

Ubio Labs 4361N

Ubio Labs Shadow 10W Wireless Charging Stand User Manual

Model: 4361N

1. INTRODUCTION

The Ubio Labs Shadow 10W Wireless Charging Stand provides convenient and efficient wireless charging for compatible mobile phones. This stand is designed to optimize power delivery, preventing overcharging and overheating. It supports charging in both portrait and landscape orientations, allowing for continued use of your device while it charges. An integrated LED indicator provides charging status at a glance. The stand features a soft-touch surface with black chrome accents for a premium finish.



Image: Front view of the Ubio Labs Shadow 10W Wireless Charging Stand.

2. PACKAGE CONTENTS

Please verify that all items are present in your package:

- Ubio Labs Shadow 10W Wireless Charging Stand
- Power Supply Adaptor

3. SAFETY INFORMATION

- Use only the provided power supply adaptor. Using unauthorized adaptors may damage the device or cause safety hazards.
- Do not expose the charging stand to water, moisture, or extreme temperatures.
- Avoid dropping or disassembling the device.
- Keep out of reach of children.
- Ensure proper ventilation around the charging stand during use.

4. SETUP

1. **Connect the Power Adaptor:** Insert the power supply adaptor cable into the power input port located at the rear of the charging stand.
2. **Plug into Power Outlet:** Plug the power supply adaptor into a standard wall outlet.
3. **Placement:** Place the charging stand on a stable, flat surface, away from direct sunlight or heat sources.



Image: Rear view of the Ubio Labs Shadow Wireless Charging Stand, showing the power input port.



Image: The Ubio Labs Shadow Wireless Charging Stand alongside its power adapter, illustrating the components included for setup.

5. OPERATING INSTRUCTIONS

The Ubio Labs Shadow Wireless Charging Stand is compatible with Qi-enabled mobile phones.

- 1. Place Your Device:** Position your compatible mobile phone directly onto the charging surface of the stand. Ensure the phone is centered for optimal charging.
- 2. Charging Orientation:** The stand supports charging in both portrait (vertical) and landscape (horizontal) orientations. You can continue to use your phone for calls, streaming, or browsing while it charges.
- 3. Charging Indicator:** A subtle LED indicator on the stand will illuminate to confirm that your device is charging.
- 4. Fast Charging:** The stand delivers 10W fast wireless charging for compatible devices such as Samsung S6 or later models. It provides 7.5W fast wireless charging for iPhone 8 or later models.



Image: A smartphone placed vertically on the Ubio Labs Shadow Wireless Charging Stand, indicating charging in portrait mode.



Image: A smartphone placed horizontally on the Ubio Labs Shadow Wireless Charging Stand, indicating charging in landscape mode.

6. MAINTENANCE

To ensure the longevity and optimal performance of your charging stand, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the surface of the charging stand with a soft, dry, lint-free cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
- **Storage:** When not in use for extended periods, store the charging stand in a cool, dry place.
- **Avoid Obstructions:** Keep the charging surface clear of dust, debris, and foreign objects.

7. TROUBLESHOOTING

If you encounter issues with your Ubio Labs Shadow Wireless Charging Stand, please refer to the following common solutions:

- **Device Not Charging:**
 - Ensure the power supply adaptor is securely connected to both the charging stand and a functional wall outlet.
 - Verify that your mobile phone is Qi-compatible for wireless charging.
 - Remove any thick phone cases (over 3mm), metallic attachments, or credit cards from your phone, as these can interfere with wireless charging.
 - Reposition your phone on the charging stand to ensure proper alignment with the charging coil.
 - If charging is intermittent, try using a different power cable or adapter to rule out a faulty cable.
- **LED Indicator Not Lighting Up:**
 - Check the power connection to the stand.
 - Ensure your phone is placed correctly on the charging surface.
- **Slow Charging:**
 - Ensure you are using the original power supply adaptor provided with the stand.

- Confirm your phone supports fast wireless charging and is properly aligned.
- Environmental factors or background apps on your phone can affect charging speed.

8. SPECIFICATIONS

Model Number	4361N
Brand	Ubio Labs
Wattage	7.5W (iPhone), 10W (Samsung and other compatible devices)
Amperage	2 Amps
Connector Type	Wireless
Compatible Devices	Cellular Phones (Qi-enabled)
Special Feature	Charging Indicator, Wireless Charging
Color	Black
Item Weight	14.9 ounces
Package Dimensions	7.2 x 4.92 x 3.62 inches

9. WARRANTY AND SUPPORT

For warranty information or technical support, please contact Ubio Labs customer service. Refer to the product packaging or the official Ubio Labs website for the most current contact details and warranty terms.