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› [Poly - Rove 40 DECT IP Phone Handset - Wireless Ruggedized and Antimicrobial DECT Handset - Microban Technology - Connect to a Headset via Built-in Bluetooth and/or 3.5 mm - North America](#)

**POLY 2200-86810-001**

# Poly Rove 40 DECT IP Phone Handset User Manual

Model: 2200-86810-001

## INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your Poly Rove 40 DECT IP Phone Handset. Please read this manual thoroughly before using the device to ensure optimal performance and safety.





Image: Front view of the Poly Rove 40 DECT IP Phone Handset, displaying its screen and keypad.

The Poly Rove 40 is a wireless, ruggedized, and antimicrobial DECT handset designed for demanding environments. It features Microban antimicrobial technology for enhanced hygiene, is drop-proof up to 6.6 ft (2 m), and boasts an IP65 dust-tight and water-resistant rating. With up to 18 hours of talk time, it ensures reliable communication throughout the day. It supports Bluetooth connectivity for headsets and a 3.5mm jack for wired headset options.

## WHAT'S IN THE BOX

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Verify that all items are present in the package:

- Handset
- Charging Cradle
- 1100mAh Li-ion Battery
- Belt Clip
- Quick Start Card
- Safety Sheet
- Power Adapter

## SETUP GUIDE

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### 1. Battery Installation

1. Locate the battery compartment cover on the back of the handset.
2. Gently remove the cover.
3. Insert the 1100mAh Li-ion battery, ensuring the contacts align correctly.
4. Replace the battery compartment cover until it clicks into place.

### 2. Charging the Handset

1. Connect the power adapter to the charging cradle.
2. Plug the power adapter into a wall outlet.
3. Place the handset into the charging cradle. Ensure it is seated correctly and the charging indicator on the handset illuminates.
4. Allow the handset to charge fully before first use (approximately 4 hours).





Image: The Poly Rove 40 DECT IP Phone Handset placed in its charging cradle, indicating proper charging position.

### 3. Attaching the Belt Clip

1. Align the belt clip with the designated slots on the back of the handset.
2. Slide the clip until it securely locks into position.





Image: Rear view of the Poly Rove 40 DECT IP Phone Handset showing the attached belt clip and Microban protection label.

## OPERATING INSTRUCTIONS

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### Handset Overview

Familiarize yourself with the handset's buttons and display.

- **Display Screen:** Shows call information, menus, and status indicators.
- **Navigation Key:** Used to scroll through menus and select options.

- **Soft Keys:** Context-sensitive buttons located below the display. Their function changes based on the current screen.
- **Call Key:** Initiates or answers a call.
- **End Call/Power Key:** Ends a call or powers the handset on/off (long press).
- **Volume Keys:** Adjusts earpiece or speaker volume during a call, or ringer volume when idle.
- **Keypad:** For dialing numbers and entering text.
- **Headset Jack (3.5mm):** Connects a wired headset.

## Making and Receiving Calls

### 1. To Make a Call:

- Enter the phone number using the keypad.
- Press the **Call Key**.

### 2. To Answer a Call:

- When the phone rings, press the **Call Key** or the appropriate soft key (e.g., "Answer").

### 3. To End a Call:

- Press the **End Call Key**.

## Bluetooth Headset Connection (Poly Rove 40 only)

1. Ensure your Bluetooth headset is in pairing mode. Refer to your headset's manual for instructions.
2. On the Rove 40 handset, navigate to the Bluetooth settings menu.
3. Select "Pair New Device" or similar option.
4. Choose your headset from the list of available devices.
5. Confirm the pairing on both devices if prompted.

The Poly Rove 40 also features a dedicated emergency key, which can be configured to alert other handsets, dial an emergency number, or play an ultra-loud alarm. Consult your system administrator for configuration details.

## MAINTENANCE AND CARE

The Poly Rove 40 handset is designed with Microban antimicrobial technology to help keep surfaces cleaner. Regular cleaning is still recommended.

- **Cleaning:** Use a soft, damp cloth to wipe down the handset and charging cradle. Avoid harsh chemicals or abrasive cleaners.
- **Battery Care:** To prolong battery life, avoid extreme temperatures and fully discharge and recharge the battery periodically.
- **Storage:** If storing the handset for an extended period, remove the battery and store it in a cool, dry place.
- **Environmental Protection:** The handset is IP65 rated for dust and water resistance. While it can withstand splashes and dust, it is not designed for submersion.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Handset does not power on.	Battery is not charged or not installed correctly.	Ensure battery is properly installed and fully charged.
No dial tone.	Handset is out of range of the DECT base station or not registered.	Move closer to the base station. Ensure the handset is registered to the DECT system. Consult your system administrator.
Poor call quality.	Interference or weak signal.	Move away from potential sources of interference (e.g., microwaves, Wi-Fi routers). Ensure you are within optimal range of the DECT base station.
Bluetooth headset not pairing.	Headset not in pairing mode or too far from handset.	Ensure headset is in pairing mode and within close proximity to the handset. Repeat pairing steps.

## SPECIFICATIONS

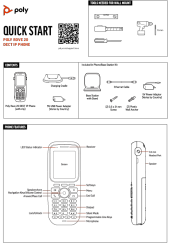


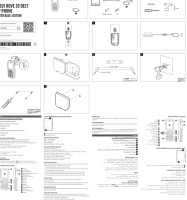
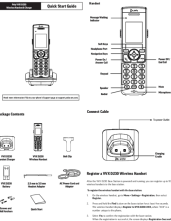
Feature	Detail
Model Number	2200-86810-001
Brand	POLY
Telephone Type	Cordless DECT IP Phone Handset
Antimicrobial Technology	Microban
Ruggedization	Drop proof (up to 6.6 ft/2 m)
Environmental Protection	IP65 dust-tight and water resistant
Talk Time	Up to 18 hours
Battery	1100mAh Li-ion (included)
Headset Connectivity	Built-in Bluetooth, 3.5mm jack
Item Weight	13.5 ounces
Package Dimensions	7.05 x 6.93 x 1.85 inches
Color	White


## WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Poly website or contact your authorized Poly reseller. Keep your purchase receipt for warranty claims.

You can visit the official Poly store for more information:[Poly Store on Amazon](#)

## Related Documents - 2200-86810-001

	<p><a href="#">Poly Rove 20 DECT IP Phone Quick Start Guide</a></p> <p>A quick start guide for the Poly Rove 20 DECT IP Phone, covering setup, features, and wall mounting.</p>
	<p><a href="#">Poly Rove DECT IP Phone User Guide</a></p> <p>Comprehensive user guide for the Poly Rove DECT IP phone, covering setup, features, accessibility, calls, contacts, and troubleshooting for models like Poly Rove 30, B2, and B4.</p>
	<p><a href="#">Poly Rove B4 Multicell Configuration Guide</a></p> <p>A comprehensive guide detailing the configuration of Poly Rove B4 base stations and associated handsets to create a multicell system for enhanced signal coverage and call reliability. Includes setup, backup, and system restore procedures.</p>
	<p><a href="#">Poly Rove 20 DECT IP Phone with Base Station Quick Start Guide</a></p> <p>This guide provides setup instructions, product specifications, maintenance, and troubleshooting for the Poly Rove 20 DECT IP Phone with Base Station.</p>
	<p><a href="#">Poly VVX D230 Wireless Handset and Charger Quick Start Guide</a></p> <p>This document provides a quick start guide for the Poly VVX D230 Wireless Handset and Charger, including package contents, features, registration instructions, installation, and safety information.</p>

  <div>Poly Rove DECT IP Phones</div>  <div><small>© 2014 Polycom, Inc. All rights reserved. Polycom, the Polycom logo, and Rove are trademarks of Polycom, Inc. in the United States and other countries. All other trademarks are the property of their respective owners.</small></div>	<p><a href="#">Poly Rove DECT IP Phone Site Planning and Deployment Guide</a></p> <p>Comprehensive guide for planning, surveying, and deploying Poly Rove DECT IP phone systems, covering site assessment, capacity estimation, device placement, and troubleshooting.</p>
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