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### Samsung CRT2SAMQN75QN800A

# Samsung QN75QN800A 75-Inch Neo QLED 8K Smart TV User Manual

Model: CRT2SAMQN75QN800A

## INTRODUCTION

This user manual provides comprehensive instructions for the setup, operation, and maintenance of your Samsung QN75QN800A 75-Inch Neo QLED 8K Smart TV. Please read this manual thoroughly before using the product to ensure safe and optimal performance. This pre-owned or refurbished product has been professionally inspected and tested to work and look like new, offering the same quality experience as a new device.



Image: Front view of the Samsung QN75QN800A 75-Inch Neo QLED 8K Smart TV, showcasing its sleek design and

*vibrant display.*

## **SAFETY INFORMATION**

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Always adhere to the following safety precautions to prevent electric shock, fire, or damage to the product:

- Do not expose the TV to rain or moisture.
- Ensure proper ventilation; do not block ventilation openings.
- Use only the power cord supplied with the TV.
- Do not overload wall outlets or extension cords.
- Protect the power cord from being walked on or pinched.
- Refer all servicing to qualified service personnel.
- Keep batteries out of reach of children.

## **WHAT'S IN THE BOX**

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Upon unpacking your Samsung QN75QN800A TV, please verify that all the following components are included:

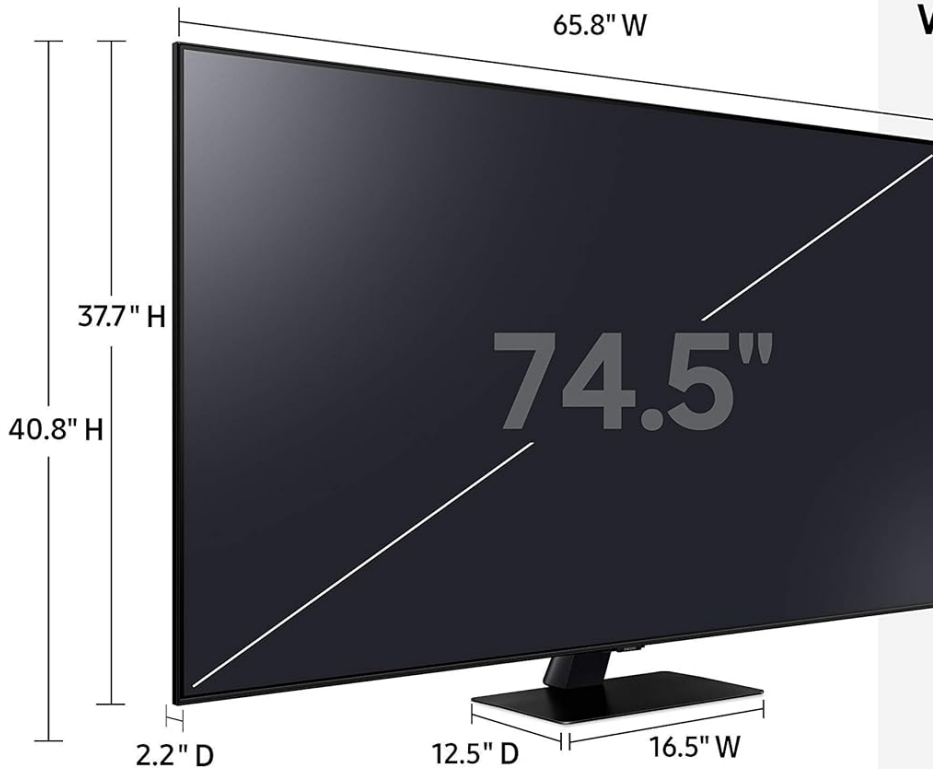
- Power Cable
- Standard Remote Controller
- Samsung Smart Control (Included)
- User Manual
- E - Manual

## What's in the box:

- Power Cable
- User Manual
- One Remote TM2180E with batteries (pictured below)



Features and specifications subject to change.



## Dimensions:

(INCHES W x H x D):

- TV Without Stand: 65.8 x 37.7 x 2.2
- TV With Stand: 65.8 x 40.8 x 12.5
- Stand Footprint: 16.5 x 9.8 x 12.5

Stand height not shown in visual

Image: A visual representation of the TV's dimensions and the items typically found in the product packaging, including the power cable, user manual, and the Samsung Smart Control remote.

## SETUP

Follow these steps for initial setup of your television:

1. **Unpacking:** Carefully remove the TV and all accessories from the packaging.
2. **Placement:** Position the TV on a stable, level surface or mount it on a wall using a compatible VESA mount (sold separately). Ensure adequate space for ventilation.
3. **Connecting Devices:** Connect your external devices (e.g., cable box, Blu-ray player, gaming console) to the appropriate HDMI, USB, or other input ports on the TV.
4. **Network Connection:** Connect the TV to your home network via Ethernet cable to the LAN port or wirelessly using Wi-Fi.
5. **Power Connection:** Plug the power cable into the TV's power input and then into a wall outlet.

6. **Initial Setup Wizard:** Turn on the TV. The initial setup wizard will guide you through language selection, network configuration, channel scanning, and smart features setup.

## Connectivity Ports



\* Images are simulated and for illustration purposes only.

*Image: A detailed view of the various input and output ports located on the back of the Samsung QN75QN800A TV, including multiple HDMI, USB, LAN, and antenna connections for connecting external devices.*

## OPERATING YOUR TV

Your Samsung Neo QLED 8K Smart TV is equipped with advanced technologies for an immersive viewing experience.

### Key Features

- **Quantum Matrix Technology with Mini LED:** Experience a brilliantly intense picture powered by tiny, hyper-focused light cells, offering precise light control.
- **Samsung Neo Quantum Processor 8K:** This advanced processor upgrades every picture to 8K resolution using multi-layered neural networks, ensuring stunning clarity and detail.
- **Infinity One Design:** The TV features an ultra-slim profile and modern design, enhancing the aesthetic of your living space.
- **Object Tracking Sound+ (OTS+):** Enjoy dynamic sound that tracks and follows on-screen action, creating a more realistic audio experience.
- **Quantum HDR 32X:** Delivers spectacular clarity and a wide range of brightness and contrast, bringing the director's vision to life.
- **100% Colour Volume with Quantum Dot:** Experience a billion shades of color, providing rich and accurate color reproduction at any brightness level.
- **Alexa Built-In:** Control your TV and smart home devices with voice commands. Simply ask Alexa to open apps, change channels, search for content, or play music.

### Picture Quality Enhancements



**Deep blacks and pure whites with  
an in-screen LED array**

*Image: An illustration demonstrating the Direct Full Array technology, which uses a precise in-screen LED array to achieve*

*deep blacks and pure whites for enhanced contrast.*



**100% Color Volume with Quantum Dot**

**A billion shades of color  
with Quantum Dot**

*Image: A visual representation of the 100% Color Volume with Quantum Dot technology, highlighting its ability to display a billion shades of color for a rich and lifelike picture.*



**Neo Quantum Processor 8K**

**AI-powered 8K picture  
completed by 16 neural networks**

Image: A detailed view of the Neo Quantum Processor 8K, emphasizing its AI-powered capabilities and the use of 16 neural networks to optimize picture quality for 8K resolution.

## Audio Experience

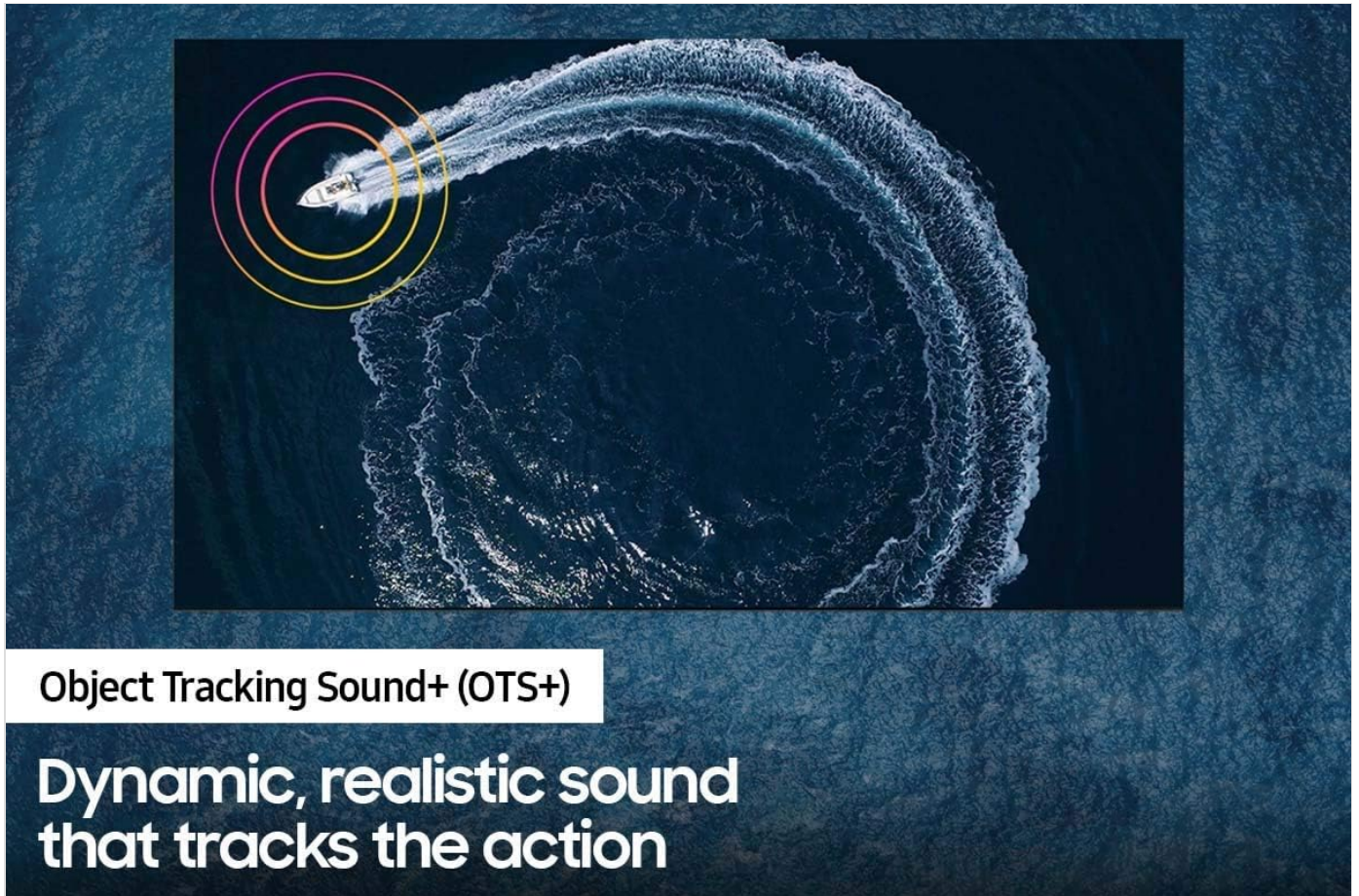


Image: An illustration of Object Tracking Sound+ (OTS+) in action, showing how sound dynamically moves with on-screen objects to create a more immersive audio experience.

## Product Overview Video

Your browser does not support the video tag.

Video: An official overview of the Samsung QN800A Series, highlighting its key features such as 8K resolution, Quantum Matrix Technology, Neo Quantum Processor 8K, Infinity One Design, and Object Tracking Sound+ for an enhanced viewing and audio experience.

## MAINTENANCE

Proper care and maintenance will extend the life of your television:

- **Screen Cleaning:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Avoid harsh chemicals.
- **Frame Cleaning:** Clean the TV frame and stand with a soft, dry cloth.
- **Ventilation:** Ensure the ventilation openings on the back of the TV are not blocked by dust or objects.
- **Power Cord:** Regularly check the power cord for any signs of damage.
- **Storage:** If storing the TV for an extended period, cover it to protect from dust and store in a dry, cool environment.

## TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common troubleshooting steps:

| Problem                    | Possible Solution  |
|----------------------------|--|
| No Power                   | Check if the power cord is securely plugged into both the TV and the wall outlet. Test the outlet with another device.             |
| No Picture/Sound           | Verify that the correct input source is selected. Check HDMI/audio cables for secure connection. Restart connected devices.        |
| Remote Control Not Working | Replace the batteries in the remote. Ensure there are no obstructions between the remote and the TV's sensor.                      |
| Poor Picture Quality       | Check antenna/cable connections. Adjust picture settings (brightness, contrast, sharpness). Ensure content source is high quality. |
| Network Connection Issues  | Restart your router and modem. Re-enter Wi-Fi password. Try a wired Ethernet connection if possible.                               |

For more detailed troubleshooting, refer to the E-Manual accessible through your TV's settings menu.

## SPECIFICATIONS

Detailed technical specifications for the Samsung QN75QN800A 75-Inch Neo QLED 8K Smart TV:

| Feature                        | Detail   |
|--------------------------------|--|
| Brand                          | Samsung  |
| Model Number                   | CRT2SAMQN75QN800A  |
| Screen Size                    | 74.5 Inches (75-Inch Class)  |
| Display Technology             | QLED   |
| Resolution                     | 8K (7680 x 4320)   |
| Refresh Rate                   | 120 Hz   |
| Product Dimensions (D x W x H) | 12.6"D x 65.7"W x 40.3"H   |
| Item Weight                    | 93 Pounds  |
| Connectivity Technology        | Bluetooth, Wi-Fi, USB, Ethernet, HDMI  |
| Speaker Type                   | 4.2.2CH  |
| Voltage                        | 120 Volts (AC)   |
| Special Features               | Quantum Matrix Technology Pro; Neo Quantum Processor 8K; Infinity One Design, Object Tracking Sound+; Quantum HDR 32X; 100% Colour Volume with Quantum Dot |

## WARRANTY AND SUPPORT

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This product is part of the Amazon Renewed program, ensuring it has been professionally inspected and tested to work and look like new. Renewed products are eligible for replacement or refund under the [Amazon Renewed Guarantee](#) if you are not satisfied with your purchase.

For any product-related inquiries or assistance, please contact customer support. You can find more information on customer support options via the Amazon product page or by visiting the [seller's page \(Woot\)](#).

The product includes a 90-day easy returns policy.