

**Xiaomi 34957**

# Xiaomi True Wireless Earphones 2 Pro User Manual

Model: 34957 | Brand: Xiaomi

## INTRODUCTION

The Xiaomi True Wireless Earphones 2 Pro are designed to deliver a superior audio experience with advanced features. These earphones offer up to 35dB Hybrid Active Noise Cancellation (ANC) to immerse you in your music, a 12mm large LCP dynamic driver for rich and powerful sound, and support for Qi wireless charging for convenient power-ups. They also feature a Transparency mode to keep you aware of your surroundings and a 3-mic system for clear call quality.

With an extended battery life of up to 30 hours with the charging case, and 6 hours per earphone, your music can accompany you throughout the day. The luxurious ceramic texture provides a smooth touch and impressive durability, reflecting Xiaomi's commitment to quality materials and elegant design.



Image: Xiaomi True Wireless Earphones 2 Pro, showcasing both earbuds and the open charging case. The earbuds are black with a sleek, in-ear design, and the charging case is also black with a matte finish, featuring a small LED indicator light on the front.

## SETUP GUIDE

### 1. Initial Charging

Before first use, fully charge the earphones and the charging case. The earphones support Qi wireless charging. Simply place the charging case on a compatible wireless charging pad, or use a USB-C cable to connect it to a power source. A 10-minute charge can provide up to 90 minutes of usage.

### 2. Pairing with a Device

1. Ensure the earphones are in the charging case and the lid is open.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "Mi True Wireless Earphones 2 Pro" in the list of available Bluetooth devices.
4. Select the earphones to pair. A voice prompt will confirm successful connection.

### 3. Selecting Ear Tips

The earphones come with various sizes of ear cushions. Choose the size that provides the most comfortable and secure fit for optimal sound quality and noise cancellation performance.

## OPERATING INSTRUCTIONS

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### Touch Controls

The Xiaomi True Wireless Earphones 2 Pro feature intuitive touch controls on each earbud. Specific gestures control various functions:

- **Play/Pause:** Double-tap the right earbud.
- **Next Track:** Triple-tap the right earbud.
- **Answer/End Call:** Double-tap either earbud.
- **Activate Voice Assistant:** Triple-tap the left earbud.
- **Switch ANC/Transparency Mode:** Press and hold either earbud for 2 seconds.

### Active Noise Cancellation (ANC)

To activate or deactivate the Hybrid ANC feature, press and hold either earbud for 2 seconds. ANC reduces ambient noise, allowing for a more immersive listening experience.

### Transparency Mode

When Transparency Mode is active, the earphones allow external sounds to pass through, enabling you to hear your surroundings without removing the earbuds. This mode is useful for conversations or when situational awareness is required. Activate or deactivate by pressing and holding either earbud for 2 seconds.

### Call Management

The earphones utilize a 3-mic system for effective call noise cancellation, ensuring clear communication even in noisy environments. Double-tap either earbud to answer or end a call.

## MAINTENANCE

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### Cleaning

- Regularly clean the ear tips with a soft, dry cloth to remove earwax and debris.
- Wipe the charging contacts on both the earbuds and the charging case with a dry cotton swab to ensure proper charging.
- Clean the exterior of the earphones and charging case with a soft, slightly damp cloth. Avoid using harsh chemicals or abrasive materials.

### Storage

Always store the earphones in their charging case when not in use to protect them from damage and to

keep them charged. Store in a cool, dry place away from extreme temperatures and direct sunlight.

## Battery Care

To prolong battery life, avoid fully discharging the earphones and charging case frequently. Charge them regularly, even if not in daily use.

## TROUBLESHOOTING

| Problem                                      | Possible Solution   |
|--|---|
| Earphones do not connect/pair.               | <ul style="list-style-type: none"><li>Ensure earphones are charged.</li><li>Turn off and on Bluetooth on your device.</li><li>Forget the device in your Bluetooth settings and re-pair.</li><li>Place earphones back in the case, close the lid, wait a few seconds, then open and try again.</li></ul> |
| No sound or low volume.                      | <ul style="list-style-type: none"><li>Adjust volume on your connected device.</li><li>Ensure earphones are properly seated in your ears.</li><li>Clean ear tips and charging contacts.</li><li>Check if only one earbud is connected.</li></ul>   |
| Charging issues (e.g., battery drains fast). | <ul style="list-style-type: none"><li>Ensure charging cable/wireless charger is working correctly.</li><li>Clean charging contacts on both earphones and case.</li><li>Avoid extreme temperatures during charging.</li><li>If battery life significantly degrades, contact customer support.</li></ul>  |
| ANC/Transparency mode not working.           | <ul style="list-style-type: none"><li>Ensure earphones are properly worn and sealed in the ear canal.</li><li>Confirm the mode is activated via touch control (press and hold).</li></ul>   |

## SPECIFICATIONS

| Feature                 | Detail  |
|-------------------------|---|
| Model Name              | Mi True Wireless Pro 2                            |
| Model Number            | 34957   |
| Brand                   | Xiaomi  |
| Connectivity Technology | Wireless (Bluetooth)                              |
| Noise Control           | Active Noise Cancellation (up to 35dB Hybrid ANC) |
| Audio Driver Size       | 12 mm (LCP Dynamic Driver)                        |
| Frequency Range         | 10 - 40,000 Hz                                    |

| Feature                           | Detail  |
|-----------------------------------|---|
| Battery Life (Earphones)          | Up to 6 hours   |
| Battery Life (with Charging Case) | Up to 30 hours  |
| Charging Time                     | Approx. 1 hour (earphones), 10 minutes for 90 minutes usage |
| Wireless Charging                 | Qi-certified compatible                                     |
| Control Method                    | Touch   |
| Material (Charging Case)          | Ceramic   |
| Color                             | Black   |
| Item Weight                       | 0.06 Kilograms (2.11 ounces)                                |
| Product Dimensions                | 3.94 x 1.12 x 6.5 inches                                    |
| Included Components               | Ear Cushions  |



Image: A close-up view of the black Xiaomi True Wireless Earphones 2 Pro, showing one earbud removed from its open charging case. The earbud's stem and in-ear portion are visible, highlighting its design, while the charging case shows the compartments for both earbuds.

## WARRANTY INFORMATION

Warranty terms and conditions for the Xiaomi True Wireless Earphones 2 Pro are typically provided with your purchase. Please refer to the warranty card or documentation included in the product packaging for detailed information regarding coverage, duration, and claims process. For specific inquiries, it is recommended to contact the retailer or Xiaomi's official customer service.

## CUSTOMER SUPPORT

For further assistance, technical support, or service inquiries regarding your Xiaomi True Wireless Earphones 2 Pro, please visit the official Xiaomi support website or contact their customer service hotline. You can often find FAQs, troubleshooting guides, and contact information on the manufacturer's official website.

Official Xiaomi Store Link: [Visit the Xiaomi Store on Amazon](#)

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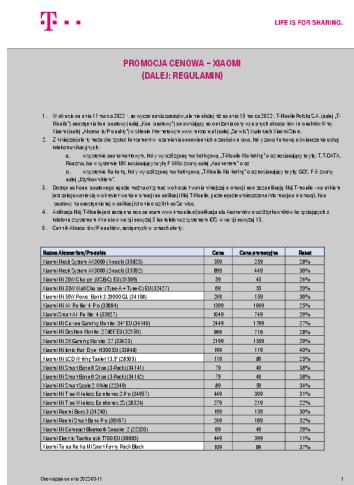
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### [Mi True Wireless Earphones 2 Pro User Manual](#)

Comprehensive user manual for Xiaomi Mi True Wireless Earphones 2 Pro (TWSEJ10WM), covering device overview, package contents, charging, connection, features, technical specifications, safety precautions, and warranty information.

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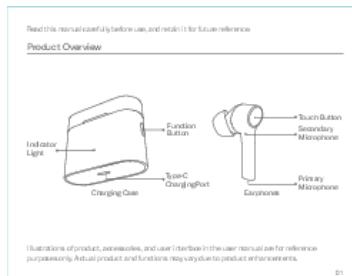
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### [Xiaomi Mi True Wireless Earphones 2 Pro User Manual and Specifications](#)

Comprehensive user manual for Xiaomi Mi True Wireless Earphones 2 Pro (Model TWSEJ10WM), covering product overview, package contents, charging, battery levels, wearing, connecting, functions, specifications, safety, and WEEE information. lang:en score:13 filesize: 4.25 M page\_count: 9 document date: 2021-11-08



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