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> SMUG Ergonomic Mesh Office Chair User Manual

SMUG YY39HUI

SMUG Ergonomic Mesh Office Chair User Manual

Model: YY39HUI | Brand: SMUG

1. INTRODUCTION

Thank you for choosing the SMUG Ergonomic Mesh Office Chair. This manual provides essential information for the proper assembly, operation, and maintenance of your new chair. Designed for comfort and support during extended periods of sitting, this chair features a breathable mesh back, comfortable seat, adjustable height, and smooth-rolling casters. Please read this manual thoroughly before assembly and use to ensure safe and efficient operation.





Image 1: Overview of the SMUG Ergonomic Mesh Office Chair.

2. SAFETY INFORMATION

- Ensure all parts are present and undamaged before assembly. Do not use if any parts are missing or broken.
- Assemble the chair on a soft, flat surface to prevent scratches.
- Tighten all screws firmly, but do not overtighten. Periodically check and retighten screws as needed.
- Do not stand on the chair. Use it only for sitting.
- The maximum weight capacity for this chair is 150 kilograms (approximately 330 lbs). Do not exceed this limit.
- Keep children away from moving parts during operation and adjustment.
- Avoid exposing the chair to direct sunlight or extreme temperatures to prevent material degradation.

3. PACKAGE CONTENTS

Before beginning assembly, verify that all components listed below are included in your package. If any parts are missing or damaged, please contact customer support.

- Chair Backrest (1)
- Seat Cushion (1)
- Armrests (2)
- Chair Base (1)

- Casters (5)
- Gas Lift Cylinder (1)
- Mechanism Plate (1)
- Hardware Pack (Screws, Allen Wrench)

4. SETUP AND ASSEMBLY

Assembly of the SMUG Ergonomic Mesh Office Chair is designed to be straightforward and does not require additional tools beyond what is provided. For detailed, step-by-step instructions, please refer to the official Installation Manual PDF available at [this link](#).

General Assembly Steps:

1. Insert the casters into the holes at the end of each leg of the chair base. Push firmly until they click into place.
2. Place the gas lift cylinder into the center hole of the chair base.
3. Attach the mechanism plate to the underside of the seat cushion using the provided screws. Ensure the front of the mechanism faces the front of the seat.
4. Attach the armrests to the seat cushion using the designated screws.
5. Align the seat cushion (with attached mechanism and armrests) over the gas lift cylinder and firmly press down to secure it.
6. Attach the backrest to the seat assembly using the remaining screws. Ensure proper alignment for ergonomic support.



Image 2: Chair dimensions for assembly reference.

5. OPERATING INSTRUCTIONS

Your SMUG office chair offers several adjustable features to enhance your comfort and support.

Height Adjustment:

To adjust the seat height, locate the lever on the right side beneath the seat. While seated, pull the lever up to lower the seat. To raise the seat, stand up slightly and pull the lever up. Release the lever at your desired height to lock it in place.

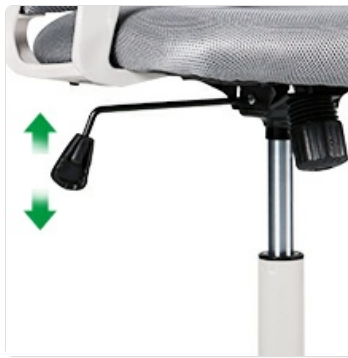


Image 3: Seat height adjustment lever.

Rocking Function:

The chair features a rocking mode for relaxation. To activate the rocking function, pull the same lever (used for height adjustment) outwards. To lock the chair in an upright position, push the lever inwards. The tension of the rocking motion can be adjusted by turning the round knob located under the seat, allowing for a firmer or looser recline.



Rocking Mode
Can relax you from heavy work

Image 4: Rocking mode and tension control.

Mobility:

The chair is equipped with multi-directional casters that allow for smooth and quiet movement across various floor surfaces without causing scratches. The 360-degree swivel feature provides full rotational freedom.



Image 5: Smooth-rolling casters.

Ergonomic Support:

The chair features an ergonomic backrest with integrated lumbar support designed to conform to the natural curve of your spine, reducing pressure and promoting good posture. The breathable mesh material ensures air circulation, keeping you cool and comfortable.



Image 6: Ergonomic backrest with lumbar support.

Product Features Video:

Watch this video for a visual demonstration of the chair's key features and adjustments.

Your browser does not support the video tag.

Video 1: Product demonstration highlighting lumbar support, breathable mesh, comfortable seat, ergonomic armrests, height adjustment, rocking function, and smooth casters.

6. MAINTENANCE

To ensure the longevity and appearance of your SMUG office chair, follow these simple maintenance guidelines:

- **Cleaning:** Wipe clean with a soft, damp cloth. Avoid using harsh chemicals or abrasive cleaners, as they may damage the mesh or other surfaces.
- **Inspection:** Periodically check all screws and bolts to ensure they are tight. Retighten if necessary to maintain stability and safety.

- **Casters:** Keep the casters free of hair, dust, and debris to ensure smooth rolling. You may occasionally clean them with a damp cloth.
- **Environment:** Store the chair in a dry environment and avoid prolonged exposure to direct sunlight or extreme temperatures.

7. TROUBLESHOOTING

If you encounter any issues with your SMUG office chair, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Chair height does not stay adjusted or slowly sinks.	Gas lift cylinder malfunction or loose connection.	Ensure the gas lift is fully inserted into the base and mechanism. If the issue persists, the gas lift may need replacement. Contact customer support.
Casters do not roll smoothly.	Debris (hair, dust) caught in casters or casters not fully inserted.	Remove any debris from the casters. Ensure each caster is fully pushed into the chair base until it clicks securely.
Chair feels wobbly or unstable.	Loose screws or improper assembly.	Check all screws, especially those connecting the backrest, armrests, and mechanism plate, and tighten them firmly. Refer to the assembly instructions.
Backrest does not recline or lock properly.	Rocking mechanism lever is not engaged or disengaged correctly.	Ensure the rocking lever is fully pulled out for rocking or pushed in for locking. Adjust the tension knob under the seat if the rocking motion is too stiff or too loose.

8. SPECIFICATIONS

Feature	Detail
Brand	SMUG
Model Name	Office Chair (YY39HUI)
Color	Grey
Product Dimensions	21.5"D x 18.3"W x 39.4"H
Back Style	Solid Back (Mesh)
Special Features	Adjustable Height, Flexible, Sturdy, Ergonomic Lumbar Support, Breathable Mesh, Rocking Function, 360° Swivel Casters
Maximum Weight Recommendation	150 Kilograms (approx. 330 lbs)
Material	Mesh, Foam (seat), Metal (base)
Item Weight	23 pounds
UPC	797434422507

9. WARRANTY AND SUPPORT

SMUG provides a free warranty service for this product within one year from the date of purchase. This warranty covers manufacturing defects and material flaws under normal use. It does not cover damage resulting from misuse, accidents, unauthorized repairs, or normal wear and tear.

For warranty claims, technical support, or to order replacement parts, please refer to the contact information provided with your purchase or visit the official SMUG website. Please have your purchase receipt and product model number (YY39HUI) ready when contacting support.

The full Installation Manual is available for download here: [SMUG Office Chair Installation Manual \(PDF\)](#).

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question