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### Snailax KH-019F8-CAVC

# Snailax 17"x33" Heating Pad & Foot Warmer (Model KH-019F8-CAVC) Instruction Manual

Your guide to safe and effective use of your Snailax Heating Pad & Foot Warmer.

## Introduction

Thank you for choosing the Snailax 17"x33" Heating Pad & Foot Warmer. This versatile 2-in-1 device is designed to provide soothing heat for various body parts, including the back, abdomen, feet, and neck, helping to alleviate muscle spasms, stiffness, and pain. Please read this manual thoroughly before use to ensure safe and optimal operation.

## Important Safety Information

**WARNING: Failure to follow these safety instructions may result in fire, electric shock, or injury.**

- Always unplug the heating pad when not in use.
- Do not use the heating pad while sleeping or with the controller unattended.
- Keep the heating pad away from water and other liquids.
- Do not use the heating pad if the cord is damaged or if the heating pad has been dropped or punctured.
- Keep the heating pad out of reach of children and pets.
- Do not use the heating pad if you are pregnant, have a fever, or are under the influence of alcohol or drugs.
- Always follow the manufacturer's instructions for use, care, and storage.
- Avoid sharp folds in the heating pad to prevent damage to internal heating wires.

## Product Features

- **2-in-1 Versatility:** Functions as a flat heating pad (17"x33") or converts into an electric foot warmer using integrated buttons.
- **6 Temperature Settings:** Adjustable heat levels ranging from 95°F to 140°F for personalized comfort.
- **Fast Heating:** Warms up within seconds.
- **Auto Shut-Off:** Built-in 120-minute timer for safety and energy conservation.
- **Overheat Protection:** Integrated thermostat prevents overheating.
- **Ultra-Soft Material:** Made from premium washable micro plush fibers for a comfortable touch.
- **Washable Design:** Machine washable (remove controller) for easy cleaning.

- **Portable:** Lightweight and foldable for convenient storage and travel.

## Setup

1. Unpack the Snailax Heating Pad and its controller.
2. Ensure the heating pad is laid flat and free from any folds or creases before connecting the controller.
3. Connect the controller cable securely to the port on the heating pad.
4. Plug the power cord into a standard electrical outlet.



Figure 1: Snailax Heating Pad with attached controller and power cord.

## Operating Instructions

## General Operation

1. After plugging in, press the power button on the digital backlit controller to turn the unit on.
2. Use the '+' and '-' buttons to select your desired heat level (1-6).
3. Use the timer button to set the auto shut-off duration (30, 60, 90, or 120 minutes).
4. The heating pad will automatically shut off once the selected time has elapsed.
5. To turn off manually, press the power button again.




Figure 2: Digital controller displaying temperature and timer settings.

## 2-in-1 Functionality: Heating Pad & Foot Warmer

The Snailax Heating Pad offers versatile use as either a flat heating pad or a cozy foot warmer.

- **As a Heating Pad:** Lay the pad flat on any desired body area such as the back, abdomen, shoulders, or legs.
- **As a Foot Warmer:** Fold the heating pad and fasten the integrated buttons along the edges to create a pocket. Insert your feet into this pocket for targeted warmth.




Figure 3: Heating pad in use on the back, illustrating its flexibility.




Figure 4: Heating pad configured as a foot warmer, providing warmth to the feet.

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Video 1: Demonstration of the Snailax Heating Pad's versatility for back, neck, cramp, and foot relief.

## Maintenance and Cleaning

Proper care ensures the longevity and hygiene of your Snailax Heating Pad.

1. Always unplug the heating pad from the power outlet and detach the controller before cleaning.
2. The heating pad is machine washable. Wash on a normal cycle at a maximum temperature of 104°F (40°C).
3. Do not bleach, iron, or dry clean the heating pad.
4. After washing, allow the heating pad to air dry completely before reattaching the controller and using it again. Ensure all components are thoroughly dry to prevent electrical hazards.




Figure 5: Detaching the control panel before washing the heating pad.

## Specifications

| Feature | Detail |
|---|---|
| Model Number | KH-019F8-CAVC |
| Dimensions | 17" x 33" |
| Material | Plush |
| Color | Grey |
| Heat Settings | 6 (95°F - 140°F) |
| Auto Shut-Off Timer | 120 minutes |

| | |
|---|---|
| Special Features | Automatic Shut Off, Portable, Washable |
| Item Weight | 1 Pound |

## Troubleshooting

If you encounter any issues with your Snailax Heating Pad, please refer to the following common solutions:

- **No Heat:**
  - Ensure the power cord is securely plugged into a working electrical outlet.
  - Verify that the controller cable is firmly connected to the heating pad.
  - Check if the power button on the controller has been pressed to turn the unit on.
- **Inconsistent Heat:**
  - Ensure the heating pad is laid flat and not folded or bunched up, which can affect heat distribution.
  - Adjust the heat setting on the controller to a higher level if needed.
- **Automatic Shut-Off Too Soon:**
  - Check the timer setting on the controller. Adjust it to a longer duration if desired.
  - The unit has a built-in 120-minute auto shut-off for safety. This is normal operation.
- **Controller Display Not Working:**
  - Unplug the unit from the wall, wait 1 minute, and plug it back in to reset the controller.
  - Ensure the controller is properly connected to the heating pad.

If problems persist after trying these steps, please contact Snailax customer support.

## Warranty and Support

The Snailax Heating Pad & Foot Warmer comes with a**1-year warranty** from the date of purchase, covering manufacturing defects. For warranty claims, technical support, or any questions regarding your product, please contact Snailax customer service.

**Contact Information:**

**Email:** support@snailax.com

**Address:** Snailax Corporation, 2750 Carpenter Road, Suite 1 B, Ann Arbor, 48108

Please retain your proof of purchase for warranty validation.

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