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› Redkey W12 Cordless Wet & Dry Vacuum Cleaner User Manual

Redkey W12 SE

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Model: W12 SE

INTRODUCTION

Thank you for choosing the Redkey W12 Cordless Wet & Dry Vacuum Cleaner. This 3-in-1 appliance is designed to simplify your cleaning routine by vacuuming, mopping, and drying your hard floors simultaneously. With its powerful performance and user-friendly features, the Redkey W12 provides an efficient and thorough cleaning experience. Please read this manual carefully before use to ensure proper operation and maintenance.

PRODUCT OVERVIEW & COMPONENTS

The Redkey W12 comes with several components designed for optimal cleaning performance and ease of use. Familiarize yourself with each part before assembly and operation.



Image: Redkey W12 Cordless Wet & Dry Vacuum Cleaner with included accessories, including the main unit, charging base, cleaning brush, and spare rollers.



Image: Detailed diagram illustrating the main components of the Redkey W12, including the handle, clean water tank, dirty water tank, brush roller, charging station, and multi-purpose cleaning tool.

Key Components:

- **Main Unit:** Contains the motor, battery, and tank compartments.
- **Handle:** Features power, water spray, indication, and auto-cleaning buttons.
- **Clean Water Tank:** For fresh water and cleaning solution (520 ml capacity).
- **Dirty Water Tank:** Collects dirty water and debris (460 ml capacity).
- **Brush Roller:** The primary cleaning component that vacuums and mops.
- **Brush Roller Cover:** Protects the brush roller.
- **Charging Station:** For charging and self-cleaning.
- **Multi-usage Cleaning Tool:** For cleaning the dirty water tank and brush roller.
- **Spare Brush Roller:** An additional brush roller for replacement.

SETUP

1. Assembly

1. **Attach the Handle:** Insert the handle into the main unit until it clicks securely into place.
2. **Install Water Tanks:** Ensure both the clean water tank and dirty water tank are correctly seated in their respective compartments.
3. **Place on Charging Station:** Position the assembled unit onto the charging station.

2. Charging

Before first use, fully charge the Redkey W12. Connect the charging station to a power outlet. The battery indicator on the smart LED screen will show the charging status. A full charge provides approximately 40-45 minutes of continuous

operation.

3. Filling the Clean Water Tank

Press the release button to remove the clean water tank. Fill it with clean tap water. For enhanced cleaning, you may add a small amount of Redkey-approved cleaning solution. Do not exceed the MAX fill line. Reinsert the tank until it clicks.

OPERATING INSTRUCTIONS

The Redkey W12 is designed for efficient cleaning of various hard floor surfaces, including tile, laminate, marble, and hardwood.

1. Powering On/Off

- Press the **Power Button** on the handle to turn the unit on or off.

2. Cleaning Modes (3-in-1 Function)

The Redkey W12 vacuums, mops, and dries simultaneously. Simply push the unit forward to clean. The smart LED screen and voice assistant will provide real-time feedback.

Vacuum & Wash & Mop at the Same Time

All in One for Saving
50% Housework Time



Image: The Redkey W12 in action, demonstrating its ability to vacuum, wash, and mop simultaneously on a hard floor, saving housework time.

3. Water Spray Function

- Press the **Water Spray Button** on the handle to dispense additional water onto the floor for stubborn stains.

4. Dual Tank Technology

The Redkey W12 features separate clean and dirty water tanks to ensure that you always clean with fresh water, preventing the spread of dirt.

Separate Two-Tank Technology

Never Mop with Dirty Water



Image: Diagram illustrating the Redkey W12's separate clean water tank (520 ml) and dirty water tank (460 ml), highlighting the dual-tank technology that ensures cleaning with fresh water.

5. Smart LED Screen & Voice Assistant

The integrated smart LED screen provides visual indicators for various functions and alerts, while the voice assistant offers helpful prompts during operation and maintenance.

Smart LED Screen Smart Voice Assistant



Image: Close-up of the Redkey W12's handle, showing the smart LED screen with indicators for brush roll blocking, clean water shortage, wastewater tank full, water spray button, and battery level.

- **Brush Roll Blocking Indicator:** Alerts if the brush roll is obstructed.
- **Clean Water Shortage Indicator:** Notifies when the clean water tank needs refilling.
- **Wastewater Tank Indicator:** Alerts when the dirty water tank needs emptying.
- **Battery Indicator:** Shows the current battery level.

6. Effective Cleaning

The Redkey W12 is designed to pick up both wet and dry debris, leaving no residue behind.

Powerful Pickup

Leaving no residue behind

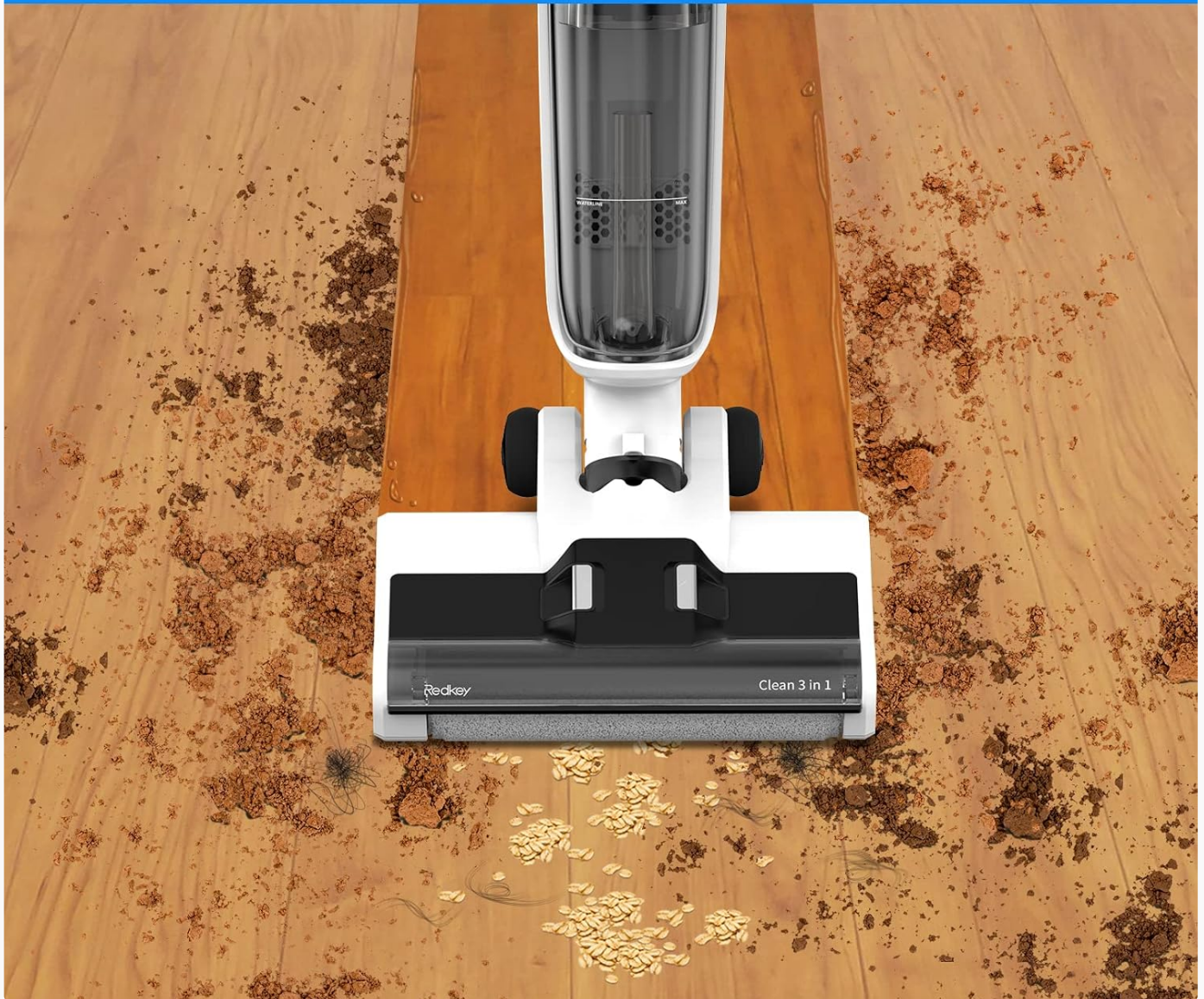


Image: The Redkey W12 demonstrating its powerful pickup capability by cleaning various types of wet and dry spills on a hard floor, such as spaghetti, pet food, coffee, and jam.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Redkey W12.

1. Self-Cleaning Function

After each use, place the unit on the charging station and press the **Self-Clean Button**. The machine will automatically clean the brush roller, removing dirt and debris.

AutoClean the roller

with a push of the Self Clean button



Image: The Redkey W12 initiating its auto-clean function for the brush roller with a push of the dedicated Self Clean button on the handle.



Image: Close-up diagram showing the quick self-cleaning process of the Redkey W12's brush roller, with water flowing to rinse it.

2. Emptying & Cleaning the Dirty Water Tank

After each cleaning session, or when the dirty water tank indicator lights up, remove and empty the dirty water tank. Rinse it thoroughly with clean water. The solid and liquid waste are separated to prevent drain clogging.



Image: Diagram illustrating the internal structure of the Redkey W12, showing the distinct clean water reservoir and the dirty water reservoir.

3. Cleaning the Dust Cartridge

The dust cartridge can be removed and rinsed with clean water to maintain hygiene and prevent odors. Ensure it is completely dry before reinserting.

4. Brush Roller Replacement

The brush roller can be quickly removed and replaced when needed. Refer to the product overview for the location of the brush roller and its cover.

TROUBLESHOOTING

If you encounter any issues with your Redkey W12, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not power on	Low battery; Unit not properly assembled.	Charge the unit fully; Ensure handle and tanks are securely attached.
No water dispensed / Clean Water Shortage Indicator on	Clean water tank is empty or not properly installed.	Refill the clean water tank; Reinstall the tank securely.
Wastewater Tank Indicator on / Poor suction	Dirty water tank is full or clogged.	Empty and clean the dirty water tank; Check for blockages.
Brush Roll Blocking Indicator on / Brush roll not spinning	Brush roll is tangled with hair or debris.	Turn off the unit, remove the brush roll cover, and clear any obstructions. Run self-cleaning.
Leaves water residue after cleaning	Dirty water tank is full; Brush roll is too wet or dirty.	Empty and clean the dirty water tank; Run self-cleaning cycle.

If the problem persists after attempting these solutions, please contact customer support.

SPECIFICATIONS

Feature	Specification
Brand	Redkey
Model Number	W12 SE
Color	Red
Power	150 Watts
Voltage	150 Volts
Item Weight	3.8 Kilograms
Clean Water Tank Capacity	520 ml
Dirty Water Tank Capacity	460 ml
Runtime	Up to 40 minutes
Noise Level	72 dB
Surface Recommendation	Hard Floor
Special Feature	Lightweight
Included Components	Mop pad (brush roller)

WARRANTY AND SUPPORT

The Redkey W12 comes with a **2-year warranty**. For any product-related inquiries, technical assistance, or warranty claims, please contact Redkey customer service. Our professional 7*24 hours customer service team is available to assist you.

Please retain your proof of purchase for warranty purposes.

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