

AURA UKEU900-MBLK

Aura 10.1" HD Mat Digital Picture Frame

MODEL: UKEU900-MBLK

Introduction

Welcome to your new Aura Digital Picture Frame. This manual provides essential information for setting up, operating, and maintaining your device to ensure a seamless experience. The Aura frame offers a private and secure way to share and display your cherished photos and videos.

- **TOP RATED WIFI DIGITAL FRAME:** Millions of customers are delighted by Aura as a private and secure way to share and display photos. Recommended by The New York Times/Wirecutter, Wired, and Oprah's Favorite Things.
- **QUICK & EASY SETUP:** Set up in minutes on WiFi and instantly add photos and videos from your phone using the free Aura app, available on iOS and Android.
- **ADD FROM THE APP:** Invite friends and family to share photos directly to your digital picture frame. Free unlimited cloud storage, no subscription fees.
- **SMART FEATURES:** Designed with high-quality materials and a color-calibrated HD display, the Aura Carver Mat landscape frame automatically manages photo cropping, screen brightness, auto on/off, and more.
- **PERFECT FOR GIFTING:** Pre-load this Aura smart frame with photos, videos, and a gift message in the app before it's opened. Comes in a premium gift-ready box.

Setup

Setting up your Aura Digital Picture Frame is quick and straightforward. Follow these steps to get started:

1. **Unbox Your Frame:** Carefully remove the frame and its accessories from the packaging.
2. **Power On:** Plug the adjustable fabric power cord into the frame and then into a power outlet. The frame will automatically power on.
3. **Download the Aura App:** Download the free Aura app from the Apple App Store (iOS 13+) or Google Play Store (Android 5.0+).
4. **Connect to Wi-Fi:** Open the Aura app and follow the on-screen instructions to connect your frame to your home Wi-Fi network.
5. **Add Photos and Videos:** Once connected, you can instantly add photos and videos from your

phone using the app.

6. **Invite Family & Friends:** Share a unique link from the app to invite others to contribute their photos and videos to your frame.



Image: Visual representation of key features including Wi-Fi, photo upload, sharing, and unlimited storage.

Operating Instructions

Your Aura frame is designed for intuitive operation, primarily managed through the Aura app. However, the frame itself also offers interactive features.

Managing Content via Aura App

- **Upload Content:** Use the Aura app on your iOS or Android device to select and upload photos and videos.
- **Unlimited Storage:** Enjoy free, unlimited cloud storage for all your content.
- **Invite Contributors:** Share access with family and friends so they can upload their own memories directly to your frame.
- **Manage Playback:** Control slideshow timing, photo order (shuffle), and video autoplay settings from the app.

Frame Interaction

- **Touch Bar:** The frame features an interactive touch bar (located on the top edge) that allows you to swipe through photos, favorite them with a double tap, and control video sound.
- **Smart Features:** The frame automatically adjusts screen brightness based on ambient light and includes an auto on/off feature to conserve energy.

Picture-perfect from all sides



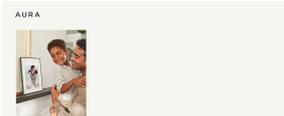
Image: Detailed diagram illustrating the various features and components of the Aura Digital Picture Frame.

Media Integration

Product Images



The Aura 10.1" HD Mat Digital Picture Frame, showcasing its sleek design and vibrant display.



The Aura digital frame seamlessly integrated into a home setting, displaying a cherished memory.

Give the gift of connection

Preload an Aura frame with photos, videos, and a personalized message, and invite family and friends to add their favorite memories, too. Each frame comes in a gift-ready box—perfect for any occasion.

The Aura digital frame presented in its premium, gift-ready packaging.



Visual guide to using the Aura app for easy photo sharing and management.

Official Product Videos

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Video: "Keep the Family Connected!" - This video demonstrates how the Aura frame helps families stay connected by easily sharing photos and videos, highlighting its user-friendly features.

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Video: "Why this digital frame is the BEST option out there" - A concise overview of the Aura frame's superior features and benefits, explaining why it stands out among digital picture frames.

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Video: "Carver Mat vs Walden size comparison, which should you buy?" - This video provides a direct comparison between the Carver Mat and Walden models, helping users choose the best frame for their needs.

Maintenance

To ensure the longevity and optimal performance of your Aura Digital Picture Frame, follow these simple maintenance guidelines:

- **Cleaning the Screen:** Use a soft, dry, lint-free cloth to gently wipe the screen. Avoid using abrasive cleaners or sprays directly on the screen.
- **Cleaning the Frame:** Wipe the frame's exterior with a soft, damp cloth. Do not use harsh chemicals.
- **Software Updates:** Ensure your frame's software is always up-to-date by checking the Aura app for available updates. Updates often include performance improvements and new features.
- **Placement:** Place the frame on a stable surface or mount it securely. Avoid direct sunlight or extreme temperatures to prevent damage.

Troubleshooting

If you encounter any issues with your Aura Digital Picture Frame, refer to the following common troubleshooting tips:

- **Frame Not Connecting to Wi-Fi:**
 - Ensure your Wi-Fi network is active and within range.
 - Restart your Wi-Fi router and the Aura frame.
 - Verify that you have entered the correct Wi-Fi password in the Aura app.
- **Photos Not Appearing:**

- Check your internet connection.
 - Confirm that photos have been successfully uploaded via the Aura app.
 - Ensure the frame is not in sleep mode or turned off.
- **Display Issues (e.g., dim, flickering):**
 - Adjust the brightness settings in the Aura app.
 - Ensure the frame's light sensor is not obstructed.
 - Restart the frame by unplugging it for 10 seconds and plugging it back in.
- **Touch Bar Not Responding:**
 - Gently clean the touch bar area.
 - Restart the frame.

If these steps do not resolve the issue, please contact Aura customer support for further assistance.

Specifications

Feature	Detail
Brand	AURA
Model Number	UKEU900-MBLK
Color	Black with Mat
Screen Size	10 Inches
Display Size	10 Inches
Resolution	1280 x 800
Aspect Ratio	16:10
Connectivity Technology	Wi-Fi
Compatible Devices	Works with Apple (iOS 13+) and Android (5.0+) devices
Power Source	Adjustable fabric power cord up to 6.5'
Touchscreen	Touch Bar
Item Dimensions L x W	10.5"L x 7.3"W
UPC	860008288448

Warranty and Support

Your Aura Digital Picture Frame comes with a **1 Year Warranty** from the manufacturer, Aura Home, Inc. For technical support, warranty claims, or any questions regarding your product, please visit the official Aura website or contact their customer service directly. You can also refer to the Aura app for FAQs and additional help resources.

