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› Twelve South StayGo Mini USB-C Hub Instruction Manual

Twelve South 12-2039

Twelve South StayGo Mini USB-C Hub Instruction Manual

Model: 12-2039

INTRODUCTION

The Twelve South StayGo Mini is an ultra-thin USB-C hub designed to expand the connectivity of your Type C tablets, laptops, iPad Pro, and MacBooks. This manual provides essential information for setting up, operating, and maintaining your device.

KEY FEATURES

- **Integrated/Extended Connectivity:** Includes a 0.5-meter USB-C cable for flexible use at your workstation or on the go. Can be attached directly to your device or used with the extension cable to keep your workspace clear.
- **Durable Design:** Features a matte black aluminum shell that dissipates heat effectively, offering better temperature control compared to plastic hubs.
- **Plug & Play:** Operates without the need for software, drivers, or complex installation.
- **Multiport Connection:** Equipped with a 4K HDMI Port, dual USB-A ports with BC 1.2 for up to 7.5 Watts fast charging, a USB-C Power Delivery (PD) port for up to 100W pass-through charging, and a 3.5mm audio jack.
- **External Storage Access:** Facilitates connection of USB-A external hard drives and flash drives for easy access to external files for editing, organizing, and viewing.
- **Broad Compatibility:** Designed for Type-C devices including iPad Pro M1, iPad Pro with USB C, MacBook, USB-C Tablets, and Laptops.

PRODUCT OVERVIEW

The StayGo Mini provides essential ports in a compact design.



Image: The Twelve South StayGo Mini USB-C Hub, a compact device designed to expand connectivity.

SETUP

1. **Direct Connection:** Connect the integrated USB-C cable from the StayGo Mini hub directly to your compatible USB-C device (tablet, laptop, or MacBook).
2. **Extended Connection:** Alternatively, use the included 0.5-meter desktop USB-C cable to connect the hub to your device. This allows for flexible placement, keeping the hub and connected cables out of sight and decluttering your workspace.
3. **Power On:** The device is Plug & Play and does not require any software, drivers, or installation. Once connected, it should be ready for use.



Image: The StayGo Mini connected to an iPad, demonstrating its compact attachment and use with an external hard drive.

OPERATING INSTRUCTIONS

Port Functions

- **4K HDMI Port:** Connect an external display (monitor, TV, projector) using an HDMI cable for video output up to 4K resolution.
- **Dual USB-A Ports (with BC 1.2):** Use these ports for connecting USB-A external hard drives, flash drives, keyboards, mice, or other peripherals. BC 1.2 provides up to 7.5 Watts for faster charging of compatible devices.
- **USB-C Port (100W PD):** This port is dedicated for Power Delivery (charging) only. Connect a USB-C power adapter to this port to provide up to 100W pass-through charging for your host device. This port does not support data transfer.
- **3.5mm Audio Jack:** Connect headphones or external speakers for audio output.

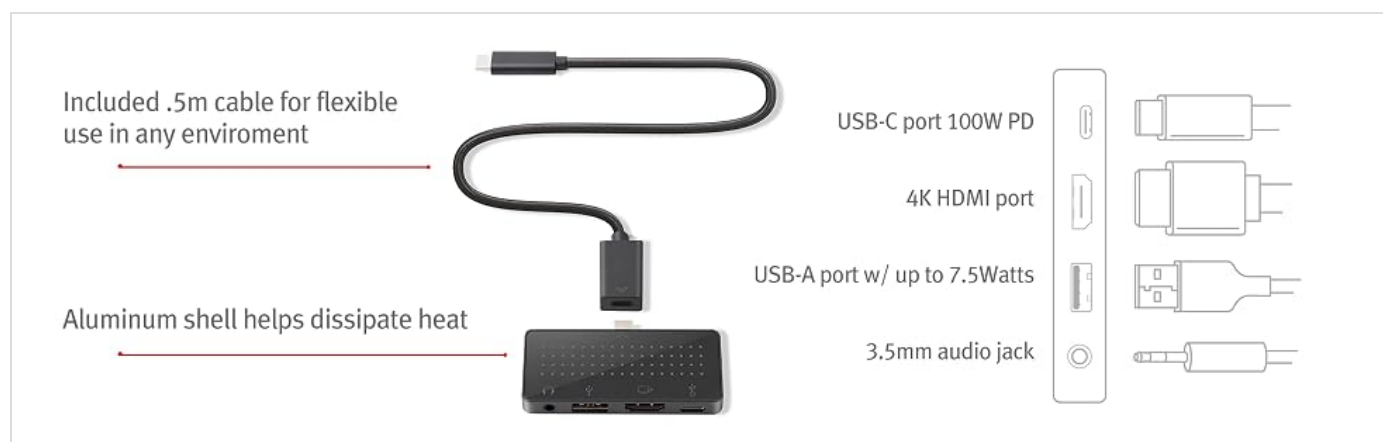


Image: A diagram illustrating the various ports of the StayGo Mini hub, including USB-C, HDMI, USB-A, and 3.5mm audio jack.

MAINTENANCE

The matte black aluminum shell is designed to dissipate heat. It is normal for the hub to become warm (up to 122°F) when it is fully loaded or connected to a Power Delivery (PD) adapter.

Keep the device clean and free from dust. Avoid exposing it to extreme temperatures or moisture. Do not attempt to disassemble or repair the device yourself.

TROUBLESHOOTING

- **No Display Output via HDMI:** Ensure your host device supports media display via its USB-C port. Verify that you are using a compatible USB-C to HDMI/DP/Mini DP/VGA cable if an adapter is needed.
- **USB-A or USB-C Data Port Not Charging:** The USB-A ports and the dedicated USB-C data port (if applicable) do not support charging. Only the USB-C PD port is designed for charging the host device.
- **Device Not Recognized:** Ensure the USB-C connection to your host device is secure. Try disconnecting and reconnecting the hub. If the issue persists, try connecting the hub to a different USB-C port on your device or a different compatible device to isolate the problem.

SPECIFICATIONS

Feature	Detail
Product Dimensions	1.31 x 0.33 x 2.98 inches
Item Weight	3.52 ounces
Item Model Number	12-2039
Brand	Twelve South
Color	Black
Hardware Interface	USB Type C
Special Feature	Multi-plug
Compatible Devices	MacBook, USB-C Laptop, USB-C Tablet, iPad Air, iPad Pro
HDMI Output	4K
USB-A Ports	Dual, with BC 1.2 (up to 7.5W charging)
USB-C PD Port	100W Pass-through charging
Audio Jack	3.5mm

WARRANTY AND SUPPORT

The Twelve South StayGo Mini includes a 1-year warranty and lifetime customer support from Twelve South. For assistance, please refer to the official Twelve South website or contact their customer service.

OFFICIAL PRODUCT VIDEO

Your browser does not support the video tag.

Video: An official product video from Twelve South LLC showcasing the StayGo Mini USB-C Hub and its features, demonstrating how it adds four extra ports to a tablet.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Can the Twelve South StayGo Mini be used with an iPhone to run music through a cable to a guitar amplifier?

The Twelve South StayGo Mini is primarily designed for devices with a native USB-C port, such as the iPad Pro, iPad Air, and MacBooks. While it features a 3.5mm audio jack that can output...

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