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Chubbsafes HomeSafe 10EL User Manual

Model: HomeSafe 10EL | Brand: Chubbsafes

INTRODUCTION

This manual provides essential information for the safe and effective use of your Chubbsafes HomeSafe 10EL. This high-security safe is designed to protect your valuables from both burglary and fire, offering certified resistance levels. Please read this manual thoroughly before installation and operation to ensure optimal performance and security.



Figure 1: Front view of the Chubbsafes HomeSafe 10EL with its electronic keypad.

SAFETY INFORMATION

Always adhere to the following safety guidelines:

- Do not store flammable liquids or explosives inside the safe.
- Ensure the safe is securely anchored to prevent unauthorized removal.
- Keep the safe's combination or electronic code confidential and do not share it with unauthorized individuals.
- Do not leave the safe door open or unlocked when unattended.
- Keep children away from the safe, especially when the door is open.

SETUP

Unpacking and Placement

1. Carefully remove the safe from its packaging. Retain packaging materials for potential future transport or returns.
2. Choose a suitable location for the safe. It should be a discreet, dry, and stable area, preferably against a solid wall.
3. Ensure there is sufficient space to fully open the safe door.

Anchoring the Safe

For maximum security, it is highly recommended to anchor the safe to the floor or a wall. The HomeSafe 10EL is equipped with pre-drilled holes for this purpose.

- Position the safe in the desired location.
- Mark the drilling points through the pre-drilled holes in the safe's base or back.
- Move the safe and drill holes in the floor or wall using an appropriate drill bit for the surface material.
- Insert suitable anchor bolts (not included) into the drilled holes.
- Reposition the safe and secure it firmly using the anchor bolts.



Figure 2: Detail of the robust locking bolts, indicating the secure closure mechanism.

OPERATING INSTRUCTIONS

Initial Opening and Setting Your Code

Your safe comes with a factory-set master code. Refer to the small envelope or tag inside the safe for this initial code. You will need to open the safe using this code first to set your personal code.

1. Enter the factory master code on the electronic keypad.
2. The indicator light will turn green, and you will hear a beep.
3. Within 5 seconds, turn the handle clockwise to open the door.
4. With the door open, locate the red or green reset button on the inside of the door, near the hinge.
5. Press the reset button. The indicator light will flash, and you will hear a beep.
6. Enter your new 4-8 digit personal code on the keypad.
7. Confirm your new code by pressing the '#' or 'ENTER' button.
8. Test your new code with the door open before closing it.

Opening the Safe (Daily Use)

1. Enter your personal 4-8 digit code on the electronic keypad.
2. The indicator light will turn green, and you will hear a beep.
3. Within 5 seconds, turn the handle clockwise to open the door.

Closing and Locking the Safe

1. Close the safe door firmly.
2. Turn the handle counter-clockwise until it locks into place. The safe is now securely locked.



Figure 3: Interior view of the safe, showing the adjustable shelf for organized storage.

MAINTENANCE

Battery Replacement

The electronic lock is powered by standard AA batteries (typically 4x AA). When the batteries are low, the indicator light may flash red or the keypad may not respond. Replace batteries promptly to avoid being locked out.

1. Locate the battery compartment on the back of the keypad or inside the door.
2. Slide open the cover.
3. Remove old batteries and insert new ones, ensuring correct polarity (+/-).
4. Close the battery compartment cover.
5. Test the keypad operation.

Cleaning

Clean the exterior of the safe with a soft, damp cloth. Do not use abrasive cleaners or solvents, as they may damage the finish or electronic components.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Keypad does not respond.	Dead or low batteries.	Replace batteries.

Problem	Possible Cause	Solution
Safe does not open after entering code.	Incorrect code entered; batteries low; handle not turned within time limit.	Re-enter code carefully; replace batteries; ensure handle is turned within 5 seconds of successful code entry.
Safe beeps continuously after incorrect entries.	Multiple incorrect code attempts.	The safe's security system has locked out the keypad temporarily. Wait for the lockout period (usually 5-10 minutes) to expire before trying again.

SPECIFICATIONS

Feature	Detail
Model	HomeSafe 10EL
External Dimensions (H x W x D)	30 cm x 36 cm x 30 cm
Security Rating	EN 14450 certified, Security Level S2
Fire Protection	EN 15659 certified, LFS30P (30 minutes for paper)
Locking Mechanism	Electronic Keypad Lock
Weight	(Information not provided in input)

Note: Specifications are approximate and subject to change. For precise details, refer to the product label or contact Chubb safes directly.



Figure 4: Certification label showing security and fire ratings, typically found on the inside of the safe door.

WARRANTY AND SUPPORT

Chubb safes products are manufactured to high standards and come with a manufacturer's warranty against defects in materials and workmanship. The specific warranty period may vary by region and product. Please retain your proof of purchase for warranty claims.

For technical support, spare parts, or warranty inquiries, please contact your authorized Chubb safes dealer or visit the official Chubb safes website for contact information in your region.

This manual is for informational purposes only. The manufacturer reserves the right to make changes to the product and specifications without prior notice.