

## ReSound ONE Standard Charger Case

# GN ReSound ONE Standard Charger Case User Manual

Model: ONE Standard Charger Case | Brand: ReSound

### INTRODUCTION

This user manual provides essential information for the safe and effective use of your GN ReSound ONE Standard Charger Case. Please read this manual thoroughly before operating the device and retain it for future reference. This charger case is designed to provide convenient and reliable power for your compatible ReSound hearing aids.

### WHAT'S INCLUDED

Your package should contain the following items:

- 1x GN ReSound ONE Standard Charging Case
- 1x USB Charger Cable
- 1x Power Supply Plug (Adapter)
- 1x Cleaning Kit (Includes brush and cloth)

### FEATURES

- **Compact and Portable Design:** The charger case is designed for ease of transport and use in various locations.
- **Long Battery Lifespan:** The internal battery is designed for a minimum lifespan of 5 years.
- **Multiple Charges:** Provides up to three full charges for your hearing aids on a single case charge.
- **Efficient Charging:** Fully charges hearing aids in approximately 3 hours.
- **Charging Indicators:** Visual indicators on the hearing aids show charging status (blinking during charge, solid green when fully charged).
- **Universal Power Compatibility:** Can be plugged into any standard 110V power outlet using the provided USB cable and adapter.

### SETUP

1. **Unpack:** Carefully remove all components from the packaging.
2. **Connect Power:** Insert the small end of the USB charger cable into the charging port on the back of the charger case. Connect the larger end of the USB cable to the power supply plug.
3. **Plug In:** Insert the power supply plug into a standard 110V wall outlet. Ensure the connection is secure.

4. **Initial Charge:** It is recommended to fully charge the case before its first use. The indicator light on the case will show its charging status.



*Image: The GN ReSound ONE Standard Charger Case shown open, revealing the two dedicated slots for hearing aids and small indicator lights.*

## OPERATING INSTRUCTIONS

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1. **Placing Hearing Aids:** Gently place your ReSound hearing aids into their respective charging slots within the case. Ensure they are correctly seated to make contact with the charging points.
2. **Initiating Charge:** Once correctly placed, the hearing aids will automatically begin charging. The indicator light on each hearing aid will blink to show that charging is in progress.
3. **Monitoring Charge:** Charging typically takes up to 3 hours for a full charge. When the hearing aids are fully charged, their indicator lights will stop blinking and remain solid green.
4. **Removing Hearing Aids:** Once fully charged, carefully remove your hearing aids from the case.
5. **Portable Use:** The charger case can store up to three full charges, allowing you to charge your hearing aids on the go without needing a power outlet.



*Image: The GN ReSound ONE Standard Charger Case with two hearing aids securely placed in their charging slots.*

## MAINTENANCE

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- **Cleaning the Case:** Use the provided cleaning cloth to gently wipe the exterior of the charger case. Avoid using harsh chemicals or abrasive materials.
- **Cleaning Hearing Aid Slots:** Use the small brush from the cleaning kit to carefully remove any dust or debris from the charging slots and around the charging contacts. Ensure no foreign objects obstruct the contacts.
- **Storage:** When not in use, store the charger case in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To maintain the internal battery's health, avoid completely draining it frequently. Recharge the case when convenient.

## TROUBLESHOOTING

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Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Hearing aids not charging	Hearing aids not properly seated; dirty charging contacts; case battery low.	Ensure hearing aids are firmly placed in slots. Clean contacts with the provided brush. Charge the case.
Case not charging	USB cable or power adapter not connected properly; faulty outlet.	Check all cable connections. Try a different wall outlet.
Hearing aids not fully charging	Interruption during charging; hearing aids not compatible.	Ensure hearing aids remain undisturbed during the 3-hour charge cycle. Verify compatibility with ReSound ONE hearing aids.

If problems persist after attempting these solutions, please contact ReSound customer support.

## SPECIFICATIONS

Attribute	Detail
Brand	ReSound
Manufacturer	GN ReSound
Model	ONE Standard Charger Case
Package Dimensions	9.84 x 5.39 x 4.8 inches
Item Weight	10.2 ounces (0.29 Kilograms)
Output Voltage	5 Volts (DC)
Color	Blue, Green, Red (referring to indicator lights, not case color)
Certifications	CE, FCC, UL
First Available Date	July 28, 2021

## WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the warranty card included with your purchase or visit the official ReSound website. For technical support, troubleshooting assistance beyond this manual, or to inquire about replacement parts, please contact ReSound customer service through their official channels. Keep your proof of purchase for warranty claims.

Contact information can typically be found on the ReSound website or on the product packaging.