

COSTWAY 24702-CYPE

COSTWAY 30-Inch Electric Fireplace

INSTRUCTION MANUAL - MODEL 24702-CYPE

1. Safety Information

This electric fireplace is designed for indoor use only. Please read and understand all instructions before installation and operation to prevent injury or damage.

- **ETL Certified:** This electric fireplace heater has obtained ETL certification, ensuring it meets recognized safety standards.
- **Overheat Protection:** The unit is equipped with an overheat protection system that will automatically shut down the heater if it becomes too hot, preventing potential hazards.
- Do not block air vents. Ensure proper clearance around the unit for adequate ventilation.
- Keep combustible materials at least 3 feet (0.9 meters) away from the front of the fireplace.
- Always unplug the fireplace before cleaning or performing any maintenance.

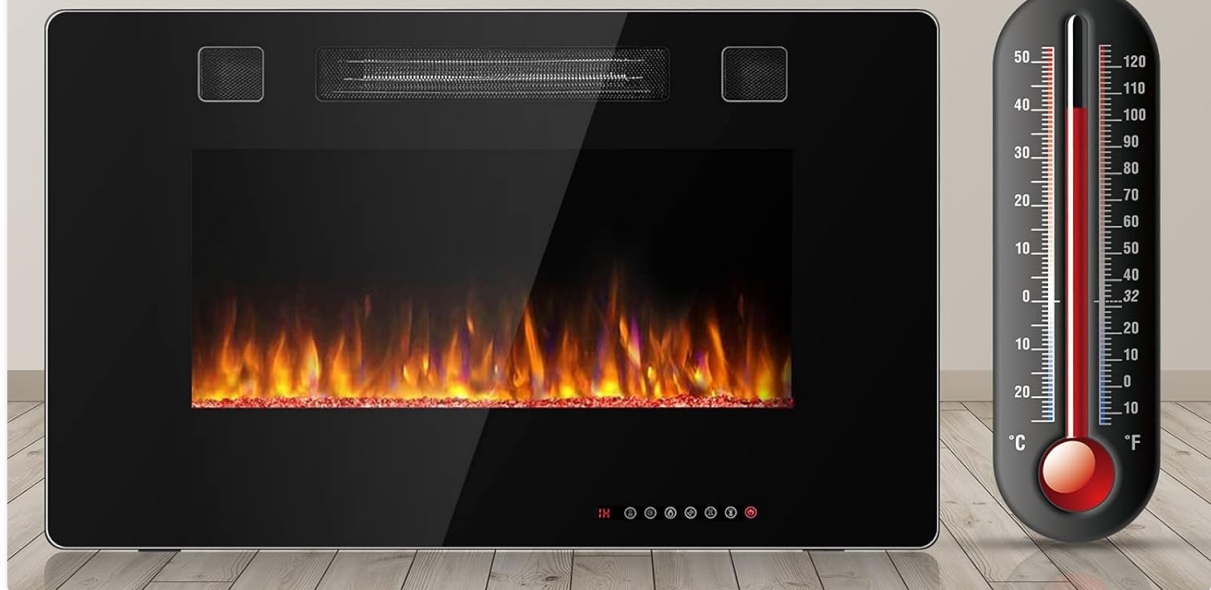


BUILT FOR SAFETY

Overheat Protection



OFF

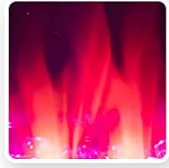
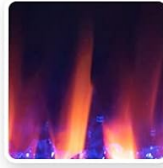
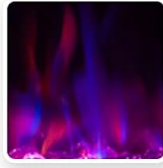


The fireplace features ETL certification and overheat protection for safe operation.

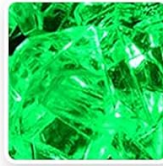
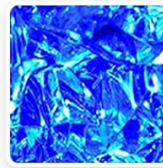
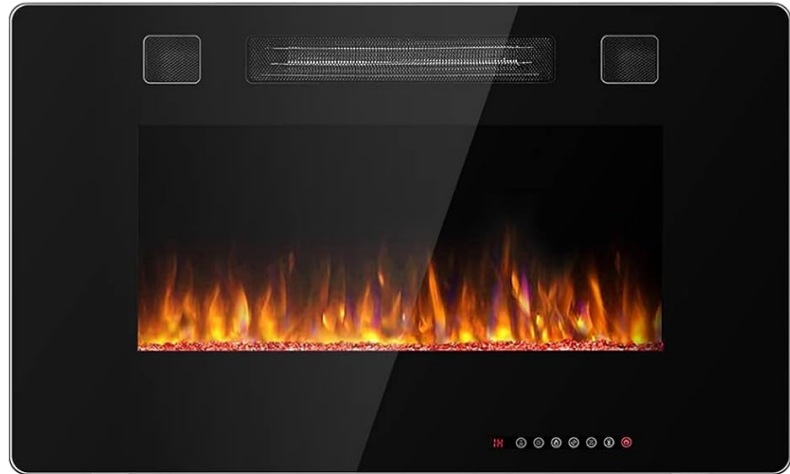
2. Product Overview

The COSTWAY 30-Inch Electric Fireplace offers a modern heating solution with realistic flame effects and versatile installation options.

- **Multiple Installation Modes:** This electric fireplace can be recessed into a wall or wall-mounted, providing flexibility for various room designs.
- **Realistic Flame Effect:** Features 12 flame colors and 12 LED bed colors to simulate a traditional fireplace ambiance. Flame speed is adjustable.
- **Energy-Saving Design:** Equipped with two heat settings (750W and 1500W) to efficiently heat areas up to 400 square feet. Heat is concentrated from the central air outlet.
- **Dual Control Methods:** Operate the fireplace using either the integrated touch screen controls or the included remote control.

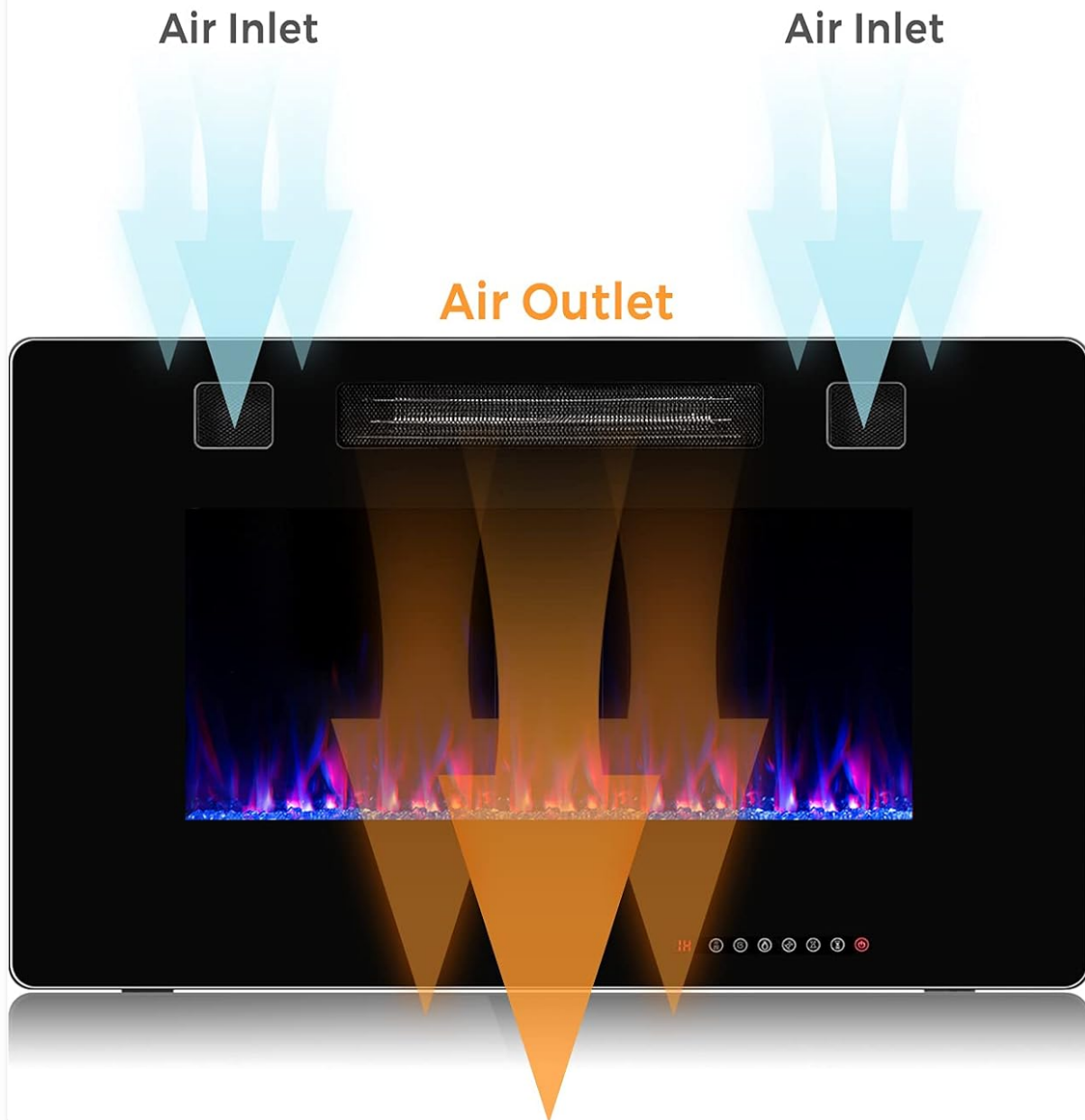


12 Flame & LED Bed Colors



Choose from 12 flame colors and 12 LED bed colors to customize your ambiance.

CONCENTRATE MORE HEAT IN ONE PLACE AND MAKE IT WARMER



The fireplace design concentrates heat from the central air outlet for efficient warming.

3. Specifications

Feature	Detail
Brand	COSTWAY
Model Name	24702-CYPE
Size	30-Inch

Product Dimensions	15"D x 30"W x 30"H
Material	Metal, Tempered Glass
Color	Black
Power Source	Corded Electric
Power Consumption	1500 Watts
Heat Output	5100 British Thermal Units
Heating Coverage	400 square feet
Installation Type	Wall Mount, Recessed
Item Weight	32.6 pounds
Included Components	Instruction Manual, Remote Control



Multiple Installation Modes



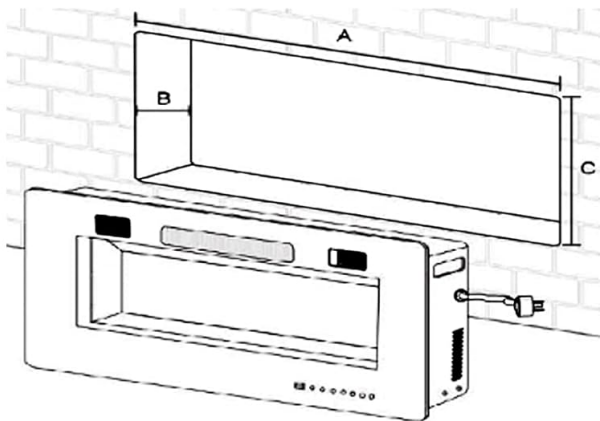
Detailed dimensions for planning your installation.

4. Installation

The COSTWAY 30-Inch Electric Fireplace offers two primary installation methods: wall-mounted and recessed.

- **Wall-Mounted Installation:** Secure the fireplace directly to a wall using appropriate mounting hardware (not specified if included, assume standard). Ensure the wall can support the unit's weight (32.6 lbs).
- **Recessed Installation:** For a flush look, the fireplace can be recessed into a wall opening. Refer to the 'Rear Dimension' table in the specifications section for precise cutout measurements.

Always ensure the power supply is disconnected before beginning installation. Follow the detailed instructions provided in the included instruction manual for specific steps and safety precautions.



Rear Dimension

	inch
A	24.61" – 29.1"
B	3.15" – 3.54"
C	16.93" – 17.7"

Examples of wall-mounted and recessed installation options.

5. Operation

Your electric fireplace can be operated using the touch screen controls on the unit or the provided remote control.

Control Methods:

- **Touch Screen:** Located on the front panel of the fireplace, these buttons allow direct control of all functions.
- **Remote Control:** Provides convenient operation from a distance. Ensure the remote has working batteries and is pointed towards the fireplace sensor.



Touch Screen + Remote Control Offer Great Convenience

1 Color A

12 Flame Bed Color

3 Power

ON/OFF

5 Timer

1 - 8 Hour

7 Flame Speed

V1 - V5

2 Color B

12 Flame Color

4 Dimmer

L1 - L5

6 Heater

750W/1500W

8 Insulating Piece

Move It Away before Using



Remote control and touch screen interface for easy operation.

Functions:

- **Power (ON/OFF):** Activates or deactivates the unit.
- **Heat Settings:** Select between 750W (low) and 1500W (high) heat output. The heater operates independently of the flame effect.
- **Flame Colors:** Choose from 12 different flame colors to match your mood or decor.
- **LED Bed Colors:** Select from 12 different colors for the crystal ember bed.
- **Brightness Settings:** Adjust the intensity of the flame and ember bed lights (5 levels).
- **Flame Speed:** Control the speed of the flame effect (5 levels).
- **Timer:** Set an automatic shut-off timer for 1 to 8 hours.

6. Maintenance

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- **Cleaning:** Always unplug the unit before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Avoid abrasive cleaners or solvents that could damage the finish.
- **Glass Panel:** For the glass panel, use a glass cleaner and a soft, lint-free cloth. Spray cleaner onto the cloth, not directly onto the fireplace.
- **Air Vents:** Periodically check and clean the air intake and outlet vents to ensure they are free from dust and debris, which can impede airflow and heating efficiency.
- **Storage:** If storing the fireplace for an extended period, ensure it is clean, dry, and stored in a safe, protected location.

7. Troubleshooting

If you encounter issues with your electric fireplace, refer to the following common troubleshooting steps:

- **No Power:** Ensure the power cord is securely plugged into a working electrical outlet. Check your household circuit breaker or fuse box.
- **No Heat:** Verify that the heater function is activated. If the unit has been running for a long time, the overheat protection may have engaged; allow it to cool down before restarting.
- **Remote Control Not Working:** Check and replace the batteries in the remote control. Ensure there are no obstructions between the remote and the fireplace sensor.
- **Unusual Noises:** A slight fan noise is normal during heater operation. If you hear loud or unusual noises, turn off the unit and contact customer support.

For persistent issues not resolved by these steps, please contact COSTWAY customer support.

8. Warranty and Customer Support

The COSTWAY 30-Inch Electric Fireplace comes with a limited warranty. Please refer to the warranty card included with your product for specific terms, conditions, and duration.

For any questions, technical assistance, or warranty claims, please contact COSTWAY customer support through their official website or the contact information provided in your product packaging.

