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› Innovia Automatic Paper Towel Dispenser User Manual (Model B09C2QQ83V)

Innovia B09C2QQ83V

Innovia Automatic Paper Towel Dispenser User Manual

Model: B09C2QQ83V

INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Innovia Automatic Paper Towel Dispenser. Designed for convenience and hygiene, this touchless dispenser works with most paper towel brands and sizes, offering a seamless experience in your kitchen or workspace.

PRODUCT FEATURES

- **Touchless Technology:** Dispenses paper towels with a simple hand motion, enhancing hygiene.
- **Smart Sensor:** Automatically retracts unused sheets, keeping the roll clean and dry.
- **Customizable Dispensing:** The first tear you make (half or full sheet) sets the dispensing mode for subsequent uses until reloaded.
- **Versatile Compatibility:** Works with most paper towel brands and sizes.
- **Mounting Options:** Can be mounted under cabinets or on a wall using the included bracket and template.
- **AC Powered:** This model is powered by the included AC adapter only; batteries are not supported.

SETUP AND INSTALLATION

Proper setup is crucial for optimal performance. This model is designed for under-cabinet or wall mounting.

Mounting Instructions:

1. Identify a suitable location under your cabinet or on a wall. Ensure there is a reliable power outlet within reach of the AC adapter cord.
2. Use the included mounting bracket and installation template to mark the drilling points.
3. Drill pilot holes and secure the mounting bracket using the provided screws.
4. Slide the Innovia dispenser onto the mounted bracket until it clicks securely into place.
5. Connect the AC adapter firmly to both the dispenser and a working wall outlet. The dispenser will not operate without a functioning power source.



Image: The Innovia Automatic Paper Towel Dispenser mounted neatly under a kitchen cabinet, demonstrating its space-saving design.

Loading Paper Towels:

1. Open the dispenser by releasing the front cover.
2. Place your paper towel roll inside the dispenser.
3. Leave one full sheet or half sheet of paper towel hanging outside the dispenser opening.
4. Close the dispenser cover securely.



Innovia® Touchless Paper Towel Dispenser keeps your roll clean and dry by automatically retracting unused sheets.

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Image: A hand inserting a paper towel roll into the open Innovia dispenser, showing the ease of loading.

Setting Dispensing Mode:

The first tear you make after loading a new roll sets the dispensing mode. If you tear off a half sheet, the dispenser will subsequently dispense half sheets. If you tear off a full sheet, it will dispense full sheets. This setting remains until the roll is replaced.

Your browser does not support the video tag.

Video: An official tutorial demonstrating the setup process for the Innovia Dispenser, including loading and setting the sheet length.

OPERATING INSTRUCTIONS

The Innovia dispenser uses touchless technology for convenient and hygienic operation.

1. **Dispensing:** Wave your hand in front of the sensor to dispense a sheet of paper towel. The dispenser will dispense the pre-set length (half or full sheet).
2. **Additional Sheets:** If you need more than one sheet, keep your hand in front of the sensor, and the dispenser will continue to feed paper towels.
3. **Automatic Retraction:** If a dispensed sheet is not taken, the smart sensor technology will automatically retract any unused portion back into the dispenser, keeping the paper clean and dry.

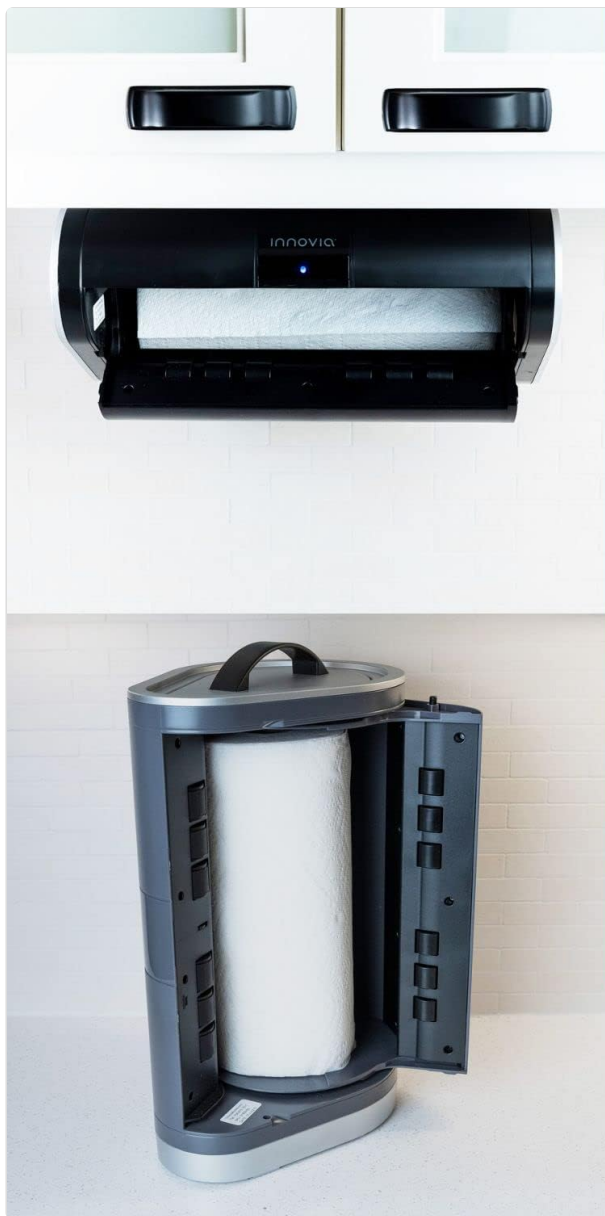


Image: A hand activating the sensor of the Innovia dispenser, showing the touchless operation.

MAINTENANCE

Easy Roll Replacement:

1. When the paper towel roll is empty, open the dispenser cover.
2. Remove the empty roll core.
3. Insert a new paper towel roll, ensuring one full or half sheet is left outside the dispenser opening.
4. Close the dispenser cover. Remember to set the dispensing mode again with your first tear.



Innovia®
Touchless Paper
Towel Dispenser
is easy to load
and works with
most paper
towel brands
and roll sizes.

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Image: The Innovia dispenser with its front panel open, revealing the internal mechanism for easy paper towel roll replacement.

TROUBLESHOOTING

If your Innovia dispenser does not operate as expected, please refer to the following common issues and solutions:

- **Dispenser not turning on:**
 - Ensure the AC adapter is firmly connected to both the dispenser and a working wall outlet.
 - Confirm the wall outlet is active by testing another device.
- **Paper towels not dispensing or retracting properly:**
 - Check the paper towel roll placement inside the dispenser. Ensure it is seated correctly.
 - Verify that one sheet is left outside the dispenser after loading.
 - Ensure the paper towel is not jammed or obstructed.
 - The first tear sets the dispensing mode. If you desire a different sheet length, reload the roll and make the desired tear length.
- **Dispenser making unusual noises:**

- Check for any foreign objects inside the dispenser that might be obstructing the mechanism.
- Ensure the paper towel roll is not too tight or too loose.

For quick troubleshooting or further assistance, please call our U.S.-based support team at **1-800-283-5547** (Monday–Friday, 8 a.m.–5 p.m. EST).

SPECIFICATIONS

Feature	Detail
Brand	Innovia
Model Number	B09C2QQ83V
Material	Plastic
Color	Gray
Mounting Type	Under Cabinet, Wall Mount
Item Weight	4.69 Pounds
Product Dimensions (L x W)	14.1"L x 10"W
Power Source	AC Adapter (included)
UPC	850443004345

WARRANTY AND SUPPORT

The Innovia Automatic Paper Towel Dispenser comes with a one-year limited warranty, valid in the United States only. For any warranty claims or product support, please contact Georgia-Pacific Consumer Products LP.

You can also visit [Innoviahome.com](https://www.innoviahome.com) for additional support resources, including step-by-step mounting videos.