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EPOS 1000206

EPOS Enterprise BTD 800 USB-C Instruction Manual

Model: 1000206 | Brand: EPOS

1. INTRODUCTION

The EPOS Enterprise BTD 800 USB-C is a compact and efficient USB-C dongle designed to seamlessly connect your EPOS Bluetooth audio devices to your PC, Mac, or tablet. This device simplifies your workday by providing superior audio and voice quality, ensuring clear communication and an optimized experience for Unified Communications, including integrated Microsoft Teams functionality.

2. PRODUCT FEATURES

- Connects any EPOS Bluetooth audio device quickly and easily.
- Universal USB-C connector for broad compatibility with PCs, Macs, and tablets.
- Delivers superior audio and voice quality for clear communication.
- Ergonomic, horizontal design for easy handling and plugging.
- Offers wireless freedom up to 25 meters (82 feet) from your device.
- Optimized for Unified Communications (UC) and provides an integrated Microsoft Teams experience with compatible headsets.

3. PACKAGE CONTENTS

- EPOS Enterprise BTD 800 USB-C Dongle
- User Manual
- Cable

4. SETUP

4.1 Connecting the Dongle

Insert the EPOS Enterprise BTD 800 USB-C dongle into an available USB-C port on your PC, Mac, or tablet. The dongle is designed for easy insertion and should fit snugly. The device will typically be recognized automatically by your operating system.



Figure 1: Front view of the EPOS Enterprise BTD 800 USB-C dongle, showing the EPOS logo and the USB-C connector.

4.2 Pairing Your Device

Once the dongle is connected, it will enter pairing mode or automatically connect to a previously paired EPOS Bluetooth audio device. For first-time pairing, ensure your EPOS Bluetooth headset or speaker is also in pairing mode. Refer to your audio device's manual for specific pairing instructions. The dongle's LED indicator will show its pairing status.

5. OPERATING INSTRUCTIONS

5.1 General Usage

After successful pairing, your EPOS Bluetooth audio device will function through the BTD 800 USB-C dongle. Audio output and microphone input will be routed via the dongle, providing a stable and high-quality connection. Ensure the dongle is selected as the default audio device in your operating system's sound settings if you encounter issues.

5.2 Wireless Range

The dongle provides a wireless range of up to 25 meters (82 feet) in optimal conditions. Obstacles such as walls, furniture, and other electronic devices may reduce this range. For best performance, maintain a clear line of sight between your audio device and the dongle.

5.3 UC Optimization and Microsoft Teams

The BTD 800 USB-C dongle is optimized for Unified Communications platforms. When used with compatible EPOS

headsets, it enables an integrated Microsoft Teams experience, often including a dedicated Teams button for quick access to calls and meetings. This optimization ensures seamless integration and enhanced productivity in professional environments.

6. MAINTENANCE

To ensure the longevity and optimal performance of your EPOS Enterprise BTD 800 USB-C dongle, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the dongle. Avoid using liquid cleaners or solvents, as they may damage the device.
- **Storage:** When not in use, store the dongle in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Handling:** Handle the dongle by its body, not by the USB-C connector, to prevent damage to the port or the dongle itself. Avoid bending or twisting the dongle while it is plugged in.

7. TROUBLESHOOTING

If you experience issues with your EPOS Enterprise BTD 800 USB-C dongle, refer to the following common troubleshooting steps:

- **No Connection/Device Not Recognized:**
 - Ensure the dongle is fully inserted into the USB-C port.
 - Try a different USB-C port on your computer or tablet.
 - Restart your computer or tablet.
 - Verify that your operating system's Bluetooth drivers are up to date.
- **Audio Quality Issues:**
 - Ensure your EPOS audio device is fully charged.
 - Move closer to the dongle to reduce interference and improve signal strength.
 - Check for other wireless devices that might be causing interference.
 - Confirm the dongle is selected as the primary audio input/output device in your system settings.
- **Pairing Problems:**
 - Ensure both the dongle and your audio device are in pairing mode.
 - Delete previous Bluetooth pairings from your computer/tablet and audio device, then attempt to re-pair.
 - Reset your EPOS audio device (refer to its specific manual for instructions).



Figure 2: Angled view of the EPOS Enterprise BTD 800 USB-C dongle, highlighting the USB-C connector and compact design.

8. SPECIFICATIONS

Feature	Detail
Product Dimensions	1.22 x 3.31 x 4.83 inches
Item Weight	1.41 ounces
ASIN	B09BBV5R93
Item Model Number	1000206
Date First Available	April 21, 2021
Manufacturer	EPOS
Brand	EPOS
Hardware Interface	Bluetooth, USB Type C
Color	Black

Feature	Detail
Compatible Devices	Tablet (and implicitly PC/Mac as per description)
Data Link Protocol	Bluetooth, USB
UPC	840064400077

9. WARRANTY AND SUPPORT

Specific warranty details and comprehensive support information for the EPOS Enterprise BTD 800 USB-C dongle are not provided within this manual's source data. For the most accurate and up-to-date warranty terms, technical support, and customer service, please visit the official EPOS website or contact EPOS customer support directly.

You can typically find support resources, FAQs, driver downloads, and contact information on the manufacturer's official product support pages.