

## EPLO E16

# EPLO Smart Toilet E16 User Manual

Model: E16 (EP-E16)

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## 1. PRODUCT OVERVIEW

The EPLO Smart Toilet E16 is a modern, one-piece bidet toilet designed for enhanced comfort and hygiene. It integrates advanced features such as a heated seat, automatic flushing, and a multi-function bidet system into a sleek, tankless design.

### Key Features:

- **Tankless Design:** Provides a compact form factor and efficient water usage.
- **Automatic Flushing:** Includes off-seat auto flush, foot sensor flush, button control, and remote control flush options.
- **Heated Bidet Seat:** Adjustable temperature for personalized comfort.
- **Warm Water Bidet:** Self-cleaning arc wand with adjustable spray shape, position, water pressure, and temperature for front and rear wash.
- **Warm Air Dryer:** Adjustable air temperature for post-wash drying.
- **LED Display & Nightlight:** Provides operational status and gentle illumination.
- **Auto Deodorization:** Integrated system to maintain freshness.
- **ECO Energy Saving Mode:** Optimizes power consumption.



Image 1.1: The EPLO Smart Toilet E16, showcasing its sleek, one-piece design and accompanying remote control.

## 2. SAFETY INFORMATION

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Please read all safety instructions carefully before installation and use to prevent injury or damage. Keep this manual for future reference.

### General Safety Precautions:

- Ensure the toilet is connected to a grounded 110V AC power outlet. Do not use extension cords.
- Do not immerse the unit in water or spray water directly onto electrical components.
- Keep children and individuals with reduced physical, sensory, or mental capabilities under supervision when operating the toilet.
- Disconnect power before performing any maintenance or cleaning.
- Do not attempt to repair the unit yourself. Contact qualified service personnel for assistance.
- Avoid placing heavy objects on the toilet lid or seat.
- Ensure proper ventilation in the bathroom.

### 3. INSTALLATION & SETUP

Professional installation is recommended for this product due to plumbing and electrical requirements. Ensure all local codes and regulations are followed.

#### Included Components:

- Main Unit (EPLO Smart Toilet E16)
- Remote Control
- Sealing Flange
- Installation Cardboard Template
- User Manual (this document)
- Angle Valve
- Mounting Accessory Kit

#### Pre-Installation Checklist:

- Verify a 12-inch rough-in measurement from the wall to the center of the drain pipe.
- Ensure a 110V AC grounded electrical outlet is available within reach of the toilet's power cord.
- Confirm a 1/2-inch accessory connection type for water supply.
- Turn off the main water supply to the bathroom.

#### Installation Steps (Summary):

1. Prepare the installation area by removing the old toilet and cleaning the flange.
2. Use the provided installation cardboard template to mark drilling points for the mounting bolts.
3. Install the mounting bolts and the sealing flange onto the drain pipe.
4. Carefully place the EPLO Smart Toilet E16 main unit over the mounting bolts and secure it.
5. Connect the water supply line to the angle valve and then to the toilet's water inlet.
6. Connect the power cord to the grounded electrical outlet.
7. Turn on the main water supply and check for leaks.
8. Perform an initial flush to ensure proper operation.

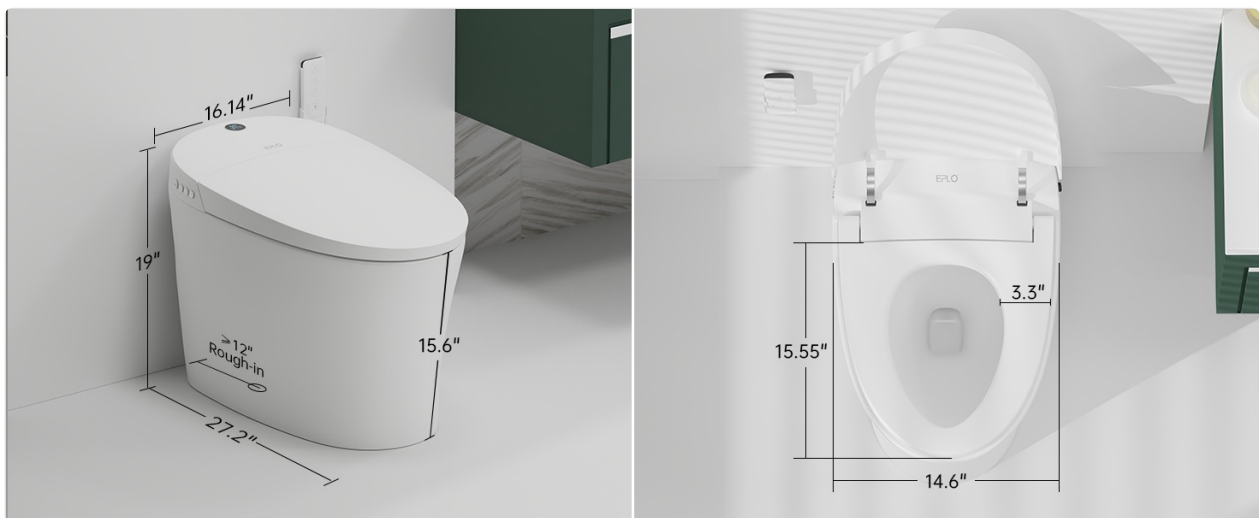


Image 3.1: Dimensional diagram of the EPLO Smart Toilet E16, showing overall height, depth, width, and rough-in measurement.

## 4. OPERATING INSTRUCTIONS

The EPLO Smart Toilet E16 offers multiple ways to operate its various functions. Familiarize yourself with the remote control and side panel buttons for optimal use.

### Flushing Options:

- **Off-Seat Auto Flush:** The toilet automatically flushes after you stand up. This feature can be enabled/disabled via the remote control.
- **Foot Sensor Flush:** Wave your foot near the sensor at the base of the toilet to activate a flush. This feature can be enabled/disabled via the remote control.
- **Side Button Flush:** Buttons located on the side panel of the toilet allow for manual flushing.
- **Remote Control Flush:** Use the dedicated flush buttons on the remote control.



Image 4.1: Illustration of the various flushing methods available on the EPLO Smart Toilet E16.

### Bidet Functions:

The bidet wand offers comprehensive cleansing with adjustable settings.

- **Self-cleaning:** The wand cleans itself before and after each use.

- **Hip Wash:** Standard posterior cleansing.
- **Feminine Wash:** Gentle front cleansing.
- **Pulsating Wash:** Provides a massaging effect.
- **Adjustments:** Water pressure, spray position, and water temperature can be adjusted using the remote control.



Image 4.2: The arc-shape spray wand and its various cleansing modes.

### Comfort Features:

- **Heated Seat:** Adjust the seat temperature (86°F to 99°F) via the remote or side panel.
- **Warm Air Dryer:** After cleansing, use the warm air dryer with adjustable temperature settings for comfort.
- **Nightlight:** A soft LED nightlight provides illumination in the dark.
- **LED Display:** Shows current settings for air temperature, water temperature, and seat temperature.



Image 4.3: Comfort features including heated seat, warm air dryer, and nightlight.

### Advanced Functions:

- **Pre-wetting:** The bowl is rinsed when you first sit down to help prevent waste adhesion.
- **Auto Deodorization:** Activated automatically to neutralize odors.
- **ECO Mode:** Activates energy-saving settings to reduce power consumption.



Image 4.4: Pre-wetting and auto deodorization features.

## 5. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your EPLO Smart Toilet E16.

### Cleaning:

- Always disconnect power before cleaning.
- Use a soft, damp cloth and mild, non-abrasive cleaner for the exterior surfaces.
- Do not use harsh chemicals, abrasive pads, or solvents, as these can damage the finish.
- Clean the bidet wand regularly. The self-cleaning function helps, but manual cleaning may be necessary.

### Filter Maintenance:



The tankless design utilizes internal filters to protect the water pump from impurities. If you experience reduced flushing power or water flow, the filters may need cleaning.

- **Symptoms of Clogged Filters:** Reduced flush strength, weak bidet spray, or no water flow.
- **Procedure:** Disconnect power and water supply. Access the internal water lines (refer to detailed diagrams in the full printed manual if available). Carefully remove and clean the small filters. Reassemble and test. If unsure, contact customer support.

## 6. TROUBLESHOOTING

This section addresses common issues you might encounter. For problems not listed here, please contact customer support.

Problem	Possible Cause	Solution
No power/LED display off	Power cord unplugged, circuit breaker tripped, power outage.	Check power connection, reset circuit breaker, verify power supply.
Weak flush or no flush	Water supply off, clogged filters, low water pressure.	Ensure water supply is on, clean filters (see Maintenance), check household water pressure.
Bidet spray is weak or inconsistent	Clogged bidet nozzle, low water pressure, clogged filters.	Clean bidet nozzle, check water pressure, clean filters.
Heated seat/water not working	Feature disabled, temperature setting too low, power issue.	Ensure feature is enabled and temperature is set correctly via remote/side panel. Check power.
Remote control not responding	Dead batteries, obstruction, out of range.	Replace remote batteries, ensure clear line of sight to toilet, move closer.
Foot sensor/Auto flush not working	Feature disabled, sensor obstructed.	Enable feature via remote control (long-press 1/2 flush button for foot sensor, long-press full-flush button for auto-flush), clear any obstructions around the sensor.

## 7. SPECIFICATIONS

Feature	Detail
Model Number	EP-E16
Product Dimensions	27.2"D x 16.14"W x 19"H
Item Weight	83 Pounds

Feature	Detail
Installation Type	Floor Mounted
Shape	Oval
Seat Material Type	PP
Voltage	110 Volts (AC)
Water Consumption	1.6 Gallons per Full Flush / 1.1 Gallons per Half Flush
Flush Type	Dual (Siphonic and Jet)
Rough-In	12 Inches
Accessory Connection	1/2-inch
Display Style	LED Display
Certifications	EGS, CUPC, CEC
UPC	781509732851

## 8. WARRANTY & SUPPORT

### Warranty Information:







The EPLO Smart Toilet E16 comes with a **1-YEAR Warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

### Customer Support:

If you encounter any problems or have questions regarding your EPLO Smart Toilet E16, please contact EPLO customer service. You can reach us through the Amazon platform, and we commit to replying within 24 hours to assist you.

For detailed troubleshooting or parts inquiries, please provide your model number (EP-E16) and a description of the issue.



<div><div>EPLO</div><div></div><div>Model : E16BP Installation Manual Customer Service Email: <a href="mailto:service@eplo.com">service@eplo.com</a></div><div><small>*Thank you for choosing our products. Please read the instructions carefully before installation and keep it available for future reference or reference.</small></div></div>	<p><a href="#">E16BP Smart Toilet Installation Manual   EPLO</a></p> <p>Comprehensive installation manual for the EPLO E16BP Smart Toilet, covering safety guidelines, technical specifications, installation steps, preparation, maintenance, and troubleshooting. Learn how to properly install and maintain your advanced bidet toilet.</p>
<div><div>EPLO</div><div></div><div>Model : E16BP Installation Manual Customer Service Email: <a href="mailto:service@eplo.com">service@eplo.com</a></div><div><small>*Thank you for choosing our products. Please read the instructions carefully before installation and keep it available for future reference or reference.</small></div></div>	<p><a href="#">EPLO E16BP Smart Toilet Installation Manual</a></p> <p>Comprehensive installation guide for the EPLO E16BP Smart Toilet, detailing steps for angle valve, battery box, mounting bracket, hose, and ceramic toilet installation. Includes important notes and safety recommendations.</p>
<div><div>ENJOY SMART LIFE EPLO</div><div></div><div>Installation Manual Model: EP-E18 / EP-F19 E-mail: <a href="mailto:service@eplo.com">service@eplo.com</a></div><div><small>*Thank you for choosing our products. Please read the instructions carefully before installation and keep it available for future reference or reference.</small></div></div>	<p><a href="#">EPLO EP-E18 / EP-F19 Smart Toilet Installation Manual</a></p> <p>This installation manual provides comprehensive guidance for EPLO smart toilet models EP-E18 and EP-F19. It details safety precautions, technical specifications, parts identification, step-by-step installation procedures, maintenance advice, and troubleshooting solutions for your EPLO smart toilet seat.</p>
<div><div></div><div>Model: G18 User Manual E-mail: <a href="mailto:service@eplo.com">service@eplo.com</a></div><div><small>*Thank you for choosing our products. Please read the instructions carefully before installation and keep it available for future reference or reference.</small></div></div>	<p><a href="#">EPLO G18 Smart Bidet Toilet: User Manual for Installation, Features, and Maintenance</a></p> <p>Comprehensive user manual for the EPLO G18 Smart Bidet Toilet. Covers installation, advanced features like heated seat and auto flush, safety, maintenance, and troubleshooting for a modern bathroom experience.</p>
<div><div>EPLO</div><div></div><div>Model : EP-E16 Installation Manual Customer Service Email: <a href="mailto:service@eplo.com">service@eplo.com</a></div><div><small>*Thank you for choosing our products. Please read the instructions carefully before installation and keep it available for future reference or reference.</small></div></div>	<p><a href="#">EPLO EP-E16 Installation Manual: Step-by-Step Guide</a></p> <p>Comprehensive installation manual for the EPLO EP-E16 smart bidet toilet seat. Includes safety guidelines, technical specifications, installation steps, maintenance tips, and troubleshooting advice.</p>
<div><div>EPLO</div><div></div><div>Model: EP-W20 User Manual E-mail: <a href="mailto:service@eplo.com">service@eplo.com</a></div><div><small>*Thank you for choosing our products. Please read the instructions carefully before installation and keep it available for future reference or reference.</small></div></div>	<p><a href="#">EPLO EP-W20 Intelligent Toilet User Manual</a></p> <p>User manual for the EPLO EP-W20 Intelligent Toilet, covering safety instructions, technical specifications, parts identification, maintenance, troubleshooting, and button functions.</p>