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Suptig 744591828895

Suptig Waterproof Housing Instruction Manual

Model: 744591828895 | Brand: Suptig

1. INTRODUCTION

This manual provides essential instructions for the proper use and maintenance of your Suptig Waterproof Housing. This housing is designed to protect your GoPro Hero 9, Hero 10, Hero 11, Hero 12, and Hero 13 Black cameras during underwater activities and in harsh environments. It allows for submersion up to 164 feet (50 meters) and offers additional protection against dust, scratches, and impacts.

2. SAFETY INFORMATION

- **Waterproof Test:** Before first use and after any impact, always perform a waterproof test without your camera inside. Submerge the empty housing in water for at least 30 minutes to check for leaks.
- **Proper Sealing:** Ensure the housing's rear door is securely latched and all seals are free from debris, hair, or sand before closing.
- **Temperature Limits:** Avoid exposing the housing to extreme temperatures outside the recommended operating range for your GoPro camera.
- **Maintenance:** Regularly inspect seals and O-rings for wear or damage. Replace if necessary to maintain waterproof integrity.

3. PACKAGE CONTENTS

Verify that all items are present in your package:

- 1x Suptig Waterproof Housing
- 1x Quick Release Mount
- 1x Thumbscrew
- 1x 59-inch Charging Cable (standard USB)
- 1x 9-inch Waterproof Charging Cable
- 1x Knob Wrench
- 1x Microfiber Cleaning Cloth



Image: Suptig Waterproof Housing with included accessories: a long charging cable, a short waterproof charging cable, and a knob wrench.

4. PRODUCT OVERVIEW

The Suptig Waterproof Housing is constructed from durable PC material, stainless steel hardware, and features a tempered glass lens for optimal clarity. Key components include:

- **Housing Body:** Made from high-quality PMMA for durability and transparency.
- **Lens:** Tempered optical glass with 98% light transmittance for clear images.
- **Sealing System:** High-quality seals and sealing gaskets ensure waterproof integrity.
- **Buttons:** Strong spring buttons provide tactile feedback for camera controls.
- **Lock:** Powerful lock mechanism secures the rear door.
- **Power Connector:** A dedicated port for the waterproof charging cable, allowing the camera to operate while charging.

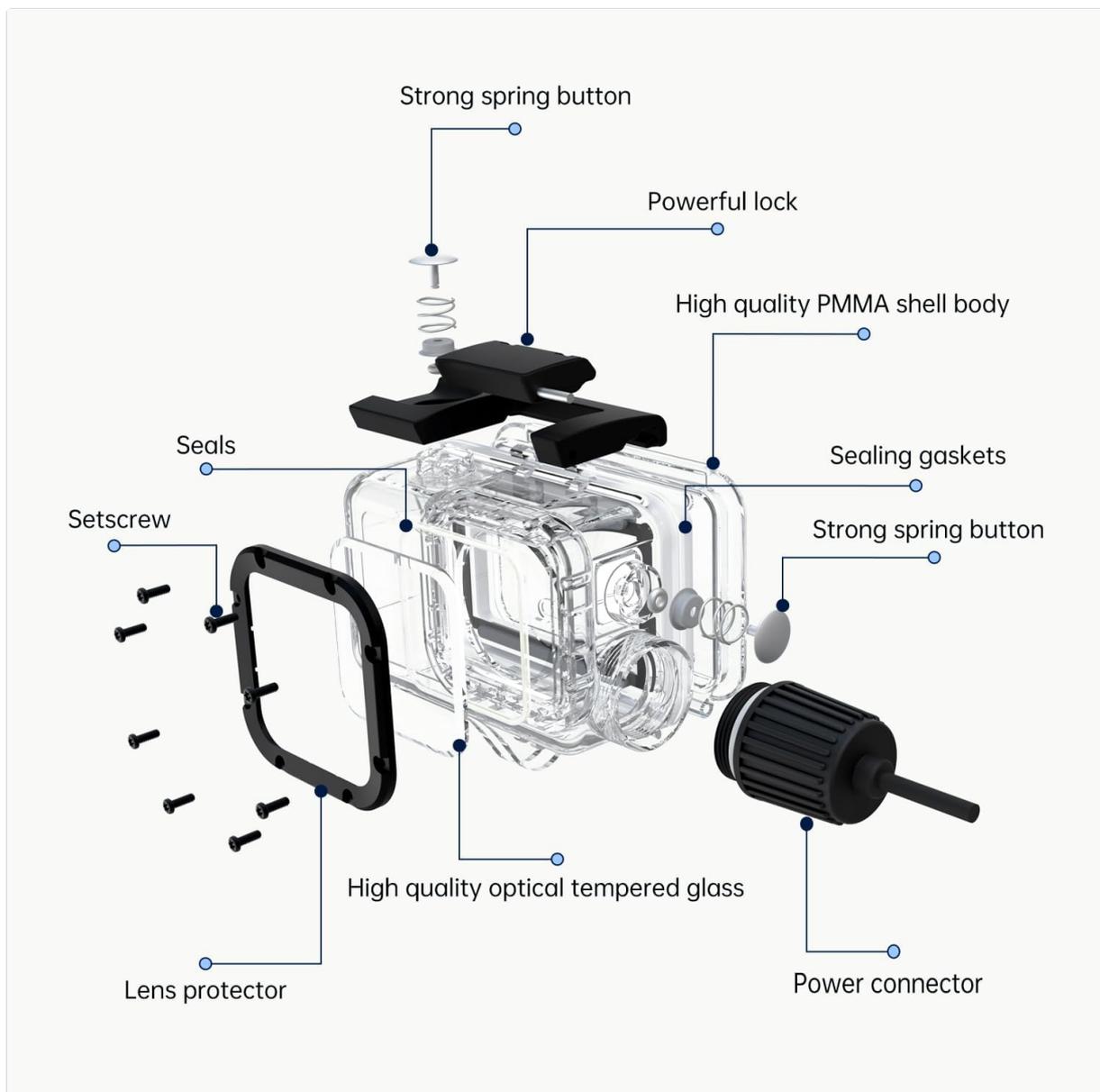


Image: Exploded view diagram of the Suptig Waterproof Housing components.

5. SETUP

5.1 Installing Your GoPro Camera

1. **Open the Housing:** Release the powerful lock mechanism on the top of the housing and open the rear door.
2. **Insert Camera:** Carefully place your GoPro Hero 9/10/11/12/13 Black camera into the housing. Ensure it fits snugly and the lens aligns with the housing's lens port.
3. **Close and Secure:** Close the rear door firmly and engage the lock mechanism until it clicks into place. Verify that the door is completely sealed.
4. **Attach Mount:** Use the quick release mount and thumbscrew to attach the housing to compatible GoPro accessories.



Image: GoPro Hero camera securely installed in the Suptig Waterproof Housing.

6. OPERATING INSTRUCTIONS

6.1 Basic Operation

Once your GoPro camera is securely inside the housing, you can operate its functions using the external buttons on the housing. The touchscreen functionality of the camera will not be accessible while inside the waterproof housing.

6.2 Charging While in Use

The Suptig Waterproof Housing features a dedicated power connector that allows you to charge your GoPro camera while it is inside the housing, even underwater. This requires the use of the included waterproof charging cable and a compatible waterproof power bank (sold separately).

1. **Unscrew Cover:** Unscrew the waterproof cover on the side of the housing to reveal the charging port.
2. **Connect Cable:** Connect the 9-inch waterproof charging cable to the housing's port and to a compatible waterproof power bank. Ensure the connection is tight and secure to maintain waterproof integrity.
3. **Verify Connection:** Confirm that your GoPro camera indicates it is receiving power.



Image: Suptig Waterproof Housing with GoPro Hero camera connected to a charging cable.

Waterproof 98ft when used with Suptig Waterproof Power Bank



Image: Suptig Waterproof Housing with a GoPro Hero camera and a Suptig Waterproof Power Bank, submerged underwater.

7. MAINTENANCE

- **Cleaning:** After each use, especially in saltwater, rinse the housing thoroughly with fresh water. Use the microfiber cleaning cloth to gently wipe the lens and housing body.
- **Drying:** Allow the housing to air dry completely before storing. Avoid direct sunlight or high heat.
- **Seal Inspection:** Periodically inspect the rubber seals and O-rings for any signs of damage, cracks, or debris. A small amount of silicone grease can be applied to the O-rings to maintain their flexibility and sealing properties.
- **Storage:** Store the housing in a cool, dry place, away from direct sunlight and sharp objects.

8. TROUBLESHOOTING

- **Water Leakage:** If water enters the housing during a test, immediately remove it from water. Check the rear door latch for proper closure. Inspect all seals and O-rings for debris, damage, or improper seating. Clean and re-test.
- **Camera Overheating:** GoPro cameras can generate heat, especially during extended recording or

when charging. Enclosing the camera in a waterproof housing can exacerbate this. If your camera overheats and shuts down, consider reducing video resolution/frame rate, turning off Wi-Fi/Bluetooth when not needed, or taking shorter recording intervals.

- **Charging Issues:** If the camera does not charge or displays a "NOT ENOUGH POWER" message while connected via the waterproof cable, ensure the power source (e.g., power bank) provides sufficient voltage (5V/2A or higher). Verify the waterproof charging cable is fully inserted and undamaged.

9. SPECIFICATIONS

Feature	Specification
Product Dimensions	1.6 x 3.2 x 2.6 inches
Item Weight	3.2 ounces
Water Resistance Level	Waterproof (up to 164ft / 50m)
Mounting Type	Quick Release Mount
Color	Black
Material	Polycarbonate (PC), Stainless Steel, Tempered Glass
Compatible Models	GoPro Hero 9, Hero 10, Hero 11, Hero 12, Hero 13 Black

10. WARRANTY AND SUPPORT

All Suptig waterproof housings are backed by a 24-Month Warranty and a 30-Day Money Back Guarantee. For product support, warranty claims, or inquiries, please contact Suptig customer service through the official Suptig Store on Amazon or via the contact information provided with your purchase. Visit the [Suptig Store](#) for more information and accessories.