

HAOVM HP20

HAOVM 10-inch Android 11 Tablet User Manual

Model: HP20

1. INTRODUCTION

Welcome to your new HAOVM 10-inch Android 11 Tablet. This manual provides essential information to help you set up, operate, maintain, and troubleshoot your device. Please read it carefully to ensure optimal performance and longevity of your tablet.



Image: The HAOVM 10-inch Android 11 Tablet, showcasing its sleek design and display.

2. GETTING STARTED (SETUP)

2.1 Charging the Tablet

Before first use, ensure your tablet is fully charged.

- Connect the USB Type-C cable to the tablet's charging port.
- Connect the other end of the cable to a compatible power adapter and plug it into a wall outlet.
- The battery icon on the screen will indicate the charging status.

2.2 Power On/Off

- **To Power On:** Press and hold the Power Button (located on the side) until the HAOVM logo appears on the screen.
- **To Power Off:** Press and hold the Power Button until a power options menu appears. Select "Power off" and confirm.

2.3 Initial Setup

Upon first power-on, you will be guided through the initial setup process:

1. Select your preferred language.
2. Connect to a Wi-Fi network to access the internet.
3. Sign in with your Google account or create a new one.
4. Follow the remaining prompts to complete the setup.



Image: Close-up of the tablet's USB Type-C port, highlighting its modern connectivity.

3. OPERATING YOUR TABLET

3.1 Display and Navigation

The HAOVM tablet features a vibrant 10.1-inch IPS FHD display with a resolution of 1920x1200 pixels, providing clear and crisp visuals. The capacitive touchscreen allows for smooth and responsive navigation.



Sharp Crisp Bright 10.1 Inch IPS FHD

1920x1200
Pixel

Capacitive Touch
Screen

Image: The tablet's 10.1-inch IPS FHD display showcasing its sharp and bright visual quality.

3.2 Connectivity

Your tablet offers robust connectivity options:

- **Wi-Fi:** Supports 5G WiFi (802.11ac) for high-speed internet access. To connect, go to **Settings > Network & internet > Wi-Fi**, select your network, and enter the password.
- **Bluetooth:** Equipped with Bluetooth 5.0 for connecting to wireless headphones, speakers, and other compatible devices. Enable it via **Settings > Connected devices > Connection preferences > Bluetooth**

3.3 Cameras

Capture moments and make video calls with the tablet's dual cameras:

- **Front Camera:** 5 Megapixels, ideal for video conferencing and selfies.
- **Rear Camera:** 13 Megapixels, suitable for taking photos and recording videos.



Image: Illustration showing the tablet's 5.0MP front camera and 13.0MP back camera capabilities.

3.4 Storage and Performance

The tablet is designed for efficient multitasking and ample storage:

- **RAM:** 3GB of RAM ensures smooth operation and efficient multitasking.
- **Internal Storage:** 64GB of internal storage for your apps, photos, and files.
- **Expandable Storage:** Storage can be expanded up to 128GB using a microSD card (not included).
- **Processor:** Powered by a 1.6 GHz Octa-Core processor, providing fast and fluid performance for various applications.

Powerful Configuration

CPU	3GB	64GB	Dual Wifi	Bluetooth
Octal Core Cortex-A55, 1.6GHz	3GB RAM	64GB Storage	2.4G+5.0G	5.0 Bluetooth

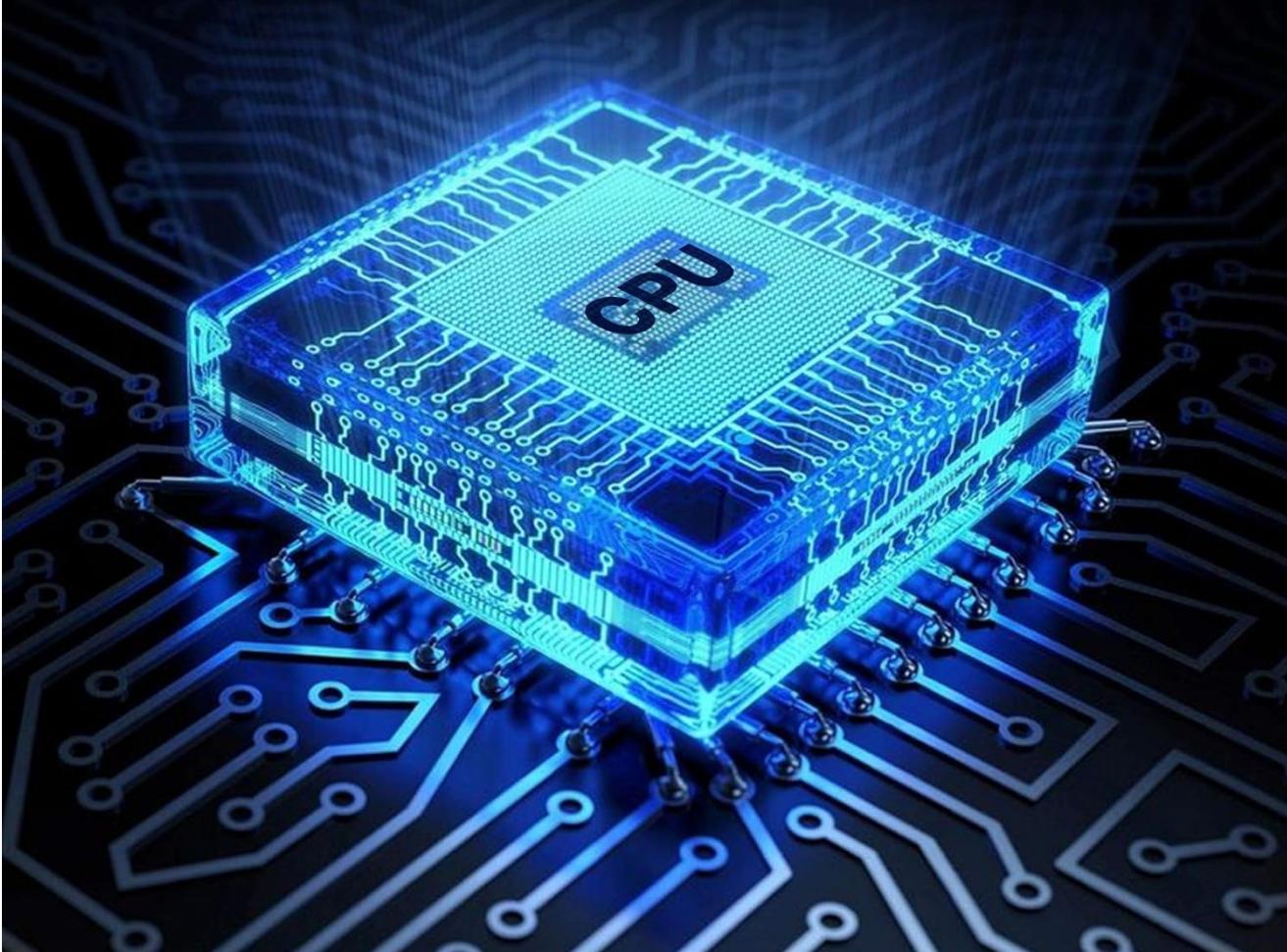


Image: Diagram illustrating the tablet's powerful internal configuration, including the Octa-Core CPU, 3GB RAM, and 64GB storage.

3.5 GPS Functionality

The integrated GPS system allows for accurate navigation and location-based services, making it a useful tool for travel and exploration.

6000mAh

Battery Supports Over 10 Hours Continuous Usage



Image: The tablet being used for navigation, demonstrating its GPS capabilities and long-lasting 6000mAh battery.

4. MAINTENANCE

4.1 Cleaning

- Use a soft, lint-free cloth to gently wipe the screen and body of the tablet.
- Avoid using abrasive cleaners, alcohol, or chemical solvents, as they may damage the surface.

4.2 Battery Care

- To prolong battery life, avoid exposing the tablet to extreme temperatures (hot or cold).
- Do not frequently allow the battery to fully discharge to 0%.
- If storing the tablet for an extended period, charge it to about 50% before turning it off.

4.3 Software Updates

- Regularly check for system updates to ensure your tablet has the latest features, performance improvements, and security patches.

- You can usually find update options in **Settings > System > System update**

5. TROUBLESHOOTING

5.1 Common Issues and Solutions

Problem	Solution
Tablet won't turn on	Ensure the battery is charged. Connect to a power source for at least 30 minutes. Press and hold the power button for 10-15 seconds to force a restart.
Wi-Fi connection issues	Restart the tablet and your Wi-Fi router. Go to Wi-Fi settings, forget the network, and then reconnect. Ensure you are within range of the Wi-Fi signal.
Apps crashing or freezing	Close the app and reopen it. Clear the app's cache and data in Settings > Apps > [App Name] > Storage > Clear cache/Clear data . Ensure sufficient storage space is available.
Slow performance	Close unused background apps. Clear system cache (if option available). Uninstall unnecessary apps. If issues persist, consider a factory reset (backup all data first).
Screen is unresponsive	Restart the tablet by holding the power button. If unresponsive, let the battery drain completely and then recharge and power on.

6. SPECIFICATIONS

6.1 Technical Specifications

Feature	Detail
Brand	HAOVM
Model Number	Tablet (HP20)
Operating System	Android 11
Processor	Octa-Core 1.6 GHz
RAM	3 GB
Internal Storage	64 GB
Expandable Storage	Up to 128 GB (MicroSD)
Screen Size	10.1 Inches
Display Resolution	1920 x 1200 pixels (FHD IPS)
Front Camera	5 MP
Rear Camera	13 MP

Feature	Detail
Connectivity	Wi-Fi (802.11ac), Bluetooth 5.0, GPS
Interface	USB Type-C
Battery	6000mAh
Dimensions (L x W x H)	27.2 x 18 x 6.1 cm
Weight	5 Grams

7. WARRANTY AND SUPPORT

7.1 Warranty Information

Your HAOVM tablet comes with a limited warranty. Please refer to the warranty card or documentation included in the product packaging for specific terms, conditions, and duration of the warranty. Keep your proof of purchase for warranty claims.

7.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or service inquiries, please contact HAOVM customer support. You can typically find contact information on the official HAOVM website or through the retailer where you purchased the product.

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Documents - HAOVM – HP20

Unsupported Device List as of WZM Version 4.0			
Brand	Device	Manufacturer	Model Name
Oneplus	8	Oneplus	CP-8000
Oneplus	9	Oneplus	CP-8000
vivo	1814	Vivo	vivo-1814
vivo	1805	Vivo	vivo-1805
vivo	1806	Vivo	vivo-1806
vivo	1813	Vivo	vivo-1813
vivo	1814	Vivo	vivo-1814
vivo	1815	Vivo	vivo-1815
vivo	1816	Vivo	vivo-1816
Geelpid	1961	Geelpid	Geelpid
vivo	1961	Vivo	vivo-1961
vivo	1964	Vivo	vivo-1964
vivo	1966	Vivo	vivo-1966
vivo	1967	Vivo	vivo-1967
vivo	1969	Vivo	vivo-1969
vivo	1970	Vivo	vivo-1970
vivo	1972	Vivo	vivo-1972
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vivo	2004	Vivo	vivo-2004
vivo	2005	Vivo	vivo-2005
vivo	2006	Vivo	vivo-2006
vivo	2015	Vivo	vivo-2015
vivo	2023	Vivo	vivo-2023
vivo	2025	Vivo	vivo-2025
vivo	2026	Vivo	vivo-2026
vivo	2027	Vivo	vivo-2027
vivo	2029	Vivo	vivo-2029
vivo	2030	Vivo	vivo-2030
vivo	2034	Vivo	vivo-2034

[WZM Version 4.0 Unsupported Device List: Comprehensive Guide](#)

A comprehensive list of mobile devices and models that are not supported by WZM Version 4.0, including brands like Vivo, Samsung, Nokia, and more. Essential for compatibility checks.

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