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› SAMSUNG Multiport Adaptor (2021) User Manual

SAMSUNG EE-P5400USEGUS

SAMSUNG Multiport Adaptor (2021) User Manual

Model: EE-P5400USEGUS

INTRODUCTION

This manual provides comprehensive instructions for the proper use, setup, and maintenance of your SAMSUNG Multiport Adaptor (2021), Model EE-P5400USEGUS. Please read this manual thoroughly before using the product to ensure optimal performance and safety.

The SAMSUNG Multiport Adaptor is designed to expand the connectivity options of your compatible devices, offering a streamlined solution for connecting various peripherals.



Figure 1: SAMSUNG Multiport Adaptor (2021) in retail packaging. The image displays the compact gray adapter unit with its integrated USB-C cable, highlighting its various ports including USB-A, HDMI, and Ethernet, designed for enhanced connectivity.

PRODUCT FEATURES

- **Model:** EE-P5400USEGUS
- **Color:** Gray
- **USB-C (Male) Cable:** 20cm length, supports 85W power delivery and data transfer rates up to 5Gbps.
- **USB-C (Female) Port:** Supports PD3.0 100W (20V/5A) power charging and data transfer rates up to 5Gbps.
- **Additional Ports:** Includes HDMI, USB 3.0 (Type-A), and Ethernet (RJ45) ports for versatile connectivity.
- **Compact Design:** Designed for a tidy desk setup with a long cable for flexible placement.

SETUP

Follow these steps to set up your SAMSUNG Multiport Adaptor:

1. **Unpack the Adaptor:** Carefully remove the Multiport Adaptor from its packaging.
2. **Connect to Host Device:** Plug the integrated USB-C (male) cable of the adaptor into a compatible USB-C port on your laptop, tablet, or smartphone. Ensure the connection is secure.
3. **Connect Peripherals:**
 - **HDMI Display:** Connect an HDMI cable from your monitor or TV to the HDMI port on the adaptor.
 - **USB Devices:** Plug your USB-A devices (e.g., mouse, keyboard, external hard drive) into the available USB 3.0 ports.
 - **Network Cable:** For wired internet access, connect an Ethernet cable to the RJ45 port on the adaptor.
 - **Power Delivery:** If your host device requires charging, connect a USB-C power adapter to the USB-C (female) port on the Multiport Adaptor. This port supports up to 100W PD3.0 charging.
4. **Driver Installation (if necessary):** In most cases, the adaptor is plug-and-play. If your operating system does not automatically recognize the adaptor, visit the official SAMSUNG support website for driver downloads specific to your device model.

OPERATING INSTRUCTIONS

Once connected, the SAMSUNG Multiport Adaptor operates automatically. Here are some key operational notes:

- **Display Output:** When an HDMI display is connected, your host device should automatically detect it. You may need to adjust display settings (e.g., resolution, extended/duplicate display) within your operating system.
- **USB Data Transfer:** USB 3.0 ports support high-speed data transfer up to 5Gbps. Ensure your connected USB devices are compatible with USB 3.0 for optimal performance.
- **Power Passthrough:** The USB-C female port allows power passthrough to charge your host device while using the adaptor. Ensure your power adapter is sufficient for both the host device and any connected peripherals.
- **Network Connectivity:** The Ethernet port provides a stable wired network connection. Verify network settings on your host device if connectivity issues arise.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your Multiport Adaptor:

- **Cleaning:** Use a soft, dry cloth to wipe the exterior of the adaptor. Do not use liquid cleaners, aerosols, or abrasive materials.
- **Storage:** When not in use, store the adaptor in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Care:** Avoid bending or kinking the integrated USB-C cable excessively, as this can damage internal wires.
- **Port Protection:** Keep ports free of dust and debris. Consider using port covers if the adaptor is stored for extended periods.

TROUBLESHOOTING

If you encounter issues with your SAMSUNG Multiport Adaptor, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No display output via HDMI.	Loose connection, incompatible device, incorrect display settings.	<p>Ensure HDMI cable is securely connected to both the adaptor and the display.</p> <p>Verify your host device's USB-C port supports video output (DisplayPort Alternate Mode).</p> <p>Check display settings on your computer/device.</p> <p>Try a different HDMI cable or monitor.</p>
USB devices not recognized.	Loose connection, insufficient power, driver issue.	<p>Reconnect the USB device to the adaptor.</p> <p>If connecting a high-power device (e.g., external HDD), ensure the adaptor is connected to a power source via its USB-C PD port.</p> <p>Try a different USB port on the adaptor.</p> <p>Restart your host device.</p>
Slow data transfer speeds.	USB 2.0 device, cable quality, host device limitations.	<p>Ensure your USB device and cable are USB 3.0 compatible.</p> <p>Avoid connecting multiple high-bandwidth devices simultaneously.</p>
No network connection via Ethernet.	Loose cable, network settings, router issue.	<p>Ensure Ethernet cable is securely connected.</p> <p>Check network settings on your host device.</p> <p>Restart your router/modem.</p>

If the problem persists after trying these solutions, please contact SAMSUNG customer support.

SPECIFICATIONS

Feature	Detail
Model Number	EE-P5400USEGUS
Brand	SAMSUNG
Color	Gray
Product Dimensions (L x W x H)	4.88 x 1.39 x 0.6 inches (12.4 x 3.5 x 1.5 cm)
Item Weight	2.4 ounces (68 grams)
Input Connector	USB-C (Male, integrated cable)
Cable Length	20 cm (approx. 7.9 inches)
Output Ports	<p>1x USB-C (Female) with PD3.0 (up to 100W) and 5Gbps data</p> <p>2x USB 3.0 (Type-A) with 5Gbps data</p> <p>1x HDMI</p> <p>1x Ethernet (RJ45)</p>
Power Delivery	Up to 100W via USB-C PD port
Data Transfer Rate	Up to 5Gbps (USB 3.0 / USB-C data)

Feature	Detail
Compatible Devices	Devices with a full-featured USB-C port (e.g., laptops, tablets, smartphones supporting DisplayPort Alternate Mode and Power Delivery)
Manufacturer	CE-Link
Date First Available	May 21, 2021

WARRANTY AND SUPPORT

Warranty Information: This SAMSUNG Multiport Adaptor is covered by a manufacturer's warranty. Please refer to the warranty card included with your product or visit the official SAMSUNG website for detailed warranty terms and conditions specific to your region.

Return Policy: Products purchased may be eligible for a refund or replacement within 30 days of purchase, subject to the retailer's return policy.

Customer Support: For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact SAMSUNG customer support through their official website or the contact information provided in your product documentation.

Please retain your proof of purchase for warranty purposes.



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