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› Swann Wireless Window/Door Alert Sensor Instruction Manual

Swann SWIFI-WDOOR-GL

Swann Wireless Window/Door Alert Sensor Instruction Manual

Brand: Swann

Model: SWIFI-WDOOR-GL

1. INTRODUCTION

The Swann Wireless Window/Door Alert Sensor provides security by notifying you when a window or door is opened or closed. This sensor operates wirelessly, is battery-powered, and connects directly to your Wi-Fi network without requiring a separate hub. It integrates with the Swann Security app, allowing you to receive alerts on your smartphone and control the sensor remotely. It can also be linked with other Swann security devices, such as sirens, for enhanced home security.

2. WHAT'S INCLUDED

- Window/Door Alert Sensor x 1
- Adhesive Mounting Sticker x 1
- AAA Batteries x 2
- Quick Start Guide



Figure 1: Included components of the Swann Wireless Window/Door Alert Sensor.

3. SETUP

3.1. App Installation

Ensure you have the Swann Security app installed on your smartphone. The app is available for both Android and iPhone devices.

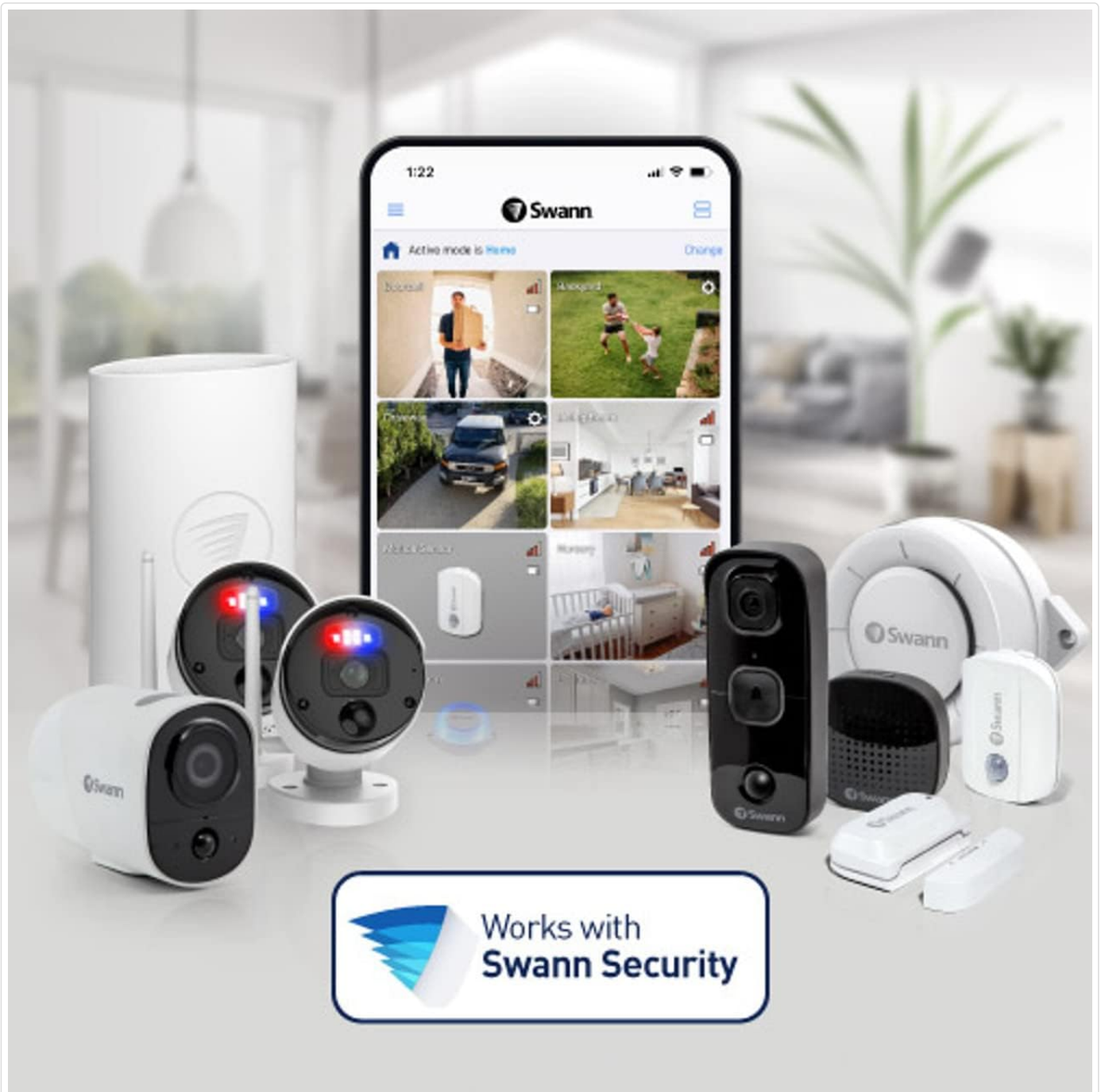


Figure 2: The Swann Security app ecosystem.

3.2. Battery Installation & Pairing Mode

1. Using a small Phillips screwdriver, remove the cover of the main sensor unit.
2. Insert the two AAA batteries (included) into the sensor, observing the correct polarity markings.
3. The sensor will automatically enter pairing mode for three minutes, indicated by a slowly pulsing blue LED light.

3.3. Pairing with the Swann Security App

1. Open the Swann Security app.
2. Navigate to the menu and select "Pair Device".
3. Tap "Start" to begin the pairing process.
4. Scan the QR code located under the sensor's cover using your smartphone's camera.
5. Follow the on-screen instructions within the app to complete the pairing. This includes entering and confirming your 2.4GHz Wi-Fi network password. **Note:** The sensor only supports 2.4GHz Wi-Fi networks.
6. Once successfully linked, give your device a helpful name (e.g., "Front Door Sensor").

Your browser does not support the video tag.

Video 1: Official Swann guide on setting up and pairing the Window/Door Alert Sensor.

3.4. Mounting the Sensor

1. Choose a location near good Wi-Fi coverage.
2. Clean the mounting surface with alcohol and allow it to dry completely.
3. Apply the double-sided adhesive tape to the back of both the main sensor unit and the smaller magnetic contact.
4. Position the main sensor unit and the magnetic contact on the window or door frame so that they are aligned and the gap between them is smaller than 3/8 inch (approximately 9.5 mm) when the door/window is closed.
5. Press both parts firmly onto the surface for 60 seconds to ensure secure adhesion.



Figure 3: Sensor installed on a window.



Figure 4: Sensor installed on a door.

4. OPERATING THE SENSOR

4.1. Receiving Notifications

The sensor sends push notifications to your smartphone via the Swann Security app whenever the magnetic connection between the sensor and receiver is disrupted (i.e., when a window or door is opened) or restored (when it's closed).



Figure 5: Example of a push notification received on a smartphone.

4.2. Configuring Modes and Alerts

Within the Swann Security app, you can configure different modes (Home, Night, Away) to determine when you receive notifications or trigger an optional siren. To do this:

1. In the app, select "Modes".
2. Then select "Configure Modes".

3. Choose the mode you wish to configure (Home, Night, or Away).
4. Scroll to the "Window Door" device section.
5. Toggle "Receive push notifications" to ON to get alerts when the sensor is activated (opened or closed).
6. Toggle "Trigger all sirens" to ON if you have an optional Swann siren and wish for it to activate when the sensor is triggered.
7. Tap "Save" after making your selections.
8. To apply the settings, toggle to another mode and then back to your desired mode.

4.3. Testing the Sensor

To verify the sensor's functionality:

1. In the Swann Security app, select "Modes" and choose the mode you want to test.
2. Open the window or door where the sensor is installed.
3. The status LED on the sensor will glow blue for 5 seconds, indicating a change in its open or closed state.
4. Your app should send a push notification, and if configured, an optional siren will activate.

5. MAINTENANCE

5.1. Battery Replacement

The sensor is powered by two AAA batteries. When replacing batteries, wait 3 seconds for the pairing mode to time out after inserting new batteries. The sensor will then automatically reconnect to the previously configured Wi-Fi network.

6. TROUBLESHOOTING

- **Sensor not pairing:** Ensure your Wi-Fi router is dual-band and you are connecting to the 2.4GHz network. Make sure the sensor is near your network router during setup. Re-insert batteries to re-activate pairing mode if it timed out.
- **No notifications:** Check the "Modes" settings in the Swann Security app to ensure "Receive push notifications" is enabled for the relevant mode (Home, Night, Away). Verify your smartphone's notification settings for the Swann Security app.
- **Sensor offline:** Ensure the sensor is within good Wi-Fi coverage. Check battery levels in the app or replace batteries if low.
- **Incorrect open/closed status:** Verify that the gap between the main sensor unit and the magnetic contact is less than 3/8 inch when the door/window is closed. Ensure both parts are securely mounted and aligned.

7. SPECIFICATIONS

Feature	Detail
Model Number	SWIFI-WDOOR-GL
Power Source	Battery Powered (2 x AAA batteries included)
Voltage	3 Volts
Wattage	5 watts
Control Method	App (Swann Security App)
Mounting Type	Door Mount (Adhesive)

Maximum Range	50 Feet (Wireless)
Sensor Technology	Contact Sensor
Product Dimensions	2 x 1 x 0.25 inches
Item Weight	5 ounces
Color	White

8. WARRANTY AND SUPPORT

8.1. Warranty Information

Swann provides a **1-year limited warranty** against factory defects. This warranty ensures protection and technical support for your product. If you encounter any challenges with your Swann Wireless Window/Door Alert Sensor, please contact Swann customer service for assistance. Items will be replaced within one year of purchase if found to have manufacturing defects.

8.2. Customer Support

For further assistance, technical support, or warranty claims, please visit the official Swann website or refer to the contact information provided in your product's Quick Start Guide.

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