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> EMPERSTAR Heavy Duty 32mm Wide Stainless Steel Dog Collar with Safety Lock User Manual

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Model: Heavy Duty 32mm Wide Stainless Steel Dog Collar

1. INTRODUCTION

Thank you for choosing the EMPERSTAR Heavy Duty 32mm Wide Stainless Steel Dog Collar. This collar is designed for strength and durability, featuring a stainless steel construction and a secure safety lock mechanism. This manual provides essential information for the proper setup, operation, and maintenance of your dog collar to ensure its effective and safe use.



Image 1.1: The EMPERSTAR Heavy Duty 32mm Wide Stainless Steel Dog Collar in Silver.



Image 1.2: A dog wearing the silver EMPESTAR collar, demonstrating its appearance when worn.

2. PRODUCT FEATURES

- **Durable Construction:** Made from high-quality stainless steel, designed to resist rust and discoloration over time.
- **Comfortable Design:** Smooth chain links are designed to prevent irritation to your dog's skin and fur. Hypoallergenic material.
- **Secure Safety Lock:** Features a robust snap design with a safety lock mechanism to prevent accidental release.
- **Strong Chain Link:** Laboratory-tested ultra-strong chain links suitable for large and strong dog breeds such as Rottweilers and Pitbulls.
- **Leash and Tag Attachment Points:** Includes a dedicated ring for leash attachment and a smaller ring for identification tags.

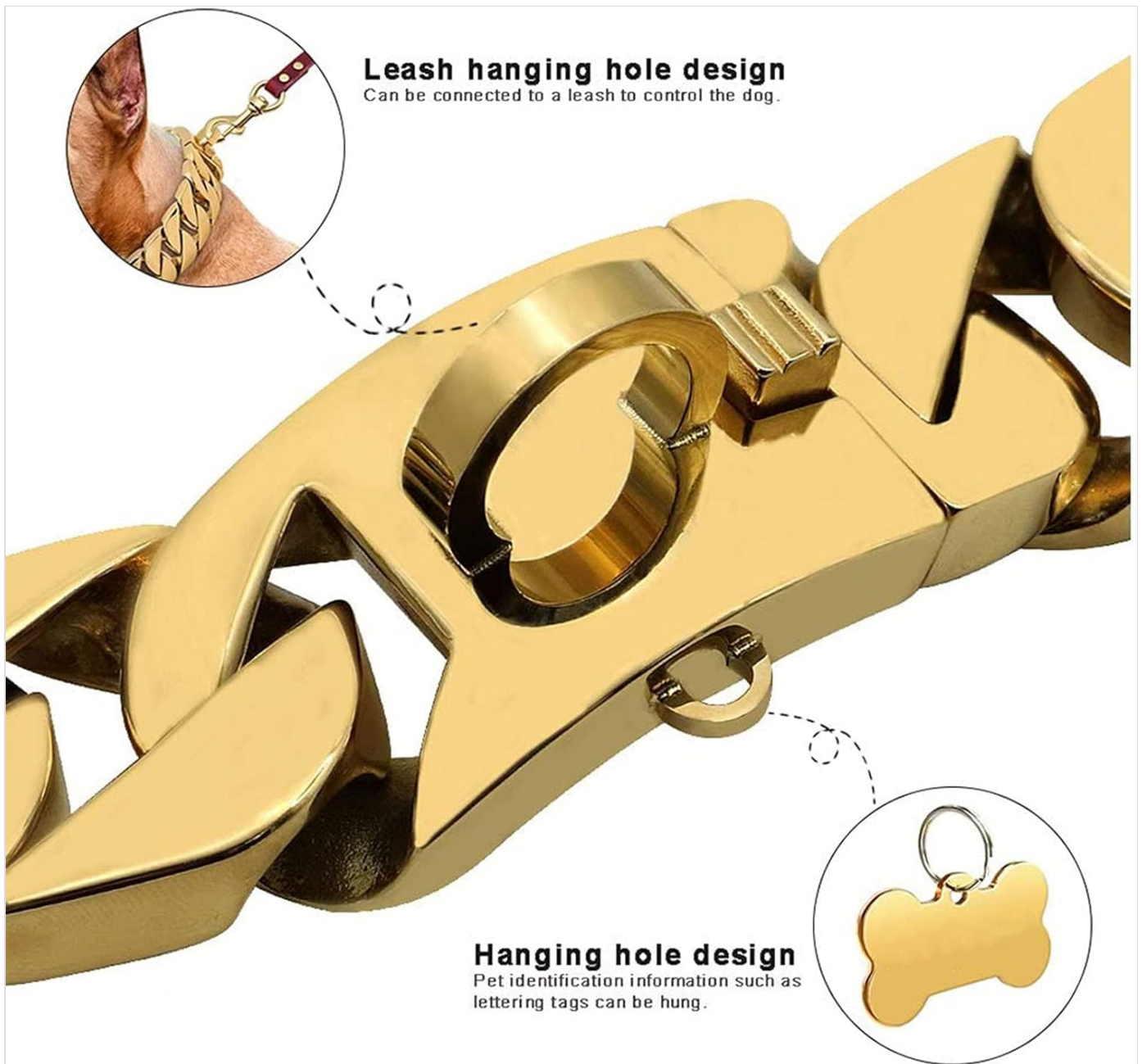


Image 2.1: Detail of the safety lock mechanism and the leash/tag attachment points.

3. PACKAGE CONTENTS

Upon opening your package, please ensure all items are present and in good condition:

- 1 x EMPERSTAR Heavy Duty 32mm Wide Stainless Steel Dog Collar

4. SIZING GUIDE

Accurate sizing is crucial for your dog's comfort and safety. Please follow these steps to measure your dog's neck:

1. Use a soft measuring tape to measure the circumference of your dog's neck at its widest point, typically around the middle of the neck where the collar will rest.
2. Ensure the tape is snug but not tight, allowing for two fingers to comfortably fit underneath.
3. Add 1 to 2 inches (2.5 to 5 cm) to this measurement to determine the appropriate collar length. This ensures a comfortable fit that is not too restrictive.
4. Refer to the size chart below to select the correct collar length.

SIZE:

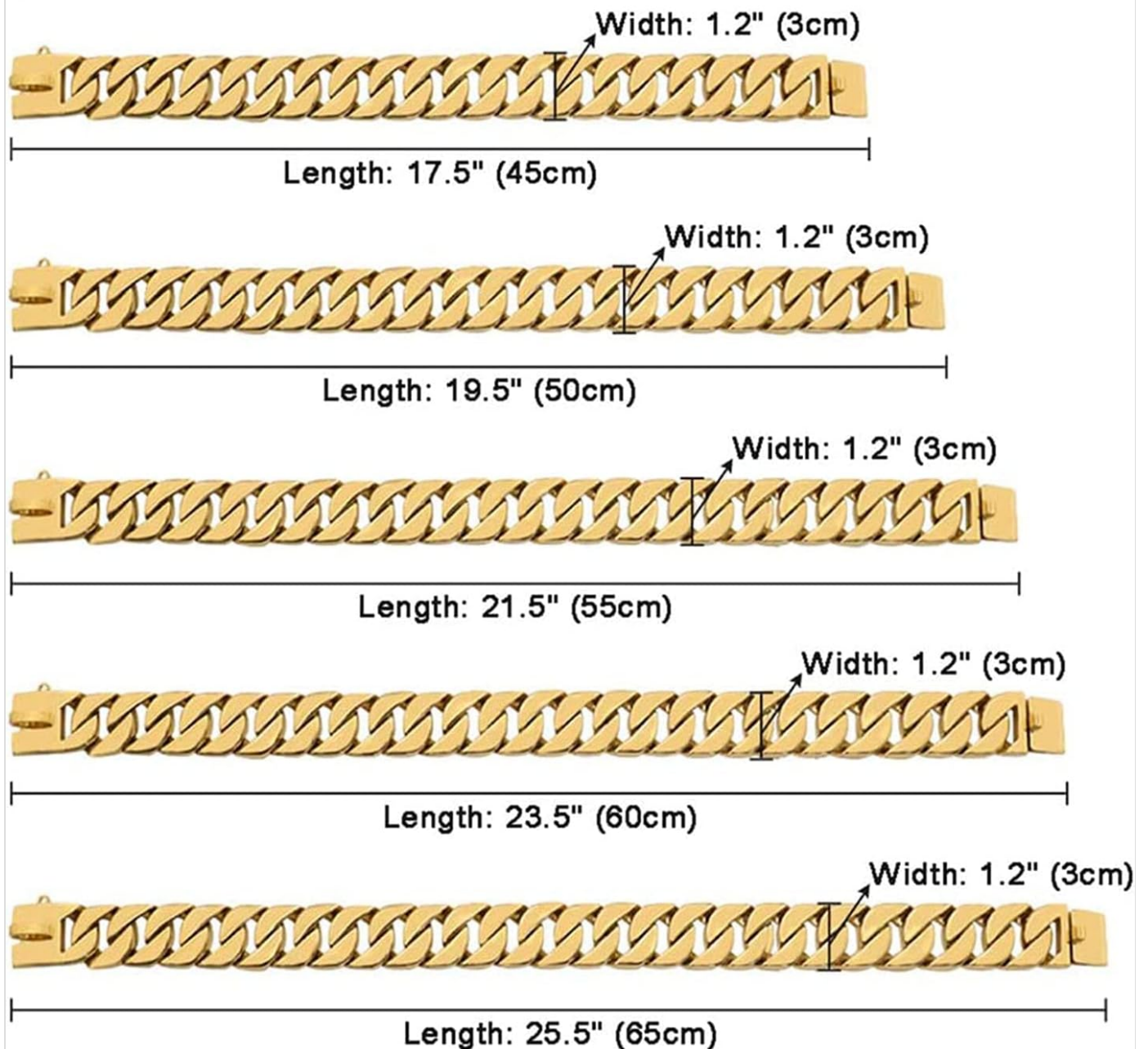


Image 4.1: Visual size guide illustrating various collar lengths and consistent width.

Note: The collar is a fixed size once selected. Ensure your measurement is accurate before ordering.

5. SETUP AND OPERATION

5.1 Attaching the Collar

1. Hold the collar with the safety lock mechanism facing upwards.
2. Gently place the collar around your dog's neck.
3. Align the two ends of the collar and press the male end into the female end of the safety lock until you hear a click, indicating it is securely fastened.
4. Ensure the collar is not too tight or too loose. You should be able to comfortably slide two fingers between the collar and your dog's neck.



Image 5.1: Illustration of the safety lock mechanism, showing how to press to unlock.

5.2 Removing the Collar

1. Locate the release button on the safety lock mechanism.
2. Press the button firmly and pull the two ends of the collar apart to release the lock.
3. Gently remove the collar from your dog's neck.

5.3 Attaching a Leash and ID Tag

- **Leash:** Use the large, sturdy D-ring located near the safety lock to attach your dog's leash. Ensure the leash clip is fully closed and secure.
- **ID Tag:** A smaller ring is provided for attaching identification tags. Ensure the tag is securely fastened to prevent loss.



Image 5.2: A dog demonstrating the collar in use with a leash attached.



Image 5.3: Another view of a dog wearing the collar with a leash.

6. MAINTENANCE AND CARE

Proper maintenance will extend the life and appearance of your EMPERSTAR dog collar:

- **Cleaning:** Wipe the collar regularly with a soft, damp cloth to remove dirt and debris. For stubborn grime, a mild soap solution can be used, followed by thorough rinsing and drying.
- **Drying:** Always ensure the collar is completely dry after cleaning or exposure to water to prevent water spots and maintain its luster.
- **Inspection:** Periodically inspect the collar for any signs of wear, damage, or loose links. Ensure the safety lock mechanism functions smoothly and securely. Discontinue use if any damage is found.
- **Storage:** Store the collar in a clean, dry place when not in use.



Image 6.1: Close-up of the stainless steel chain links, highlighting the material quality.

7. TROUBLESHOOTING

If you encounter any issues with your EMPERSTAR dog collar, please refer to the following common solutions:

- **Collar feels too tight or too loose:** Re-measure your dog's neck and compare it to the sizing guide (Section 4). Ensure you have selected the correct size. The collar should allow two fingers to fit comfortably underneath.
- **Safety lock is difficult to open/close:** Ensure there is no dirt or debris obstructing the mechanism. Clean the lock thoroughly as described in Section 6. If the issue persists, inspect for any physical damage.
- **Collar appears dull or discolored:** Follow the cleaning instructions in Section 6. Regular cleaning and proper drying will help maintain the collar's shine.

If these steps do not resolve your issue, please contact customer support.

8. SPECIFICATIONS

Brand	EMPERSTAR
Model	Heavy Duty 32mm Wide Stainless Steel Dog Collar
Material	Stainless Steel
Color	Silver (as per current model)
Width	32mm (1.2 inches)
Closure Type	Snap with Safety Lock
Available Lengths	40cm, 45cm, 50cm, 55cm, 60cm, 65cm

9. CUSTOMER SUPPORT

If you have any questions, concerns, or require assistance with your EMPERSTAR dog collar, please do not hesitate to contact our customer support team. We are committed to providing a satisfactory resolution to your inquiries.

Contact Method: Please refer to the seller's contact information on the platform where you purchased the product, or email us directly as indicated in your purchase documentation.

We aim to respond to all inquiries within 24 hours.