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› Pioneer 43" 4K UHD HDR LED Smart TV (PN43951-22C) - Fire TV Edition User Manual

Best Buy PN43951-22C

Pioneer 43" 4K UHD HDR LED Smart TV (PN43951-22C) - Fire TV Edition User Manual

Model: PN43951-22C | Brand: Best Buy

INTRODUCTION

This manual provides essential information for the setup, operation, maintenance, and troubleshooting of your Pioneer 43" 4K UHD HDR LED Smart TV (Model PN43951-22C). Please read this manual thoroughly before using your television to ensure proper and safe operation.

SAFETY INFORMATION

Always follow basic safety precautions when using this product to reduce the risk of fire, electric shock, and injury to persons. Keep this manual for future reference.

- Do not expose the TV to rain or moisture.
- Do not block ventilation openings.
- Use only attachments/accessories specified by the manufacturer.
- Refer all servicing to qualified service personnel.

PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- Pioneer 43" 4K UHD HDR LED Smart TV
- Voice Remote with Alexa
- Power Cable
- TV Stand (2 pieces)
- Screws for TV Stand
- Quick Start Guide
- Important Safety Sheet

- Batteries (AAA) for Remote Control

Note: Some items may be pre-installed or packaged separately.

SETUP

1. Attaching the TV Stand

To attach the stand, place the TV face down on a soft, clean surface to prevent scratches. Align each stand piece with the corresponding screw holes on the bottom of the TV. Secure with the provided screws.



Image: Pioneer 43" Smart TV with its stand attached, shown from a slight angle, illustrating the TV's profile and the base.

2. Wall Mounting (Optional)

If you choose to wall mount your TV, remove the stand. Use a VESA-compatible wall mount kit (not included) that supports the TV's weight and VESA pattern. Refer to your wall mount kit's instructions for installation.

3. Connecting Devices

The TV features multiple input ports for various devices.



Image: Close-up side view of the Pioneer 43" Smart TV, highlighting the HDMI and USB input ports located on the side panel.



Image: Rear view of the Pioneer 43" Smart TV, displaying the LAN, AV (Video, Audio R/L), and Antenna/Cable input ports.

- **HDMI:** Connect Blu-ray players, game consoles, or other HDMI devices. The TV has multiple HDMI inputs, including one with ARC (Audio Return Channel) support.
- **USB:** Connect USB storage devices for media playback.
- **LAN (Ethernet):** Connect an Ethernet cable for a wired internet connection.
- **AV In:** Connect older devices using composite video and stereo audio cables.
- **Antenna/Cable In:** Connect an antenna or cable TV coaxial cable.

4. Power Connection

Plug the power cable into the TV's power input, then plug the other end into a wall outlet.

OPERATING

1. Initial Setup and Fire TV Experience

Upon first power-on, the TV will guide you through the initial setup process, including connecting to Wi-Fi, signing in to your Amazon account, and pairing the Voice Remote with Alexa.

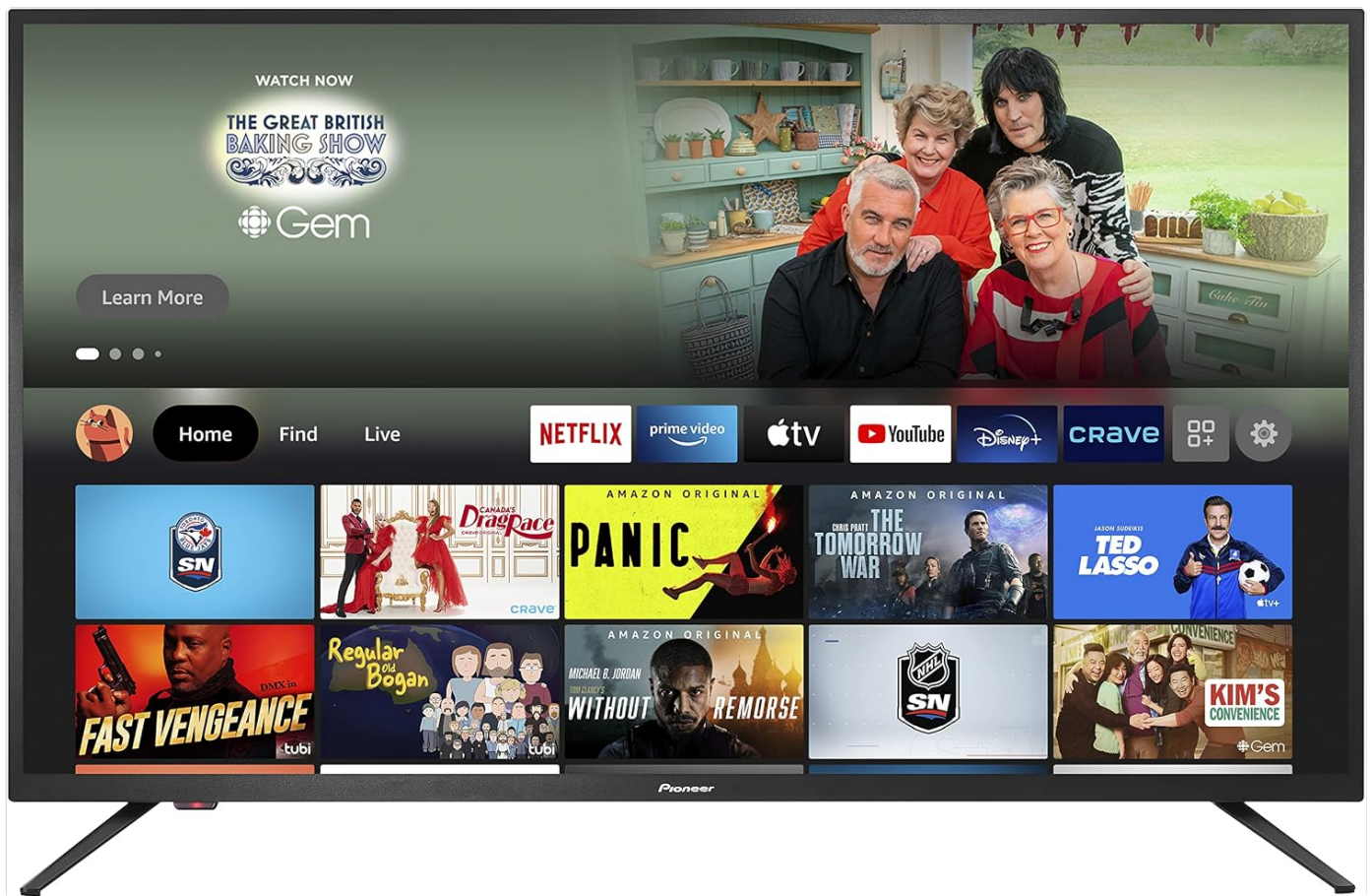


Image: The Pioneer 43" Smart TV screen showing the Fire TV interface, featuring popular streaming applications and content recommendations.

2. Using the Voice Remote with Alexa

The included remote allows for voice control via Alexa. Press and hold the microphone button to issue commands such as "Alexa, open Netflix" or "Alexa, switch to HDMI 1."



Image: The Pioneer Voice Remote with Alexa, showing its buttons for navigation, volume, channel, app shortcuts, and the microphone button for voice commands.

- **Power Button:** Turns the TV on or off.
- **Navigation Ring:** For menu navigation.
- **Select Button:** Confirms selections.
- **Back Button:** Returns to the previous screen.
- **Home Button:** Returns to the Fire TV home screen.
- **Volume Buttons:** Adjusts volume.
- **App Shortcut Buttons:** Quick access to popular streaming services.

3. Smart TV Features

- **4K Ultra HD & Dolby Vision:** Enjoy high-resolution content with enhanced contrast and color.
- **Fire TV Built-in:** Access a vast library of streaming apps, movies, and TV shows.
- **DTS Virtual-X Sound:** Provides an immersive audio experience from the TV's speakers.

MAINTENANCE

Cleaning the TV Screen

Gently wipe the screen with a soft, dry, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner. Avoid using harsh chemicals or abrasive materials.

Cleaning the TV Body

Wipe the TV's frame and back panel with a soft, dry cloth. Ensure the TV is unplugged before cleaning.

Remote Control Battery Replacement

If the remote control's performance degrades, replace the batteries with new AAA batteries. Ensure correct polarity when inserting.

TROUBLESHOOTING

Problem	Possible Solution
No power	Ensure the power cable is securely connected to both the TV and a working power outlet. Try a different outlet.
No picture, but sound is present	Check the input source. Ensure the connected device is powered on and functioning correctly.
No sound, but picture is present	Check the volume level. Ensure the TV is not muted. Verify audio output settings if using external speakers.
Remote control not working	Replace batteries. Ensure there are no obstructions between the remote and the TV. Repair the remote if necessary (refer to Fire TV settings).
Cannot connect to Wi-Fi	Ensure your Wi-Fi router is on and within range. Re-enter the Wi-Fi password. Try restarting your router and the TV.

Problem	Possible Solution
Picture quality issues (e.g., blurry, distorted)	Check the source resolution. Adjust picture settings (brightness, contrast, sharpness) in the TV menu. Ensure cables are securely connected.

SPECIFICATIONS

Feature	Detail
Model Number	PN43951-22C
Screen Size	42.5 Inches (Diagonal)
Display Technology	LED Direct Lit
Resolution	4K UHD (3840 x 2160)
HDR Support	Dolby Vision, HDR10
Refresh Rate	60 Hz
Operating System	FireOS
Audio Technology	DTS Virtual-X Sound
Connectivity	Wi-Fi, Wired (Ethernet)
Ports	HDMI (multiple, including ARC), USB, LAN, AV In, Antenna/Cable In, Digital Audio Out
Dimensions (with stand)	96.9 cm (W) x 62.8 cm (H) x 23.5 cm (D)
Weight (with stand)	11.48 kg
Model Year	2021



Image: The Pioneer 43" Smart TV shown with its key dimensions (width, height, depth) labeled in centimeters.

WARRANTY AND SUPPORT

For warranty information, please refer to the Important Safety Sheet included with your product or contact Best Buy customer support. For technical assistance, visit the Best Buy support website or contact their customer service.

- **Manufacturer:** COMPAL DISPLAY ELECTRONICS
- **Brand:** Best Buy
- **Model:** PN43951-22C
- **Date First Available:** July 29, 2021

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question