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› Russell Hobbs Steam Genie 2-in-1 Handheld Steamer and Iron, Model 28370-56

Russell Hobbs 28370-56

Russell Hobbs Steam Genie 2-in-1 Handheld Steamer and Iron

Model: 28370-56

INTRODUCTION

Thank you for choosing the Russell Hobbs Steam Genie 2-in-1 Handheld Steamer and Iron. This versatile appliance is designed for both vertical steaming and horizontal ironing, offering convenience and efficiency for your garment care needs. Please read this instruction manual carefully before first use and keep it for future reference. Proper use ensures optimal performance and safety.

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury.

- Always ensure the voltage on the rating label corresponds to your mains voltage.
- Do not immerse the appliance, power cord, or plug in water or any other liquid.
- Keep the appliance out of reach of children and pets.
- Do not leave the appliance unattended while it is switched on or connected to the mains supply.
- Use the appliance only for its intended household purpose.
- Exercise extreme caution when handling hot steam. Keep hands and face away from the steam nozzle.
- Always unplug the appliance from the power outlet before filling or emptying the water tank, and before cleaning or storing.
- Allow the appliance to cool completely before storing.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The soleplate and steam nozzle become very hot during use. Avoid direct contact with skin.

PRODUCT OVERVIEW

Familiarize yourself with the components of your Steam Genie 2-in-1 appliance.



Image: The Russell Hobbs Steam Genie 2-in-1 Handheld Steamer and Iron, showcasing its ergonomic design and soleplate.

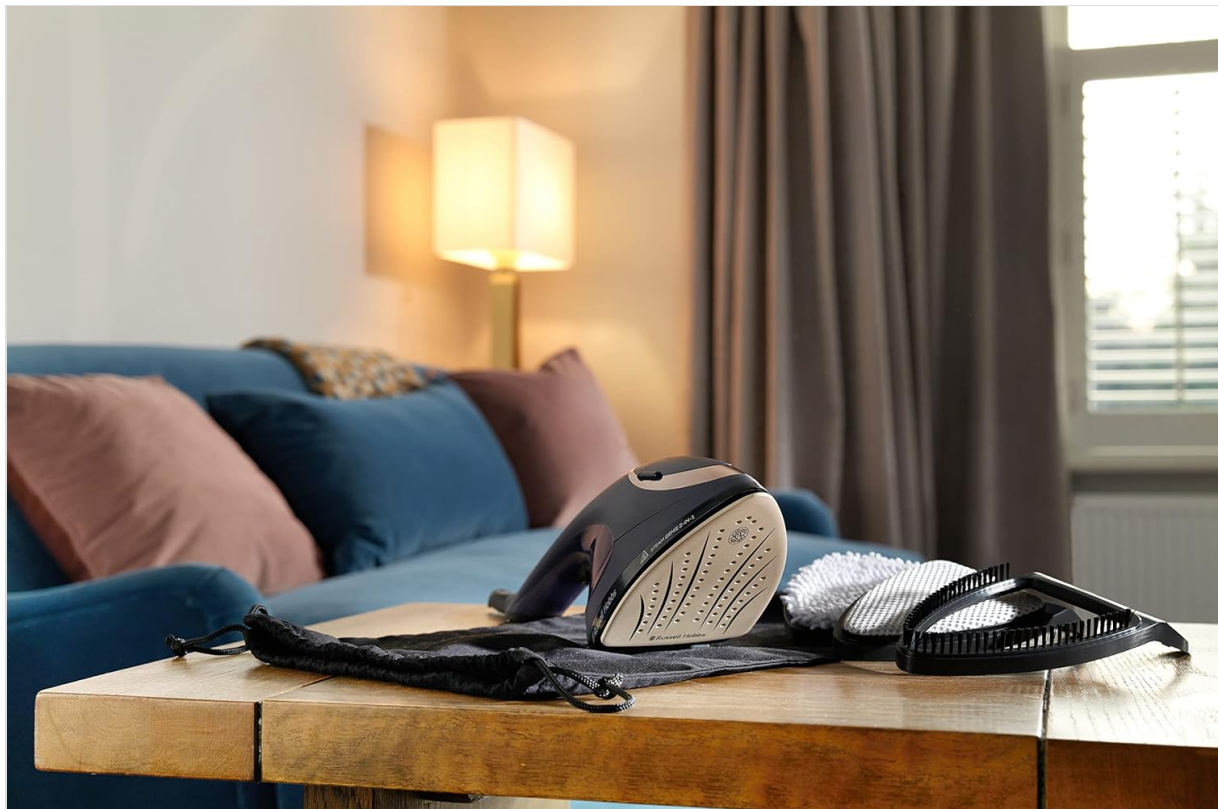


Image: The Steam Genie 2-in-1 appliance displayed with its included accessories: a fabric brush, a delicate fabric attachment, and a heat-resistant storage bag.

Components:

- **A. Water Tank:** Removable tank for filling with water.
- **B. Soleplate:** Ceramic soleplate for ironing and steaming.
- **C. Steam Trigger:** Activates steam release. Can be locked for continuous steam.
- **D. Power/Temperature Indicator Light:** Illuminates when the appliance is heating up and ready for use.
- **E. Power Cord:** 3-meter cord for extended reach.

- **F. Fabric Brush Attachment:** For thicker fabrics and removing lint.
- **G. Delicate Fabric Attachment:** For protecting delicate materials.
- **H. Heat-Resistant Storage Bag:** For safe storage after use.

SETUP

Follow these steps to prepare your Steam Genie for use.

1. Filling the Water Tank:

1. Ensure the appliance is unplugged from the power outlet.
2. Remove the water tank by pulling it gently from the main unit.
3. Open the rubber stopper on the water tank.
4. Fill the tank with clean tap water up to the MAX fill line. Do not overfill.
5. Close the rubber stopper securely and reinsert the water tank into the appliance until it clicks into place.



Image: The Steam Genie 2-in-1 resting on a table, ready for use, with its accessories laid out beside it. This illustrates the

compact design and readiness for setup.

2. Attaching Accessories:

- For thicker fabrics or to remove lint, attach the **Fabric Brush Attachment (F)** by aligning it with the soleplate and pressing firmly until it clicks.
- For delicate fabrics, attach the **Delicate Fabric Attachment (G)** in the same manner.
- Ensure attachments are securely fitted before use.

OPERATING INSTRUCTIONS

Your Steam Genie 2-in-1 is designed for quick and effective garment care.

1. Powering On and Pre-heating:

1. Plug the appliance into a suitable mains power outlet.
2. The Power/Temperature Indicator Light (D) will illuminate, indicating the appliance is heating up.
3. The appliance will be ready for use in approximately 60 seconds when the indicator light stops flashing or changes color (refer to specific model instructions if light behavior varies).

2. Steaming Vertically:

This mode is ideal for refreshing hanging garments, curtains, and upholstery.

1. Hang the garment or fabric you wish to steam.
2. Hold the steamer upright, ensuring the soleplate is facing away from you.
3. Press the Steam Trigger (C) to release steam. For continuous steam, push the trigger forward to lock it.
4. Move the soleplate gently over the fabric, allowing the steam to relax wrinkles.
5. The appliance provides approximately 7 minutes of continuous steam.



Image: A user demonstrating the vertical steaming function on both a sofa and curtains, highlighting the versatility of the Steam Genie for various household fabrics.

3. Ironing Horizontally:

For a crisp finish, use the appliance like a traditional iron on a flat surface.

1. Place the garment on a heat-resistant flat surface (e.g., an ironing board or a protected table).
2. Hold the appliance horizontally and press the Steam Trigger (C) for steam, or use it dry.
3. Glide the ceramic soleplate over the fabric to remove creases.



Image: A user demonstrating both horizontal ironing on a flat surface and vertical steaming of a hanging shirt, illustrating the 2-in-1 functionality.

4. Antibacterial Function:

The Steam Genie 2-in-1 is designed to eliminate up to 99.9% of bacteria in 60 seconds when used as directed.



Image: A graphic icon illustrating the product's ability to kill up to 99.9% of bacteria in 60 seconds, emphasizing its sanitizing capability.

5. Automatic Shut-off:

For safety and energy efficiency, the appliance features an automatic shut-off function. If left inactive for a certain period, it will automatically turn off.

MAINTENANCE AND CARE

Regular cleaning and proper storage will extend the life of your appliance.

1. After Each Use:

1. Unplug the appliance from the power outlet.
2. Allow the appliance to cool down completely.
3. Remove the water tank and empty any remaining water.
4. Wipe the exterior of the appliance with a damp cloth. Do not use abrasive cleaners or solvents.

2. Descaling:

Depending on water hardness, mineral deposits may build up over time. If you notice reduced steam output or white residue, descaling may be necessary. Consult the Russell Hobbs website or customer support for specific descaling instructions.

3. Storage:

Once cooled and emptied, store the appliance and its accessories in the provided heat-resistant storage bag (H) in a dry, safe place.



Image: The Steam Genie 2-in-1, along with its accessories and storage bag, neatly organized inside a drawer, demonstrating its compact storage capabilities.

TROUBLESHOOTING

If you encounter issues with your Steam Genie, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No steam is being produced.	Water tank is empty or not properly inserted. Appliance not heated sufficiently. Steam trigger not pressed or locked.	Fill water tank and ensure it's securely in place. Wait for the indicator light to show readiness. Press or lock the steam trigger.
Water is leaking from the soleplate.	Appliance not hot enough for steam. Overfilled water tank.	Allow the appliance to heat up completely before using steam. Do not fill the water tank beyond the MAX line.
Appliance is not turning on.	Not plugged in. Power outlet malfunction. Automatic shut-off activated.	Check if the plug is securely inserted. Test the outlet with another appliance. Unplug and replug the steamer to reset.

Problem	Possible Cause	Solution
Steam output is weak or inconsistent.	Mineral buildup (limescale). Water tank low.	Perform descaling procedure. Refill the water tank.

If the problem persists after trying these solutions, please contact Russell Hobbs customer support.

SPECIFICATIONS

- **Model Number:** 28370-56
- **Power:** 1700 Watts
- **Steam Output:** 20g/min
- **Continuous Steam Time:** Approximately 7 minutes
- **Heat-up Time:** Approximately 60 seconds
- **Soleplate Material:** Ceramic
- **Cord Length:** 3 meters
- **Dimensions (L x W x H):** 11 x 40 x 20 cm
- **Weight:** 1.5 kg
- **Special Features:** 2-in-1 Steamer & Iron, Automatic Shut-off, Antibacterial (kills up to 99.9% of bacteria in 60 seconds)

WARRANTY AND SUPPORT

Your Russell Hobbs Steam Genie 2-in-1 Handheld Steamer and Iron comes with a standard manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions, including the warranty period and coverage details.

For technical support, spare parts, or warranty claims, please visit the official Russell Hobbs website or contact their customer service department. Keep your proof of purchase for any warranty-related inquiries.

Russell Hobbs Official Website: www.russellhobbs.com