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TIDEWE JP-199

TIDEWE Power Bank Model JP-199 User Manual

Comprehensive instructions for your TIDEWE 10000mAh USB-C Portable Charger.

1. Introduction

Thank you for choosing the TIDEWE Power Bank Model JP-199. This portable charger is designed to provide reliable power for your electronic devices and TIDEWE heated apparel. With its 10000mAh capacity, dual input/output ports, and compact design, it offers convenience and versatility for various charging needs.

2. Product Overview

The TIDEWE Power Bank JP-199 features a lightweight and compact design, making it easy to carry. It includes multiple ports for charging flexibility and an LED indicator to display the remaining battery capacity.

Key Features:

- **10000mAh Capacity:** Provides approximately 2.2 charges for an iPhone 12 or up to 10 hours of warmth for TIDEWE heated clothing (3 hours on high, 5.5 hours on medium, 10 hours on low).
- **Dual Input & Output:** Equipped with Micro USB and USB-C input ports (5V/2A) for quick recharging, and two USB output ports (5V/2.4A) for charging devices.
- **Superior Safety:** UL, FCC, RoHS, and CE certified. Features overcharge and overload protection to maintain battery health.
- **Versatile Charging:** Compatible with TIDEWE heated jackets, vests, pants, and seat cushion covers, as well as smartphones and other USB-powered devices.
- **Ergonomic & User-friendly Design:** Slim, compact, and comfortable to hold with rounded corners. LED indicator shows remaining battery percentage.

Package Contents:

- TIDEWE Power Bank (Model JP-199)
- USB-C Charging Cable
- User Manual (this document)



Image: The TIDEWE Power Bank Model JP-199, black in color, shown with an included USB-C charging cable. The power bank features two USB-A output ports, a Micro USB input, a USB-C input, and a digital display showing "70" (indicating 70% charge).

3. Setup: Charging the Power Bank

Before initial use, fully charge your TIDEWE Power Bank. It is recommended to fully charge the power bank every 3 months if not in regular use to maintain battery health.

1. **Connect the Charging Cable:** Use the provided USB-C cable or a Micro USB cable (not included) to connect the power bank's input port (Micro Input or Type-C Input) to a USB wall adapter (not included) or a computer's USB port.
2. **Monitor Charging:** The LED indicator on the power bank will display the charging progress. When the display shows "100", the

power bank is fully charged.

3. **Charging Time:** A full charge typically takes 3-4 hours using a 5V/2A adapter.



Image: A close-up view of the TIDEWE Power Bank's top edge, showing the Micro Input and Type-C Input ports, along with the digital display.



Image: A white USB-A to USB-C charging cable, typically included with the power bank.

4. Operating: Using the Power Bank

The TIDEWE Power Bank can charge two devices simultaneously using its dual USB output ports.

Charging Electronic Devices:

1. **Connect Your Device:** Use your device's charging cable to connect it to one of the USB output ports (USB 1 Output or USB 2 Output) on the power bank.
2. **Initiate Charging:** The power bank will automatically begin charging your device. The LED display will show the remaining battery percentage.
3. **Disconnect:** Once your device is charged, disconnect it from the power bank. The power bank will automatically power off after a short period of inactivity.



Image: A person holding the compact TIDEWE Power Bank in one hand and a smartphone in the other, with a charging cable connecting the two. This illustrates the portability and ease of use.

Powering TIDEWE Heated Apparel:

The TIDEWE Power Bank is specifically designed to power TIDEWE heated jackets, vests, pants, and seat cushion covers.

1. **Locate Apparel Pocket:** Find the designated battery pocket within your TIDEWE heated apparel.
2. **Connect Power Bank:** Connect the apparel's power cable to one of the USB output ports on the power bank.
3. **Activate Heating:** Follow the instructions provided with your TIDEWE heated apparel to activate and adjust the heating settings.
4. **Battery Life:** The 10000mAh capacity provides approximately 3 hours on high, 5.5 hours on medium, and 10 hours on low heating settings.



Image: A man outdoors, inserting the TIDEWE Power Bank into a pocket of his heated jacket, demonstrating its use with heated apparel.

5. Safety Information

Please read and follow these safety guidelines to ensure safe operation and prolong the life of your power bank.

- Do not expose the power bank to extreme temperatures (above 60°C/140°F or below 0°C/32°F).
- Avoid dropping, disassembling, or attempting to repair the power bank yourself.
- Keep the power bank away from water, moisture, and flammable materials.
- Do not use the power bank if it is damaged, swollen, or leaking.
- Use only certified charging cables and adapters.
- Keep out of reach of children.
- This power bank is TSA friendly for air travel.
- The power bank features built-in overcharge and overload protection to prevent damage to connected devices and the power bank itself.



Image: A hand holding the TIDEWE Power Bank inside an airplane cabin, with text indicating "Safety Certified & TSA Friendly" and logos for CE, FCC, and RoHS certifications.



Image: A graphic illustrating the power bank's overload and overcharge protection features, showing a phone with a full battery icon and the power bank with a lightning bolt symbol, indicating safe charging.

6. Maintenance

- Clean the power bank with a dry, soft cloth. Do not use liquid cleaners.
- Store the power bank in a cool, dry place when not in use.
- Avoid storing the power bank in direct sunlight or in a car where temperatures can fluctuate significantly.
- If the power bank will not be used for an extended period, charge it to about 50-75% capacity before storing.

7. Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Power bank not charging	• Charging cable is faulty or not properly connected. • Wall adapter is not working or insufficient. • Power bank is fully charged.	• Check cable connection; try a different cable. • Use a different wall adapter (5V/2A recommended). • Check LED display for "100".
Device not charging from power bank	• Power bank battery is depleted. • Device charging cable is faulty or not properly connected. • Device is incompatible.	• Recharge the power bank. • Check cable connection; try a different cable. • Ensure your device is USB-powered and compatible with 5V/2.4A output.
Slow charging	• Using a low-power adapter or cable. • Charging multiple devices simultaneously.	• Use a 5V/2A adapter and a high-quality cable for charging the power bank. • Charge devices one at a time for faster charging.

8. Specifications

Model Number	JP-199
Battery Capacity	10000mAh
Input (Micro USB)	5V/2A
Input (USB-C)	5V/2A
Output (USB 1)	5V/2.4A
Output (USB 2)	5V/2.4A
Dimensions	5.2 x 3.35 x 1.26 inches
Weight	7.7 ounces
Certifications	UL, FCC, RoHS, CE

9. Warranty and Support

TIDEWE products are designed for reliability and performance. For warranty information or technical support, please refer to the official TIDEWE website or contact their customer service directly.
TIDEWE Official Website: www.tidewe.com
Please retain your proof of purchase for any warranty claims.

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