

Jabra 14208-22

Jabra Link 380c MS - USB-C Bluetooth Adapter User Manual

Model: 14208-22

1. PRODUCT OVERVIEW

The Jabra Link 380c MS is a compact and convenient USB-C adapter designed to seamlessly connect your Jabra Bluetooth headset to your computer. This adapter is engineered to enhance both the sound quality and the wireless coverage for your Unified Communications (UC) calls, providing a reliable connection with a range of up to 30 meters (100 feet). As an original and authentic manufacturer-made accessory, it ensures superior connectivity, which is often a requirement for UC-certified headsets.



This image displays the Jabra Link 380c MS USB-C Bluetooth Adapter from an angled perspective, highlighting its compact design and the USB-C connector.

2. WHAT'S IN THE BOX

- Jabra Link 380 Bluetooth Adapter
- Quick Start Guide / Leaflet
- Protective Packaging (Paper Bag)

3. SETUP AND INSTALLATION

Setting up your Jabra Link 380c MS adapter is a straightforward process. Follow these steps to get started:

1. **Insert the Adapter:** Plug the Jabra Link 380c MS adapter into an available USB-C port on your computer.
2. **Driver Installation:** Your operating system (Windows or macOS) should automatically detect the adapter and install the necessary drivers. This process typically takes a few moments.
3. **Pairing with Headset:** Once the adapter is recognized, ensure your Jabra Bluetooth headset is in pairing mode. The adapter will automatically attempt to connect to your headset. Refer to your headset's user manual for specific pairing instructions if needed.
4. **Confirmation:** A solid blue light on the adapter typically indicates a successful connection to your headset.



This image shows the front view of the Jabra Link 380c MS USB-C Bluetooth Adapter, illustrating its simple design and the small LED indicator light.

4. OPERATING INSTRUCTIONS

The Jabra Link 380c MS adapter is designed for plug-and-play operation with your Jabra Bluetooth headset. Once connected, it manages the audio connection between your headset and computer.

- **Automatic Connection:** After initial pairing, the adapter and your headset should automatically connect when both are powered on and within range.
- **Wireless Range:** The adapter provides a wireless range of up to 30 meters (100 feet) in open environments. Obstacles such as walls or other electronic devices may reduce this range.
- **Unified Communications (UC) Optimization:** The 'MS' in the model name indicates optimization for Microsoft Teams and other leading UC platforms, ensuring a seamless audio experience for calls and meetings.
- **Audio Control:** Use the controls on your Jabra headset to manage calls (answer/end), adjust volume, and mute/unmute, as these commands are relayed through the adapter to your computer.

5. MAINTENANCE AND CARE

To ensure the longevity and optimal performance of your Jabra Link 380c MS adapter, follow these simple care guidelines:

- **Cleaning:** Gently wipe the adapter with a soft, dry, lint-free cloth. Avoid using harsh chemicals, cleaning solvents, or strong detergents.
- **Storage:** When not in use, store the adapter in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the adapter or subjecting it to strong impacts, which could damage internal components.
- **Moisture:** Keep the adapter away from water and other liquids. If it comes into contact with moisture, disconnect it immediately and allow it to dry completely before re-using.

6. TROUBLESHOOTING

If you encounter issues with your Jabra Link 380c MS adapter, try the following troubleshooting steps:

- **Adapter Not Recognized:**
 - Ensure the adapter is fully inserted into the USB-C port.
 - Try a different USB-C port on your computer.
 - Restart your computer.
- **No Audio / Poor Audio Quality:**
 - Verify that your Jabra headset is powered on and successfully paired with the adapter (indicated by a solid blue light on the adapter).
 - Check your computer's sound settings to ensure the Jabra Link 380c MS is selected as the default playback and recording device.
 - Ensure your headset's battery is charged.
 - Move closer to your computer to rule out range issues.
 - For specific headset models like the Jabra Elite 85t, using the Link 380c MS can significantly improve performance and microphone functionality during MS Teams calls by ensuring proper connectivity and audio routing.
- **Headset Not Pairing:**
 - Put your Jabra headset back into pairing mode.
 - Unplug and re-plug the Jabra Link 380c MS adapter.
 - If issues persist, consult the Jabra support website for detailed pairing guides for your specific headset model.

7. SPECIFICATIONS

Feature	Specification
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Product Dimensions (L x W x H)	1.68 x 1.68 x 0.56 inches
Item Weight	0.176 ounces
Model Number	14208-22
Color	Black
Connector Type	USB Type C
Compatible Devices	Computers, Bluetooth headsets
Specific Uses For Product	PC, Headphones
Manufacturer	Jabra
Date First Available	December 21, 2021

8. WARRANTY AND SUPPORT

The Jabra Link 380c MS Bluetooth Adapter is covered by a manufacturer's warranty. For detailed information regarding warranty terms, duration, and claims, please refer to the documentation included with your product or visit the official Jabra support website.

For technical assistance, troubleshooting beyond this manual, or to access the latest drivers and firmware updates, please visit the Jabra support portal. You can typically find contact information for customer service on their official website.