



Manuals.plus /

› Apple /

› Apple MagSafe Battery Pack User Manual

Apple MJWY3AM/A

Apple MagSafe Battery Pack User Manual

Comprehensive guide for setup, operation, and maintenance of your Apple MagSafe Battery Pack.

INTRODUCTION

The Apple MagSafe Battery Pack is designed to provide convenient and reliable wireless charging for compatible iPhone models. Its compact and intuitive design allows for easy on-the-go power, attaching magnetically to your device. This manual provides essential information for the proper use, care, and troubleshooting of your MagSafe Battery Pack.

WHAT'S IN THE BOX

- Apple MagSafe Battery Pack

Note: Charging cables and power adapters are sold separately.

SETUP

1. **Initial Charge:** Before first use, fully charge your MagSafe Battery Pack. Connect a Lightning cable (sold separately) to the battery pack and then to an Apple 20W or higher USB-C Power Adapter (sold separately).
2. **Attachment:** Align the MagSafe Battery Pack with the back of your compatible iPhone. The magnets will automatically snap it into place, ensuring a secure connection.
3. **Power On/Off:** The MagSafe Battery Pack automatically begins charging your iPhone upon attachment. There is no manual power button to turn it on or off.
4. **Check Charge Status:** You can monitor the charge status of both your iPhone and the MagSafe Battery Pack on the Lock Screen or through the Batteries widget on your iPhone.



Front view of the MagSafe Battery Pack.





Designed by Apple in California Assembled in China A2384 EMC 3624 Input: 5 - 9V=3A max
FCC ID: BCGA2384 IC ID: 579C-A2384 1460mAh (7.62V, 11.13Wh) Serial PPPYWSSCCCC



Back view of the MagSafe Battery Pack with charging coil.

OPERATING INSTRUCTIONS

Wireless Charging

Once attached, the MagSafe Battery Pack provides safe and reliable wireless charging to your compatible iPhone. The perfectly aligned magnets ensure optimal charging efficiency.

Pass-Through Charging

When the MagSafe Battery Pack is connected to a power source via a Lightning cable, it can charge both itself and your iPhone simultaneously. For faster charging, use a 20W or higher USB-C Power Adapter.

Optimized Charging

The MagSafe Battery Pack is designed to optimize battery health. It may pause charging your iPhone at around 90% to prolong battery lifespan. This is normal behavior.



MagSafe Battery Pack attached to an iPhone 13 mini.



MagSafe Battery Pack attached to an iPhone 13 Pro Max.

MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the surface of the battery pack. Avoid using abrasive materials, aerosols, or solvents.
- **Storage:** Store the battery pack in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Health:** To maintain optimal battery health, avoid fully discharging the battery pack frequently. Charge it regularly.

TROUBLESHOOTING

Issue	Possible Solution
Battery Pack not charging iPhone	<p>Ensure the battery pack is fully charged.</p> <p>Verify the battery pack is properly aligned and securely attached to the iPhone.</p> <p>Check for any obstructions between the battery pack and iPhone (e.g., thick cases not compatible with MagSafe).</p> <p>Restart your iPhone.</p>
Battery Pack not charging itself	<p>Ensure the Lightning cable and power adapter are functioning correctly.</p> <p>Use an Apple 20W or higher USB-C Power Adapter.</p> <p>Try a different power outlet.</p>
iPhone stops charging at 90%	This is normal behavior for optimized battery charging to prolong battery lifespan.
Battery Pack or iPhone feels warm during charging	It is normal for devices to become slightly warm during charging. If it becomes excessively hot, disconnect immediately and contact Apple Support.

SPECIFICATIONS

Feature	Detail
Model Number	MJWY3AM/A
Battery Capacity	1460 Milliampere Hour (mAh)
Product Dimensions	3.75 x 2.5 x 0.43 inches
Item Weight	6.4 ounces
Connector Type	Lightning
Wireless Charging Output	Up to 15W (when connected to power adapter)

COMPATIBILITY

The Apple MagSafe Battery Pack is compatible with the following iPhone models:

- iPhone 15, iPhone 15 Pro, iPhone 15 Pro Max, iPhone 15 Plus
- iPhone 14 Pro Max, iPhone 14 Pro, iPhone 14 Plus, iPhone 14
- iPhone 13 Pro Max, iPhone 13 Pro, iPhone 13, iPhone 13 mini
- iPhone 12 Pro Max, iPhone 12 Pro, iPhone 12, iPhone 12 mini

WARRANTY AND SUPPORT

For information regarding product warranty, please refer to the warranty documentation included with your purchase or visit the official Apple Support website. For technical assistance, troubleshooting, or service, please contact Apple Support directly.

Official Apple Support: support.apple.com

