

Poly 217878-01

Poly BT700 High Fidelity Bluetooth USB-C Adapter User Manual

Model: 217878-01

PRODUCT OVERVIEW

The Poly BT700 is a compact and convenient Bluetooth USB-C adapter designed to provide high-fidelity audio and reliable wireless connectivity for your PC/Mac and compatible Bluetooth headsets. Featuring the latest Bluetooth v5.1 low energy technology, it offers an extended wireless range and faster connection speeds, enabling seamless communication and audio streaming.

Key Features:

- **Connectivity:** Connects to PC/Mac via USB-C port.
- **Bluetooth Technology:** Utilizes BT v5.1 for enhanced wireless range and faster connections.
- **Compact Design:** Small form factor allows it to remain plugged into your device without obstruction.
- **Compatibility:** Optimized for use with Poly Voyager headsets.

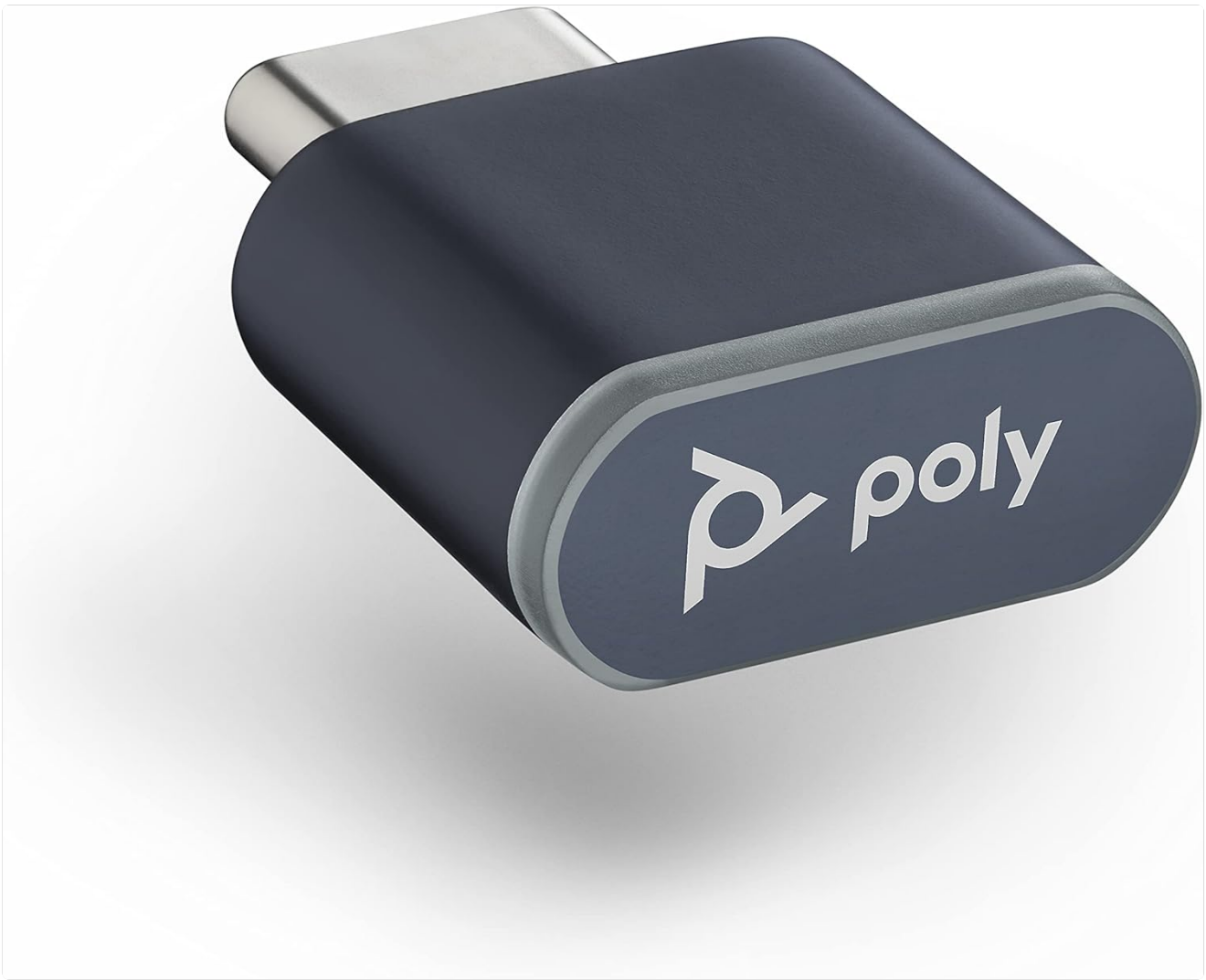


Figure 1: Front view of the Poly BT700 High Fidelity Bluetooth USB-C Adapter, showcasing its compact design and Poly branding.



Figure 2: Close-up view of the Poly BT700 USB-C Adapter, highlighting the USB-C connector for easy insertion into compatible ports.

SETUP INSTRUCTIONS

Follow these steps to set up your Poly BT700 USB-C Adapter:

1. **Insert the Adapter:** Plug the Poly BT700 USB-C Adapter into an available USB-C port on your PC or Mac. Ensure it is fully inserted.
2. **Driver Installation (Automatic):** The adapter is typically plug-and-play. Your operating system (Windows or macOS) should automatically detect the device and install the necessary drivers. This may take a few moments.
3. **Verify Recognition:** Once installed, the adapter should appear as a Bluetooth device in your computer's device manager or Bluetooth settings.
4. **Pairing Your Headset:**
 - Put your Poly Voyager headset into pairing mode (refer to your headset's user manual for specific instructions).
 - On your computer, open Bluetooth settings.
 - Search for new devices. The BT700 will facilitate the connection to your headset.
 - Select your headset from the list of available devices and complete the pairing process.
5. **Audio Output Selection:** After successful pairing, ensure your computer's audio output is set to your connected Poly headset. This can usually be done through your operating system's sound settings.

OPERATING THE BT700 ADAPTER

The Poly BT700 adapter operates primarily as a dedicated Bluetooth interface for your Poly headset, enhancing its performance and range. It does not have user-operable buttons or controls.

Usage Guidelines:

- **Automatic Connection:** Once paired, your headset should automatically connect to the BT700 adapter when both devices are powered on and within range.
- **Range:** The BT700 utilizes Bluetooth v5.1 technology to provide an extended wireless range. Optimal performance is achieved within line-of-sight, but connectivity can be maintained through walls and obstacles, though range may be reduced.
- **Multiple Devices:** The BT700 is designed to connect to one Poly headset at a time for optimal audio fidelity and call quality.
- **Software Updates:** Periodically check the Poly website for firmware updates for your BT700 adapter and headset to ensure optimal performance and compatibility.

CARE AND MAINTENANCE

To ensure the longevity and optimal performance of your Poly BT700 USB-C Adapter, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to gently wipe the adapter. Avoid using liquid cleaners, aerosols, or solvents.
- **Storage:** When not in use, store the adapter in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Handling:** Handle the adapter by its body, not by the USB-C connector. Avoid bending or applying excessive force to the connector, as this can cause damage.
- **Protection:** If transporting the adapter, consider using a small protective pouch to prevent scratches or damage.

TROUBLESHOOTING

If you encounter issues with your Poly BT700 USB-C Adapter, try the following troubleshooting steps:

Problem	Possible Solution
Adapter not recognized by computer.	Ensure the adapter is fully inserted into the USB-C port. Try a different USB-C port on your computer. Restart your computer. Check your computer's device manager for any unrecognized devices or driver issues.
Headset not pairing with the adapter.	Ensure your headset is in pairing mode. Make sure the adapter is recognized by your computer. Try unpairing and re-pairing the headset. Ensure no other Bluetooth devices are interfering with the pairing process.
Poor audio quality or dropped connection.	Ensure you are within the optimal operating range of the adapter. Minimize physical obstructions between the adapter and your headset. Check for potential interference from other wireless devices (e.g., Wi-Fi routers, cordless phones). Update the firmware for both the BT700 and your headset.

TECHNICAL SPECIFICATIONS

Feature	Detail
Model Number	217878-01
Connectivity Technology	Bluetooth, USB
Bluetooth Version	v5.1 (Low Energy)
Hardware Interface	USB Type C
Compatible Devices	Laptop, Desktop (PC/Mac)
Product Dimensions	19.69 x 19.69 x 11.02 inches
Item Weight	0.035 ounces (approx. 1 Grams)
Manufacturer	Poly
UPC	017229215061, 197029650047

WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your product or visit the official Poly website. Poly provides technical support for its products to assist with setup, troubleshooting, and general inquiries.

Online Resources:

- For product registration, FAQs, and support articles, visit the [Poly Support Page](#).
- To find the latest drivers and firmware updates, check the [Poly Downloads & Apps section](#).

Contact Support:

Contact information for technical support can typically be found on the Poly website or within your product's packaging. Please have your product model number (BT700) and serial number (if applicable) ready when contacting support.

ADDITIONAL INFORMATION



Figure 3: An image depicting an astronaut on the moon, symbolizing Poly's historical involvement in space missions and their long-standing commitment to innovation in communication technology since 1969.







Figure 4: The official Poly brand logo, representing the manufacturer of the BT700 adapter.

No official product videos from the seller were found for this product.

Related Documents - 217878-01

	<p>Poly BT700/BT700C Bluetooth USB Adapter User Guide</p> <p>User guide for the Poly BT700/BT700C Bluetooth USB adapter, covering setup, connection to PC, pairing, and configuration for Windows and Mac.</p>
	<p>Poly BT700 Bluetooth USB Adapter User Guide</p> <p>User guide for the Poly BT700 Bluetooth USB adapter, covering setup, pairing, PC connection, software configuration, and support.</p>

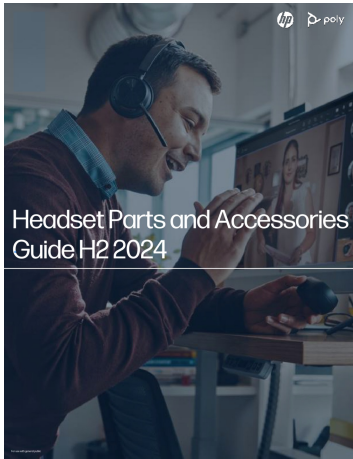
	<p>Poly BT700/BT700C Bluetooth USB Adapter User Guide</p> <p>Official user guide for the Poly BT700 and BT700C Bluetooth USB adapters, covering setup, connection, pairing, and configuration for calls and music.</p>
	<p>Poly BT700 Bluetooth USB Adapter User Guide</p> <p>User guide for the Poly BT700 Bluetooth USB adapter, covering pairing, connecting to a PC, configuring for media streaming, software installation, and updates.</p>
	<p>Poly BT600 Bluetooth USB Adapter User Guide</p> <p>User guide for the Poly BT600 Bluetooth USB adapter, covering setup, pairing, PC connection, software configuration, and support.</p>
	<p>Manual do Utilizador do Auricular Bluetooth HP Voyager 4300 UC</p> <p>Manual do utilizador para o auricular Bluetooth HP Voyager 4300 UC. Detalha a configuração, emparelhamento, utilização básica, funcionalidades avançadas, resolução de problemas e avisos de segurança.</p>

Documents - Poly – 217878-01



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