

[Manuals.plus](#) /

› [JeaTone](#) /

› JeaTone Peephole Viewer Digital Door Viewer Instruction Manual - Model Door Viewer-US

JeaTone Door Viewer-US

JeaTone Peephole Viewer Digital Door Viewer Instruction Manual

Model: Door Viewer-US

1. PRODUCT OVERVIEW

The JeaTone Peephole Viewer Digital Door Viewer provides enhanced home security and convenience. This device replaces a traditional peephole with a digital camera and an indoor display, allowing you to see who is at your door. It integrates with a mobile application for remote monitoring and two-way communication.



Image: Overview of the JeaTone Peephole Viewer system, showing the outdoor camera, indoor monitor, and smartphone app.

Key Features:

- **120° Wide-Angle Lens:** Provides a broad view of your doorstep.
- **Motion Detection:** Automatically detects movement and sends alerts.
- **Two-Way Audio:** Communicate with visitors from anywhere via the mobile app.
- **1080P HD Smart Night Vision:** Clear visibility day and night.
- **Mobile App Control:** Manage settings and monitor your door remotely using the Tuya app.
- **Long-Lasting Battery:** Equipped with a 5000 mAh lithium-ion battery.
- **Local Storage:** Supports Micro SD cards up to 128GB for recording.
- **User Sharing:** Allows multiple users to access the device.

2. WHAT'S IN THE BOX

Please verify that all components are present before proceeding with installation.



Image: All items included in the product packaging.

- Indoor Unit (Display Monitor)
- Outdoor Unit (Camera with Peephole)
- Hanging Board
- USB Data Cable
- User's Guide
- Screw Bag (for installation)

3. SETUP AND INSTALLATION

3.1 Physical Installation

1. **Remove Existing Peephole:** Unscrew and remove your current peephole from the door.
2. **Insert Outdoor Unit:** Carefully insert the outdoor camera unit through the peephole hole from the outside of the door. Ensure the cable passes through to the inside.
3. **Attach Hanging Board:** On the inside of the door, thread the outdoor unit's cable through the hanging board. Secure the hanging board to the door using the provided screws, ensuring the cable is not pinched.
4. **Connect Indoor Unit:** Connect the cable from the outdoor unit to the corresponding port on the back of the indoor display unit.
5. **Mount Indoor Unit:** Align the indoor unit with the hanging board and slide it into place until it clicks securely.

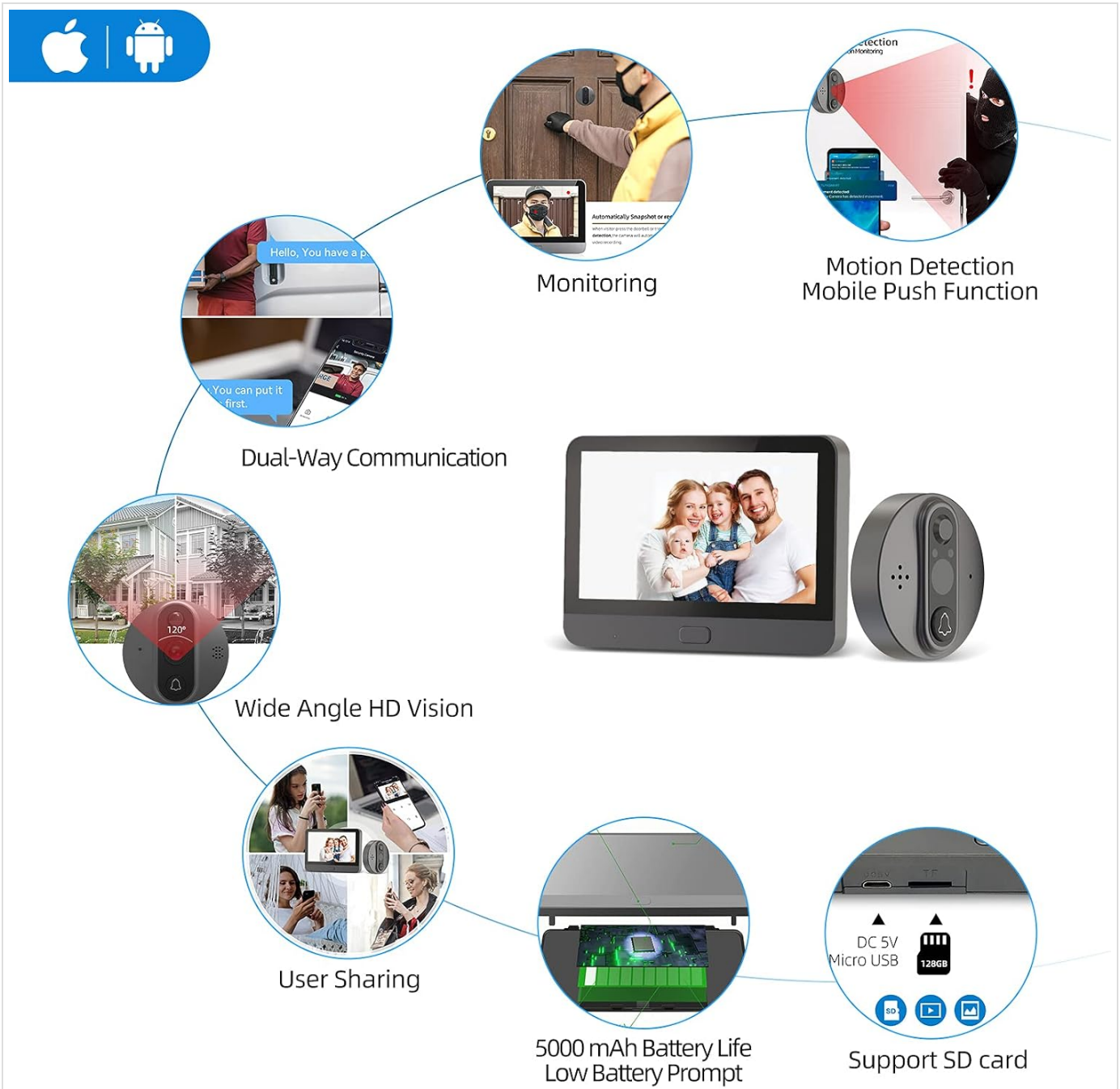


Image: Visual representation of the device's features and components for installation.

3.2 App Connection (TuyaSmart)

To utilize all smart features, connect your device to the TuyaSmart app.

1. **Download App:** Download and install the "TuyaSmart" app from your mobile device's app store (available for Android and iOS).
2. **Reset Device:** Long press the Home button on the indoor unit for 5 seconds. The blue light will flash, and you will hear a prompt: "Please use APP to set up the network."
3. **Add Device in App:**
 - Open the TuyaSmart app and tap "Add Device".
 - Select device type: "Security & Video Surveillance", then choose "Smart Doorbell".
 - On the "Reset the device first" screen, select "QR Code" and tap "Next".
4. **Connect to Wi-Fi:**
 - The app will automatically fill in your Wi-Fi network name. Ensure you are connected to **2.4 GHz Wi-Fi**

network, as 5 GHz networks are not supported.

- Enter your Wi-Fi password and tap "Next".

5. **Scan QR Code:** A QR code will appear on your phone screen. Use the outdoor camera to scan this QR code. Maintain a distance of approximately 15-20 cm between the camera and your phone screen.
6. **Complete Connection:** When you hear the prompt "connection the network", tap "I heard a Prompt" in the app and wait for the device to connect successfully.

Note: Ensure your Wi-Fi signal is strong in the area of installation for stable connection.

4. OPERATING INSTRUCTIONS

4.1 Live View and Monitoring

Once connected, you can view live footage from the outdoor camera on the indoor display unit or through the TuyaSmart app on your smartphone.



Image: Motion detection in action, showing an alert on a smartphone.

4.2 Motion Detection

The device features motion detection. When movement is detected at your door, the system will send a push notification to your connected smartphone, allowing you to check the live feed.

4.3 Two-Way Audio Communication

Engage in real-time conversations with visitors at your door using the two-way audio feature.

1. When a visitor rings the doorbell or motion is detected, open the notification on your smartphone.
2. Tap the "Speak" icon in the app to initiate two-way communication.
3. To ensure clear communication, navigate to "Settings" > "Basic Function Settings" > "Talk Mode" in the app and select "Two-way Talk".

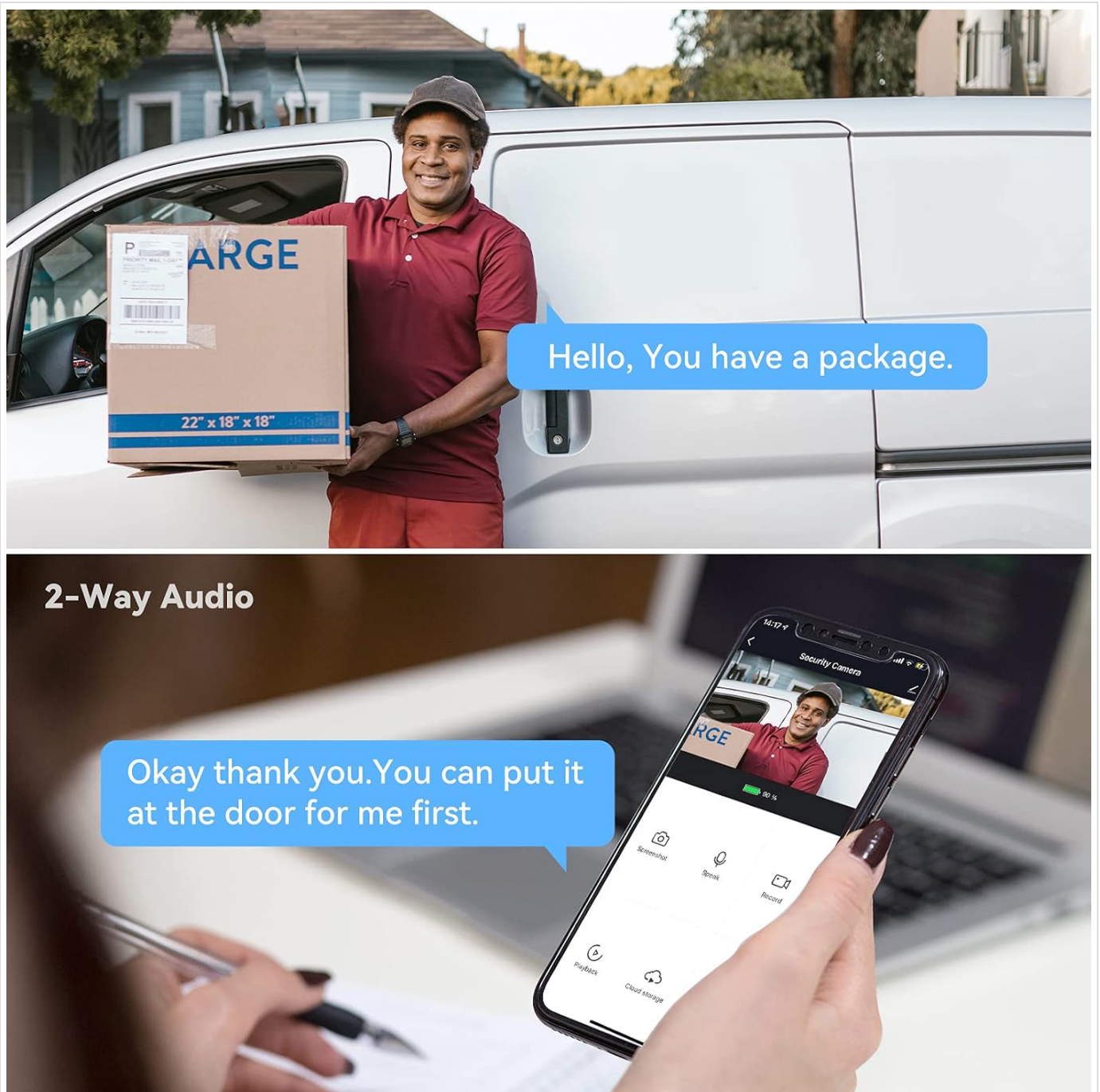


Image: Example of two-way audio in use with a delivery person.

4.4 Night Vision

The 1080P HD camera provides clear vision even in low-light conditions, automatically switching to night vision mode

when necessary.

1080P HD Smart Night Vision

Protect Your Family Day and Night



Image: Day and night vision comparison from the peephole camera.

4.5 User Sharing

The device supports sharing access with multiple users (typically 9-12 users, depending on local network restrictions). This allows family members or trusted individuals to monitor the door.



Usually Supports 9-12 Users to Share

It depends on the local network restrictions in different regions



Image: Multiple users accessing the peephole viewer via their devices.

5. MAINTENANCE

5.1 Battery Management

The indoor unit is powered by a 5000 mAh lithium-ion battery. A low battery reminder will appear when the charge drops below 10%. Recharge the device using the provided USB data cable.

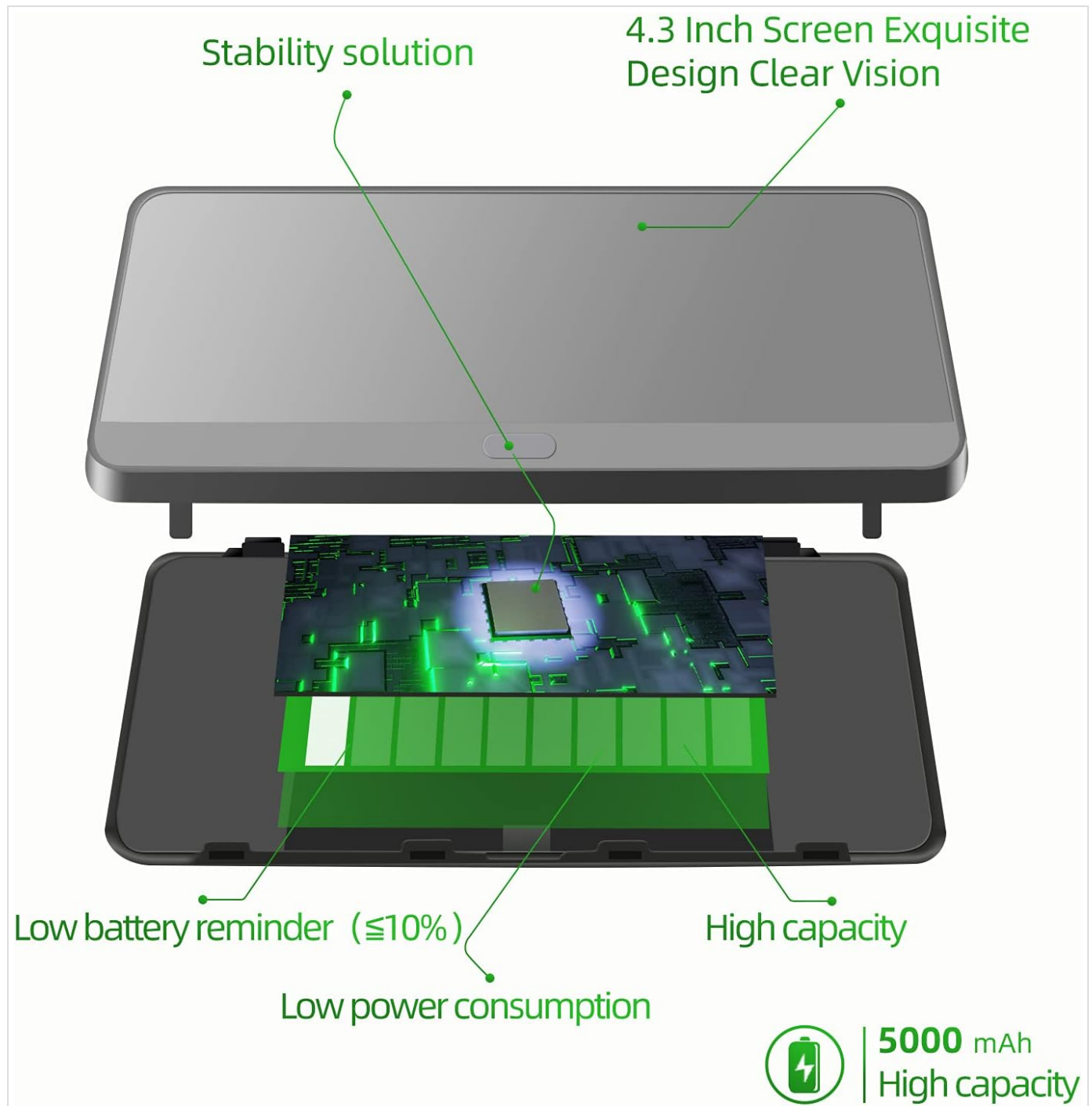


Image: Internal view highlighting the battery and low power consumption features.

5.2 Storage

The device supports local storage via a Micro SD card (up to 128GB, not included). Ensure the SD card is properly inserted for recording events. The device may prompt you to format the SD card periodically; follow the on-screen instructions if necessary.

5.3 Cleaning

To maintain optimal performance, regularly clean the camera lens and the indoor display screen with a soft, dry cloth. Avoid using abrasive cleaners or solvents.

6. TROUBLESHOOTING

Issue	Possible Cause / Solution
-------	---------------------------

Issue	Possible Cause / Solution
Device not connecting to Wi-Fi.	• Ensure your router is broadcasting a 2.4 GHz Wi-Fi network. The device does not support 5 GHz Wi-Fi. • Verify the Wi-Fi password entered is correct. • Check the distance between the device and your Wi-Fi router. A weak signal can cause connection drops. • Try resetting the device and re-pairing it with the app.
Screen randomly turns on or does not turn on when bell rings.	• Check app settings for screen activation preferences and motion detection sensitivity. • Ensure the device firmware is up to date via the TuyaSmart app. • If the issue persists, contact customer support.
Motion detection recordings are delayed or only capture images.	• Adjust motion detection sensitivity in the app settings. • Ensure a stable Wi-Fi connection for timely recording uploads. • Verify the SD card is correctly inserted and has sufficient storage space.
Audio echo or resonance during two-way communication.	• Ensure the "Talk Mode" in app settings is set to "Two-way Talk". • Avoid holding your phone too close to the indoor unit during communication.
SD card prompts for formatting or shows "card full" incorrectly.	• Try formatting the SD card through the device settings in the app. • If the issue persists, the SD card may be faulty and require replacement.

7. SPECIFICATIONS

Feature	Detail
Brand	JeaTone
Model Number	Door Viewer-US
Dimensions	5.2 x 3.74 x 0.59 inches
Item Weight	1.45 pounds
Battery Type	Lithium Ion
Battery Capacity	5000 mAh
Wi-Fi Connectivity	2.4 GHz only
Viewing Angle	120°

Feature	Detail
SD Card Support	Up to 128GB (Micro SD, not included)

8. WARRANTY AND SUPPORT

For information regarding product warranty, please refer to the warranty card included in your product packaging or visit the official JeaTone website. For technical support or further assistance, please contact JeaTone customer service through their official channels.

© 2023 JeaTone. All rights reserved.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Email

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Details

Submit question