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OMCONNECT OMK12

OMCONNECT K12 Smart Key Box User Manual

Model: OMK12

INTRODUCTION

The OMCONNECT K12 Smart Key Box is an advanced solution for secure key management, designed for property owners, managers, and individuals requiring flexible access control. This device integrates Bluetooth connectivity and a smartphone application for remote management of access rights, offering various code types including permanent, temporary, and single-use passcodes. Constructed from high-quality zinc alloy, the K12 is durable and waterproof, ensuring reliable performance in diverse environments. It provides a secure and convenient way to store keys, car keys, access badges, and keyrings, eliminating the need for physical key exchange.

PRODUCT OVERVIEW



Front View: Displays the circular design with a numeric keypad for manual code entry. The numbers 0-9 are arranged around the central area.



Interior Compartment: Shows the spacious interior designed to hold multiple keys, including larger car keys or keyrings. The compartment features hooks for organization.



Bottom View: Illustrates the bottom of the key box, featuring a USB-C charging port and the latch mechanism for secure closure.

SETUP

1. Unboxing and Initial Inspection

Carefully remove the K12 Smart Key Box from its packaging. Inspect the device for any visible damage. Ensure all included components, such as the key box itself and any provided mounting hardware, are present.

2. Charging the Device

Before first use, it is recommended to fully charge the K12 Smart Key Box. Locate the USB-C port on the bottom of the device. Connect a standard USB-C cable to the port and plug the other end into a compatible USB power adapter (not included). The charging indicator light will provide status feedback.

3. App Installation and Pairing

1. Download the official OMCONNECT application from your smartphone's app store (iOS App Store or Google Play Store). Search for "OMCONNECT" or refer to the QR code in the product packaging if available.
2. Open the app and create an account or log in if you already have one.
3. Ensure your smartphone's Bluetooth is enabled.
4. Follow the in-app instructions to add a new device. The app will guide you through the pairing process with your K12 Smart Key Box. This typically involves pressing a button on the key box to activate pairing mode.
5. Once successfully paired, you will have full control over the key box via the application.

4. Mounting (Optional)

The K12 Smart Key Box can be surface mounted for permanent installation. Use appropriate screws and anchors (not included) for the chosen mounting surface. Ensure the mounting location is secure and provides easy access for users.

OPERATING INSTRUCTIONS

1. Opening the Key Box

- **Via App:** Open the OMCONNECT app, select your K12 device, and tap the "Unlock" or "Open" button. The key box will unlock,

allowing you to open the lid.

- **Via Passcode:** Enter the correct passcode on the numeric keypad. After entering the last digit, the key box will unlock.

2. Closing and Locking the Key Box

To close the key box, simply push the lid down firmly until it clicks into place. The key box will automatically lock. Verify the lock by attempting to open it without a code or app command.

3. Managing Access Codes (via App)

The OMCONNECT app allows for flexible management of access codes:

- **Permanent Passcode:** Ideal for long-term users such as residents or office staff. These codes remain valid until manually deleted.
- **Temporary Passcode:** Suitable for short-term access, like Airbnb guests or service personnel. You can set a specific start and end time for these codes.
- **Single-Use Passcode:** Designed for one-time access, such as for a delivery or a quick maintenance visit. The code becomes invalid after one successful use.

Refer to the in-app instructions for detailed steps on creating, modifying, and deleting passcodes.

4. Access History and Notifications (via App)

The app provides a historical log of all access events, including who opened the key box and when. You can also configure notifications to receive alerts for specific events, such as successful unlocks or failed attempts.

MAINTENANCE

1. Cleaning

Wipe the exterior of the K12 Smart Key Box with a soft, damp cloth. Avoid using abrasive cleaners or solvents, as these can damage the surface finish. Ensure the USB-C port is free from dust and debris.

2. Battery Management

The K12 Smart Key Box is powered by a rechargeable battery. The app will provide battery level indications. Recharge the device promptly when the battery level is low to ensure continuous operation. Use only compatible USB-C charging cables and adapters.

3. Firmware Updates

Periodically check the OMCONNECT app for available firmware updates. Keeping the device firmware up-to-date ensures optimal performance, security, and access to new features. Follow the in-app instructions for performing firmware updates.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Key box does not open with passcode.	Incorrect passcode entered; battery low; passcode expired or invalid.	Verify the passcode. Recharge the key box. Check passcode validity in the app.
Cannot connect to the key box via Bluetooth.	Bluetooth disabled on phone; key box out of range; key box battery low; pairing issue.	Ensure Bluetooth is on. Move closer to the key box. Recharge the key box. Attempt to re-pair the device via the app.
App shows "Device Offline".	Key box is not powered on; out of Bluetooth range; app connectivity issue.	Ensure key box is charged. Move closer to the key box. Restart the app or your phone.
Key box is unresponsive.	Completely drained battery; internal malfunction.	Charge the device for several hours. If still unresponsive, contact customer support.

SPECIFICATIONS

- **Model:** OMK12
- **Brand:** OMCONNECT
- **Material:** High-quality Zinc Alloy (Metal)
- **Color:** Black
- **Dimensions:** 12 x 12 x 5 cm (approx. 4.7 x 4.7 x 2 inches)
- **Weight:** 1.19 kg (approx. 2.62 lbs)
- **Connectivity:** Bluetooth
- **Power Source:** Rechargeable Battery (via USB-C)
- **Special Features:** Durable, Waterproof, App Control, Multiple Passcode Types, Access History
- **Mounting Type:** Surface Mount
- **UPC:** 734598443184

WARRANTY AND SUPPORT

Specific warranty information for the OMCONNECT K12 Smart Key Box is not provided in this manual. Please refer to the product packaging, the official OMCONNECT website, or your point of purchase for detailed warranty terms and conditions.

For technical support, troubleshooting assistance beyond what is listed in this manual, or inquiries regarding product functionality, please contact OMCONNECT customer service through their official channels. Contact information can typically be found on the product's official website or within the OMCONNECT application.