

Moss & Stone ETK-ST202CP-MS

Moss & Stone 1.2L Stainless Steel Electric Kettle

MODEL: ETK-ST202CP-MS

Introduction

Thank you for choosing the Moss & Stone 1.2L Stainless Steel Electric Kettle. This manual provides essential information for the safe and efficient use of your new appliance. Please read all instructions carefully before use and retain for future reference.

This compact 1.2L (40oz) electric kettle features 1500W fast-boil power, a built-in temperature controller, and a one-touch switch for convenience. It is ideal for boiling water for tea, coffee, oatmeal, and instant soups. The kettle is designed with an automatic shut-off function and boil-dry protection for enhanced safety. Its cordless 360° base, ergonomic cool-touch handle, and clear water window ensure ease of use and precise filling.

Important Safety Information

- Read all instructions before using the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock, and injury to persons, do not immerse cord, plugs, or the appliance base in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Scalding may occur if the lid is removed during the heating cycle.

- Ensure the lid is securely closed before operating.
- Do not fill above the MAX line or below the MIN line to prevent boiling water from spilling out or boil-dry damage.

Setup

1. **Unpack the Kettle:** Carefully remove all packaging materials, stickers, and accessories from the kettle and its base.
2. **Initial Cleaning:** Before first use, fill the kettle with fresh water to the MAX level. Boil the water, then discard it. Repeat this process 2-3 times to remove any manufacturing residues.
3. **Cord Management:** Adjust the length of the power cord by winding it under the base and wedging the cord into the designated notch for a tidy countertop.
4. **Placement:** Place the power base on a flat, stable, heat-resistant surface, away from water splashes and other sources of heat.



Image: Components of the Moss & Stone Electric Kettle, including the kettle body, lid, handle, and power base.

Operating Instructions

1. **Fill the Kettle:** Open the lid by pressing the button on the handle. Fill the kettle with the desired amount of fresh water. Ensure the water level is between the 'MIN' and 'MAX' marks on the clear water window. Close the lid securely.
2. **Place on Power Base:** Place the kettle firmly onto its cordless 360° power base.
3. **Turn On:** Plug the power base into a suitable electrical outlet. Press the ON/OFF switch located on the handle downwards. The indicator light on the base will illuminate, signaling that the kettle is heating.
4. **Boiling Process:** The kettle will begin to heat the water. Once the water reaches a rolling boil, the kettle will automatically switch off, and the indicator light will extinguish. This kettle also features boil-dry protection, which will automatically shut off the kettle if it is accidentally switched on without sufficient water.
5. **Pouring:** Carefully lift the kettle from its base using the cool-touch handle. Pour the hot water slowly and steadily.
6. **Re-boiling:** If you need to re-boil water, ensure there is sufficient water in the kettle and press the ON/OFF switch again.



Image: The Moss & Stone Electric Kettle showing the clear water window with MIN and MAX capacity markings.



Image: A hand pouring hot water from the kettle into a glass, demonstrating the pouring function.

Your browser does not support the video tag.

Video: Official Moss & Stone video demonstrating the features and use of the Stainless Steel Electric Kettle, including filling, boiling, and pouring.

Maintenance

- **Cleaning:** Always unplug the kettle and allow it to cool completely before cleaning. Wipe the exterior of the kettle with a soft, damp cloth. Do not use abrasive cleaners or scouring pads. Hand wash only the interior of the kettle; do not immerse the power base in water.
- **Removable Filter:** The kettle features a removable mesh filter. Periodically remove and rinse the filter under running water to remove any scale buildup. Reinsert the filter securely before next use.
- **Descaling:** Over time, mineral deposits (limescale) may build up inside the kettle, especially in hard water areas. To descale, fill the kettle with a mixture of equal parts water and white vinegar (or a commercial descaling solution). Bring to a boil and let it stand for at least 30 minutes (or as per descaler instructions). Discard the solution and rinse the kettle thoroughly several times with fresh water.

•For daily usage•



Image: A hand removing the detachable mesh filter from the kettle's spout for cleaning.

Troubleshooting

Problem	Possible Cause	Solution
Kettle does not turn on.	Not plugged in, power switch not engaged, or kettle not properly seated on base.	Ensure power cord is securely plugged into outlet. Press ON/OFF switch firmly. Check that kettle is correctly placed on the power base.
Water not boiling.	Insufficient water, or kettle has automatically shut off due to boil-dry protection.	Ensure water level is above the MIN mark. If boil-dry protection activated, allow kettle to cool before refilling and restarting.
Water spills during boiling.	Kettle is overfilled.	Do not fill water above the MAX line.

Problem	Possible Cause	Solution
Unusual taste in water.	New appliance residue or limescale buildup.	Perform initial cleaning steps (boil and discard water). If issue persists, descale the kettle.

Specifications

- **Brand:** Moss & Stone
- **Model Name:** Champagne Stainless Steel Electric Kettle
- **Model Number:** ETK-ST202CP-MS
- **Capacity:** 1.2 Liters
- **Material:** Stainless Steel + Plastic (BPA-Free)
- **Color:** Champagne (other colors available)
- **Voltage:** 110V
- **Wattage:** 1500 watts
- **Item Dimensions (L x W x H):** 8.5"L x 6.5"W x 7.6"H
- **Item Weight:** 2 Pounds
- **Special Features:** 1.2L Cordless Design with 360° Base, Automatic Shut-Off, Boil Dry Protection, Fast Boil 1500W Power, Rust-resistant, Cool Handle Heat-resistant Ergonomic Grip, Water Window.
- **Included Components:** 1 x 360° Cordless Base with Cord Wrap, 1 x Electric Kettle (1.2L), 1 x Removable Filter.

Warranty and Support

Moss & Stone electric kettles are backed by reliable customer care. For any questions, concerns, or warranty claims, please contact Moss & Stone customer support through their official channels or the retailer where the product was purchased. Please retain your proof of purchase for warranty service.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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