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SUNMI C04000069

SUNMI 80mm Kitchen Cloud Receipt Printer User Manual

Model: **C04000069** | Brand: *SUNMI*

1. PRODUCT OVERVIEW



Front-top view of the SUNMI 80mm Kitchen Cloud Receipt Printer, showcasing its compact black design with orange accents and control panel.

The SUNMI 80mm Kitchen Cloud Receipt Printer (Model C04000069) is a compact and efficient thermal printer designed for various environments, particularly suited for kitchen and point-of-sale applications. It offers reliable, high-speed printing for receipts and orders.

Key Features:

- Compact 130mm square design for space-saving installation.
- High-performance Seiko thermal print head.
- Fast printing speed of 165mm/s for 80mm receipts.
- Easy internet connectivity via LAN cable.
- Supports 80mm paper format.

2. PACKAGE CONTENTS

Please check the box for the following items:

- SUNMI 80mm Kitchen Cloud Receipt Printer (Model C04000069)
- Power Adapter
- Thermal Paper Roll (for initial setup)
- User Manual (this document)

3. SETUP GUIDE

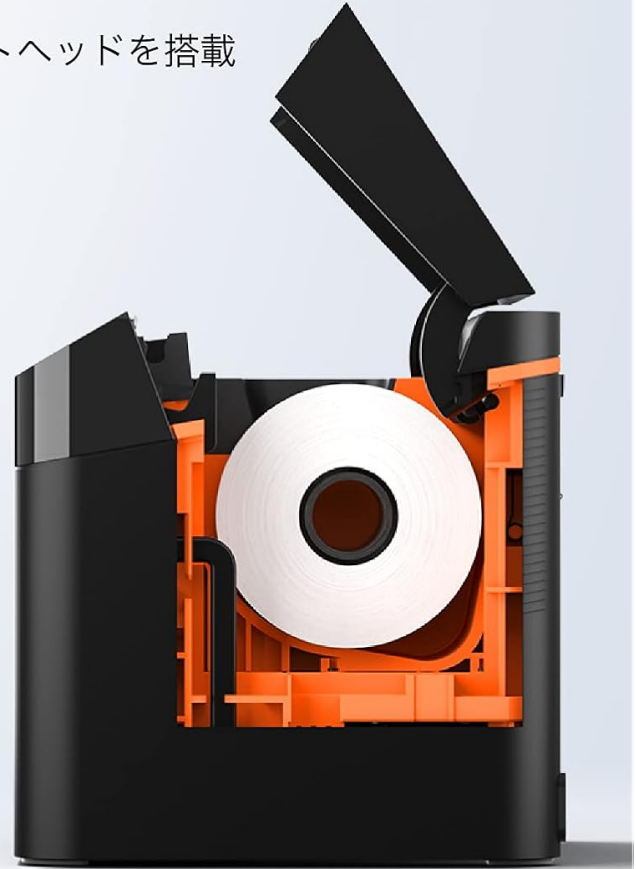
3.1 Power Connection

1. Ensure the printer is placed on a stable, flat surface.
2. Connect the power adapter to the printer's power input port.
3. Plug the power adapter into a suitable electrical outlet.
4. Press the power button to turn on the printer. The power indicator light will illuminate.

3.2 Paper Roll Installation

ストレスフリーのプリント

印刷速度165mm / sの80mm
高性能セイコーサーマルプリントヘッドを搭載



An open view of the SUNMI printer's interior, revealing the paper roll compartment and the high-performance Seiko thermal print head, capable of 165mm/s printing speed.

1. Open the printer's top cover by pressing the release latch.
2. Insert the 80mm thermal paper roll into the compartment, ensuring the paper feeds from the bottom and the leading edge is straight.
3. Pull a small amount of paper out past the cutter.
4. Close the top cover firmly until it clicks into place.



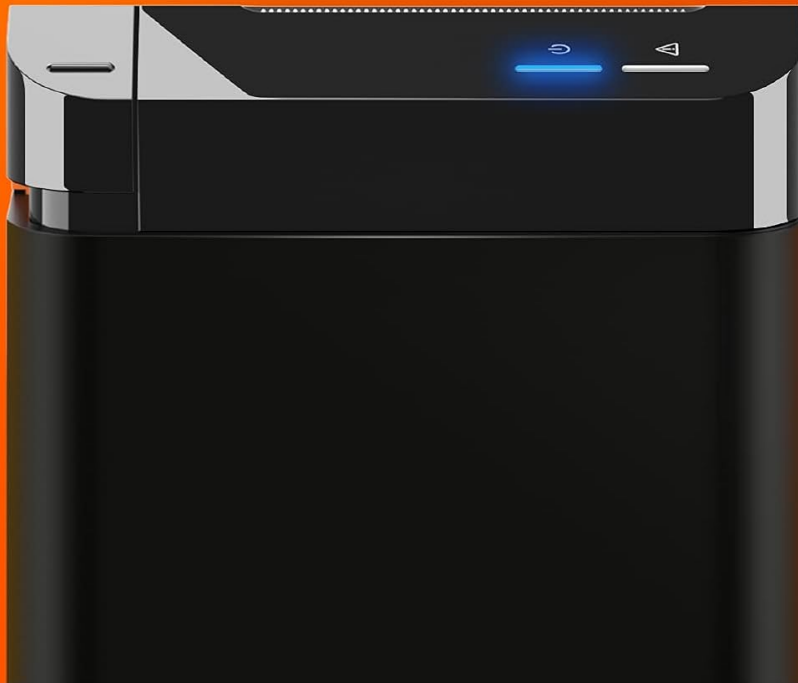
Two sequential images: one showing a hand inserting a receipt into the printer's output slot, and another showing a hand

replacing the thermal paper roll inside the printer's open compartment.

3.3 Network Connection

インターネットとの 接続も簡単に

キッチンプリンターとしての利用はLANケーブルでのインターネット接続を推奨。



The SUNMI printer with a blue illuminated status light, highlighting its easy internet connectivity via LAN cable, recommended for kitchen printer use.

For optimal performance, especially in kitchen environments, a wired LAN connection is recommended.

1. Connect one end of an Ethernet (LAN) cable to the printer's LAN port.
2. Connect the other end of the Ethernet cable to your network router or switch.
3. The network indicator light on the printer will show connection status (e.g., solid blue for connected).

4. OPERATING INSTRUCTIONS

4.1 Basic Printing

Once the printer is powered on and connected to your network, it is ready to receive print commands from compatible software or systems (e.g., POS software, kitchen display systems).

1. Ensure your printing application is configured to use the SUNMI 80mm Kitchen Cloud Printer.

2. Initiate a print job from your application.
3. The printer will automatically feed and cut the receipt after printing.



A view of two SUNMI 80mm Kitchen Cloud Printers side-by-side, with one actively printing a receipt, demonstrating its operational use.

4.2 Status Indicators

The printer features indicator lights on its control panel to provide status information:

- **Power Indicator:** Solid light indicates the printer is on.
- **Error Indicator:** Flashing or solid light indicates an error (e.g., paper out, cover open). Refer to the Troubleshooting section.
- **Network Indicator:** Indicates network connectivity status.

5. MAINTENANCE

5.1 Cleaning the Printer

Regular cleaning helps maintain print quality and extends the printer's lifespan.

- Turn off and unplug the printer before cleaning.
- Use a soft, lint-free cloth slightly dampened with water or isopropyl alcohol to wipe the exterior.
- Gently clean the thermal print head with a cotton swab dipped in isopropyl alcohol. Allow it to dry completely before use.
- Remove any paper dust or debris from the paper path.

5.2 Replacing Paper Roll

When the paper roll is nearing its end, the printer may indicate a paper-low error or print faint lines. Follow the steps in Section 3.2 to replace the paper roll.

6. TROUBLESHOOTING

If you encounter issues with your SUNMI printer, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Printer does not power on	No power, faulty adapter	Check power cable connection; ensure outlet is working; try a different adapter if available.
No printing / Error light on	Paper out, cover open, paper jammed	Replace paper roll; ensure cover is closed properly; clear any paper jams.
Faint or blank prints	Incorrect paper type, dirty print head, paper loaded incorrectly	Ensure thermal paper is used; clean the print head (Section 5.1); check paper orientation.
Cannot connect to network	Loose LAN cable, network configuration issue	Check LAN cable connection; verify network settings on your router/system.

7. TECHNICAL SPECIFICATIONS

130mm四方の 省スペース型プリンター

わずかなスペースでもゆったりと
配置が可能です。



The SUNMI 80mm Kitchen Cloud Printer, demonstrating its compact 130mm square footprint, ideal for space-saving installations.



Feature	Specification
Model Number	C04000069
Brand	SUNMI
Printer Type	Thermal Receipt Printer
Print Speed	165 mm/s
Paper Width	80 mm
Connectivity Technology	USB, LAN (Ethernet)
Color	Multicolor (primarily black with orange accents)
Product Dimensions	13 x 13 x 13 cm (approx. 5.1 x 5.1 x 5.1 inches)
Item Weight	1.32 Kilograms (approx. 2.91 lbs)
Maximum Sheet Input Capacity	100 sheets (referring to paper roll length equivalent)
Duplex Printing	No (single-sided receipt printing)
Supported Media	Thermal Labels/Receipt Paper

8. WARRANTY AND SUPPORT

This product is covered by the standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation provided at the time of purchase or contact your retailer.

For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact SUNMI customer support or your authorized dealer. Keep your purchase receipt and product model number (C04000069) ready when contacting support.

Related Documents

	SUNMI NT310/NT311/NT312/NT313 80mm Kitchen Cloud Printer Quick Start Guide This guide provides essential information for setting up and operating the SUNMI 80mm Kitchen Cloud Printer, including safety precautions, component identification, paper loading, troubleshooting, and technical specifications for models NT310, NT311, NT312, and NT313.
	Sunmi NT310/NT311/NT312/NT313 Kitchen Cloud Printer Quick Start Guide A quick start guide for the Sunmi NT310, NT311, NT312, and NT313 Kitchen Cloud Printers, covering safety precautions, product features, paper loading, troubleshooting, and technical specifications.
	SUNMI NT311S 80mm Kitchen Cloud Printer Quick Start Guide A quick start guide for the SUNMI NT311S 80mm Kitchen Cloud Printer, covering setup, operation, and troubleshooting.



[SUNMI V1s Handheld POS Terminal](#)

Discover the SUNMI V1s, a versatile handheld POS terminal (Model W5920) featuring a 5.5-inch IPS display, built-in SEIKO printer, 5MP camera, and a 5200mAh battery. Ideal for printing, scanning, QR code payments, and order management.