

Dyson 334175-02

Dyson UP19 Ball Multifloor 2 Upright Vacuum Instruction Manual

Model: UP19 (334175-02)

1. INTRODUCTION

This manual provides essential instructions for the safe and effective use, assembly, operation, and maintenance of your Dyson UP19 Ball Multifloor 2 Upright Vacuum. Please read this manual thoroughly before operating the appliance and retain it for future reference. The Dyson UP19 Ball Multifloor 2 is designed for powerful suction across various floor types, including hardwood, tile, and carpets, featuring advanced Ball technology for easy maneuverability.

2. SAFETY INFORMATION

Always follow basic safety precautions when using an electrical appliance to reduce the risk of fire, electric shock, or injury.

- Read all instructions before using the vacuum cleaner.
- Do not use outdoors or on wet surfaces.
- Unplug from outlet when not in use and before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be

present.

- Do not use without dust bin and/or filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.

3. PACKAGE CONTENTS

Verify that all components are present in the packaging:

- Dyson UP19 Ball Multifloor 2 Upright Vacuum Main Unit
- Combination Tool
- Stair Tool
- Instruction Manual (this document)

4. ASSEMBLY AND SETUP

Your Dyson UP19 Ball Multifloor 2 Upright Vacuum requires minimal assembly. Follow these steps to prepare your vacuum for first use.

1. **Unpack Components:** Carefully remove all parts from the packaging.
2. **Attach the Handle:** Insert the handle into the top of the main vacuum body until it clicks securely into place.
3. **Connect the Hose:** Ensure the main hose is securely connected to the vacuum's body and the wand.
4. **Store Tools:** Attach the Combination Tool and Stair Tool to their designated storage clips on the vacuum body for easy access.





Figure 4.1: Front view of the assembled Dyson UP19 Ball Multifloor 2 Upright Vacuum. This image shows the main unit with the handle, dust bin, and cleaner head.

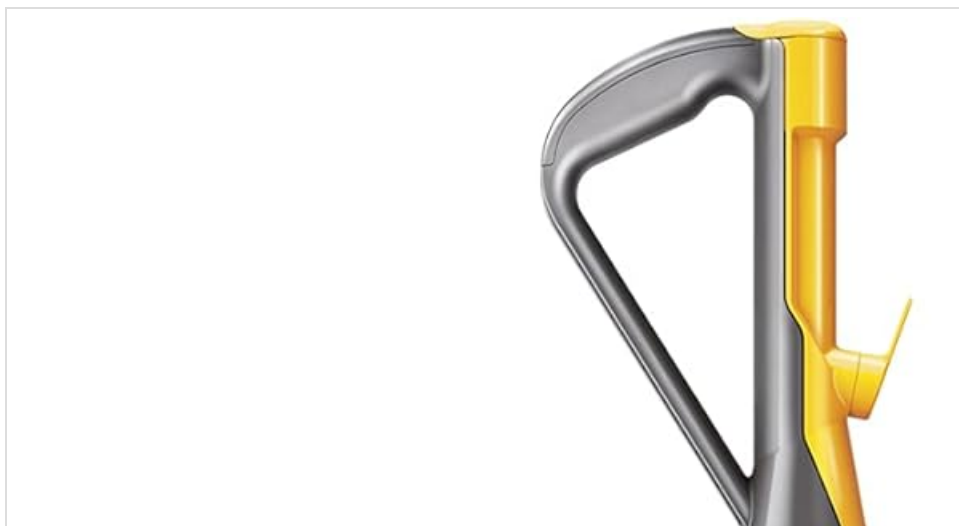




Figure 4.2: Side view of the assembled Dyson UP19 Ball Multifloor 2 Upright Vacuum. This image highlights the Ball technology and the profile of the vacuum.

5. OPERATING INSTRUCTIONS

This section details how to operate your Dyson UP19 Ball Multifloor 2 Upright Vacuum for optimal cleaning performance.

5.1 Powering On and Off

To turn the vacuum on, plug the power cord into a suitable electrical outlet and press the power button located on the main body. Press the power button again to turn the vacuum off.

5.2 Adjusting for Floor Types

The Dyson UP19 features a self-adjusting cleaner head that automatically adapts to different floor types, from hard floors to carpets, ensuring powerful suction and optimal brush bar contact without manual adjustments.



Figure 5.1: The Dyson UP19 vacuum actively cleaning a carpeted surface. The image demonstrates the brush bar engaging with the carpet fibers.

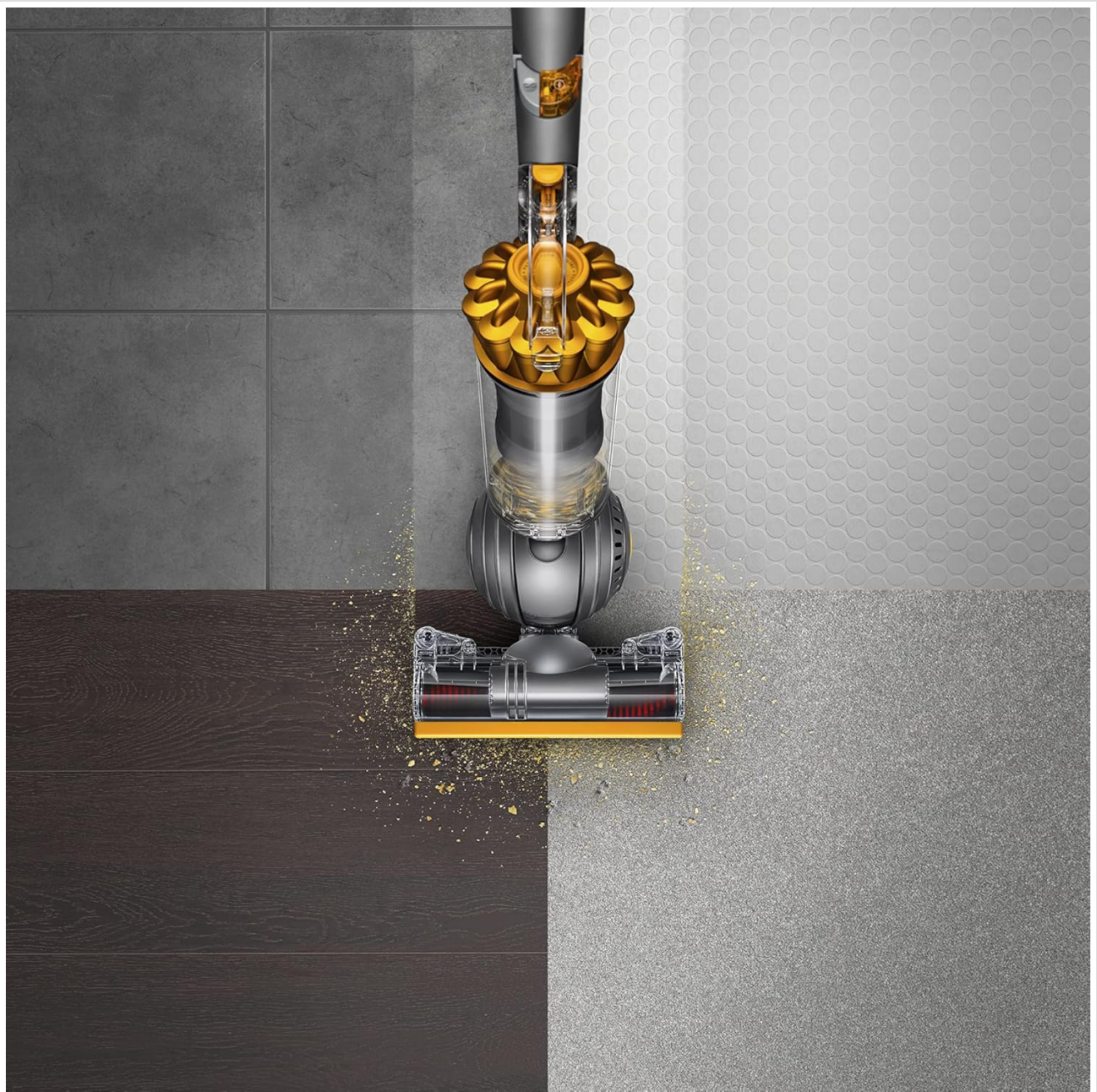


Figure 5.2: The Dyson UP19 vacuum cleaning a hard floor surface, effectively picking up debris. This illustrates its versatility across different floor types.

5.3 Maneuvering with Ball Technology

The Dyson Ball technology allows for easy steering and navigation around furniture and obstacles with a simple turn of the wrist. This design provides enhanced control and maneuverability.

5.4 Using the Wand and Tools

The instant-release wand and hose can be detached for cleaning high-up areas, under furniture, or in tight spaces. Attach the Combination Tool or Stair Tool as needed.

- **Combination Tool:** Use the brush for dusting and the nozzle for crevices.
- **Stair Tool:** Designed for effective cleaning of stairs and upholstery.



Figure 5.3: A user extending the wand of the Dyson UP19 to clean high areas, such as blinds. This demonstrates the reach and versatility of the detachable wand.



Figure 5.4: A user utilizing the Dyson UP19's wand to clean under furniture, showcasing the vacuum's ability to reach confined spaces.



Figure 5.5: A composite image showing a user cleaning both high surfaces (like a door frame) and low surfaces (under a sofa) using the Dyson UP19's versatile wand and hose.

6. MAINTENANCE

Regular maintenance ensures your Dyson UP19 Ball Multifloor 2 Upright Vacuum continues to perform efficiently.

6.1 Hygienic Bin Emptying

The vacuum features hygienic bin emptying. To empty the dust bin, press the red button to release the bin from the main body. Position the bin over a trash receptacle and press the red button again to open the bottom flap and release the dirt. Close the flap securely and reattach the bin to the vacuum.

6.2 Filter Maintenance

Your Dyson UP19 is equipped with a HEPA filter. For optimal performance, rinse the filter with cold water at least once a month (or more frequently with heavy use). Ensure the filter is completely dry before reinserting it into the vacuum. Do not use detergents or wash in a dishwasher.

6.3 Brush Bar Cleaning

Periodically check the brush bar for tangled hair or debris. To clean, turn off and unplug the vacuum. Use scissors to cut away any tangled hair or threads from the brush bar. Ensure the brush bar spins freely after cleaning.

7. TROUBLESHOOTING

If you encounter issues with your Dyson UP19, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Loss of suction	Full dust bin, blocked filter, blockage in hose/wand/cleaner head	Empty dust bin. Wash and dry filter. Check for and clear any blockages.
Vacuum not turning on	Not plugged in, power outlet issue, damaged cord/plug	Ensure plug is fully inserted. Test outlet with another appliance. Inspect cord and plug for damage; if damaged, seek professional repair.
Brush bar not rotating	Blockage in brush bar, brush bar motor issue	Turn off and unplug. Clear any debris from the brush bar. If issue persists, contact support.
Unusual noise	Blockage, foreign object, motor issue	Turn off and unplug. Check for and remove any blockages or foreign objects. If noise continues, contact support.

If the problem persists after attempting these solutions, please contact Dyson customer support for further assistance.

8. SPECIFICATIONS

Feature	Specification
Brand	Dyson
Model Name	UP19 (334175-02)
Form Factor	Upright
Special Feature	Bagless, Self-adjusting cleaner head, Instant-release wand, Radial Root Cyclone technology, Hygienic bin emptying
Filter Type	HEPA Filter
Included Components	Combination Tool, Stair Tool
Cordless	No
Capacity	5 Pounds (Dust Bin)
Maximum Suction	25.49 Meters (equivalent to 25.49 kPa)
Motor Horsepower	2.08 horsepower
Control Method	Push Button, Touch

Feature	Specification
Number of Speeds	1
Portable	Yes
Number of Wheels	4
Indoor/Outdoor Usage	Indoor
Product Dimensions	8.85 x 11.5 x 36.1 inches
Item Weight	19.26 pounds
UPC	885609023908

9. WARRANTY AND SUPPORT

For warranty information, product registration, or technical support, please refer to the official Dyson website or contact Dyson customer service directly. Keep your purchase receipt as proof of purchase.

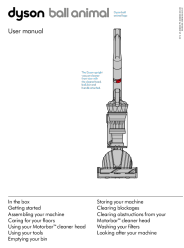

10. VIDEO RESOURCES

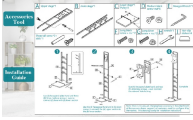
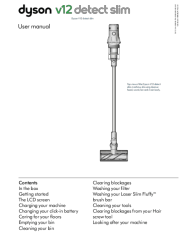
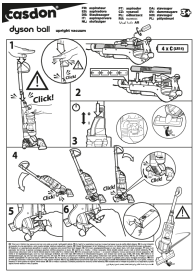
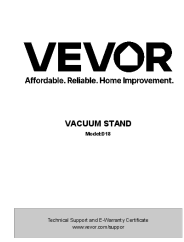
No official product videos from the seller were provided in the product data for embedding in this manual.



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Related Documents - 334175-02

	<p>Dyson Upright Vacuum Cleaner User Manual</p> <p>Comprehensive user manual for the Dyson upright vacuum cleaner, covering assembly, operation, maintenance, and troubleshooting for models like the Dyson Ball Animal.</p>
	<p>Dyson Cinetic Big Ball Animal Upright Brushbar Replacement Guide</p> <p>Step-by-step instructions for replacing the brushbar on a Dyson Cinetic Big Ball Animal upright vacuum cleaner, including necessary tools and procedures.</p>

	<p>Haturi Vacuum Stand Installation Guide for Dyson Cordless Vacuums</p> <p>Step-by-step installation guide for the Haturi Vacuum Stand, designed to organize Dyson V15, V11, V10, V8, V7, V6, DC30, DC31, DC34, DC35, DC59, and DC62 cordless vacuum cleaners and accessories.</p>
	<p>Dyson V12 Detect Slim User Manual - Comprehensive Guide</p> <p>Your comprehensive guide to the Dyson V12 Detect Slim cordless vacuum cleaner. Learn how to set up, operate, clean, and maintain your vacuum for optimal performance, including detailed instructions for all included tools and accessories.</p>
	<p>Casdon Dyson Ball Toy Vacuum Cleaner - Assembly and Operation Guide</p> <p>Learn how to assemble and use your Casdon Dyson Ball toy upright vacuum cleaner with this concise, illustrated guide. Suitable for children aged 3+.</p>
	<p>VEVOR Vacuum Stand D18 Installation Guide</p> <p>User manual and installation guide for the VEVOR Vacuum Stand Model D18. Learn about safety, parts, assembly steps, and maintenance for your vacuum cleaner storage solution.</p>