

QCY Q25

QCY Q25 Wireless Bluetooth 4.1 Headphone

USER MANUAL

1. Introduction

Thank you for choosing the QCY Q25 Wireless Bluetooth 4.1 Headphone. This manual provides detailed instructions on how to set up, operate, and maintain your device. Please read this manual carefully before use to ensure optimal performance and longevity of your headphone.

2. Safety Information

- Do not expose the headphone to extreme temperatures, humidity, or corrosive environments.
- Avoid dropping or subjecting the headphone to strong impacts.
- Do not attempt to disassemble or modify the headphone. This may void the warranty and cause damage.
- Keep the headphone away from children and pets.
- Use only the provided charging cable or a certified equivalent.
- Prolonged listening at high volume levels may cause hearing damage. Adjust volume to a safe level.

3. Package Contents

Verify that all items are present in your package:

- 1 x QCY Q25 Bluetooth Headphone
- 1 x Charging Cable
- 2 x Earmuffs (ear tips)
- 1 x User Manual (this document)

4. Product Overview

Familiarize yourself with the components of your QCY Q25 headphone.



Image 1: Angled view of the QCY Q25 Bluetooth Headphone, showcasing its sleek design and ear hook.



Image 2: Close-up view of the QCY Q25 Bluetooth Headphone, highlighting the control buttons and the in-ear eartip.

- **Multi-function Button:** Power on/off, play/pause, answer/end calls.
- **Volume Buttons:** Adjust volume, skip tracks.
- **Microphone:** For hands-free calls.
- **Charging Port:** Micro USB port for charging.
- **LED Indicator:** Shows power status, pairing mode, and charging status.

5. Setup

5.1 Charging the Headphone

1. Connect the charging cable to the headphone's charging port.
2. Connect the other end of the charging cable to a USB power source (e.g., computer USB port, USB wall adapter).
3. The LED indicator will typically show a red light during charging.
4. Once fully charged (approximately 1-2 hours), the LED indicator will turn blue or off.
5. Disconnect the charging cable.

Note: It is recommended to fully charge the headphone before first use.

5.2 Bluetooth Pairing

1. **Power On:** Press and hold the Multi-function Button for approximately 3-5 seconds until the LED indicator flashes blue and red alternately. This indicates the headphone is in pairing mode.
2. **Activate Bluetooth:** On your smartphone or Bluetooth-enabled device, go to the Bluetooth settings and ensure Bluetooth is turned on.
3. **Search for Devices:** Your device will scan for available Bluetooth devices.
4. **Select "QCY Q25":** From the list of found devices, select "QCY Q25".
5. **Confirm Pairing:** Once successfully paired, the LED indicator on the headphone will flash blue periodically, and you may hear a confirmation tone.

Note: If a password is required, enter "0000". The headphone will automatically connect to the last paired device when powered on, if Bluetooth is active on the device.

6. Operating Instructions

6.1 Power On/Off

- **Power On:** Press and hold the Multi-function Button for approximately 3 seconds until the LED indicator flashes blue.
- **Power Off:** Press and hold the Multi-function Button for approximately 5 seconds until the LED indicator flashes red and then turns off.

6.2 Call Management

- **Answer Call:** Press the Multi-function Button once.
- **End Call:** Press the Multi-function Button once during a call.
- **Reject Call:** Press and hold the Multi-function Button for approximately 2 seconds.
- **Redial Last Number:** Double-press the Multi-function Button when not on a call.

6.3 Music Playback

- **Play/Pause:** Press the Multi-function Button once.
- **Volume Up:** Press the "+" button.
- **Volume Down:** Press the "-" button.
- **Next Track:** Press and hold the "+" button for approximately 2 seconds.
- **Previous Track:** Press and hold the "-" button for approximately 2 seconds.

7. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the headphone. Do not use abrasive cleaners or solvents.
- **Storage:** Store the headphone in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To preserve battery life, charge the headphone at least once every three months if not used regularly.

8. Troubleshooting

Problem	Possible Solution
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Problem	Possible Solution
Headphone does not power on.	Ensure the headphone is fully charged. Connect to a power source and try again.
Cannot pair with device.	<ul style="list-style-type: none"> ◦ Ensure the headphone is in pairing mode (LED flashing blue and red). ◦ Ensure Bluetooth is enabled on your device. ◦ Move the headphone closer to your device (within 10 meters). ◦ Turn off and on both the headphone and your device's Bluetooth. ◦ Clear previous Bluetooth connections on your device.
No sound or low volume.	<ul style="list-style-type: none"> ◦ Adjust the volume on both the headphone and your connected device. ◦ Ensure the headphone is properly paired and connected. ◦ Check if the audio output on your device is set to the QCY Q25.
Intermittent connection.	<ul style="list-style-type: none"> ◦ Move closer to your device. ◦ Avoid obstacles between the headphone and your device. ◦ Minimize interference from other wireless devices.

9. Specifications

Feature	Detail
Brand Name	QCY
Model	Q25
Wearing Type	In-ear
Product Weight	6.12g
Dimensions	L59.6mm*W8.3mm*T26.51mm
Bluetooth Version	V4.1
Bluetooth Chip	CSR8610
Transmission Distance	10m
Support Protocol	HFP/HSP/A2DP/AVRCP
Noise Reduction (Microphone)	CVC
Noise Control (Headphone)	<p>Active Noise Cancellation (ANC)</p> <p><i>Note: Feature bullets state "Noise Cancelling: false". Please refer to the latest product information for clarification.</i></p>
Battery Capacity	55mAh
Talk Time	About 5 hours

Feature	Detail
Charging Time	1-2 hours
Switch Song	Support
Voice Prompt	Chinese
Connectivity Technology	Wireless
Included Components	Cable, User Manual
Material	Plastic

10. Warranty and Support

For warranty information and customer support, please refer to the warranty card included in your product packaging or visit the official QCY website. Keep your purchase receipt as proof of purchase.

For further assistance, you may contact QCY customer service through their official channels.