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Samsung E94SAMQN32Q60AA

Samsung QN32Q60AA 32 Inch QLED HDR 4K UHD Smart TV

USER MANUAL

INTRODUCTION AND OVERVIEW

Welcome to the user manual for your new Samsung QN32Q60AA 32-inch QLED HDR 4K UHD Smart TV. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your television. Please read it thoroughly to ensure proper use and to maximize your viewing experience.

The Samsung QN32Q60AA features Quantum Dot technology for vibrant colors, 4K UHD resolution for incredible detail, and smart TV capabilities for easy access to streaming services and apps. Its sleek design and advanced features make it a central piece for any home entertainment setup.



Figure 1: Front view of the Samsung QN32Q60AA QLED Smart TV.

WHAT'S IN THE BOX

Before you begin, please ensure all components are present in the packaging:

- Samsung QN32Q60AA 32-inch QLED 4K UHD Smart TV
- Remote Control
- E-Manual (pre-loaded on TV)
- Power Cable
- Stand Components (if not wall-mounted)
- Quick Setup Guide



Figure 2: The Samsung QN32Q60AA TV with its display active.

SETUP

1. Unpacking and Placement

Carefully remove the TV from its packaging. Place the TV on a stable, flat surface or mount it on a wall using a compatible VESA wall mount (sold separately). Ensure adequate ventilation around the TV.



Figure 3: Product dimensions for placement planning.

2. Connecting Devices

Connect your external devices such as cable boxes, Blu-ray players, or gaming consoles to the HDMI ports. For optimal 4K HDR performance, use high-speed HDMI cables. Connect the power cable to the TV and then to a wall outlet.



Figure 4: Rear view of the TV showing connectivity ports.

3. Initial Setup Wizard

Upon first power-on, the TV will guide you through an initial setup wizard. This includes:

1. **Language Selection:** Choose your preferred language.
2. **Network Connection:** Connect to your home Wi-Fi network or use an Ethernet cable for a wired connection.
3. **Smart Hub Setup:** Agree to terms and conditions to enable Smart TV features.
4. **Channel Scan:** If using an antenna, scan for available channels.
5. **Account Login:** Log in to your Samsung account or create one for personalized services.

OPERATING YOUR TV

Remote Control

The included remote control allows you to navigate the TV's functions. Familiarize yourself with the buttons for power, volume, channel, Smart Hub, and navigation.

Basic Functions

- **Power On/Off:** Press the power button on the remote.
- **Volume Control:** Use the volume up/down buttons.
- **Channel Change:** Use the channel up/down buttons or the number pad.
- **Source Selection:** Press the Source button to switch between connected devices (HDMI 1, HDMI 2, TV, etc.).

Smart TV Features (Smart Hub)

Press the Smart Hub button on your remote to access a world of content. Here you can find:

- **Apps:** Download and use popular streaming apps like Netflix, YouTube, Hulu, and more.
- **Web Browser:** Browse the internet directly on your TV.
- **Connected Devices:** Easily switch to your connected devices.
- **Settings:** Access all TV settings for picture, sound, network, and general preferences.

MAINTENANCE

Cleaning Your TV

- **Screen:** Gently wipe the screen with a soft, dry microfiber cloth. For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution specifically designed for electronics. Do not spray liquid directly onto the screen.
- **Body:** Wipe the TV frame and stand with a soft, dry cloth. Avoid abrasive cleaners or solvents.
- **Dusting:** Regularly dust the vents on the back of the TV to ensure proper airflow and prevent overheating.

Software Updates

Your Samsung TV may receive software updates to improve performance, add new features, or fix bugs. It is recommended to enable automatic updates or check for updates periodically through the TV's settings menu (Settings > Support > Software Update).

TROUBLESHOOTING

If you encounter issues with your TV, try the following basic troubleshooting steps before contacting support:

Problem	Possible Solution
No Power	Ensure the power cable is securely connected to both the TV and the wall outlet. Test the outlet with another device.
No Picture / Black Screen	Check the input source (HDMI 1, TV, etc.) is correct. Ensure all cables are securely connected. Try restarting the TV and connected devices.
No Sound	Check the volume level and ensure mute is not activated. Verify audio cables are connected correctly. Check TV sound output settings.
Remote Control Not Working	Replace the batteries. Ensure there are no obstructions between the remote and the TV's IR receiver.
Cannot Connect to Wi-Fi	Restart your router and modem. Re-enter the Wi-Fi password. Ensure the TV is within range of your Wi-Fi signal.

SPECIFICATIONS

Key technical specifications for the Samsung QN32Q60AA TV:

Feature	Detail
Brand	Samsung
Model Number	E94SAMQN32Q60AA
Screen Size	31.5 Inches (32" visible diagonal)
Display Technology	QLED
Resolution	4K UHD
Aspect Ratio	16:9
Item Weight	16.91 pounds
Product Dimensions (LxWxH)	28.5 x 6.1 x 18.8 inches
Color	Black
Included Components	E Manual, Remote, TV
Mounting Type	Wall Mount (VESA compatible)

WARRANTY AND SUPPORT

Your Samsung QN32Q60AA TV comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation included with your purchase or visit the official Samsung support website.

For technical support, service requests, or to download the full e-manual, please visit the Samsung support website or contact Samsung customer service. Have your TV's model number (QN32Q60AA or E94SAMQN32Q60AA) and serial number ready when contacting support.



Figure 5: Example of a protection plan package, which may be bundled with the TV.