

[Manuals.plus](#) /

› [Motorola](#) /

› Motorola Moto G Pure (2021) User Manual

Motorola PARU0003US

Motorola Moto G Pure (2021) User Manual

Model: PARU0003US

INTRODUCTION

Welcome to the user manual for your Motorola Moto G Pure (2021) smartphone. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your device, ensuring optimal performance and longevity.

The Motorola Moto G Pure offers a 6.5-inch Max Vision HD+ display, a two-day battery life, a 13MP dual camera system, and a MediaTek Helio G25 octa-core processor. Its water-repellent design provides added durability against spills and splashes.

SETUP GUIDE

1. Unboxing and Initial Setup

Upon unboxing your Moto G Pure, ensure all components are present:

- Motorola Moto G Pure (32GB) unlocked smartphone
- 10W Charger
- USB Cable
- SIM Tray Ejector Tool
- Guides (Quick Start Guide, Safety Information)



Figure 1: Motorola Moto G Pure smartphone and its retail box contents.

2. Inserting SIM Card and Powering On

Locate the SIM tray on the side of the device. Use the provided SIM tray ejector tool to open the tray. Insert your Nano-SIM card(s) and/or microSD card into the tray, ensuring proper orientation. Close the tray securely.

carrier compatibility	AT&T	Verizon	T-Mobile
	Compatible supports VoLTE	Compatible supports VoLTE	Compatible supports VoLTE, WiFi Calling, Video Calling
Boost	Not supported	U.S. Cellular	Google Fi
		Compatible & supports VoLTE	Compatible supports VoLTE, WiFi Calling, Video Calling
Republic Wireless	Not supported	Cricket (AT&T sub-brand)	Metro PCS (T-Mobile sub-brand)
		Compatible supports VoLTE	Compatible supports VoLTE, WiFi Calling, Video Calling
Tracfone (GSM)	Compatible supports VoLTE	Tracfone (CDMA)	Consumer Cellular
		Not supported	Compatible supports VoLTE
Defense Mobile	Compatible supports VoLTE	Straight Talk Wireless (GSM)	Straight Talk Wireless (CDMA)
		Compatible supports VoLTE	Not supported
Ting	Compatible supports VoLTE	Xfinity Wireless	Other MVNOS on Verizon's network
		Not supported	Compatible supports VoLTE
Other MVNOS on AT&T network	Compatible supports VoLTE	Other MVNOS on TMO network	Spectrum
		Compatible supports VoLTE	Compatible supports VoLTE, WiFi Calling
Mint Mobile	Compatible supports VoLTE	Simple Mobile	Total Wireless
		Compatible supports VoLTE	Compatible supports VoLTE
Walmart Family Mobile	Compatible supports VoLTE	HD0 Wireless	Ultra Mobile
		Compatible supports VoLTE	Compatible supports VoLTE
Lyca Mobile	Compatible supports VoLTE	Optimum Mobile	
		Compatible supports VoLTE, Wi-Fi calling	

Figure 2: Side view of the Motorola Moto G Pure showing the SIM tray slot.

Press and hold the Power button (located on the right side) until the Motorola logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.



Figure 3: Front view of the Motorola Moto G Pure displaying the home screen.

OPERATING YOUR DEVICE

1. Basic Navigation and Interface

The Moto G Pure runs on Android 11.0, offering an intuitive user experience. Navigate using gestures or the traditional three-button navigation bar (Home, Back, Recents).

Swipe down from the top of the screen to access the Quick Settings panel for Wi-Fi, Bluetooth, flashlight, and other toggles. Swipe further down to reveal the full notification shade.



Figure 4: Rear view of the Motorola Moto G Pure highlighting the dual camera system.

2. Camera Features

The device features a 13MP Dual Camera System with Night Vision. The main camera captures clear photos, while the depth sensor assists with portrait mode for artistic blur effects.

- **Portrait Mode:** Use the dual camera system to capture stunning portraits with a blurred background (bokeh effect).
- **Night Vision:** Enhance photos taken in low-light conditions for brighter and more detailed results.
- **Front Camera:** A 5MP front camera is available for selfies and video calls.

Your browser does not support the video tag.

Video 1: Motorola Moto G Pure product overview video. This video highlights the phone's features including its display, battery, and camera capabilities.

3. Battery Management

The 4000 mAh battery provides up to two days of usage on a single charge. To optimize battery life:

- Adjust screen brightness.
- Enable Battery Saver mode when needed.
- Close unused apps running in the background.



Figure 5: Bottom edge of the Motorola Moto G Pure, showing the USB-C charging port and speaker grille.

4. Connectivity

The Moto G Pure supports various connectivity options:

- **Wi-Fi:** Connect to 2.4 GHz and 5 GHz Wi-Fi networks.
- **Bluetooth 5.0:** Pair with Bluetooth accessories like headphones and speakers.
- **Mobile Hotspot:** Share your phone's internet connection with other devices.
- **Carrier Compatibility:** Compatible with AT&T (VoLTE), Verizon (VoLTE), T-Mobile (VoLTE, Wi-Fi Calling, Video Calling), Tracfone (GSM), and Spectrum (VoLTE, Wi-Fi Calling). **Note:** Does not support Boost, Republic Wireless, Tracfone (CDMA), Straight Talk Wireless (CDMA), or Xfinity Wireless.



Figure 6: Detailed carrier compatibility chart for the Motorola Moto G Pure.

MAINTENANCE AND CARE

1. Software Updates

Keep your device's software up to date to ensure optimal performance, security, and access to the latest features. Go to **Settings > System > System updates** to check for and install available updates.

2. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials that could damage the device. The water-repellent design protects against spills and splashes, but the phone is not waterproof and should not be submerged.

3. Storage Management

Regularly manage your device's 32GB internal storage. Delete unnecessary files, clear app caches, and consider using a microSD card for expanded storage (up to 512GB supported) for photos, videos, and other media.

TROUBLESHOOTING COMMON ISSUES

1. Phone Not Responding

If your phone becomes unresponsive, press and hold the Power button for about 10-15 seconds to force a restart.

2. Battery Draining Quickly

Check for apps consuming excessive battery in **Settings > Battery**. Reduce screen brightness, disable unnecessary features like Bluetooth or Wi-Fi when not in use, and consider enabling Battery Saver mode.

3. Connectivity Problems

For Wi-Fi or Bluetooth issues, try toggling the respective setting off and on. If the problem persists, restart your phone or

reset network settings in **Settings > System > Reset options > Reset Wi-Fi, mobile & Bluetooth**

4. Fingerprint Reader Issues

Ensure your finger is clean and dry. Re-register your fingerprints if the issue persists. The fingerprint reader is located on the side of the device.

SPECIFICATIONS

Feature	Detail
Model Name	Moto G Pure
Model Number	PARU0003US
Display	6.5-inch Max Vision HD+ (1600 x 720)
Processor	MediaTek Helio G25 Octa-core
RAM	3 GB
Internal Storage	32 GB (Expandable up to 512GB via microSD)
Rear Camera	13MP (main) + 2MP (depth) Dual Camera System
Front Camera	5MP
Battery	4000 mAh (Up to 2 days battery life)
Operating System	Android 11.0
Connectivity	Bluetooth 5.0, Wi-Fi (2.4GHz/5GHz), GPS
Dimensions	7.01 x 3.54 x 1.73 inches
Weight	6.6 ounces (188 grams)
Special Features	Fingerprint Sensor, Water-repellent design, Mobile Hotspot Capability

WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please visit the official Motorola support website or contact their customer service. Keep your proof of purchase for warranty claims. You can also refer to the official [User Manual \(PDF\)](#) for more detailed information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question