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tado V3P-SK-WTS01WRP01IB01STAND-AZ-UK-00

tado° Wireless Smart Thermostat V3+ Starter Kit

USER MANUAL

1. PRODUCT OVERVIEW

The tado° Wireless Smart Thermostat V3+ Starter Kit is designed to provide intelligent control over your home's heating and hot water system. It helps optimize energy consumption while ensuring maximum comfort. This kit includes a Wireless Smart Thermostat, a Wireless Receiver, and an Internet Bridge, allowing seamless integration with your home network and smart assistants like Alexa, Siri, and Google Assistant.

Key features include:

- **Smart Schedules:** Customize heating and hot water schedules to fit your lifestyle.
- **Geofencing:** Automatically adjusts heating when you leave or approach home (optional Auto-Assist subscription).
- **Open Window Detection:** Notifies you to turn down heating when an open window is detected (optional Auto-Assist subscription).
- **Multi-Room Control:** Expand your system with additional tado° devices for individual room temperature management.
- **Energy Savings Reports:** Gain insights into your energy consumption and potential savings.

2. WHAT'S IN THE BOX

Your tado° Wireless Smart Thermostat V3+ Starter Kit package should contain the following components:

- tado° Wireless Temperature Sensor
- Wireless Receiver
- tado° Internet Bridge
- 3 x AAA Batteries
- 2 x 2 Wall Mounting Screws
- 2 x 2 Wall Plugs

- 2 x Adhesive Pads
- 4 x Insulating Cables
- 2 x Bridging Wires
- 3 x Terminal Connectors
- USB Power Supply
- USB Cable
- Ethernet Cable
- 2 x Wiring Labels
- Welcome Guide
- Manual for Professional Installers
- 3 x Regulatory Information documents

Alexa, Google, Siri? tado° can talk to them all

Voice control: Connect tado°
with your Smart Home system.

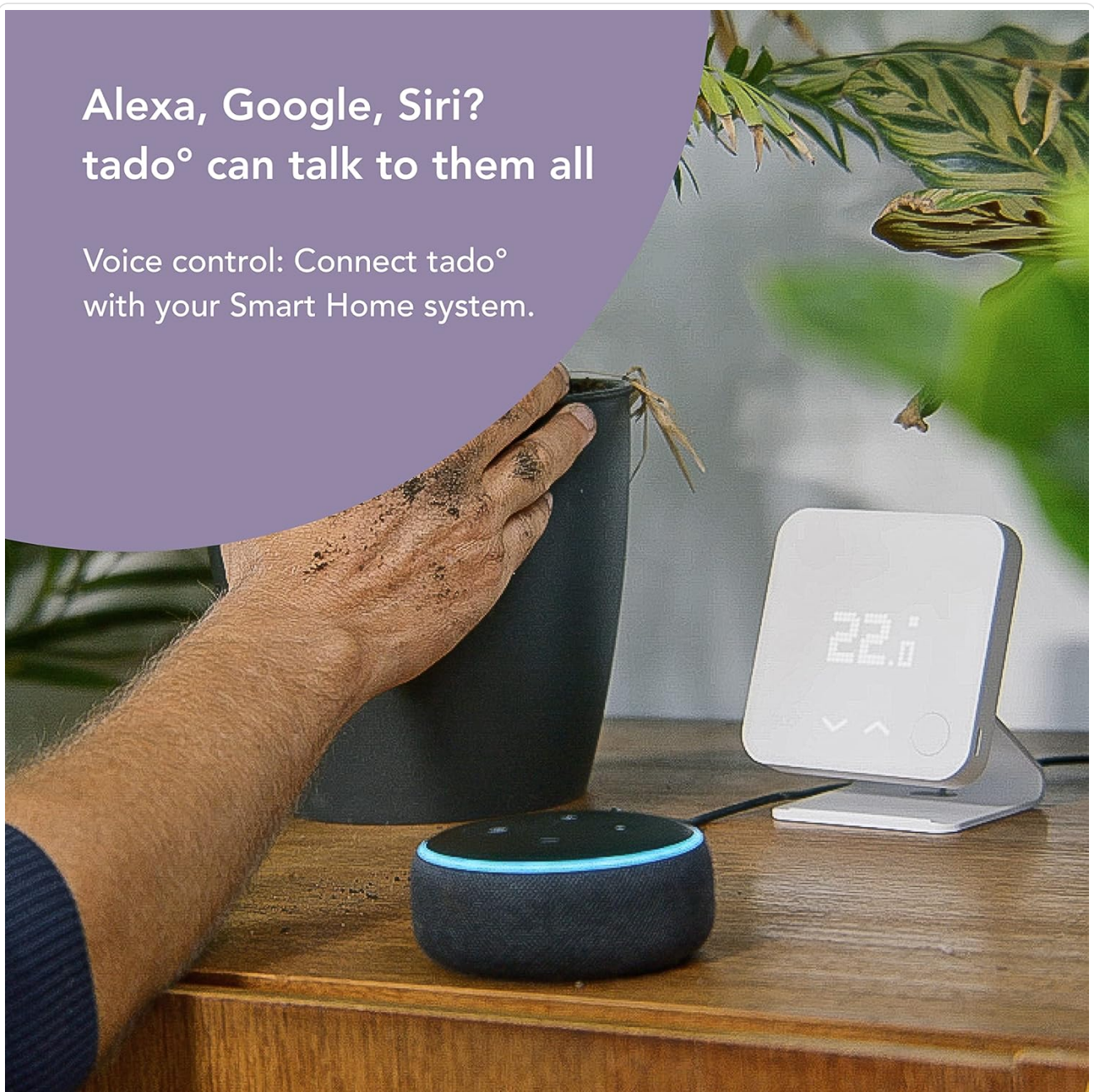


Image: Contents of the tado° Wireless Smart Thermostat V3+ Starter Kit.

3. SETUP AND INSTALLATION

Installation of your tado° system is designed to be straightforward. It is highly recommended to use the tado° app for step-by-step guidance, which will walk you through the specific wiring and setup process for your heating system.

3.1 Before You Begin

- **Download the tado° App:** Available on iOS and Android app stores.
- **Create an Account:** If you don't already have one.
- **Identify Your Heating System:** The app will ask questions about your current thermostat and boiler setup to provide tailored instructions.
- **Safety First:** Always turn off the power supply to your boiler and existing thermostat at the main fuse box before beginning any wiring. Use an electrical tester to confirm power is off. If you are unsure, consult a qualified electrician or heating engineer.



Easy DIY Installation

It only takes a few minutes. Thanks to the online installation assistant

Image: Easy DIY installation process.

3.2 Installation Steps (General)

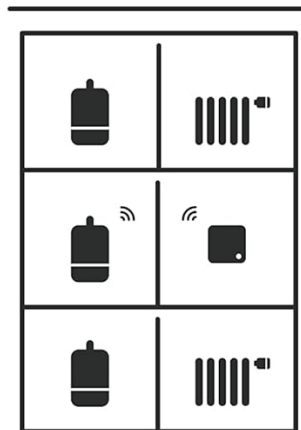
1. **Connect the Internet Bridge:** Plug the Internet Bridge into your router using the Ethernet cable and connect it to power using the USB cable and power supply. The bridge connects your tado° devices to the internet.

2. **Install the Wireless Receiver:** This unit connects directly to your boiler. Follow the in-app instructions carefully for wiring, as this varies depending on your boiler type (e.g., wired thermostat, wireless boiler connection, or hot water tank control).
3. **Position the Wireless Smart Thermostat:** Place the thermostat in a central location in your main living area, away from direct sunlight, drafts, or heat sources. It can be placed on a surface using its stand or mounted on a wall. Insert the 3 AAA batteries.
4. **Pair Devices:** The app will guide you through the pairing process for the thermostat and receiver with the Internet Bridge.
5. **Configure in App:** Once all devices are connected, use the tado° app to set up your heating zones, schedules, and preferences.

Starter Kit - Wireless Smart Thermostat V3+ + Stand

Wireless Thermostat:

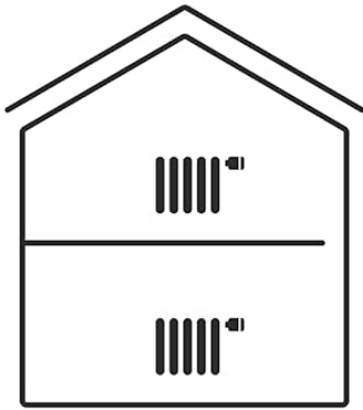
- for boilers with a wired thermostat
- for boilers without a thermostat



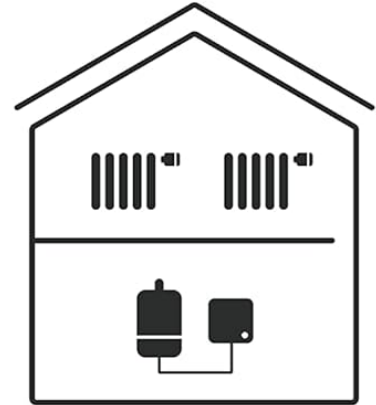
Not the right product for you?
We have solutions for every heating system.

Image: Compatibility with different boiler types.

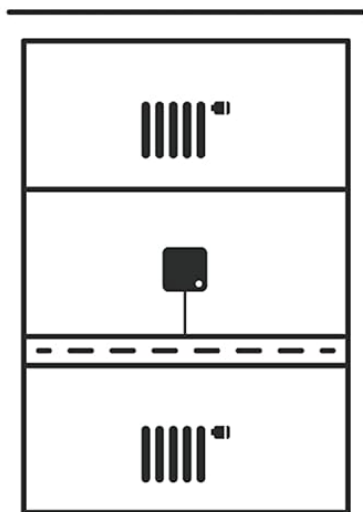
tado° offers solutions for the following systems as well



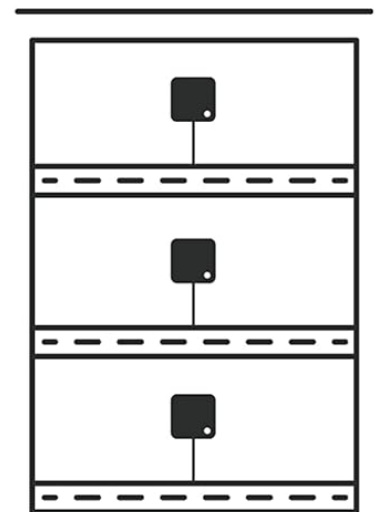
Radiators only



Boiler with radiators



Radiators and underfloor heating



Underfloor heating only

Image: tado° solutions for various heating systems.

4. OPERATING INSTRUCTIONS

The tado° system offers flexible control options through the physical thermostat and the mobile application.

4.1 Using the Wireless Smart Thermostat

- **Adjusting Temperature:** Use the up/down arrows on the thermostat to manually increase or decrease the

target temperature. This override will typically last until the next scheduled change or until manually cancelled in the app.

- **Display:** The thermostat display shows the current temperature and the target temperature.

4.2 Using the tado° App

The tado° app is the primary interface for managing your heating and hot water system, offering advanced features and detailed insights.

The tado° app: manage your heating with your smartphone

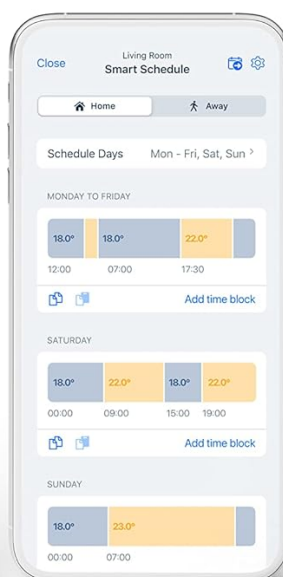
Quick
Actions



Multi-Room
Control



Smart
Schedules



Energy Savings
Report

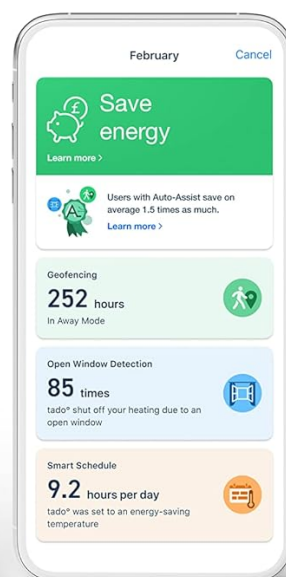


Image: The tado° app interface.

- **Smart Schedules:** Create and edit detailed heating schedules for different times of the day and days of the week. You can set individual schedules for each room if you have additional tado° Smart Radiator Thermostats.
- **Manual Control:** Override schedules directly from the app. Set a specific temperature and duration for the override.
- **Heating Boost:** Quickly heat all rooms for 30 minutes with a single tap in the app.
- **Geofencing (with Auto-Assist):** The app uses your phone's location to detect if anyone is home. With Auto-Assist (optional subscription), tado° can automatically turn down heating when the last person leaves and warm up when the first person returns. Without Auto-Assist, you will receive a push notification to manually adjust.
- **Open Window Detection (with Auto-Assist):** tado° can detect open windows and notify you to turn down the

heating. With Auto-Assist, it can automatically turn off the heating in that room.

- **Multi-Room Control:** If you have multiple tado° devices, the app allows you to control the temperature in each room individually, optimizing comfort and energy use.



Image: Multi-Room Control in action.

4.3 Voice Control Integration

The tado° system is compatible with popular smart home assistants, allowing you to control your heating with voice commands.

- **Alexa:** Enable the tado° skill in the Alexa app and link your account.
- **Google Assistant:** Link your tado° account in the Google Home app.
- **Apple HomeKit (Siri):** tado° supports HomeKit for seamless integration with Apple devices and Siri voice commands.

6. TROUBLESHOOTING

If you encounter issues with your tado° system, try the following steps:

- **No Connection to Internet Bridge:** Ensure the Internet Bridge is properly connected to your router and power supply. Check the LED indicators on the bridge for status. Try restarting your router and the bridge.
- **Thermostat Not Responding:** Check the batteries in the Wireless Smart Thermostat. Ensure it is within range of the Wireless Receiver and Internet Bridge.
- **Heating Not Turning On/Off:** Verify your schedules in the tado° app. Check if there are any manual overrides active. Ensure the Wireless Receiver is powered and connected to the boiler correctly.
- **App Issues:** Ensure your tado° app is updated to the latest version. Try force-closing and reopening the app. Check your phone's internet connection.
- **Inaccurate Temperature Readings:** Ensure the thermostat is not placed near heat sources (e.g., direct sunlight, lamps, appliances) or cold drafts.

For more detailed troubleshooting or persistent issues, refer to the in-app help section or the official tado° support website.

7. SPECIFICATIONS

Manufacturer	Tado
Product Dimensions (L x W x H)	5 x 10 x 15 cm
Weight	820 grams
Batteries Required	3 AAA batteries
Model Number	MED_RXWBC605 (Reference: 104390)
Color	White
Style	Wireless Heating and Hot Water + Stand
Power Type	AC/DC
Voltage	24 Volts
Controller Type	Google Assistant (also compatible with Alexa, Siri)
Backlight	Yes
Battery Composition	Alkaline

8. WARRANTY AND SUPPORT

tado° products come with a manufacturer's warranty. For specific details regarding your warranty period and coverage, please refer to the documentation included with your product or visit the official tado° website.

8.1 Customer Support

If you require assistance with installation, operation, or troubleshooting, tado° offers comprehensive customer support:

- **Online Help Center:** Visit the tado° support website for FAQs, articles, and guides.
- **In-App Support:** The tado° app often provides direct links to support resources and troubleshooting tools.
- **Contact Support:** You can typically find contact information (email, phone) for tado° customer service on their official website.

Always provide your product model number and a detailed description of the issue when contacting support to ensure efficient assistance.