartTag User Manual

Model: EI-T5300KMEGWW

1. Introduction

The Samsung Galaxy SmartTag is a Bluetooth-enabled tracking device designed to help you locate your valuable items. By attaching a SmartTag to your keys, bag, or pet, you can easily find them using the SmartThings app on your compatible Samsung Galaxy smartphone. The SmartTag utilizes Bluetooth Low Energy (BLE) technology to communicate with your device and can leverage the SmartThings Find network for broader location tracking.



Image: Samsung Galaxy SmartTag 4-Pack retail packaging, displaying the four different colored tags.

2. What's in the Box

Your Samsung Galaxy SmartTag package includes the following items:

- Four (4) Samsung Galaxy SmartTags (Black, Mint, Pink, Oatmeal)
- Quick Start Guide (may vary by region)

Note: Batteries are not included and must be purchased separately. Each SmartTag requires one CR2032 coin cell battery.

3. Setup

3.1 System Requirements

To use the Samsung Galaxy SmartTag, you will need:

- A Samsung Galaxy smartphone running Android 8.0 or higher.
- At least 2.0GB of RAM.
- The Samsung SmartThings app installed.
- An active Samsung account.

3.2 Installing the SmartThings App

1. Open the **Galaxy Store** or **Google Play Store** on your Samsung Galaxy smartphone.
2. Search for "SmartThings".
3. Download and install the **SmartThings** app.
4. Open the app and sign in with your Samsung account. If you do not have an account, follow the on-screen prompts to create one.

3.3 Inserting the Battery

Each SmartTag requires one CR2032 coin cell battery (not included).

1. Locate the small groove on the side of the SmartTag.
2. Gently pry open the SmartTag using a thin tool (e.g., a small flat-head screwdriver or a guitar pick) to separate the two halves.
3. Insert the CR2032 battery with the positive (+) side facing up.
4. Align the two halves of the SmartTag and press them firmly together until they click into place.

3.4 Pairing Your SmartTag

1. Ensure your SmartTag has a battery inserted and is powered on (it will make a sound when the battery is first inserted).
2. Open the **SmartThings** app on your Samsung Galaxy smartphone.
3. If a pop-up appears indicating a new device is found, tap **Add now**. If not, tap the **+** icon in the top right corner, then select **Device**, and choose **SmartTag**.
4. Follow the on-screen instructions to complete the pairing process. This may involve pressing the SmartTag's button.
5. Once paired, you can name your SmartTag (e.g., "Keys", "Wallet", "Bag") and assign it to a location within the SmartThings app.

4. Operating Your SmartTag

4.1 Finding a Lost Item Nearby

If your item is within Bluetooth range of your smartphone:

1. Open the **SmartThings** app.
2. Navigate to the **SmartThings Find** section.
3. Select the SmartTag you wish to locate.
4. Tap the **Ring** button. Your SmartTag will emit a sound, helping you pinpoint its location.
5. You can also use the signal strength indicator in the app to guide you closer to the SmartTag.

4.2 Using SmartThings Find Network

If your item is out of Bluetooth range, the SmartThings Find network can help:

- The SmartTag periodically sends out a Bluetooth signal.
- Other Samsung Galaxy devices participating in the SmartThings Find network can detect this signal.
- The location information is then securely sent to the SmartThings server and displayed on your map in the SmartThings app, showing you where your SmartTag was last detected.
- This feature allows you to retrace your steps and find items even if they are far away.

4.3 Finding Your Phone with SmartTag

You can also use your SmartTag to find your misplaced smartphone:

- Double-press the button on your SmartTag.
- Your connected Samsung Galaxy smartphone will ring, even if it's on silent mode, helping you locate it.

4.4 Attaching Your SmartTag

The SmartTag features a small hole designed for easy attachment:

- Use a keyring, lanyard, or strap to attach the SmartTag to items like keys, backpacks, luggage, or pet collars.
- Ensure the attachment method is secure to prevent accidental detachment.

5. Maintenance

5.1 Battery Replacement

The SmartTag uses a replaceable CR2032 coin cell battery. When the battery level is low, you will receive a notification in the SmartThings app.

1. Gently pry open the SmartTag using a thin tool at the designated groove.
2. Remove the old CR2032 battery.
3. Insert a new CR2032 battery with the positive (+) side facing up.
4. Align and firmly press the two halves of the SmartTag back together until they click.
5. Dispose of the old battery responsibly according to local regulations.

5.2 Cleaning Your SmartTag

To clean your SmartTag:

- Wipe the surface with a soft, dry, lint-free cloth.
- Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the device.
- Do not submerge the SmartTag in water.

6. Troubleshooting

Problem	Possible Solution

Problem	Possible Solution
SmartTag not connecting/pairing.	• Ensure the battery is correctly inserted and has sufficient charge. • Make sure your smartphone's Bluetooth is enabled. • Bring the SmartTag closer to your smartphone. • Restart your smartphone and try pairing again. • If previously paired, remove the device from SmartThings app and re-add.
SmartTag not ringing.	• Check the battery level in the SmartThings app. Replace if low. • Ensure the SmartTag is within Bluetooth range of your smartphone. • Verify that the ring volume for the SmartTag is not muted in the SmartThings app settings.
Location not updating.	• Ensure your smartphone has an active internet connection (Wi-Fi or mobile data). • Verify that location services are enabled on your smartphone. • The SmartThings Find network relies on other Galaxy devices; location updates may be less frequent in areas with fewer participating devices.
Battery drains quickly.	• Frequent ringing or constant searching can reduce battery life. • Ensure you are using a genuine CR2032 battery from a reputable brand. • Extreme temperatures can affect battery performance.

7. Specifications

Feature	Detail
Model Number	EI-T5300KMEGWW
Dimensions (L x W x Th)	1.54" x 1.54" x 0.41" (39.1 x 39.1 x 10.4 mm)
Weight	Approx. 0.46 oz (13 g)
Connectivity	Bluetooth Low Energy (BLE)
Battery Type	CR2032 coin cell (replaceable)
Material	Plastic
Compatible Devices	Samsung Galaxy smartphones running Android 8.0 or higher with 2GB RAM or more.

8. Safety Information

Please read the following safety information carefully to prevent injury or damage to your device:

- Do not disassemble, modify, or repair the SmartTag yourself.
- Do not expose the SmartTag to extreme temperatures (hot or cold), direct sunlight, or high humidity.

- Keep the SmartTag and its battery out of reach of children and pets. Swallowing the battery can be dangerous. Seek immediate medical attention if a battery is swallowed.
- Dispose of batteries properly according to local regulations. Do not dispose of batteries in fire.
- Avoid strong impacts or dropping the device.
- Do not use the SmartTag near medical devices that may be affected by radio waves.

9. Warranty and Support

For warranty information and technical support, please refer to the official Samsung website or contact Samsung customer service in your region. Keep your proof of purchase for warranty claims.
You can find additional support resources and FAQs on theSamsung Support website.

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