

## Doro 780X

# Doro 780X Mobile Phone User Manual

Model: 780X | Brand: Doro

## INTRODUCTION

Welcome to the user manual for your Doro 780X Unlocked 4G Dual SIM Mobile Phone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. The Doro 780X is designed with simplicity and security in mind, making it ideal for seniors.

## PRODUCT OVERVIEW





Front view of the Doro 780X mobile phone in its charging dock, showing the simplified keypad with large buttons for direct contacts A, B, and C.



Rear view of the Doro 780X, highlighting the prominent security button at the top, designed for emergency alerts.

The Doro 780X features a 2.8-inch display and a user-friendly interface. Key features include:

- **Simplified Keypad:** Three large, programmable quick selection buttons (A, B, C) for direct dialing.
- **HD Voice:** Ensures clear call quality, even in noisy environments.
- **Hearing Aid Compatible (HAC):** Rated T4/M3 for compatibility with hearing aids.
- **Response by Doro Security Button:** Activates an alarm and shares GPS location with pre-selected contacts in emergencies.
- **Dual SIM Capability:** Supports two SIM cards.
- **Splash-Proof Design:** IP54 rating for protection against splashes.
- **Long Battery Life:** Up to 8 hours talk time and 330 hours standby time.

## SETUP

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### 1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that you have the Doro 780X phone, charging dock, USB cable, and power adapter. Inspect the device for any visible damage.

### 2. Inserting the SIM Card(s) and Battery

1. Remove the back cover of the phone.
2. Insert the Micro SIM card(s) into the designated slot(s) with the gold contacts facing down. The Doro 780X supports dual SIM cards.
3. Insert the 1600mAh Li-ion battery, ensuring the contacts align correctly.
4. Replace the back cover until it clicks into place.

### 3. Charging the Battery

For first use, fully charge the phone battery.

- Connect the USB cable to the power adapter and then to a wall outlet.
- Place the Doro 780X into the charging dock, ensuring it sits securely. The charging indicator on the phone will illuminate.
- Alternatively, connect the USB cable directly to the phone's charging port.
- Allow approximately 3 hours for a full charge.

## 4. Initial Power On and Setup Wizard

Press and hold the red end call button to power on the device. Follow the on-screen instructions to set the language, date, and time.

## OPERATING INSTRUCTIONS

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### 1. Making and Receiving Calls

- **Using Quick Dial Buttons (A, B, C):** Press one of the large A, B, or C buttons to directly call the pre-programmed contact. These contacts can be set up via the phone's settings or remotely via the Response by Doro app.
- **Answering a Call:** Press the green call button.
- **Ending a Call:** Press the red end call button.
- **Automatic Answer:** The phone can be set to automatically answer calls in hands-free mode. Refer to settings for activation.

### 2. Sending and Receiving Messages

The Doro 780X is designed primarily for receiving SMS messages. When a message is read by the Doro user, the sender will receive a "message opened" receipt. The phone does not support sending SMS messages.

### 3. Using the Security Button (Response by Doro)

The security button is located on the back of the phone.

1. In an emergency, press and hold the security button.
2. Pre-selected contacts in the Response by Doro app will receive an alarm notification.
3. Once a receiver accepts the alarm, your GPS position will be visible to them, and a call will be activated in speakerphone mode.

### 4. Security Timer Function

The security timer can be set for activities like showering.

- Activate the security timer from the phone's menu.
- Set the desired time period (up to 120 minutes).
- If the timer is not manually disabled within the set time, a security alarm will automatically activate, alerting your emergency contacts.

### 5. Bluetooth Connectivity

The Doro 780X supports Bluetooth for connecting to compatible devices such as headsets or other accessories.

- Navigate to the Bluetooth settings in the phone's menu.
- Turn Bluetooth on and search for available devices.

- Select the desired device and follow pairing instructions.

## MAINTENANCE

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### 1. Cleaning the Device

Wipe the phone and charging dock with a soft, slightly damp cloth. Do not use harsh chemicals or abrasive cleaners. Ensure the device is powered off and disconnected from the charger before cleaning.

### 2. Battery Care

- Avoid exposing the battery to extreme temperatures.
- Do not puncture or damage the battery.
- If the battery needs replacement, use only genuine Doro approved batteries.

### 3. Storage

When storing the device for extended periods, ensure it is fully charged and then powered off. Store in a cool, dry place.

## TROUBLESHOOTING

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Problem	Possible Cause	Solution
Phone does not power on.	Low battery; battery not inserted correctly.	Charge the battery; ensure battery is properly seated.
Cannot make or receive calls.	No SIM card; SIM card not active; out of network coverage.	Ensure SIM card is inserted and active; check network signal; contact your service provider.
Poor call quality.	Weak signal; interference.	Move to an area with better signal; ensure no obstructions.
Security button alarm not activating.	Contacts not set up in Response by Doro app; app not configured.	Verify emergency contacts and app settings.
Charging issues.	Cable/dock not connected properly; faulty charger.	Ensure secure connection; try a different outlet or charger.

## SPECIFICATIONS

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- **Model:** Doro 780X
- **Screen Size:** 2.8 Inches
- **Connectivity:** Bluetooth, USB
- **Wireless Network Technology:** UMTS, GSM (4G capable)
- **SIM Type:** Micro SIM (Dual SIM support)
- **Battery:** 1600mAh Li-ion
- **Talk Time:** Up to 8 hours
- **Standby Time:** Up to 330 hours
- **Ingress Protection (IP) Rating:** IP54 (Splash-proof)

- **Dimensions (Package):** 17 x 12.5 x 5.2 cm
- **Weight (Package):** 360 g
- **Color:** Black / White

## WARRANTY AND SUPPORT

### Warranty Information

The Doro 780X typically comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including warranty period and coverage details. Keep your proof of purchase for warranty claims.

### Customer Support

For further assistance, technical support, or service inquiries, please visit the official Doro website or contact Doro customer service. Contact details can usually be found on the Doro website or in the product packaging.

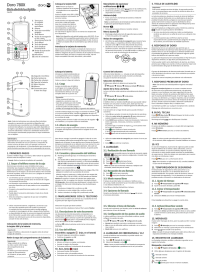




**Online Resources:** For the latest information, FAQs, and software updates, please visit the [Doro official website](#).



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### Related Documents - 780X

	<p><a href="#">Doro 780X Quick Start Guide: Setup, Features, and Safety</a></p> <p>Get started with your Doro 780X mobile phone. This guide covers initial setup, making calls, using messaging, settings, safety instructions, and technical specifications for the Doro 780X.</p>
<p>Doro 780X</p> <p>English</p>	<p><a href="#">Doro 780X User Manual: Easy-to-Use Mobile Phone Guide</a></p> <p>Discover the Doro 780X mobile phone with this user manual. Learn about its simple operation, safety features like the assistance button, and how to stay connected easily.</p>
	<p><a href="#">Doro 780X IUP: Safety Features and Assistance Functions</a></p> <p>Learn about the safety features of the Doro 780X IUP, including the assistance button, safety timer, SMS alarms, GPS location sharing, and the Mandown (IUP) function for lone worker protection.</p>

	<p><a href="#">Doro 780X Quick Start Guide: Setup, Features, and Safety</a></p> <p>A comprehensive guide to setting up and using your Doro 780X mobile phone. Learn about initial setup, making calls, using safety features like the alert key and Response by Doro, managing settings, and important safety and maintenance information.</p>
<p>Doro Aurora A11</p> <p>Smart</p>  	<p><a href="#">Doro Aurora A11 Käyttöopas</a></p> <p>Tämä käyttöopas tarjoaa kattavat ohjeet Doro Aurora A11 älypuhelimien käyttöön, mukaan lukien sen ominaisuudet, asetukset ja turvallisuusohjeet. Opi asentamaan SIM-kortti, lataamaan laitteesi ja käyttämään sen eri toimintoja.</p>
<p>Doro Aurora A30</p> <p>Feature</p>  	<p><a href="#">Doro Aurora A30 User Manual</a></p> <p>Comprehensive user manual for the Doro Aurora A30 smartphone, covering setup, features, settings, and safety instructions. Learn how to use your Doro Aurora A30 with this detailed guide.</p>