

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- › [Topaz Systems](#) /
- › [Topaz TD-LBK101VA-USB-R, 10.1" GemView 10 Tablet Display, TFT LCD, USB](#)

Topaz Systems TD LBK101VA R

Topaz GemView 10 Tablet Display User Manual

Model: TD-LBK101VA-USB-R

INTRODUCTION

The Topaz GemView 10 Tablet Display is a high-performance device designed for secure electronic signature capture and document interaction. It combines the advantages of a tablet display with robust security features, making it ideal for various applications including e-signature, document review, and interactive presentations. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your GemView 10 Tablet Display.



Image: The Topaz GemView 10 Tablet Display, a sleek black tablet with a large screen displaying a document with an electronic signature field. A stylus is docked in the side of the tablet. The screen shows a document with text and a pop-up window for signature input, where "Ea Smith" is signed. Control buttons for "Scroll", "Zoom", "Pages", "Cancel", and

PACKAGE CONTENTS

Upon unboxing your Topaz GemView 10 Tablet Display, please verify that all components are present:

- Topaz GemView 10 Tablet Display (Model: TD-LBK101VA-USB-R)
- Electromagnetic, battery-less, Pressure-sensing Pen
- USB Cable (integrated or separate, depending on model revision)
- Quick Start Guide (if included)
- Software CD/Download Instructions for Topaz software solutions (e.g., SigPlus, pDoc Signer)

If any items are missing or damaged, please contact Topaz Systems customer support immediately.

SETUP

System Requirements

- Operating System: Windows 7 or later (32-bit or 64-bit), Citrix Ready
- Available USB Port
- Minimum 1GB RAM
- Minimum 100MB free disk space

Hardware Connection

1. **Connect the USB Cable:** Plug the USB cable from the GemView 10 Tablet Display into an available USB port on your computer. The device is powered via USB, so no external power adapter is typically required.
2. **Placement:** Place the tablet display on a stable, flat surface. Ensure adequate space for comfortable use of the pen.
3. **Pen Placement:** The electromagnetic, battery-less pen can be stored in the integrated pen holder on the side of the tablet when not in use.

Software Installation

For full functionality, including signature capture and document interaction, you must install the appropriate Topaz software drivers and applications.

1. **Download Software:** Visit the official Topaz Systems website (www.topazsystems.com) and navigate to the support or downloads section. Locate the drivers and software for the GemView 10 Tablet Display (TD-LBK101VA-USB-R).
2. **Install Drivers:** Run the downloaded driver installer. Follow the on-screen prompts to complete the installation. It is recommended to restart your computer after driver installation.
3. **Install Applications:** Install any additional Topaz software solutions you intend to use, such as SigPlus, pDoc Signer, or SDKs for development. These applications enhance the functionality of the tablet display for specific tasks like PDF creation, signing, and annotation.

OPERATING INSTRUCTIONS

Basic Operation

- **Display Functionality:** The GemView 10 acts as an extended or mirrored display for your computer. Configure display settings in your operating system (e.g., Windows Display Settings) to optimize its use.

- **Pen Usage:** Use the provided electromagnetic pen to interact with the display. The pen is pressure-sensitive, allowing for natural writing and drawing. It does not require batteries.
- **Signature Capture:** When prompted by a compatible application (e.g., pDoc Signer, a custom application using Topaz SDK), use the pen to sign directly on the tablet display. The LCD display allows you to see your signature as you sign.
- **Document Interaction:** Navigate documents, fill forms, and annotate directly on the screen using the pen.

Advanced Features

- **Biometric and Forensic Capture:** The device captures high-quality biometric and forensic signature data, providing enhanced security and verification capabilities.
- **Citrix Ready:** The GemView 10 is compatible with Citrix environments, enabling secure remote signature capture and display functionality in virtualized desktop infrastructures.
- **Software Customization:** Utilize Topaz SDKs to integrate the GemView 10's capabilities into custom applications, allowing for tailored signing and signature solutions.

MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth slightly dampened with water or a mild, non-abrasive screen cleaner to clean the display surface. Avoid harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the tablet display in a clean, dry environment away from extreme temperatures and direct sunlight.
- **Pen Care:** Keep the pen clean and free from debris. Avoid dropping the pen or subjecting it to excessive force.
- **Software Updates:** Periodically check the Topaz Systems website for updated drivers and software to ensure optimal performance and access to new features.

TROUBLESHOOTING

| Problem | Possible Cause | Solution |
|---|--|---|
| Display not turning on or recognized by computer. | USB cable not properly connected. Faulty USB port. Drivers not installed or corrupted. | Ensure USB cable is securely plugged into both the tablet and the computer. Try a different USB port on your computer. Reinstall the latest drivers from the Topaz Systems website. Restart your computer. |
| Pen not responding or inaccurate. | Incorrect driver installation. Interference from other devices. Damaged pen. | Verify driver installation and reinstall if necessary. Ensure no strong magnetic fields or electronic devices are too close to the tablet. Contact Topaz Systems support for pen replacement if suspected damage. |
| Signature capture not working in application. | Application not configured for Topaz devices. Software conflict. | Ensure the application is compatible with Topaz signature pads and correctly configured. Consult the application's documentation or Topaz support. Try running the Topaz diagnostic utility (if available). |

For further assistance, please refer to the Topaz Systems support website or contact their technical support team.

SPECIFICATIONS

| Feature | Detail |
|----------------------|---|
| Model | TD-LBK101VA-USB-R |
| Display Type | 10.1" TFT LCD, LED backlit |
| Resolution | 1280 x 800 |
| Connectivity | USB |
| Pen Type | Electromagnetic, battery-less, Pressure-sensing Pen |
| Special Features | Pressure Sensitivity, Biometric and Forensic Capture, Citrix Ready, Kensington mounting slots |
| Dimensions (Package) | 14 x 11 x 3 inches |
| Item Weight | 2.91 pounds |

WARRANTY AND SUPPORT

Warranty Information

Topaz Systems products typically come with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation included with your product or visit the official Topaz Systems website. Keep your proof of purchase for warranty claims.

Customer Support




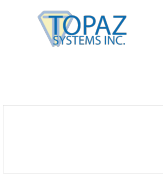

For technical support, product inquiries, or warranty service, please contact Topaz Systems directly:

- **Website:** www.topazsystems.com/support
- **Phone:** Refer to the support section of their website for regional contact numbers.
- **Email:** Refer to the support section of their website for contact email addresses.

When contacting support, please have your product model number (TD-LBK101VA-USB-R) and serial number (if applicable) ready.



Related Documents - TD LBK101VA R

| | |
|---|--|
|  | <p>Topaz GemView 7 Tablet Display User Manual - TD-LBK070VA-USB-R</p> <p>Comprehensive user manual for the Topaz GemView 7 Tablet Display (Model TD-LBK070VA-USB-R), covering installation, configuration, troubleshooting, and product specifications. Learn how to set up and use your digital signature pad.</p> |
|  | <p>Topaz SigPlusExtLite V3 User Installation Guide</p> <p>Comprehensive guide for installing Topaz SigPlusExtLite software and browser extensions for signature capture on Topaz Signature Pads and GemView Tablet Displays.</p> |
|  | <p>Topaz MS Office Word Plug-In: Guide to Electronic Signatures</p> <p>Explore the Topaz MS Office Word Plug-In (v1.6) for secure electronic document signing. This guide covers installation, signing procedures, signature validation, and troubleshooting for Microsoft Word users.</p> |
|  | <p>Topaz SigPlusExtLite User Installation Guide</p> <p>A comprehensive guide for installing the Topaz SigPlusExtLite browser extension for capturing handwritten signatures securely in Chrome, Firefox, Edge, and Opera.</p> |
|  | <p>Topaz Pads: How-To Guide for Citrix XenApp USB Redirection with Epic</p> <p>A comprehensive how-to guide from Topaz Systems Inc. detailing the setup of Topaz signature pads (BSB, BBSB, HSX, BHSX models) for USB redirection within Epic applications using Citrix XenApp. Covers requirements and step-by-step instructions.</p> |