

## HP 320k

# HP Desktop 320k Wired Keyboard User Manual

Model: 320k (Part Number: 9SR37A6)

## INTRODUCTION

Welcome to the user manual for your new HP Desktop 320k Wired Keyboard. This manual provides essential information on setting up, operating, maintaining, and troubleshooting your keyboard to ensure optimal performance and longevity. Please read these instructions carefully before using your device.

## SETUP

Follow these steps to connect your HP Desktop 320k Wired Keyboard to your computer:

- Unpack the Keyboard:** Carefully remove the keyboard from its packaging. Ensure all components are present.
- Identify the USB Connector:** Locate the USB-A connector at the end of the keyboard's cable.
- Connect to Your PC:** Plug the USB-A connector into an available USB port on your PC. The keyboard is designed for plug-and-play functionality, meaning it should be recognized automatically by your operating system without additional driver installation.
- Verify Connection:** Once connected, your operating system should indicate that a new device has been detected and is ready for use. Test the keyboard by typing in a text editor or browser.



Image: The HP Desktop 320k Wired Keyboard, showcasing its layout and wired connection. This image illustrates the product's design and primary interface.

## OPERATING

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The HP Desktop 320k Wired Keyboard is designed for everyday use, offering a comfortable and reliable typing experience.

- **Standard Typing:** Use the keyboard for all standard typing tasks, including document creation, email, and web browsing.
- **Ergonomic Design:** The keyboard features an ergonomic design to promote a natural wrist position and reduce strain during extended use.
- **Mechanical Keys:** Benefit from the tactile feedback and durability of mechanical keys, providing a responsive typing experience.
- **Function Keys:** Utilize the function keys (F1-F12) for various shortcuts and commands, often in combination with the 'Fn' key if present, depending on your operating system and software.
- **Numeric Keypad:** The integrated numeric keypad allows for efficient data entry and calculations.

## MAINTENANCE

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Proper care and maintenance will help extend the life of your HP Desktop 320k Wired Keyboard:

- **Cleaning the Surface:** Use a soft, lint-free cloth slightly dampened with water or a mild cleaning solution to wipe down the keyboard surface. Avoid harsh chemicals or abrasive materials.
- **Cleaning Between Keys:** Use compressed air to remove dust, crumbs, and debris from between the keys. For stubborn dirt, a small brush or cotton swab can be used.
- **Avoid Liquid Spills:** Keep liquids away from the keyboard to prevent damage to internal components. In case of a spill, immediately disconnect the keyboard from your PC and allow it to dry completely before reconnecting.
- **Storage:** When not in use for extended periods, store the keyboard in a clean, dry environment away from extreme temperatures.

## TROUBLESHOOTING

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If you encounter issues with your HP Desktop 320k Wired Keyboard, try the following troubleshooting steps:

- **Keyboard Not Responding:**
  - Ensure the USB cable is securely plugged into both the keyboard and the PC.
  - Try plugging the keyboard into a different USB port on your PC.
  - Restart your computer.
  - Test the keyboard on another computer, if possible, to determine if the issue is with the keyboard or the PC.
- **Keys Not Working:**
  - Check for any physical obstructions or debris under the non-functional keys. Use compressed air to clear them.
  - Ensure no software or operating system settings are interfering with key input.
- **Incorrect Characters Appearing:**
  - Verify that your operating system's keyboard language settings match the layout of your physical keyboard (e.g., Italian layout).

If these steps do not resolve the issue, please refer to the Warranty and Support section for further assistance.

## SPECIFICATIONS

| Feature                 | Description                |
|-------------------------|----------------------------|
| Brand                   | HP                         |
| Model                   | 320k                       |
| Part Number             | 9SR37A6                    |
| Connectivity Technology | Wired (USB-A)              |
| Keyboard Description    | Mechanical                 |
| Special Feature         | Ergonomic design           |
| Compatible Devices      | PC                         |
| Material                | Polybutylene Terephthalate |
| Power Source            | Electrical Cable           |
| Color                   | Black                      |

## WARRANTY AND SUPPORT

Your HP Desktop 320k Wired Keyboard comes with a standard manufacturer's warranty. For specific details regarding warranty coverage, duration, and terms, please refer to the warranty card included with your product or visit the official HP support website.

For technical support, troubleshooting assistance beyond this manual, or to inquire about warranty claims, please contact HP Customer Support through their official website or designated support channels. Have your product model and serial number ready when contacting support.

**HP Official Support:** [www.hp.com/support](http://www.hp.com/support)