

D-Link DWR-930M

D-Link DWR-930M 4G/LTE Mobile Router User Manual

Model: DWR-930M

1. INTRODUCTION

The D-Link DWR-930M is a portable 4G/LTE Mobile Router designed to provide high-speed internet access on the go. It allows you to share a single mobile internet connection with multiple Wi-Fi enabled devices, such as smartphones, tablets, and laptops. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your DWR-930M device.

2. PACKAGE CONTENTS

Please verify that all items are present in your package:

- D-Link DWR-930M 4G/LTE Mobile Router
- Rechargeable Battery
- USB Charging Cable
- Quick Installation Guide



Figure 2.1: DWR-930M Product Packaging. This image displays the retail box of the D-Link DWR-930M, highlighting its features such as

3. DEVICE LAYOUT

Familiarize yourself with the physical components and indicators of your DWR-930M mobile router.



Figure 3.1: DWR-930M Device Views. This image provides various angles of the DWR-930M router, including its front panel with LED indicators, side profiles showing the power button and SIM slot, and the micro-USB charging port.

3.1. LED Indicators

- **Signal Strength Indicator:** Displays the strength of the 4G/LTE signal.
- **Wi-Fi Status Indicator:** Shows if Wi-Fi is active.
- **SMS Indicator:** Lights up when new SMS messages are received.
- **Battery Indicator:** Indicates battery level and charging status.

3.2. Ports and Buttons

- **Power Button:** Used to turn the device on or off.
- **Micro-USB Port:** For charging the device.
- **SIM Card Slot:** Insert your 4G/LTE SIM card here.
- **Reset Button:** (Often a pinhole) Used to restore factory default settings.

4. SETUP

4.1. SIM Card and Battery Installation

1. Remove the back cover of the DWR-930M.

2. Carefully insert your 4G/LTE SIM card into the designated SIM card slot until it clicks into place. Ensure the SIM card is correctly oriented.
3. Insert the provided rechargeable battery into its compartment, aligning the contacts.
4. Replace the back cover.

4.2. Charging the Device

Before first use, fully charge the DWR-930M battery.

1. Connect the micro-USB end of the charging cable to the DWR-930M's USB port.
2. Connect the other end of the USB cable to a USB power adapter (not included) or a computer's USB port.
3. The battery indicator LED will show charging status. It will typically turn solid when fully charged.

4.3. Powering On/Off

- **To Power On:** Press and hold the Power button for a few seconds until the indicators light up.
- **To Power Off:** Press and hold the Power button again until the indicators turn off.

5. OPERATING INSTRUCTIONS

5.1. Connecting to Wi-Fi

Once the DWR-930M is powered on and has established a 4G/LTE connection (indicated by the signal strength LED), you can connect your devices:

1. On your Wi-Fi enabled device (e.g., smartphone, laptop), open the Wi-Fi settings.
2. Scan for available Wi-Fi networks.
3. Locate the network name (SSID) of your DWR-930M. The default SSID and Wi-Fi password are usually printed on a label inside the battery compartment or on the device itself.
4. Select the DWR-930M's SSID and enter the Wi-Fi password when prompted.
5. Your device should now be connected to the internet via the DWR-930M.

5.2. Accessing the Web Management Interface

For advanced settings and monitoring, you can access the router's web-based management interface:

1. Ensure your device is connected to the DWR-930M's Wi-Fi network.
2. Open a web browser (e.g., Chrome, Firefox, Edge).
3. In the address bar, type the default IP address of the router (commonly 192.168.0.1 or 192.168.1.1, refer to the device label or quick start guide for the exact address).
4. Press Enter. You will be prompted for a username and password. The default credentials are often admin for both, or specified on the device label.
5. Once logged in, you can configure settings such as Wi-Fi name, password, APN settings, and view connection status.

6. MAINTENANCE

- **Battery Care:** To prolong battery life, avoid extreme temperatures and do not leave the device fully discharged for extended periods.
- **Cleaning:** Use a soft, dry cloth to clean the device. Do not use liquid cleaners or aerosols.
- **Firmware Updates:** Periodically check the D-Link support website for firmware updates for your DWR-930M model. Firmware updates can improve performance and add new features.
- **Storage:** If storing the device for a long time, charge the battery to about 50% and store it in a cool, dry place.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
No Internet Connection	No SIM card, invalid SIM, no signal, incorrect APN settings, data plan expired.	Ensure SIM is inserted correctly and active. Check signal strength. Verify APN settings in the web interface. Contact your mobile operator.
Cannot Connect to Wi-Fi	Incorrect Wi-Fi password, device too far, Wi-Fi disabled.	Verify Wi-Fi password. Move closer to the router. Ensure Wi-Fi is enabled on the router and your device.
Slow Internet Speed	Weak signal, too many connected devices, network congestion.	Relocate the router for better signal. Disconnect unused devices. Try again during off-peak hours.
Device Not Powering On	Battery drained, faulty battery, power button issue.	Charge the device fully. Ensure battery is correctly installed. If problem persists, contact support.

7.1. Factory Reset

If troubleshooting steps do not resolve the issue, you may perform a factory reset. This will erase all custom settings and restore the device to its original factory defaults.

1. With the device powered on, locate the reset pinhole button (usually on the side or bottom).
2. Use a paperclip or a thin object to press and hold the reset button for approximately 5-10 seconds.
3. Release the button when the device's LEDs flash or restart.
4. The device will reboot with factory settings. You will need to reconfigure your Wi-Fi and other settings.

8. SPECIFICATIONS

- **Model Name:** DWR-930M
- **Brand:** D-Link
- **Connectivity Technology:** Wi-Fi, 4G/LTE
- **Frequency Band Class:** Dual-Band
- **Antenna Type:** Internal
- **Item Weight:** 160 g (0.16 Kilograms)
- **Dimensions:** Approximately 13 x 8.6 x 4.4 cm (Package Dimensions)
- **Recommended Uses:** Mobile Office, Traveling, Remote Work
- **Compatible Devices:** Smartphone, Tablet, Laptop, etc.
- **Battery Life:** Up to 12 Hours
- **Max Users:** Up to 8 Users

9. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the warranty card included with your product or visit the official D-Link support website. D-Link provides customer support and resources for product assistance, driver downloads, and troubleshooting guides.

D-Link Support Website: www.dlink.com/support

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question