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## WOOX WOX804957

# WOOX Smart WiFi Video Doorbell R4957 User Manual

Model: R4957 (WOX804957) | Brand: WOOX

## 1. INTRODUCTION

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Thank you for choosing the WOOX Smart WiFi Video Doorbell R4957. This wireless Full HD 1080p video doorbell system, complete with a door chime, allows you to monitor your front door, communicate with visitors, and receive alerts directly on your smartphone. It integrates seamlessly with your home Wi-Fi network and is compatible with smart home platforms like Amazon Alexa and Google Assistant. This manual provides detailed instructions for installation, operation, and maintenance to ensure optimal performance and security.



Image 1.1: The WOOX Smart WiFi Video Doorbell R4957, showing the doorbell unit, the indoor chime, and the product packaging.

## 2. PACKAGE CONTENTS

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Please verify that all items are present in your package:

- WOOX Smart WiFi Video Doorbell Unit (R4957)
- Indoor Chime Unit
- Mounting Bracket and Screws
- USB Charging Cable
- User Manual (this document)

### 3. PRODUCT OVERVIEW

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#### 3.1. Doorbell Unit





Image 3.1: Detailed view of the WOOX Smart WiFi Video Doorbell unit, highlighting the camera lens and doorbell button.

The doorbell unit features a 1080p Full HD camera with a wide-angle lens for clear video capture. It includes a motion sensor for detecting activity, a microphone and speaker for two-way audio communication, and an illuminated doorbell button. Infrared LEDs provide night vision capabilities for clear viewing in low-light conditions.

### **3.2. Chime Unit**



Image 3.2: Detailed view of the WOOX indoor chime unit, showing its speaker grille and side controls.

The indoor chime unit connects wirelessly to the doorbell and provides an audible alert when the doorbell button is pressed. It typically features adjustable volume levels and multiple chime melodies.



Image 3.3: The doorbell and chime units working together, with a smartphone displaying the live video feed from the doorbell.

## 4. SETUP

### 4.1. Charging the Doorbell

Before first use, fully charge the doorbell unit. Connect the provided USB charging cable to the doorbell's charging port and plug the other end into a standard USB power adapter (not included). The charging indicator light will show the charging status. A full charge typically takes several hours.

### 4.2. Installing the Doorbell

1. **Choose a Location:** Select a suitable location near your front door, ensuring a clear view and good Wi-Fi signal strength. The doorbell is designed for outdoor use and is weather-resistant.
2. **Mounting Bracket:** Detach the mounting bracket from the back of the doorbell unit.
3. **Mark and Drill:** Hold the mounting bracket against the wall at your desired height. Mark the screw holes with a pencil. Drill pilot holes if necessary, using an appropriate drill bit for your wall material.
4. **Secure Bracket:** Attach the mounting bracket to the wall using the provided screws. Ensure it is firmly secured.
5. **Attach Doorbell:** Slide the doorbell unit onto the mounted bracket until it clicks into place.

## Soft Rubber Base for Extra Grip & Easy Installation



Image 4.1: The rear view of the doorbell unit and its separate mounting plate, highlighting the soft rubber base for secure installation.



Image 4.2: The WOOX doorbell mounted on an exterior wall, demonstrating its weather-resistant design with water droplets visible on its surface.

### 4.3. Pairing the Chime

Plug the indoor chime unit into a standard power outlet within range of the doorbell. Follow the instructions in the WOOX Home app to pair the chime with your doorbell. This typically involves pressing a pairing button on the chime and then activating the doorbell.

### 4.4. App Installation and Configuration

1. **Download App:** Download the WOOX Home app from the Apple App Store or Google Play Store. Alternatively, the doorbell is compatible with the Tuya Smart app.
2. **Register/Login:** Open the app and register for a new account or log in if you already have one.
3. **Add Device:** Tap the "+" icon to add a new device. Select "Video Doorbell" or search for the R4957 model.
4. **Connect to Wi-Fi:** Follow the on-screen instructions to connect the doorbell to your 2.4GHz Wi-Fi network. This usually involves scanning a QR code generated by the app with the doorbell's camera.
5. **Complete Setup:** Once connected, name your doorbell and complete the setup process. You can then access live view, adjust settings, and configure notifications.



Image 4.3: A smartphone displaying the WOOX app logo, indicating compatibility with the WOOX Home and Tuya Smart platforms.

The WOOX Smart WiFi Video Doorbell R4957 is designed to work with popular smart home ecosystems. You can integrate it with Amazon Alexa and Google Assistant for voice control and smart home routines. Refer to the app's integration section for specific instructions on linking your doorbell to these platforms.

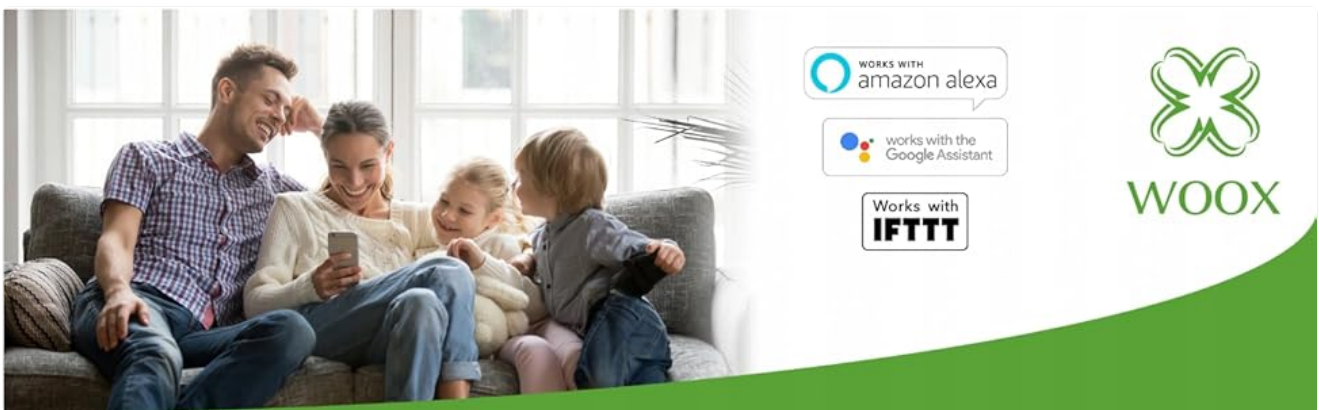


Image 4.4: The WOOX doorbell system is compatible with Amazon Alexa and Google Assistant, allowing for integrated smart home control.

## 5. OPERATING INSTRUCTIONS

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### 5.1. Live View and Two-Way Audio

Open the WOOX Home app and select your doorbell from the device list. This will initiate a live video feed from the doorbell's camera. To speak with a visitor, tap the microphone icon in the app. To hear the visitor, ensure your phone's volume is up.

### 5.2. Motion Detection and Alerts

The doorbell is equipped with a motion sensor. When motion is detected, you will receive a push notification on your smartphone. You can adjust the motion detection sensitivity and set detection zones within the app to minimize false alerts.

### 5.3. Night Vision

The doorbell automatically switches to night vision mode in low-light conditions, utilizing infrared LEDs to provide clear black-and-white video footage.

### 5.4. Recording and Playback

The doorbell supports local storage via a microSD card (not included, up to 128GB) for continuous recording or

event-triggered recordings. You can also subscribe to cloud storage services offered through the app. To view recorded footage, access the playback section in the WOOX Home app and select the desired date and time.

## 6. MAINTENANCE

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### 6.1. Battery Management

The doorbell is powered by two rechargeable lithium-ion batteries. Battery life varies depending on usage and environmental factors. When the battery level is low, you will receive a notification via the app. Recharge the doorbell promptly using the provided USB cable. For optimal battery longevity, avoid extreme temperatures.

### 6.2. Cleaning

To clean the doorbell and chime units, use a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners, as these can damage the finish or electronic components. Ensure the charging port is dry before charging.

### 6.3. Firmware Updates

Periodically check for firmware updates through the WOOX Home app. Updates often include performance improvements, new features, and security enhancements. Follow the in-app instructions to download and install any available updates.

## 7. TROUBLESHOOTING

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If you encounter issues with your WOOX Smart WiFi Video Doorbell, please refer to the table below for common problems and their solutions.

Problem	Possible Solution
Doorbell not connecting to Wi-Fi	Ensure your Wi-Fi network is 2.4GHz. Check Wi-Fi signal strength at the doorbell's location. Restart your router and the doorbell. Re-attempt pairing in the app.
Poor video quality or lag	Check your Wi-Fi signal strength. Reduce video resolution settings in the app if available. Ensure sufficient internet bandwidth.
Chime not ringing	Ensure the chime is plugged in and powered on. Re-pair the chime with the doorbell via the app. Check chime volume settings.
Short battery life	Frequent motion detection events or live view access can drain the battery faster. Adjust motion sensitivity. Ensure the doorbell is fully charged.
No motion detection alerts	Check motion detection settings and sensitivity in the app. Ensure notifications are enabled for the app on your smartphone.

If the problem persists after trying these solutions, please contact WOOX customer support for further assistance.

## 8. SPECIFICATIONS

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Feature	Value
Model Name	WOOX Video Doorbell 1 with Chime Melody Box Wifi R4957

Feature	Value
Model Number	WOX804957
Video Resolution	1080p Full HD
Wireless Technology	Wi-Fi (2.4GHz)
Power Source	Battery Powered (2 Lithium-ion batteries included)
Voltage	5 Volts
Special Features	Night Vision, Two-Way Audio, Motion Detection
Compatible Devices	Smartphone (via WOOX Home / Tuya Smart App)
Controller Type	Amazon Alexa, Google Assistant
Mounting Type	Wall Mount
Product Dimensions (Doorbell)	13.5 x 6.5 x 3.8 cm
Product Weight	570 g
Recommended Use	Monitoring

## 9. WARRANTY AND SUPPORT

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WOOX products are designed and manufactured to the highest quality standards. This product is covered by a limited warranty from the date of purchase. Please refer to the warranty information provided with your product packaging or visit the official WOOX website for detailed warranty terms and conditions.

For technical support, troubleshooting assistance, or warranty claims, please contact WOOX customer service through their official website or the contact information provided in your product documentation. When contacting support, please have your product model number (R4957 or WOX804957) and proof of purchase ready.