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XP-Pen Artist24 Pro

XPPen Artist 24 Pro 2.5K QHD Drawing Tablet User Manual

Brand: XP-Pen | **Model:** Artist24 Pro

1. INTRODUCTION

The XPPen Artist 24 Pro is a 23.8-inch IPS display drawing tablet featuring 2.5K QHD resolution (2560 x 1440 pixels). It is designed to provide a precise and immersive digital art experience with vibrant colors and sharp details. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.

The tablet includes a battery-free stylus with 8192 levels of pressure sensitivity and tilt support, along with 20 customizable shortcut keys and dual red dial wheels to enhance workflow efficiency.



Figure 1: XPPen Artist 24 Pro and Included Accessories

2. WHAT'S IN THE BOX

Please verify that all items listed below are included in your package:

- 1 x XPPen 23.8" Drawing Display
- 2 x Battery-Free Stylus (PA2)
- 1 x USB-A to USB-C Adapter
- 1 x USB-C to USB-C Cable
- 1 x HDMI Cable
- 1 x Power Adapter
- 1 x Power Cord
- 1 x Pen Holder
- 8 x Replacement Pen Nibs
- 1 x Quick Guide
- 1 x Cleaning Cloth
- 1 x Black Drawing Glove
- 1 x Pen Slot



Drawing Glove



2 x Battery-Free Stylus



Pen Holder
(8 replacement pen nibs)



Pen slot



USB-C to
USB-C Cable



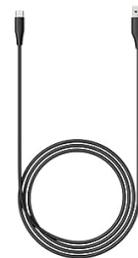
HDMI Cable



Power Cord



Power Adapter



USB-C to
USB Adapter

Figure 2: Package Contents

3. SETUP GUIDE

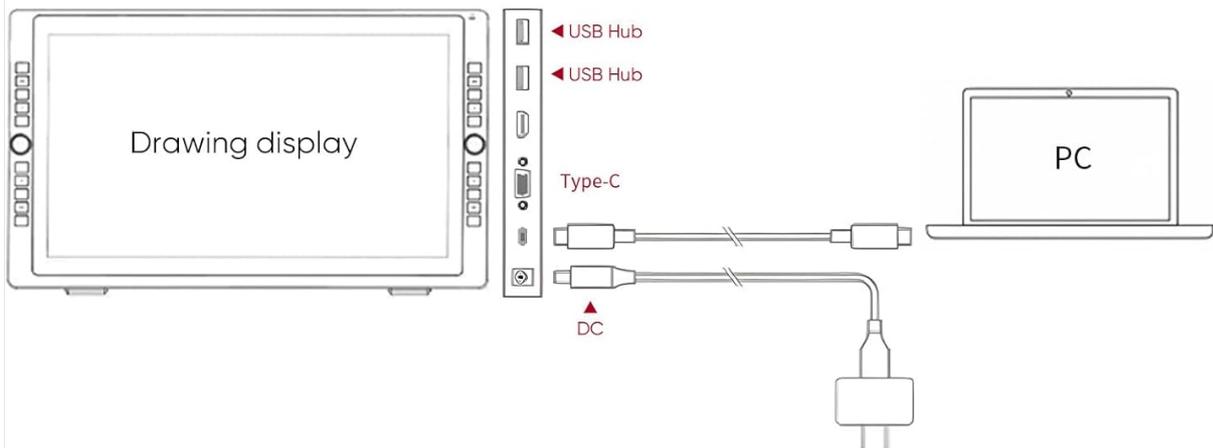
The XPPen Artist 24 Pro is not a standalone device and requires connection to a computer (Windows, Mac, Chrome OS, or Linux) for operation.

3.1 Connecting the Tablet

You can connect the Artist 24 Pro to your computer using either a USB-C cable or an HDMI cable with a USB-A to USB-C adapter.

- **USB-C Connection:** Connect one end of the included full-featured USB-C to USB-C cable to the Type-C port on the Artist 24 Pro and the other end to a compatible USB-C port on your computer. Connect the power adapter and power cord to the tablet and a wall outlet.
- **HDMI Connection:** Connect the HDMI cable from the Artist 24 Pro to your computer's HDMI port. Connect the USB-C to USB-A adapter cable from the Artist 24 Pro to a USB-A port on your computer. Connect the power adapter and power cord to the tablet and a wall outlet.

USB-C Connection



HDMI Connection

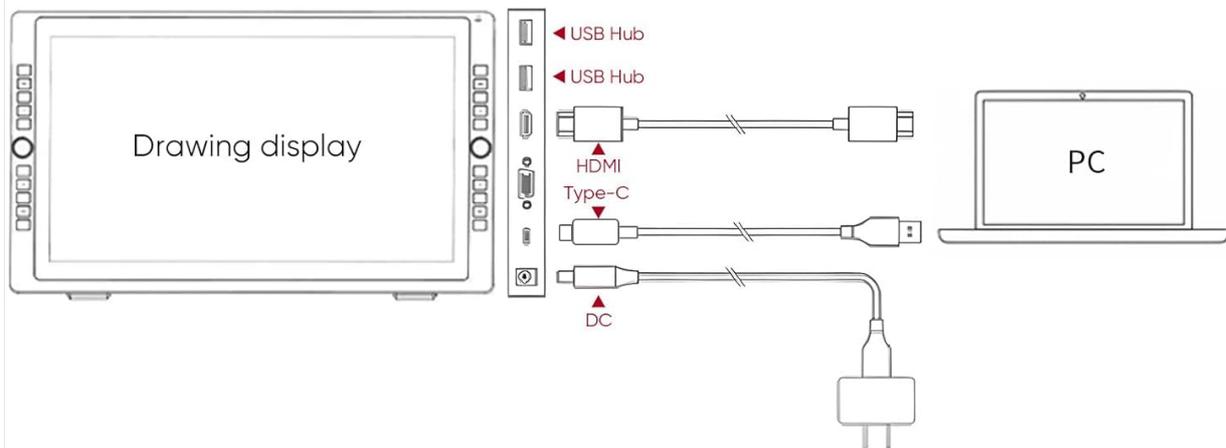


Figure 3: Connection Diagrams (USB-C and HDMI)

3.2 Driver Installation

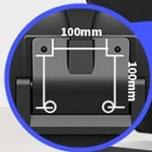
Before using the tablet, you must install the latest drivers from the official XPPen website. Follow the on-screen instructions during installation. Ensure any previous tablet drivers are uninstalled to prevent conflicts.

3.3 Adjusting the Stand and Pen Slot

The Artist 24 Pro features an adjustable stand that allows you to set the working angle from 16 to 90 degrees for optimal comfort. A built-in pen slot is available on the side of the tablet to keep your stylus secure and easily accessible.

Ergonomic Design

Standard VESA Adapter (100x100mm)



16°-90°



Pen Slot

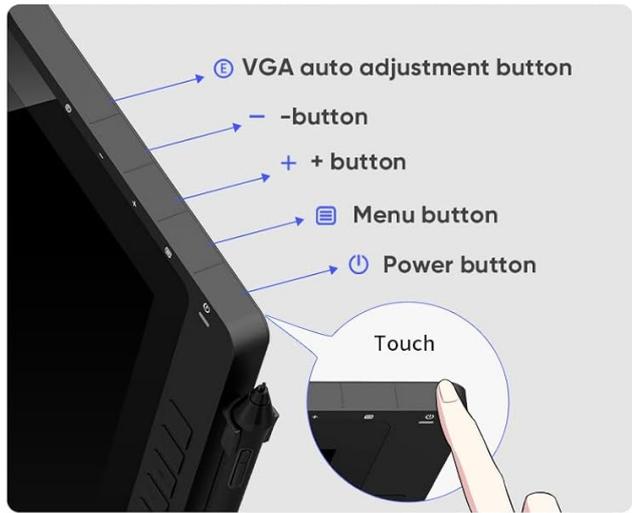
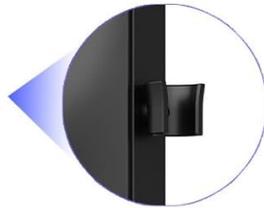


Figure 4: Ergonomic Features (Adjustable Stand, Pen Slot, VESA Mount)

4. OPERATING THE DEVICE

4.1 Using the PA2 Battery-Free Stylus

The PA2 stylus offers 8192 levels of pressure sensitivity and 60-degree tilt support, providing a natural drawing experience. The stylus is battery-free, eliminating the need for charging. The pen holder can store both styluses and replacement nibs.



Figure 5: PA2 Stylus Features

4.2 Customizable Shortcut Keys and Dial Wheels

The Artist 24 Pro is equipped with 20 customizable shortcut keys and dual red dial wheels. These can be programmed through the tablet driver software to perform various functions, such as zooming, scrolling, or executing specific software commands, significantly improving your workflow.

20 customizable shortcut keys



Figure 6: Customizable Shortcut Keys and Dial Wheels

4.3 Compatibility

The Artist 24 Pro is compatible with a wide range of operating systems and creative software:

- **Operating Systems:** Windows 7 (or later), Mac OS X 10.10 (or later), Linux, Chrome OS 88 (or later).
- **Software:** Compatible with most mainstream creative software including Adobe Photoshop (PS), Adobe Illustrator (AI), Clip Studio Paint (CSP), Krita, GIMP, Blender, Toon Boom, and more.

Versatility and Compatibility



Figure 7: Versatility and Compatibility

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your Artist 24 Pro.

- **Screen Cleaning:** Use the provided cleaning cloth or a soft, lint-free cloth to gently wipe the screen. For stubborn smudges, dampen the cloth slightly with water or a screen-safe cleaner. Avoid harsh chemicals or abrasive materials.
- **Stylus Nib Replacement:** If the stylus nib becomes worn, use the nib removal tool (often integrated into the pen holder) to carefully pull out the old nib and insert a new one. Replacement nibs are included in the package.
- **Storage:** When not in use, store the tablet in a clean, dry place away from direct sunlight and extreme temperatures.

6. TROUBLESHOOTING

If you encounter issues with your Artist 24 Pro, refer to the following common solutions:

- **No Display/Signal:**
 - Ensure all cables (USB-C/HDMI, power) are securely connected to both the tablet and your computer.
 - Verify that the power adapter is plugged into a working outlet.
 - Check your computer's display settings to ensure the tablet is detected and set as an extended or duplicate display.
 - Try restarting your computer and the tablet.
- **Stylus Not Working/No Pressure Sensitivity:**
 - Ensure the XPPen driver is correctly installed and running.
 - Restart the driver software or your computer.
 - Check if the stylus nib is properly inserted or replace it if worn.
 - Test the stylus in different drawing applications.
- **Driver Issues/Software Conflicts:**
 - Uninstall any other tablet drivers (e.g., Wacom, Huion) before installing the XPPen driver.
 - Download and install the latest driver version from the official XPPen website.
 - Temporarily disable antivirus software during driver installation.
- **Inaccurate Cursor/Calibration Issues:**
 - Use the calibration tool within the XPPen driver settings to recalibrate the screen.
 - Ensure your display resolution is set correctly on your computer.

7. SPECIFICATIONS

Feature	Specification
Product Dimensions	24.88 x 14.57 x 1.76 inches
Item Weight	15.43 pounds
Model Number	Artist24 Pro
Display Size	23.8 inches (61 cm visible screen diagonal)
Resolution	2.5K QHD (2560 x 1440 pixels)
Color Gamut	118% sRGB, 84% NTSC, 90% Adobe RGB
Color Depth	16.7 Million Colors

Feature	Specification
Contrast Ratio	1000:1
Viewing Angle	178°
Pressure Sensitivity	8192 Levels
Tilt Support	60°
Report Rate	220 RPS
Connectivity	HDMI, USB-C
VESA Mount	100x100mm Standard



Figure 8: Product Dimensions

2.5K QHD (2560 x 1440 px)



23.8 inch



16:9 Aspect Ratio



178° Viewing Angle



1000:1 Contrast Ratio

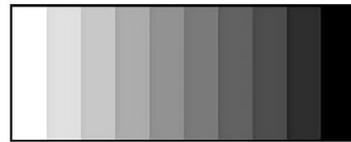


Figure 9: Display Specifications

Immersive Colors for Creatives



118% sRGB



90% Adobe RGB



84% NTSC



16.7M Color Depth

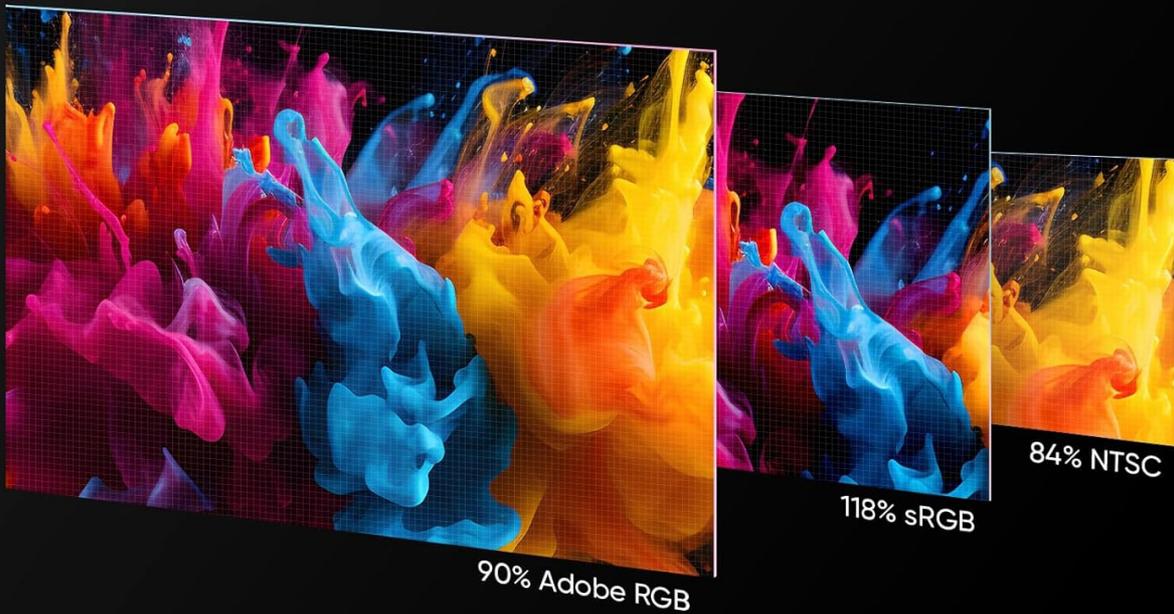


Figure 10: Immersive Colors for Creatives

8. WARRANTY AND SUPPORT

XPPen offers a 1-Year Protection Plan for all products. For detailed terms and conditions regarding support, returns, and refunds, please refer to the official XPPen website or contact customer service.

For further assistance, you can refer to the official PDF manuals:

- [Installation Manual \(PDF\)](#)
- [User Manual \(PDF\)](#)

You can also get in touch with XPPen support via Amazon Message for any product-related questions.

