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› Motorola Moto G Power (2022) User Manual - Verizon, 64GB

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1. INTRODUCTION

This manual provides essential information for the setup, operation, maintenance, and troubleshooting of your Motorola Moto G Power (2022) smartphone. This device is a renewed item, designed for use with Verizon Wireless, and comes with 64 GB of internal storage. Please read through these instructions to ensure optimal use of your device.

Note: As a renewed item, the device comes in a generic box and includes the phone, charging cable, charging adapter, and SIM pin tool. No other accessories are included.

2. SETUP

2.1. What's in the Box

- Motorola Moto G Power (2022) Smartphone
- USB Cable
- Charger
- SIM Tray Ejector

2.2. SIM Card Installation

1. Locate the SIM card tray on the left side of the device.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card into the tray with the gold contacts facing down. Ensure it fits securely.
4. Carefully reinsert the SIM tray into the device until it clicks into place.

2.3. Initial Power On

1. Press and hold the Power/Lock button (located on the right side) until the Motorola logo appears on the screen.
2. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.

2.4. Fingerprint Sensor Setup

The fingerprint sensor is integrated into the Power/Lock button on the right side of the device. To set it up:

1. Go to **Settings > Security > Fingerprint**.
2. Follow the on-screen instructions to register your fingerprint. You will be prompted to lift and press your finger multiple times to capture different angles.
3. Once registered, you can unlock your phone by simply placing your registered finger on the Power/Lock button.

3. OPERATING YOUR DEVICE

3.1. Device Overview



Figure 1: Front view of the Motorola Moto G Power (2022) showing the 6.5-inch display and front camera cutout.



Figure 2: Rear view of the Motorola Moto G Power (2022) highlighting the triple camera system and Motorola logo.

The Motorola Moto G Power (2022) features a sleek slate form factor. Key physical features include:

- **Right Side:** Power/Lock button (integrated fingerprint sensor) and Volume Rocker.
- **Left Side:** SIM card tray with microSD card expansion slot.
- **Bottom:** USB-C port for charging, microphone, and speaker grille.
- **Top:** Secondary microphone.

3.2. Display

The device is equipped with a 6.5-inch IPS LCD display with a resolution of 720 x 1600 pixels. It supports a 90Hz refresh rate for smoother scrolling and animations. The screen-to-body ratio is approximately 81.5%, with visible bezels on all sides.

3.3. Performance

The Moto G Power (2022) is powered by a MediaTek Helio Octa-core processor, with two cores clocked at 2 GHz and six cores at

2 GHz. It comes with 4 GB of RAM and 64 GB of internal storage, which is expandable via a microSD card (up to 1 TB).

3.4. Software

The phone originally shipped with Android 10.0 but has received updates to Android 13. Motorola provides regular security updates to ensure your device remains secure and up-to-date.

3.5. Battery Life and Charging

A 5000 mAh battery provides extended usage. The device supports 10W wired charging. It does not support wireless charging. A full charge typically takes around 3 hours. With moderate day-to-day usage, the battery can last approximately 2 to 3 days, depending on usage patterns and application intensity.

3.6. Cameras

The Moto G Power (2022) features a triple rear camera system and a front-facing camera:

- **Main Rear Camera:** 50 MP with f/1.8 aperture.
- **Macro Camera:** 2 MP with f/2.4 aperture.
- **Depth Camera:** 2 MP with f/2.4 aperture.
- **Front Camera:** 8 MP.

The rear cameras perform well in good lighting conditions, producing clear images. Performance may vary in low-light environments. The front camera is suitable for selfies and video calls.

3.7. Connectivity

The device supports 5G connectivity, offering faster data speeds where available through your cellular provider. It also includes Wi-Fi for wireless internet access.

4. MAINTENANCE

To ensure the longevity and optimal performance of your Motorola Moto G Power (2022), follow these maintenance guidelines:

- Keep your device clean by gently wiping it with a soft, dry cloth.
- Avoid exposing the phone to extreme temperatures, direct sunlight for prolonged periods, or excessive moisture.
- Regularly check for and install software updates to benefit from the latest features, security patches, and performance improvements.
- Use only the provided charging cable and adapter to prevent damage to the battery and device.

5. TROUBLESHOOTING

5.1. SIM Card Not Recognized / Network Issues

If your SIM card is not recognized or you experience network issues, ensure the SIM card is correctly inserted into the tray. This device is specifically for Verizon Wireless, so ensure your SIM card is compatible with this carrier. If issues persist, contact your service provider.

5.2. Slow Performance / Audio-Video Sync Issues

Some users have reported slow processor performance or audio-video synchronization issues, particularly with renewed units. Ensure your device's software is up-to-date. If performance remains unsatisfactory, consider reducing background app usage or performing a factory reset (back up your data first).

5.3. Charging Problems

If the phone is not charging, ensure the USB-C cable and charger are securely connected to both the phone and a working power

outlet. Try using a different outlet or checking the cable for damage. Only use the provided charging accessories.

6. SPECIFICATIONS

Feature	Specification
Model Name	Moto G Power (2022)
Brand	Motorola
Wireless Carrier	Verizon Wireless
Operating System	Android 10.0 (upgradable to Android 13)
CPU Model	MediaTek Helio Octa-core (2x 2GHz + 6x 2GHz)
RAM	4 GB
Memory Storage Capacity	64 GB (expandable up to 1 TB via microSD)
Screen Size	6.5 Inches
Resolution	720 x 1600 pixels
Battery Power Rating	5000 mAh
Wired Charging	10W
Rear Camera	50 MP (main) + 2 MP (macro) + 2 MP (depth)
Front Camera	8 MP
Connectivity	5G, Wi-Fi
Audio Jack	No 3.5mm headphone jack
Color	Black
Item Weight	11.3 ounces
Date First Available	October 29, 2022

7. WARRANTY AND SUPPORT

7.1. Return Policy

This renewed product is eligible for a refund or replacement within 90 days of purchase. Please refer to the seller's specific return policy for detailed instructions.

7.2. Technical Support

For technical assistance or further inquiries, please refer to Motorola's official support channels or contact the seller of your renewed device.

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