

PELONIS PHOENIX 13M

PELONIS PHOENIX 13M 2500W Oil-Filled Radiator Instruction Manual

Model: PHOENIX 13M (PHO25A3ABWDE)

1. INTRODUCTION

Thank you for choosing the PELONIS PHOENIX 13M 2500W Oil-Filled Radiator. This manual provides important information for the safe and efficient operation of your new heater. Please read it thoroughly before use and retain it for future reference.

This oil-filled radiator is designed to provide consistent and gentle warmth to your living spaces. It features 3D convection technology and VOLCANO technology for efficient heat distribution, along with multiple safety features for peace of mind.



Image 1.1: Front view of the PELONIS PHOENIX 13M Oil-Filled Radiator.

2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this heater.
- Do not use this heater outdoors.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Always unplug the heater when not in use.
- Do not operate any heater with a damaged cord or plug, or after the heater malfunctions or has been dropped or damaged in any manner.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to OFF, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.

- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- This heater has internal overheat protection and tip-over protection. If the heater overheats or tips over, it will automatically shut off.
- The heater is constructed with a durably sealed ERW casting and high-quality oil, ensuring no oil leakage.
- Keep children and pets away from the heater during operation.



Image 2.1: Visual representation of the multiple safety features including overheat and tip-over protection.

3. PACKAGE CONTENTS

Please check the package contents upon unpacking. If any items are missing or damaged, contact customer support.

- 1 x PELONIS PHOENIX 13M Oil-Filled Radiator
- 2 x Wheel Assemblies
- 1 x Instruction Manual

4. SETUP AND ASSEMBLY

The PELONIS PHOENIX 13M radiator is designed for easy assembly and mobility.

4.1 Attaching the Wheels

1. Carefully invert the radiator, ensuring it is stable.
2. Locate the wheel attachment points at the bottom of the radiator.
3. Insert the wheel assemblies into the designated slots. Ensure they click securely into place.
4. Return the radiator to an upright position. The hidden, silent-running casters allow for easy movement.

Kompakt und tragbar

Leicht in alle Räume zu bewegen.



Versteckte,
geräuschlose
Laufrollen

Image 4.1: Demonstrating the portability of the radiator with its hidden wheels.

4.2 Placement

- Place the heater on a firm, level surface.
- Ensure there is adequate clearance (at least 3 feet or 90 cm) from walls, furniture, curtains, and other combustible materials.
- Do not place the heater directly below a power outlet.
- The heater is suitable for rooms up to 25 m².

Größere Wärmeabdeckung

3D-Strahlungs-Konvektionsheizung für gleichmäßige und behagliche Wärme.

Geeignet für

25m²



Image 4.2: Illustration of the radiator's effective heating area of up to 25m².

5. OPERATING INSTRUCTIONS

The PELONIS PHOENIX 13M features intuitive dual knob controls for power and thermostat settings.

5.1 Powering On and Setting Heat Level

1. Ensure the heater is plugged into a suitable 240V power outlet.
2. Turn the inner regulator knob to select one of the three power settings:
 - **Low (1000W)**
 - **Medium (1500W)**

- High (2500W)

3. The indicator light will illuminate when the heater is operating.

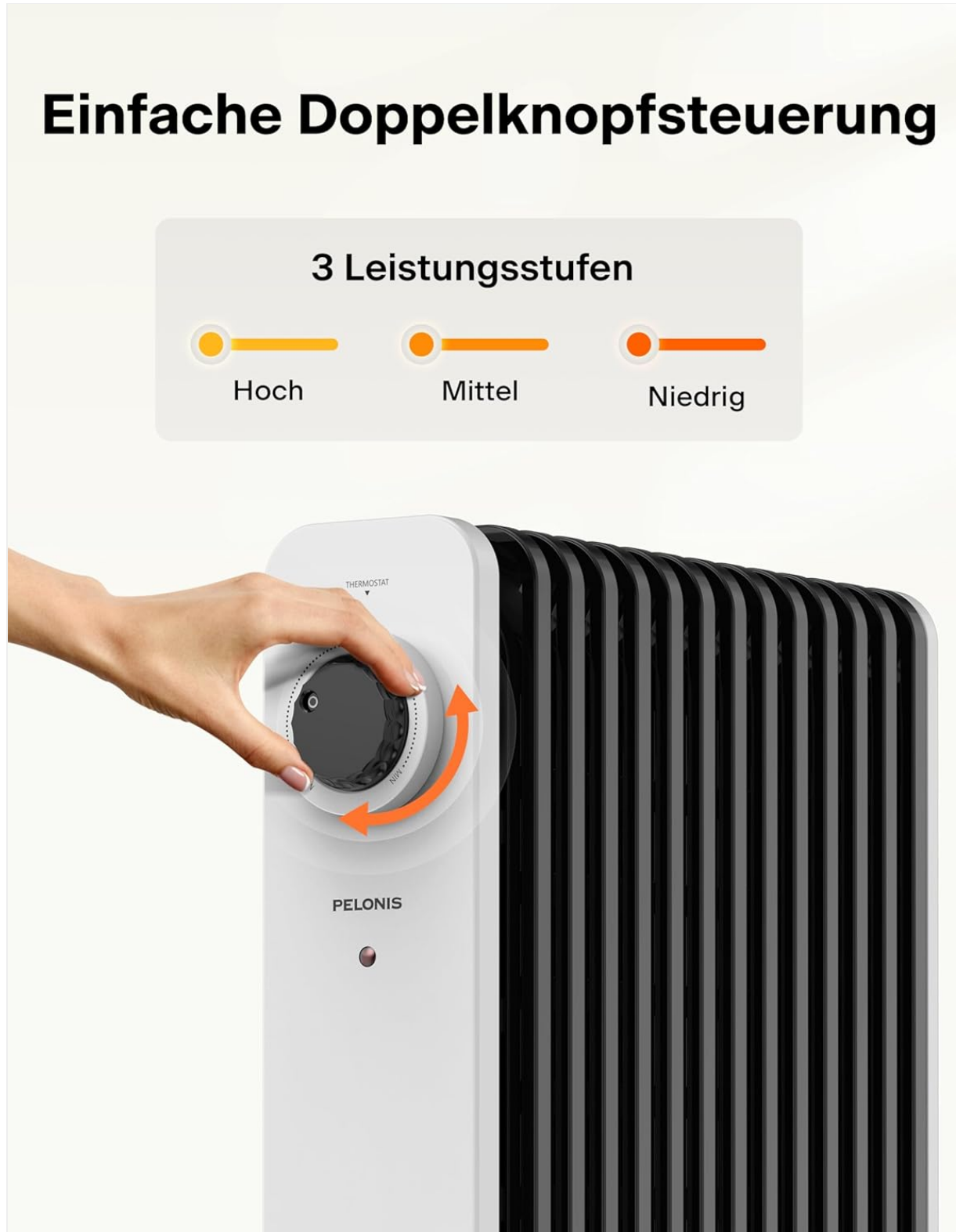


Image 5.1: Adjusting the power settings using the inner control knob.

5.2 Setting the Thermostat


1. Once a power setting is selected, use the outer regulator knob to set the desired room temperature.
2. Turn the knob clockwise to increase the temperature setting and counter-clockwise to decrease it.
3. The heater will cycle on and off to maintain the set temperature, optimizing energy consumption.

5.3 VOLCANO Cross Technology

The integrated VOLCANO Cross Technology, combined with 13 fins, ensures rapid and efficient heat distribution. This technology enhances the heat range by 50%, allowing the room to warm up faster through effective convection currents.

VOLCANO Cross® Technologie

32.8%* 
Wärmedeckung

30%* 
Heizwirkung

*Vergleich mit PELONIS alten Modellen



Image 5.2: Explanation of VOLCANO Cross Technology for enhanced heating performance.

5.4 Quiet Operation

Unlike traditional fan heaters, this oil-filled radiator operates without a fan, resulting in very quiet performance. This makes it suitable for use in bedrooms, offices, or any area where minimal noise is desired.

Die ganze Nacht leise

Kein Gebläse, nahezu kein Lärm
Leise Wärme für den Schlaf.

40dB
Bibliothek

>20dB
Phoenix

30dB
Flüstern

Die Daten wurden vom PELONIS-Labor auf der Grundlage von Tests in einer geschlossenen Umgebung (15m³) ermittelt. Die experimentellen Daten dienen nur als Referenz.

Image 5.3: Illustrating the quiet operation of the radiator, ideal for sleeping environments.

6. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your heater.

6.1 Cleaning

- Always unplug the heater and allow it to cool completely before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Ensure no water enters the internal components.
- Do not immerse the heater in water.

6.2 Storage

- If storing the heater for an extended period, clean it thoroughly.
- Store the heater in a cool, dry place, away from direct sunlight and moisture.
- It is recommended to store the heater in its original packaging to protect it from dust and damage.

7. TROUBLESHOOTING

If you experience issues with your PELONIS PHOENIX 13M radiator, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	<ul style="list-style-type: none">• Not plugged in.• Power outlet not functioning.• Thermostat set too low.• Overheat protection activated.• Tip-over switch activated.	<ul style="list-style-type: none">• Ensure the power cord is securely plugged into a working outlet.• Check the circuit breaker or try a different outlet.• Increase the thermostat setting.• Unplug the heater, let it cool for 10-15 minutes, then plug it back in. Ensure no obstructions are blocking airflow.• Ensure the heater is on a stable, level surface. If it tipped, place it upright and it should reset.
Heater is not heating effectively.	<ul style="list-style-type: none">• Heat setting too low.• Room size exceeds capacity.• Drafts or poor insulation.	<ul style="list-style-type: none">• Increase the power setting (1000W, 1500W, 2500W).• Ensure the heater is used in a room within its recommended size (up to 25 m²).• Minimize drafts and improve room insulation if possible.
Unusual odors.	<ul style="list-style-type: none">• New product odor.• Dust accumulation.	<ul style="list-style-type: none">• A slight odor may occur during the first few uses; this is normal and will dissipate.• Clean the exterior of the heater as per maintenance instructions.

If the problem persists after trying these solutions, please contact PELONIS customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	PELONIS

Feature	Detail
Model	PHOENIX 13M (PHO25A3ABWDE)
Power Output	2500 W
Voltage	240 Volts
Dimensions (L x W x H)	43 x 12.5 x 54.5 cm (16.93 x 4.92 x 21.46 inches)
Net Weight	10.6 kg (23.3 lbs)
Material	13 Mechanical Fins, SPCC
Heat Settings	3 (1000W, 1500W, 2500W)
Special Features	3D Convection Technology, VOLCANO Technology, Adjustable Thermostat, Overheat Protection, Tip-over Protection, Carry Handle, Mobile Wheels
Energy Efficiency Class	A to G (as per EU standard)
Recommended Room Size	Up to 25 m²
Safety Certifications	GS Certified

Hochwertige Konstruktion

Gewährleistet eine sehr gute Langlebigkeit
des Geräts für Ihren Komfort.



Hochwertiges Öl



Überlegenes
SPCC-Material



Technik mit
widerstandsgeschweißten
(ERW) Gussteilen



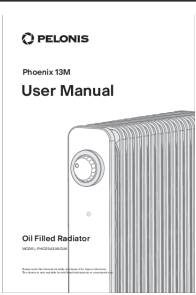
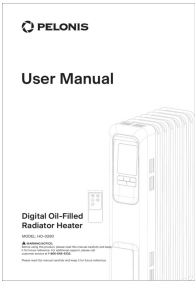

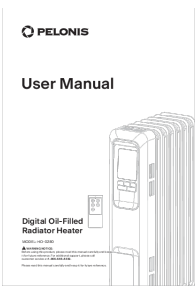


Image 8.1: Details of the radiator's high-quality construction materials.

9. WARRANTY AND SUPPORT

PELONIS offers a 12-month warranty for this product, reflecting our confidence in its quality and durability. For warranty claims, technical support, or any questions not covered in this manual, please contact PELONIS customer service.

Please have your model number (PHOENIX 13M or PHO25A3ABWDE) and purchase information ready when contacting support.

Related Documents - PHOENIX 13M

	<p>Pelonis Phoenix 13M Oil Filled Radiator User Manual</p> <p>User manual for the Pelonis Phoenix 13M Oil Filled Radiator (Model: PHO25A3ABGUK), providing detailed instructions on safety, installation, operation, troubleshooting, cleaning, maintenance, specifications, and warranty information.</p>
	<p>Pelonis HO-0280 Digital Oil-Filled Radiator Heater User Manual</p> <p>User manual for the Pelonis HO-0280 Digital Oil-Filled Radiator Heater. Provides detailed instructions on safe operation, installation, troubleshooting, maintenance, specifications, and warranty information for the Pelonis heater.</p>
	<p>Pelonis Oil Filled Radiator Heater HO-201 Owner's Manual and Safety Guide</p> <p>This owner's manual provides essential safety instructions, setup, operating procedures, troubleshooting tips, cleaning guidelines, specifications, and warranty information for the Pelonis Oil Filled Radiator Heater, Model HO-201.</p>
	<p>Pelonis HO-0280 Digital Oil-Filled Radiator Heater User Manual</p> <p>User manual for the Pelonis HO-0280 Digital Oil-Filled Radiator Heater, providing detailed instructions for safe operation, installation, maintenance, troubleshooting, and warranty information.</p>
	<p>Pelonis HO-0279 Electric Oil-Filled Radiator Heater User Manual</p> <p>User manual for the Pelonis HO-0279 Electric Oil-Filled Radiator Heater, providing detailed instructions on safety, setup, operation, cleaning, storage, specifications, and customer support.</p>
	<p>Pelonis HO-0264 Oil-Filled Radiator Heater Owner's Manual</p> <p>Owner's manual for the Pelonis HO-0264 Oil-Filled Radiator Heater. Includes setup, operation, safety instructions, troubleshooting, cleaning, storage, specifications, and warranty information.</p>

