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› [Tile](#) /

› [Tile Mate \(2022\) 1-Pack, Black Instruction Manual](#)

Tile RE-44001

Tile Mate (2022) 1-Pack, Black Instruction Manual

INTRODUCTION

The Tile Mate (2022) is a versatile Bluetooth tracker designed to help you locate your everyday essentials. Attach it to items like keys, backpacks, or purses, and use the free Tile app on your smartphone to find them quickly. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure you get the most out of your Tile Mate.

GETTING STARTED

1. Download the Tile App

Download the free Tile app from the Apple App Store (for iOS devices) or Google Play Store (for Android devices). Search for "Tile" and install the official application.

2. Create an Account or Log In

Open the Tile app. If you are a new user, follow the on-screen prompts to create a new account. Existing users can log in with their credentials.

3. Pair Your Tile Mate

1. Ensure Bluetooth is enabled on your smartphone.
2. Open the Tile app and tap the "+" icon to add a new Tile.
3. Follow the in-app instructions to press the Tile logo button on your Tile Mate. The Tile Mate will emit a sound, indicating it is ready to pair.
4. Confirm pairing within the app. Your Tile Mate is now connected to your account.

Attach a Tile to anything that might need finding.



Image: A hand holding a black Tile Mate attached to a keychain with car keys, demonstrating its compact size and attachment point.

OPERATING YOUR TILE MATE

1. Finding Nearby Items

When your Tile Mate is within Bluetooth range (up to 250 ft / 76 m), you can use the Tile app to make it ring. Open the app, select your Tile Mate, and tap the "Find" button. Your Tile Mate will play a loud melody, helping you pinpoint its location.

Download the free **Tile app** for Apple® or Android™.

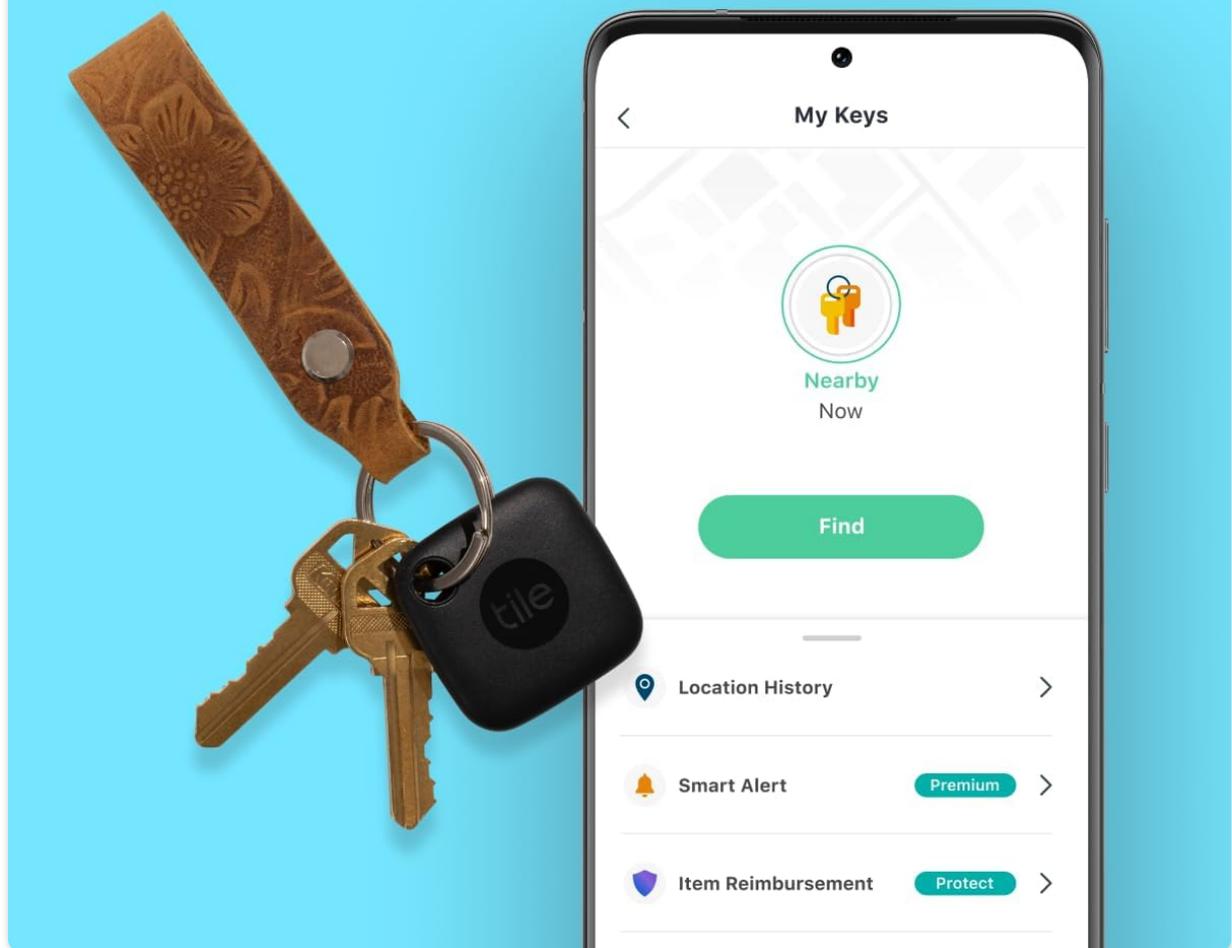


Image: The Tile app on a smartphone showing the 'Nearby' status and 'Find' button, illustrating how to locate your Tile Mate when it's within Bluetooth range.

2. Finding Far Away Items

If your Tile Mate is outside of Bluetooth range, the Tile app will display its last known location on a map. This feature helps you retrace your steps to where your item was last seen.

Find your things near or far with the press of a button.

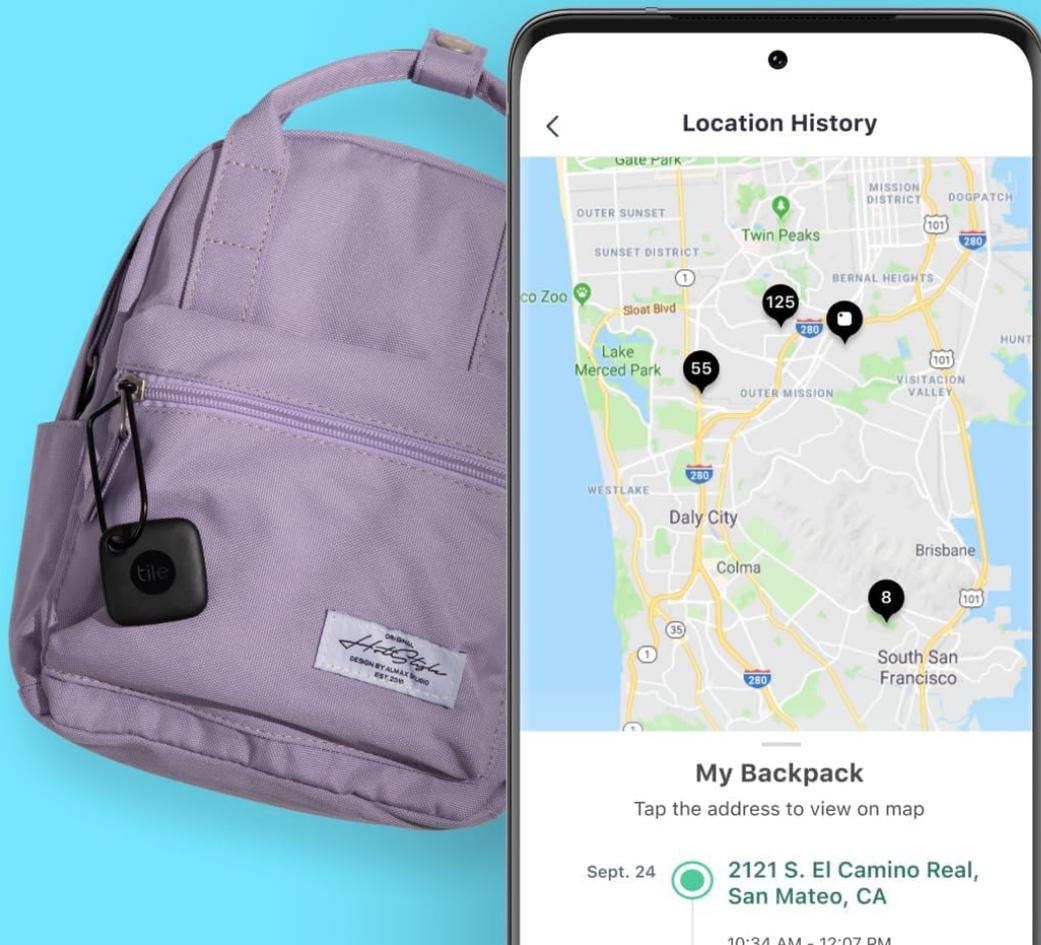


Image: The Tile app on a smartphone displaying a map with the last recorded location of a Tile Mate, useful for finding items outside Bluetooth range.

3. Finding Your Phone

Can't find your phone? Double-press the Tile logo button on your Tile Mate. Your phone will ring, even if it's on silent mode, making it easy to locate.

Press your Tile and find your phone — even when it's on silent.



Image: A smartphone screen showing a 'Tile Alert' notification, indicating the phone is ringing after the Tile Mate button was double-pressed.

4. Notify When Found

If your Tile Mate is lost and found by someone else, they can scan the QR code located on the back of your Tile. You can add your contact information within the Tile app so that the finder can reach you directly.



Lost and Found

If your Tile is lost, add your contact information so you can be reached when someone scans the QR code on your lost Tile.



Image: A smartphone scanning the 'Scan Me If Found' QR code on a Tile Mate, demonstrating the feature for returning lost

items.

5. Smart Home Compatibility

Tile Mate works with popular smart home devices. You can link your Tile account with Amazon Alexa, Hey Google, and Siri to use voice commands for finding your items.

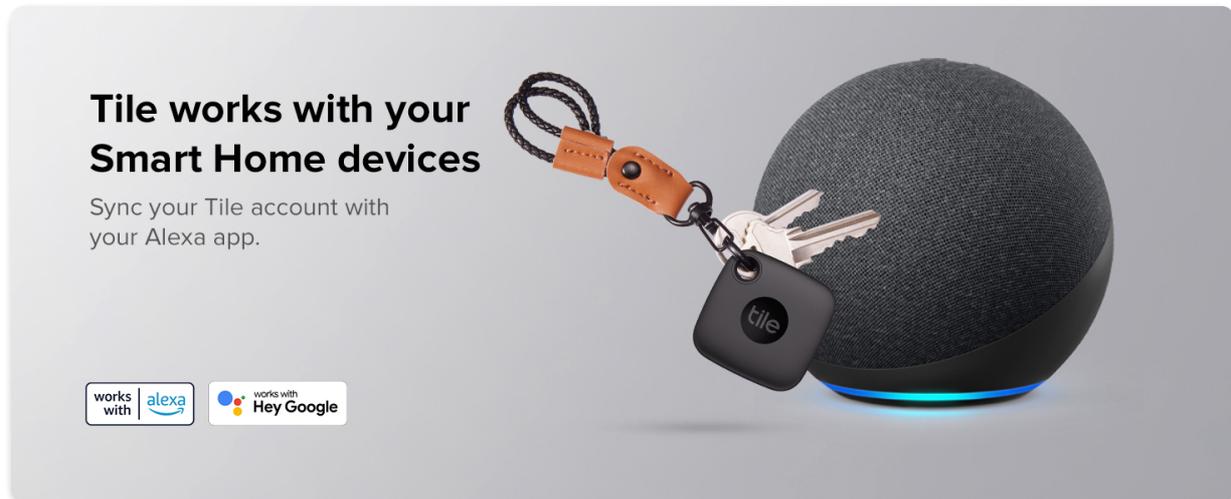


Image: A Tile Mate attached to keys near a smart home speaker, indicating compatibility with Amazon Alexa and Hey Google for voice-activated finding.

PRODUCT FEATURES

- **Versatile Tracker:** Easily attach to keys, backpacks, purses, and more.
- **Find Nearby:** Ring your Tile within Bluetooth range using the app or smart home device.
- **Find Far Away:** View your Tile's last known location on a map in the app.
- **Find Your Phone:** Double-press the Tile button to make your phone ring, even on silent.
- **Notify When Found:** Utilize the secure Tile Network and QR code for lost items.
- **Compatibility:** Works with iOS and Android devices, Amazon Alexa, Hey Google, and Siri.
- **Water-Resistant:** IP67 rated for durability against splashes and dust.
- **Battery Life:** Up to 3-year non-replaceable battery.
- **Bluetooth Range:** Up to 250 ft / 76 m.

Mate Features

-  Up to 3-year non-replaceable battery
-  Up to 250 ft / 76 m Bluetooth range
-  Water-resistant



Image: Visual representation of Tile Mate's key features: 3-year non-replaceable battery, 250 ft Bluetooth range, and water resistance.

MAINTENANCE

Battery Information

The Tile Mate (2022) is equipped with a non-replaceable battery designed to last up to 3 years. Once the battery life is depleted, the device will need to be replaced. There is no user-serviceable battery compartment.

Water Resistance

Your Tile Mate is water-resistant with an IP67 rating. This means it can withstand splashes, rain, and brief immersion in water (up to 1 meter for 30 minutes). However, it is not recommended for prolonged submersion or use in extreme water conditions.

TROUBLESHOOTING

- **Tile not ringing or connecting:** Ensure your smartphone's Bluetooth is on and the Tile app is running

in the background. Move closer to your Tile Mate. If the issue persists, try restarting your phone and the Tile app.

- **Inaccurate location:** The accuracy of the map location depends on your phone's GPS and network connectivity. For best results, ensure your phone has a strong signal.
- **Battery life concerns:** The Tile Mate battery is designed for up to 3 years of use. If you experience significantly shorter battery life, ensure the Tile is not constantly out of range, which can drain the battery faster.

SPECIFICATIONS

- **Product Dimensions:** 1.49 x 1.49 x 0.28 inches
- **Item Weight:** 1.41 ounces
- **Item Model Number:** RE-44001
- **Batteries:** 1 Lithium Metal battery required (included, non-replaceable)
- **Material:** Plastic
- **Water Resistance:** IP67 rated
- **Bluetooth Range:** Up to 250 ft / 76 m

WARRANTY AND SUPPORT

For detailed warranty information and customer support, please refer to the Tile app or visit the official Tile website. The Tile app also offers optional Premium Plans that include features like proactive Smart Alert notifications (when you leave something behind) and Item Reimbursement (if Tile cannot find your item).

tile premium **tile premium protect**

Premium Plans

Subscribe to a plan through the Tile app or Tile.com and all of your Tiled items will be covered. The Smart Alert feature, included in both plans, notifies you when you leave something behind. With Premium Protect, Tile will reimburse you for any items that Tile can't find.

TILE now
Smart Alert: Wallet
It looks like you left home without 'Wallet.'

Image: A smartphone displaying a 'Smart Alert' notification, highlighting the benefits of Tile Premium Plans for enhanced item tracking and protection.