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## Trands TWS-24

# Trands Wireless Earbuds User Manual

Model: TWS-24

## INTRODUCTION

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Thank you for choosing Trands TWS-24 Wireless Earbuds. These earbuds are designed for comfort and deliver high-quality audio with advanced Bluetooth 5.0 technology. This manual provides essential information on setting up, operating, maintaining, and troubleshooting your device to ensure optimal performance.

### Key Features:

- Ergonomic design for extreme comfort and secure fit.
- Lossless HD rendering technology for incredible sound quality.
- Built-in microphone for best call quality and stable transmission.
- Easy touch sensor controls for all functions.



Image: Trands TWS-24 Wireless Earbuds. This image shows both earbuds, highlighting their design and the charging contacts at the bottom of the stems.

## PACKAGE CONTENTS

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Please ensure all items are present in the package:

- 1 x Trands TWS-24 Wireless Earbuds (White)
- 1 x Portable Charging Case
- 1 x USB Charging Cable (Type-C)
- 1 x User Manual





Image: Trands TWS-24 Wireless Earbuds product packaging. The image displays the retail box for the earbuds, showing the earbuds themselves and the charging case, along with key features like wireless charging and touch function.

## SETUP

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### 1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case. Ensure they are correctly seated in their respective slots.
2. Connect the USB Type-C charging cable to the charging port on the case and the other end to a USB power source (e.g., wall adapter, computer USB port).
3. The indicator lights on the case will show the charging status. Once fully charged, the lights will indicate completion or turn off.



Image: Trands TWS-24 Wireless Earbuds charging case. This image shows the closed charging case from the front, highlighting the USB-C charging port at the bottom.

## 2. Pairing with Your Device

The earbuds will automatically enter pairing mode when taken out of the charging case.

1. Open the charging case and remove both earbuds. They will automatically power on and attempt to pair with each other.
2. On your smartphone or Bluetooth-enabled device, go to the Bluetooth settings.
3. Search for available devices and select "Trands TWS-24" from the list.
4. Once connected, you will hear a confirmation tone, and the earbuds' indicator lights will change.
5. If pairing fails, place the earbuds back into the case, close the lid, wait a few seconds, and then repeat the steps.



Image: Trands TWS-24 Wireless Earbuds in their open charging case. This image displays both earbuds securely placed inside the white charging case, ready for charging or pairing.

## OPERATING INSTRUCTIONS

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The Trands TWS-24 earbuds feature intuitive touch controls. The touch sensor is located on the outer surface of each earbud.

### Music Playback

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.

## Call Management

- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.

## Voice Assistant

- **Activate Voice Assistant (Siri, Google Assistant, etc.):** Triple tap on either earbud.

## MAINTENANCE

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Proper maintenance ensures the longevity and optimal performance of your Trands TWS-24 Earbuds.

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use abrasive cleaners or solvents.
- **Charging Contacts:** Ensure the charging contacts on both the earbuds and inside the case are clean and free of debris to maintain proper charging.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged.
- **Water Resistance:** The earbuds are rated as waterproof. However, avoid prolonged exposure to water or submersion. Dry them thoroughly if they get wet.
- **Temperature:** Avoid exposing the earbuds to extreme temperatures (hot or cold) as this can affect battery life and overall performance.

## TROUBLESHOOTING

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If you encounter issues with your Trands TWS-24 Earbuds, try the following solutions:

- **Earbuds not pairing with each other:**
  - Place both earbuds back into the charging case.
  - Close the lid, wait 5 seconds, then open the lid and remove them again. They should automatically pair.
- **Earbuds not connecting to device:**
  - Ensure Bluetooth is enabled on your device.
  - Forget "Trands TWS-24" from your device's Bluetooth list and attempt to re-pair.
  - Ensure the earbuds are charged.
- **No sound or low volume:**
  - Check the volume level on both your device and the earbuds.
  - Ensure the earbuds are properly seated in your ears.
  - Clean any debris from the earbud speakers.
- **Charging issues:**
  - Ensure the charging cable is securely connected to both the case and the power source.
  - Verify the charging contacts on the earbuds and case are clean.

- Try a different USB port or charging adapter.

## SPECIFICATIONS

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Feature	Detail
Brand	Trands
Model Name	Wireless Earbuds
Model Number	TWS-24
Connectivity Technology	Wireless
Wireless Communication Technology	Bluetooth
Bluetooth Version	5.0
Control Type	Media Control, Touch
Ear Placement	In Ear
Form Factor	In Ear
Microphone Format	Built-In
Noise Control	Active Noise Cancellation
Water Resistance Level	Waterproof
Material	Plastic
Item Weight	181 g
Product Dimensions (LxWxH)	7.4 x 4.3 x 1.8 Centimeters
Included Components	1 x Trands TWS-24 Wireless Earbuds, White
Country of Origin	USA

## WARRANTY AND SUPPORT

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Trands TWS-24 Wireless Earbuds come with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions.

For technical support, troubleshooting assistance, or warranty claims, please contact Trands customer service. Contact information can typically be found on the product packaging or the official Trands website.

*Note: An optional 1-Year Extended Warranty Plan may be available for purchase. Please check with your retailer for details.*

