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› MEDION E32 SW Robot Vacuum Cleaner and Mop User Manual

MEDION E32 SW

MEDION E32 SW Robot Vacuum Cleaner and Mop User Manual

Model: E32 SW (MD 18503)

1. INTRODUCTION

Thank you for choosing the MEDION E32 SW Robot Vacuum Cleaner and Mop. This device is designed to simplify your floor cleaning routine by offering both vacuuming and mopping functionalities. Please read this manual carefully before operating the device to ensure proper use and maintenance.



Image 1.1: The MEDION E32 SW Robot Vacuum Cleaner, its remote control, and a mop pad.

Key Features:

- **2-in-1 Cleaning:** Efficiently vacuums dust, hair, and pollen, and mops hard floors.
- **Long Battery Life:** Up to 120 minutes of continuous cleaning on a single charge.
- **Intelligent Navigation:** Features detection for furniture and stairs to prevent collisions and falls.
- **Multiple Cleaning Modes:** Adaptable cleaning for various floor types and needs.
- **Automatic Recharging:** Returns to the charging station automatically when the battery is low.

2. SETUP

2.1 Unpacking and Component Check

Carefully remove all components from the packaging. Ensure all items listed below are present and undamaged. If any items are missing or damaged, please contact customer support.



Image 2.1: All included components of the MEDION E32 SW robot vacuum cleaner.

Included Components:

- MEDION E32 SW Robot Vacuum Cleaner and Mop
- Charging Station
- Power Adapter
- Remote Control (2 x AAA batteries included)
- 2 x Side Brushes (plus 2 spare)
- Dustbin
- Water Tank
- 2 x Mop Pads
- 2 x Filters (plus 1 spare)
- Cleaning Tool

2.2 Charging Station Placement

Place the charging station against a wall in an open area, ensuring there are no obstacles within 1 meter (3 feet) to the front and 0.5 meters (1.5 feet) to the sides. Connect the power adapter to the charging station and plug it into a power outlet. Ensure the charging station is always powered on.

2.3 Initial Charging

Before first use, fully charge the robot. Place the robot onto the charging station, ensuring the charging contacts align. The indicator lights on the robot will show the charging status. A full charge typically takes several hours.

2.4 Installing Side Brushes

Attach the side brushes to the designated posts on the underside of the robot. Press firmly until they click into place.

2.5 Preparing for Mopping (Optional)

If using the mopping function, fill the water tank with clean water. Attach a clean mop pad to the water tank. Insert the filled water tank into the robot until it clicks securely.

3. OPERATING THE ROBOT

3.1 Powering On/Off

To power on the robot, press and hold the power button on the robot or the remote control. To power off, press and hold the power button again.

3.2 Cleaning Modes

The MEDION E32 SW offers various cleaning modes to suit different needs. These can be selected via the remote control.

Verschiedene Reinigungsmodi



Image 3.1: Remote control displaying available cleaning modes.

- **Automatic Cleaning:** The robot cleans systematically until the battery is low or the area is covered.
- **Spot Cleaning:** Concentrates cleaning on a specific area, ideal for spills or concentrated dirt.
- **Edge Cleaning:** Cleans along walls and furniture edges.
- **Random Cleaning:** Cleans in a random pattern, ensuring thorough coverage over time.
- **Return to Charging Station:** Manually sends the robot back to its charging dock.
- **Timer Function:** Schedule cleaning times for automated operation.

3.3 Vacuuming and Mopping

The robot can perform both vacuuming and mopping. For vacuuming, ensure the dustbin is installed. For mopping, ensure the water tank with a damp mop pad is installed. The robot will automatically detect the presence of the water tank and switch to mopping mode.

Robot aspirateur et serpillère E32 SW

MEDION

Le robot 2 en 1 avec autonomie
de batterie extra longue



Image 3.2: The robot performing both vacuuming and mopping functions.

3.4 Obstacle and Stair Detection

The MEDION E32 SW is equipped with sensors to detect obstacles and stairs, preventing collisions and falls. However, it is recommended to clear the cleaning area of excessive clutter for optimal performance.



Image 3.3: The robot's obstacle detection system in action.

3.5 Pet Hair Cleaning

The robot is designed to effectively pick up pet hair, making it suitable for households with pets.



Image 3.4: The robot effectively cleans pet hair from floors.

4. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your robot vacuum cleaner.

4.1 Emptying the Dustbin

After each cleaning cycle, or when the dustbin is full, remove it from the robot and empty its contents into a waste bin. Clean any debris from the dustbin compartment.

4.2 Cleaning Filters

The filters should be cleaned regularly, ideally after every few uses. Tap the filter gently to remove dust. Replace filters every 3-6 months, or as needed, to maintain suction power.

4.3 Cleaning Side Brushes

Remove the side brushes and clear any tangled hair or debris. If brushes are worn or damaged, replace them with new ones.

4.4 Cleaning Water Tank and Mop Pad

After mopping, empty any remaining water from the tank. Rinse the water tank and allow it to air dry. Remove the mop pad, wash it (hand wash or machine wash according to fabric care instructions), and allow it to dry completely before reattaching or storing.

4.5 Cleaning Sensors and Charging Contacts

Wipe the anti-drop sensors, obstacle sensors, and charging contacts on both the robot and the charging station with a clean, dry cloth. This prevents performance issues due to dust accumulation.

5. TROUBLESHOOTING

If you encounter issues with your robot, please refer to the following common problems and solutions before contacting customer support.

- **Robot does not turn on:** Ensure the battery is charged. Place the robot on the charging station and check if the indicator lights illuminate.
- **Robot does not charge:** Verify the charging station is plugged in and powered on. Clean the charging contacts on both the robot and the station.
- **Robot gets stuck frequently:** Clear the cleaning area of small obstacles, loose cables, and thick rugs. Clean the drive wheels and sensors.
- **Poor cleaning performance:** Empty the dustbin and clean the filters. Check and clean the side brushes for tangled hair. Ensure the water tank is filled and the mop pad is clean for mopping.
- **Robot does not return to charging station:** Ensure the charging station is placed in an open area and is powered on. There should be no obstacles blocking its path.

6. SPECIFICATIONS

Feature	Specification
Brand	MEDION
Model Number	E32 SW (MD 18503)
Color	White
Dimensions (L x W x H)	30 x 30 x 8 cm (11.8 x 11.8 x 3.15 inches)
Weight	2.1 Kilograms (4.63 lbs)
Power	38.00 Watts
Voltage	230 Volts
Noise Level	50 dB
Battery Life	Up to 120 minutes
Special Feature	Bagless
Surface Recommendation	Carpet, Hard Floors

7. WARRANTY AND SUPPORT

7.1 Warranty Information

Your MEDION E32 SW Robot Vacuum Cleaner is covered by a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including the warranty period and coverage details.

7.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact MEDION customer service. Our customer service team is available to assist you 365 days a year.

For more information, visit the official MEDION website or refer to the contact details provided in your product

documentation.