

Heybly HCT030W

Heybly 73-inch Multi-Level Cat Tree Tower Instruction Manual

Model: HCT030W

1. INTRODUCTION

Thank you for choosing the Heybly 73-inch Multi-Level Cat Tree Tower. This manual provides essential information for the safe assembly, operation, and maintenance of your new cat furniture. Please read these instructions carefully before assembly and retain them for future reference.

Important Safety Information

- Always assemble the cat tree on a flat, stable surface.
- Ensure all screws and fasteners are securely tightened before allowing cats to use the tree.
- Utilize the included anti-tip kit to secure the cat tree to a wall, especially for tall structures, to prevent accidental tipping.
- Regularly inspect the cat tree for loose parts, damage, or wear. Tighten fasteners and replace damaged components as needed.
- Keep children away from the cat tree during assembly.
- This product is designed for indoor use only.





Image 1: Fully assembled Heybly 73-inch Multi-Level Cat Tree Tower.

2. PACKAGE CONTENTS

Before beginning assembly, verify that all components are present and undamaged. If any parts are missing or damaged, please contact customer support.

Included Components:

- 1 x Cat Tree Structure (various platforms, condos, perches, hammocks)
- 1 x Accessory Kit (screws, bolts, connectors, Allen wrench)
- 1 x Anti-Tip Kit (wall anchor strap and hardware)
- Multiple Sisal-Wrapped Scratching Posts
- Plush Fabric Covering



Image 2: Diagram illustrating various components of the cat tree.

3. ASSEMBLY INSTRUCTIONS

Follow these steps carefully to assemble your Heybly Cat Tree Tower. An Allen wrench is included for assembly.

1. **Unpack and Identify Parts:** Lay out all components on a clean, soft surface. Refer to the parts diagram (Image 2) to identify each piece.
2. **Assemble Base:** Attach the lowest scratching posts and platforms to the main baseboard using the provided screws. Ensure they are firmly tightened.
3. **Build Upwards:** Continue attaching posts, platforms, condos, and hammocks layer by layer, following the numerical sequence in the assembly diagram. Ensure each connection is secure before proceeding to the next level.
4. **Install Cat Condos:** For the enclosed cat condos, insert the support posts into the corners before securing the top and bottom panels. This helps maintain their shape and stability.
5. **Attach Perches:** Secure the padded plush perches to the top posts.
6. **Install Anti-Tip Kit:** Once the cat tree is fully assembled and placed in its desired location, attach the anti-tip strap to a sturdy wall stud using appropriate hardware. This is a critical safety step to prevent the tall structure from tipping.
7. **Final Check:** Double-check all screws and connections to ensure they are tight and the structure is stable.



Image 3: Detailed assembly steps and component connections.



Attach to the wall to prevent wobbling or tipping over



Protect the safety of the cat

Image 4: Illustration of the anti-tip kit installation for wall stability.

4. USAGE GUIDELINES

The Heybly Cat Tree Tower provides multiple levels for climbing, resting, and scratching, catering to the natural instincts of your cats.

- **Placement:** Position the cat tree in a location where your cats spend time, such as near a window or in a common living area.
- **Encouragement:** Introduce your cats to the tree by placing treats or toys on different levels.
- **Scratching Posts:** Encourage scratching on the sisal-wrapped posts to help maintain claw health and protect furniture.
- **Multi-Cat Use:** The multi-level design accommodates several cats simultaneously, offering individual spaces for lounging and play.



Image 5: Cats utilizing the various platforms, condos, and scratching posts.



More Cozy Spots



Every cat has its place to nap and relax



Image 6: Detail of cats resting in the comfortable hammocks and enclosed spaces.

5. CARE AND MAINTENANCE

Proper care ensures the longevity and hygiene of your cat tree.

- **Cleaning:** The manufacturer recommends dry cleaning only for the plush fabric. Use a vacuum cleaner with a brush attachment to remove loose fur and debris. Spot clean soiled areas with a damp cloth and mild pet-safe cleaner, then allow to air dry completely.
- **Location:** Keep the cat tree indoors and in a dry place to prevent material degradation.
- **Inspection:** Periodically check all connections for tightness. Re-tighten any loose screws or bolts. Inspect sisal posts for excessive wear and tear; replace if necessary to maintain scratching functionality.

6. TROUBLESHOOTING

Here are solutions to common issues you might encounter:

- **Wobbling:** Ensure all screws are fully tightened. Verify the base is on a level surface. Confirm the anti-tip kit is securely installed to a wall stud.
- **Cats Not Using the Tree:** Place catnip, treats, or favorite toys on different levels. Encourage interaction by playing with your cat around the tree. Ensure the tree is in a desirable location for your cat.
- **Damaged Parts:** If any part becomes damaged, discontinue use immediately to prevent injury. Contact Heybly customer support for replacement parts.

7. SPECIFICATIONS

Feature	Detail
Model Name	HCT030W
Dimensions (L x W x H)	21.65 x 17.72 x 72.83 inches (55 x 45 x 185 cm)
Item Weight	41.9 Pounds (19 kg)
Material	Engineered Wood, Plush Fabric, Sisal
Color	Light Gray
Target Audience	House Cats (All Life Stages, All Breed Sizes)
Recommended Use	Indoor Climbing, Jumping, Scratching

Product Weight

40.57LBS(18.4kg)



Image 7: Detailed dimensions of the cat tree tower.

8. WARRANTY AND SUPPORT

Warranty: The manufacturer states that there is no explicit warranty for this product.

Customer Support: For any questions, concerns, or assistance with missing/damaged parts, please contact Heybly

customer service. You can typically find contact information on the product packaging or through the retailer where the product was purchased. For more information about Heybly products, visit the official [Heybly Store on Amazon](#).

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question