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Imetec 16787

Imetec Intellisense Cervical Thermal Cushion User Manual

Model: 16787

1. Product Overview

The Imetec Intellisense Cervical Thermal Cushion is designed to provide targeted heat therapy to the neck and shoulder areas. Its ergonomic design ensures a comfortable fit for various body types. This thermal cushion features advanced Italian Intellisense technology, offering rapid heating and precise temperature control for optimal comfort and safety.

- **Dimensions:** 47 x 52 cm
- **Material:** Soft micro-plush and sweatshirt fabric, hypoallergenic and breathable.
- **Temperature Settings:** 5 adjustable temperature levels.
- **Safety Features:** Automatic shut-off after 3 hours, Electro Block safety system.
- **Heating:** Rapid heating, ready in 5 minutes.
- **Maintenance:** Machine washable at 30°C with detachable control.

Figure 1: Imetec Intellisense Cervical Thermal Cushion and its packaging.

2. Safety Warnings

Always follow these instructions for safe and effective use. Failure to do so may result in injury or damage to the product.

- The Electro Block safety system automatically switches off the product in case of anomalies.
- Keep the product away from water. Do not use it while sleeping or lying down in a way that could cause overheating or entanglement.
- Do not use if you have a pacemaker or any other medical device that could be affected by electromagnetic fields.
- Consult a physician before use if you are pregnant, have heart disease, or any other medical condition.
- Keep out of reach of children and pets.
- Do not fold or crease the thermal cushion sharply during use.

- Do not insert pins or other sharp objects into the thermal cushion.
- Do not use with damaged cords or plugs.

3. Setup

1. **Unpack the Product:** Carefully remove the thermal cushion and its control unit from the packaging.
2. **Inspect for Damage:** Before first use, inspect the thermal cushion and power cord for any signs of damage. Do not use if damaged.
3. **Connect the Control Unit:** Ensure the control unit is securely connected to the thermal cushion.
4. **Position the Cushion:** Place the thermal cushion comfortably around your neck and shoulders. The ergonomic design is intended to fit various body shapes.
5. **Plug In:** Insert the power plug into a suitable electrical outlet (220-240V, 50/60Hz).

Figure 2: The thermal cushion laid flat, showing the integrated control unit.

4. Operating Instructions

1. **Power On:** Press the power button on the control unit to turn on the thermal cushion. The cushion will begin to heat rapidly, reaching desired temperature in approximately 5 minutes.
2. **Select Temperature:** Use the temperature selection dial or buttons on the control unit to choose one of the 5 available heat settings. Start with a lower setting and adjust as needed for comfort.
3. **Automatic Shut-off:** For safety, the thermal cushion is equipped with an automatic shut-off feature that will turn off the device after 3 hours of continuous use.
4. **Power Off:** To turn off the thermal cushion manually, press the power button again. Unplug the device from the electrical outlet when not in use.

Figure 3: Detailed view of the control unit with power and temperature settings.

5. Maintenance

Proper maintenance ensures the longevity and safe operation of your thermal cushion.

- **Cleaning:** The thermal cushion is machine washable at 30°C.
- **Detaching Control Unit:** Before washing, always detach the control unit from the thermal cushion. Ensure the connection is completely dry before reattaching and using the product again.
- **Drying:** Allow the thermal cushion to air dry completely before storage or next use. Do not tumble dry or iron.
- **Storage:** Store the thermal cushion in a cool, dry place, away from direct sunlight and moisture. Avoid folding it tightly to prevent damage to the internal heating elements.

Figure 4: The soft, hypoallergenic micro-plush fabric of the thermal cushion.

6. Troubleshooting

Problem	Possible Cause	Solution
Cushion does not heat up.	Not plugged in; power outlet malfunction; control unit not connected properly; Electro Block safety system activated.	Ensure the power plug is securely inserted. Test the outlet with another device. Check the connection between the cushion and control unit. If the Electro Block system activated, unplug and wait a few minutes before plugging back in. If problem persists, contact customer support.
Cushion heats unevenly.	Cushion is folded or creased during use.	Ensure the cushion is laid flat and not folded or creased during operation.

Problem	Possible Cause	Solution
Cushion turns off unexpectedly.	Automatic 3-hour shut-off activated; Electro Block safety system activated.	This is normal operation after 3 hours. If it turns off before 3 hours, the Electro Block system may have activated due to an anomaly. Unplug and wait before restarting.

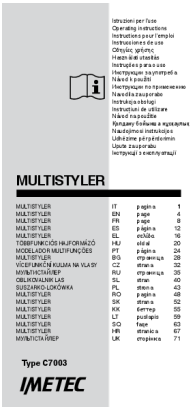
7. Specifications

- **Model Number:** 16787
- **Dimensions:** 47 x 52 cm (0.5 x 52 x 47 cm; 300 grams)
- **Material:** Micro-plush, hypoallergenic and breathable
- **Power:** 110 W
- **Voltage:** 220-240 V
- **Frequency:** 50/60 Hz
- **Cable Length:** 2.1 meters
- **Temperature Settings:** 5
- **Safety System:** Electro Block
- **Automatic Shut-off:** After 3 hours
- **Country of Origin:** China
- **International Article Code (EAN/UPC):** 08007403167875

8. Warranty and Support

For warranty information and customer support, please refer to the warranty card included with your product or visit the official Imetec website. Keep your proof of purchase for any warranty claims.
Manufacturer: Imetec

Related Documents - 16787



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