Phonak Roger NeckLoop Receiver Type 03

Phonak Roger NeckLoop Receiver Type 03 User Manual

Enhancing your listening experience with clear, direct audio.

1. PRODUCT OVERVIEW

The Phonak Roger NeckLoop Receiver Type 03 is an advanced audio transmission device designed to enhance listening experiences for individuals using compatible hearing aids. This improved receiver directly replaces the existing Phonak Roger MyLink, offering seamless compatibility with devices that worked with its predecessor.

The Type 03 is specifically engineered for use with adult products, including adult hearing aids. It facilitates direct audio transmission from various sources, ensuring clear and crisp sound delivery directly to your compatible hearing devices.

The Roger NeckLoop Receiver is a versatile tool for improving communication in diverse environments, from personal conversations to professional settings like conferences and lectures.

2. KEY FEATURES

- **LED Battery Level Indicator:** Provides a visual cue for the device's remaining battery life, allowing you to know when to recharge.
- **Detachable Neck Loop Sockets:** The neck loop can be easily removed or replaced, offering flexibility and convenience.
- **Volume Control Buttons:** Ergonomically designed buttons allow for easy volume adjustment, suitable for both right-handed and left-handed users.
- **USB-C Charger and Audio Jack:** Features a modern USB-C port for efficient charging and a dedicated audio jack for direct audio input from various devices.

3. SETUP AND CONNECTION

3.1. Pairing with Hearing Aids

To begin using your Roger NeckLoop Receiver, you must first pair it with your compatible hearing aids. Refer to

your hearing aid's user manual for specific pairing instructions. Generally, this involves placing both devices in pairing mode and allowing them to establish a connection.

3.2. Connecting to Roger Microphones

The Roger NeckLoop Receiver is designed to work seamlessly with Phonak Roger microphones (sold separately). Once your receiver is paired with your hearing aids, it will automatically receive audio signals from any Roger microphone within range that is also paired to your system. This allows for direct audio streaming from the microphone to your hearing aids.

3.3. Connecting to USB Audio Sources

For direct audio streaming from a computer or laptop, use the included USB cable. Connect one end of the USB cable to the USB-C port on your Roger NeckLoop Receiver and the other end to a USB port on your PC or laptop. The device will then function as an audio output for your computer, streaming sound directly to your paired hearing aids.

This feature is particularly useful for online meetings, lectures, or multimedia consumption, providing clear audio without the need for external speakers or headphones.

4. OPERATING INSTRUCTIONS

4.1. Power On/Off

Locate the On/Off button on the device. Press and hold the button for a few seconds until the LED indicator illuminates (for power on) or turns off (for power off). The LED will indicate the device's status.

Figure 1: Detailed view of the Roger NeckLoop Receiver's controls and indicators.

4.2. Adjusting Volume

Use the dedicated volume control buttons located on the side of the device to adjust the audio output level. Press the '+' button to increase volume and the '-' button to decrease volume. Adjust to a comfortable listening level.

4.3. Using the Neck Loop

Place the neck loop around your neck. Ensure the receiver unit is positioned comfortably. The neck loop transmits the audio signal wirelessly to your hearing aids via telecoil (T-coil) technology. Ensure your hearing aids are set to the T-coil program for optimal performance.

Figure 2: The Phonak Roger NeckLoop Receiver with its neck loop.

5. MAINTENANCE AND CARE

5.1. Cleaning

To maintain optimal performance and hygiene, regularly clean your Roger NeckLoop Receiver. Use a soft, dry cloth to wipe the surface of the device. Do not use abrasive cleaners, solvents, or immerse the device in water. Ensure the USB-C port and audio jack are free from dust and debris.

5.2. Charging the Battery

When the LED battery indicator shows low battery, connect the included USB-C cable to the device and a power source (e.g., a computer USB port or a USB wall adapter). A full charge typically takes a few hours. Avoid overcharging the device for extended periods.

5.3. Storage

Store the device in a cool, dry place away from direct sunlight, extreme temperatures, and humidity. When not in use for extended periods, ensure the device is fully charged before storage and recharge it periodically to maintain battery health.

6. TROUBLESHOOTING

6.1. No Sound or Low Volume

- **Check Battery:** Ensure the Roger NeckLoop Receiver is sufficiently charged.
- **Check Pairing:** Verify that the receiver is correctly paired with your hearing aids and the audio source (Roger microphone or computer).

- **Adjust Volume:** Increase the volume on both the Roger NeckLoop Receiver and your hearing aids.
- **Hearing Aid Program:** Ensure your hearing aids are set to the T-coil (telecoil) program.
- **Cable Connection:** If using USB audio, ensure the USB cable is securely connected at both ends.

6.2. Device Not Turning On

- **Charge Battery:** The battery may be completely depleted. Connect the device to a charger and allow it to charge for at least 30 minutes before attempting to power it on again.
- **Power Button:** Ensure you are pressing and holding the power button for the correct duration.

6.3. Intermittent Audio

- **Proximity:** Ensure the Roger NeckLoop Receiver is within close proximity to your hearing aids and the audio source.
- **Interference:** Move away from potential sources of electromagnetic interference (e.g., large electronic devices, strong magnetic fields).

7. SPECIFICATIONS

Attribute	Detail
Brand	Phonak
Model	Roger NeckLoop Receiver Type 03
Units	1 unit
ASIN	B098B9ZX66
Date First Available	May 27, 2022
Manufacturer	Phonak

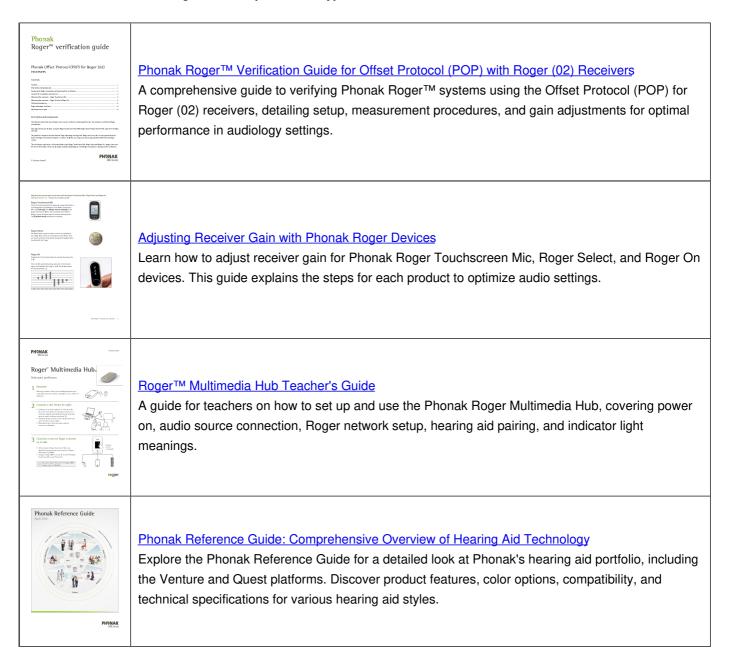*Figure 3: Additional views of the Roger NeckLoop Receiver.*

8. WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the warranty card included with your purchase or visit the official Phonak website. Warranty terms and conditions may vary by region.

For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact Phonak customer support directly. Contact details can typically be found on the Phonak website or in the product packaging.

Related Documents - Roger NeckLoop Receiver Type 03

[Phonak Roger™ Verification Guide for Offset Protocol (POP) with Roger (02) Receivers](#)
A comprehensive guide to verifying Phonak Roger™ systems using the Offset Protocol (POP) for Roger (02) receivers, detailing setup, measurement procedures, and gain adjustments for optimal performance in audiology settings.

[Adjusting Receiver Gain with Phonak Roger Devices](#)
Learn how to adjust receiver gain for Phonak Roger Touchscreen Mic, Roger Select, and Roger On devices. This guide explains the steps for each product to optimize audio settings.

[Roger™ Multimedia Hub Teacher's Guide](#)
A guide for teachers on how to set up and use the Phonak Roger Multimedia Hub, covering power on, audio source connection, Roger network setup, hearing aid pairing, and indicator light meanings.

[Phonak Reference Guide: Comprehensive Overview of Hearing Aid Technology](#)
Explore the Phonak Reference Guide for a detailed look at Phonak's hearing aid portfolio, including the Venture and Quest platforms. Discover product features, color options, compatibility, and technical specifications for various hearing aid styles.

[Руководство пользователя Phonak MyLink+: FM-приемник](#)

Полное руководство пользователя FM-приемника Phonak MyLink+, охватывающее настройку, эксплуатацию, поиск неисправностей, технические характеристики и гарантийные обязательства.

[Using Roger inspiro and Roger X: Reference Sheet](#)

A reference sheet detailing the usage instructions for the Roger inspiro microphone and Roger X receiver, including setup and daily operation.